

FAQ

What are the digital event dates?

OpenText World Asia Pacific 2021 will take place online, Thursday May 20 and Friday May 21 from 11:00am SGT - 3:30pm SGT and 1:00pm AEST – 5:30pm AEST each day.

Will the Keynotes and other sessions be broadcast live in my time zone?

Keynotes will be broadcast live globally beginning on Thursday May 20 at approximately 11:00am SGT and 1:00pm AEST. Please reference the event agenda for more details and re-broadcast information. Most sessions will be available on demand after broadcast time.

How do I create my own customized agenda?

An email will be sent to you 24-48 hours before the event with information on how to access the platform. You can explore our available sessions on the Keynotes and Sessions page. To start customizing your agenda, select your session and click “Add to Agenda”. After adding to your agenda, download a calendar reminder. You can remove sessions from your agenda up until 30 minutes prior to their start time.

What time zone are the sessions listed in?

Sessions are listed in SGT.

How do I watch a session?

There will be a link available for each session within the Keynote and Sessions page of the event.

How do I book a meeting with an OpenText Expert?

Registered attendees can book meetings through the Book a Meeting button found on the [OpenText World Asia Pacific 2021 website](#).

How do I register for the Product Lab?

Registered attendees can access the Product Lab on Thursday May 20 between 1:15pm - 3:30pm SGT and 3:15pm- 5:30pm AEST and Friday May 21 between 12:45pm - 3:30pm SGT and 2:45pm- 5:30pm AEST. The experts will also be available during lab hours to answer your questions via the chat interface.

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How do I register for the Innovation Lab?

Registered attendees can access the Product Lab on Thursday May 20 between 1:15pm - 3:30pm SGT and 3:15pm- 5:30pm AEST and Friday May 21 between 12:45pm - 3:30pm SGT and 2:45pm- 5:30pm AEST. The experts will also be available during lab hours to answer your questions via the chat interface.

What is the virtual code of conduct?

At OpenText, we strive to create a respectful environment that is inclusive for all participants. We will not tolerate disrespectful or disruptive behavior within OpenText World Asia Pacific 2021, and we reserve the right to refuse admittance or to remove any individual from the event at any time at our sole discretion.

Can I access on-demand content after OpenText World Asia Pacific 2021?

Registered attendees can access many OpenText World Asia Pacific 2021 sessions on-demand from the end of the live conference dates through Monday June 21, 2021.

Will all sessions be available after the event to view on-demand?

Most sessions will be recorded and made available after the event. Sessions will be available within 24 hours after they have finished. Please note some Keynotes will not be available, so we encourage you to watch live to ensure you experience all that OpenText World Asia Pacific 2021 has to offer.

I'm having trouble with the digital experience. Who can I contact?

For any issue related to the digital experience, please email opentextworld@opentext.com or contact us at the OpenText World Information Desk during our live hours.

I require technical support, who can I contact?

For technical assistance, please email opentextworld@opentext.com or contact us at the OpenText World Information Desk during our live hours.

What do I do if I have a question that is not solved by this FAQ?

If you have any additional questions, please email opentextworld@opentext.com or contact us at the OpenText World Information Desk during our live hours.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ/TSX: OTEX), visit www.opentext.com

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