

U.S. Department of the Interior sets the bar high with groundbreaking eERDMS Program

OpenText and The IQ Business Group deliver cohesive information governance platform

The U.S. Department of the Interior (DOI) is transforming the way it manages IT services thanks to its eMail, Enterprise Records, and Document Management System (eERDMS) Program. The Department sought a single, cohesive, integrated information governance solution designed to support and manage employees records related to email, content and information, via fixed or mobile platforms. The solution, an Enterprise eArchive System (EES) using OpenText Enterprise Content Management (ECM) technology in the IQ Business Group (IQBG) managed Cloud, will enable DOI to optimize the management of information assets across the Department, accelerating business objectives and significantly reducing costs.

The eERDMS program is a part of DOI's Information Technology Transformation (ITT) initiative to provide employees with technology designed to help reduce waste and cut costs, providing the taxpayer \$100 million in annual savings from 2016 to 2020, for a cumulative total savings of \$500 million.

Other goals of the ITT initiative include enhancing employee communication and collaboration internally and with the public; making available timely and relevant information for improved decision-making; allow-

ing employees to work from any location by offering more flexible solutions; and delivering IT services in a more transparent manner.

The eERDMS program has already achieved impressive milestones, as it is believed to be the first 100 percent email capture with auto classification in the federal marketplace, as well as the first Federal Information Security Management Act of 2002 (FISMA) compliant, software-as-a-service (SaaS) cloud solution that addresses an entire Cabinet Federal Agency. The Department-wide system will

INDUSTRY

Federal Government

CUSTOMER

United States Department of the Interior

PARTNER

The IQ Business Group

CHALLENGES

- A single, integrated governance platform to manage all information from all devices.
- Provide employees with technology that will reduce waste, cut costs and share IT services
- Reduce IT infrastructure costs

SOLUTIONS

- OpenText Enterprise Content Management Suite hosted in The IQ Business Group Cloud-Based Solution

BENEFITS

- Cloud solution compliant with FISMA regulations
- Replaces the need for bureau independent systems
- Standardized capture, reporting and archiving
- Reduces litigation overhead and multi-system management costs

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MICHAEL BECK
PRESIDENT AND CHIEF EXECUTIVE
OFFICER, IQ BUSINESS GROUP

support more than 100,000 DOI employees, making it the largest records and information governance program in the U.S. Federal Government.

IQBG enabled DOI to implement the eERDMS' Enterprise Cloud ECM/ERM solution in just 45 days, where record management now captures and auto classifies 70 million emails per month.

The eERDMS program follows the April 2011 Executive Order M-12-18 by the White House, directing the Administration to leverage technology to strengthen and streamline service and make government work better for the American citizens. Shifting to the Enterprise Cloud ECM/ERM solution has enabled the DOI to establish greater transparency and efficiency at a lower cost, which will ultimately lead to a more responsive government.

"We are very pleased with how effortless it has been to deploy the EES project for the DOI. It is a true testament to the strong and valuable partnership we have with OpenText," says Michael Beck, president and chief executive officer, IQ Business Group. "This project serves as a successful model for other government agencies looking to move their critical business information to the cloud." ■



The IQ Business Group, Inc. is a leading provider of data and information management solutions to highly regulated industries and the public sector. For more than 10 years, The IQ Business Group, Inc. has applied their industry knowledge and expertise to help customers become more competitive, efficient, and profitable through the application of innovative technologies, greater efficiencies, and cloud solutions.