opentext™ world 2021

FAQ

What are the virtual event dates?

OpenText World 2021 will take place online Tuesday, November 16, 2021–Thursday, November 18, 2021 from 11:00 am–4:30 pm ET.

Will the Keynotes and other sessions be broadcast live in my time zone?

Keynotes will stream live globally beginning on Tuesday, November 16, 2021 at 11:00 am ET. Please refer to the event agenda for more details. Most sessions will be available on-demand after broadcast time. To change the displayed time in the virtual platform to your own time zone, select your profile icon in the top right-hand corner of the screen, scroll to the bottom and choose the appropriate time zone.

How do I create my own customized agenda?

More information to come.

What time zone are the sessions listed in?

Sessions are listed in Eastern time.

How do I watch a session?

A link will be available for each session within the platform.

How do I book a meeting with an OpenText Expert?

Registered attendees can book meetings through the Book a Meeting button found on the OpenText World 2021 website.

How do I register for the Product Lab?

Registered attendees can access the Product Lab Tuesday, November 16–Thursday, November 18. More details will be available closer to the event.

How do I register for the Innovation Lab?

Registered attendees can access the Innovation Lab Tuesday, November 16–Thursday, November 18. More details will be available closer to the event.

How do I register for the Developer Lab?

Registered attendees can access the Developer Lab Tuesday, November 16–Thursday, November 18. More details will be available closer to the event.

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How do I renew my EnCE, CFSR or EnCEP certification at Enfuse?

You must log in and attend a minimum of six applicable sessions at Enfuse to renew your EnCE/CFSR/EnCEP certification. Following the conference, download and submit the renewal form via the Enfuse website. If you have any further questions, please contact EnCaseCertification@opentext.com.

Can I get CPE credits for attending?

Yes, many of the Enfuse sessions are CPE certified. Be sure to read the session details to verify the CPE information. Forms will be available for download during the conference. Complete your copy of the form as you attend sessions and return it by mail to the address provided on the form or via email at EnCaseCertification@opentext.com. You must log in and attend the entire session to qualify for CPE credits.

Can I access on-demand content after OpenText World 2021?

Registered attendees can access OpenText World 2021 sessions on-demand from the end of the live conference until Saturday, January 15, 2022.

Will all sessions be available after the event to view on-demand?

Most sessions will be recorded and made available within 24 hours after they have finished. Please note some Keynotes will not be available, so we encourage you to watch them live to experience all that OpenText World 2021 has to offer.

Will I still be able to participate if my company has a corporate firewall in place?

In most cases, firewalls will not pose a problem. You should be able to participate in the entire event even if your company has a firewall in place. The port checker will highlight any potential issues. To run the system check, click here.

I'm having trouble with the digital experience. Who can I contact?

We recommend you review the event platform prior to the event. Use the attendee guide to ensure your system meets the Technical Requirements and System Check needed to maximize your streaming experience.
For any issue related to the digital experience, contact us at the OpenText World Help Desk during live hours, or email opentextworld@opentext.com after hours.

I require technical support, who can I contact?

For technical assistance, contact us at the OpenText World Help Desk during live hours, or email opentextworld@opentext.com after hours.

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What do I do if I have a question that is not solved by this FAQ?

If you have any additional questions, contact us at the OpenText World 2021 Help Desk during live hours, or email opentextworld@opentext.com after hours.

What is the virtual code of conduct?

At OpenText, we strive to create a respectful environment that is inclusive for all participants. We will not tolerate disrespectful or disruptive behavior within OpenText World 2021. We reserve the right to refuse admittance or to remove any individual from the event at any time at our sole discretion.

Mobile FAQ

Do I need to download anything to view the event on my mobile device?

You will not need to download an application to view the event on your mobile device.

What mobile devices are supported?

The mobile requirements can be found here.

Will I be able to participate from my computer and mobile device?

A user may attend via their mobile device or on a PC/Mac browser but cannot do both simultaneously as the "Already Logged In" message will be displayed.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ/TSX: OTEX), visit www.opentext.com

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