OPENTEXT

Managed File Transfer
express [enterprise] file delivery

financial

engineering

photos

legal

email

marketing

express [enterprise]
file delivery

design

data

operational

education

documents

video

Guaranteed delivery is just the beginning

Does the term "guaranteed delivery" conjure up visions of your local courier? Today, mail couriers have become a common fall-back plan to deliver large digital files to their ultimate destination by next day. As the creation of digital content expands and the sizes of those files increase, business workers are facing new dilemmas when it comes to exchanging and collaborating on large digital content. With compliance policies, corporate email limitations, auditor scrutiny, the high cost of bandwidth – file exchange can't wait for the mail.

If next day delivery doesn't cut it, OpenText Managed File Transfer is your digital express courier for file delivery–but instead of days or hours, try seconds…

Agility
Compliance
Productivity

From days to seconds...

From days to seconds–OpenText Managed File Transfer is an enterprise solution for managing the exchange of large files inside and outside your organization. When sending an email, large file attachments are accelerated for high speed delivery. Combined with air-tight security and complete audit tracking, OpenText Managed File Transfer enables organizations to reduce large file exchange from days to seconds to increase productivity, improve agility, and ensure compliance for lowered corporate risk.

Benefits of OpenText Managed File Transfer:

- Transfer files dramatically faster than FTP

- Ensure policy-driven and transparent file delivery

- Reduce the risk of sharing unsecured content between users

- Boost team collaboration through fast and secure content sharing around the globe

- Automate hours and days of inefficiency sending files on hard drives, mail couriers, and complicated FTP

- Integrate seamlessly into users' everyday work experience and tools such as Microsoft® Outlook®

- Empower users to exchange large and small files inside and outside their organization without IT intervention

- Manage the movement of critical content centrally with complete traceability and protection of file transfer operations.

Agility
Compliance
Productivity

OpenText Managed File Transfer is your express [enterprise] file delivery solution

A file is just a file–right? Not so. Your files are the result of your business transactions, which need to be managed in accordance to your policies and processes. Whether your goals are superior customer service, reduction of operating costs, efficiency improvements, or adherence to compliance law–your high performing business requires a high performance solution, delivering the value you need to get the job done.

express [marketing] file delivery

Is collaboration stifled by painfully slow exchange of large digital content?

Ad Agencies, Design Firms, Media Production, Marketing Departments–Marketing teams of all kinds have one thing in common–they produce big… BIG… FILES. Within a highly collaborative industry, global marketing teams struggle with the exchange and security.

- I've missed the deadline because I can't deliver the file in time
- We used FTP to send our new design for our top client and it was hacked
- This file is too big to email, I'll have to burn it to a DVD and call a courier – we'll be late

Send that file, log off and go!

From New York to Hong Kong–not a problem! Send marketing files around the world to co-workers, agencies, field representatives, and press for quick response and approvals. OpenText Managed File Transfer is an enterprise solution for managing the exchange of marketing assets inside and outside your organization.

**Agility
Compliance
Productivity**

express [legal] file delivery

Can you guarantee the security of your customers' information when you click the send button?

When it comes to the legal industry, we understand that security is paramount. Your customers, your company, your employees–they all share critical information with you that is both important and private. When you click that send button with the contract attached, are you sure it is secured?

- How can I prove that the other party has received my email and attachments?
- I've got hundreds of documents for legal to review, how do I send all these contents?
- We have a partner in India who will be working with us, how can we collaborate?

Protect intellectual property once it leaves your hands

Don't let the security of your customers' information keep you up at night. Eliminate the inefficiency and the lack of security experienced when you send large critical files on hard drives, a courier, and complicated FTP. OpenText Managed File Transfer is a secure, fully auditable, and high performance solution for managing the exchange of legal content inside and outside your organization.

With OpenText Managed File Transfer send large files through Outlook without limitation.

**Agility
Compliance
Productivity**

express [operations] file delivery

Is reviewing and editing large technical files dragging you down?

The creation of a manual has many parts and many authors. Today, those authors can be a variety of technical writers, employee content providers, third-party subject matter experts, and maybe even a customer. How are you exchanging this file with all of these stakeholders? Email limitations have likely created a barrier – where do you go now for easy-to-use file exchange?

- Our manuals, technical content, and online videos, require cross-department collaboration with multiple reviews and edits
- The manual needs to be shared outside of the corporate network but the file is too big for email

Easy X-enterprise collaboration and distribution

If you have a lot of contributors in the creation of a large file such as a technical manual, go ahead and use the easiest tools without limitation. OpenText Managed File Transfer delivers organizations efficient performance for large file deliveries. With easy-to-use tools such as Microsoft® Outlook® and the Internet–managing, securing, and auditing large file deliveries become seamless to business users; thus improving an organization's productivity, security, and business agility.

Secure transfer of Intellectual Property with FIPS 140-2 cryptography.

Manage file life cycles based on enterprise security policies and a complete audit trail.

Agility Compliance Productivity

Eliminate out-of-control FTP traffic.

Ensure enterprise-wide compliance with SOX, PCI-DSS, HIPAA, GLBA, etc. with OpenText MFT.

express [financial] file delivery

Is the information you generate subject to compliance laws?

You deal with the numbers and the reports. It's a lot of data that can be highly confidential and governed by compliance policy. But collaboration is often required inside and outside of your company–the reports are getting bigger and the security requirements more strict. How are you managing?

- This report is almost 50MB, I can't email it but IT says I can't FTP it?
- Updated compliance policy says that any report I send has to have an audit trail.

Know every person that touches your email attached report

Today's email exchange forces a level of trust in the receiver of your attached report. That person is now free to forward the email to anyone. What if you could track every person that downloads that report? OpenText Managed File Transfer is a secure, fully auditable, and high performance solution for managing the exchange of financial content inside and outside your organization.

express [education] file delivery

Are your training videos getting too big to handle?

You have dozens of students around the globe that need the latest training video for certification. How can you distribute this oversized file and keep track of who downloaded it?

- My training video is over 200 MB and its needs approval from the L.A. office?
- I know I can email this big manual to my own employees, but will our partners be able to receive it through their email?

Distribute training materials with ease and audit tracking

The sharing of large manuals and online videos is easier than you think. Bypass email limitations with OpenText Managed File Transfer, a high performance solution for managing the exchange of educational content inside and outside your organization.

**Agility
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Productivity**

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express [engineering] file delivery

Which comes first, your morning coffee or a design delivery plan?

The alarm goes off and you are already thinking about your newly revised tight deadline. You need to have the completed drawings sent to the client by 5:30pm to land the contract - But how can you possibly deliver on time?

- The project design files are very large, what's the best way to deliver on time?

- The files contain sensitive data, how can I ensure their security?

Enjoy a second cup with OpenText MFT

A characteristic of engineers is their ability to think abstractly and problem solve with limited resources. However there is no need to apply this skill to file transfer processes; take a break with a second cup of coffee. OpenText Managed File Transfer is an enterprise solution for managing the exchange of large engineering files, inside and outside your organization. It secures, audits, and accelerates file delivery; enabling global users to efficiently collaborate to improve productivity, corporate agility, and reduce risk.

Send and secure files to customers and partners without size limits with OpenText MFT.

Leverage familiar email clients like Microsoft Outlook and blend naturally into user's workflows with OpenText MFT.

Agility
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Productivity

Reduce Stress on IT Resources

Strong security, controlled user access, integration with enterprise directories, and scalable architecture–these are all IT requirements for deploying business solutions. While there is always a balancing act between what the departments want versus what you can securely deliver, OpenText Managed File Transfer can be both. OpenText Managed File Transfer helps your organization operate according to the regulations, but at the same time achieve business agility with easy to use tools. Make everyone happy with OpenText MFT.

- Eliminate out-of-control FTP traffic
- Enforce enterprise authentication and support single sign on
- Prioritize file transfer traffic with QoS
- Centrally manage and control MFT environments

**Agility
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Your high performing business deserves a high performance solution

OpenText MFT is Fast

High Speed Transfer Protocol	Send and receive files dramatically faster than traditional methods, such as FTP, HTTP, NFS, SMTP or Windows network share
Accelerated Delivery	Express file delivery to non-MFT recipients; such as your business partners, service providers, customers, etc. Now everyone can enjoy the benefit of high performance file exchange.
Background File Transfer	Don't sit around and wait for transfer to complete! Send your files and move on to other tasks, with our Windows-based native client.
Checkpoint Restart	In case of interruptions, OpenText Managed File Transfer will resume transfer automatically.
Suspend on Demand	Conveniently pause file transfer activities and restart them at a later time.

OpenText MFT is Easy-To-Use

Microsoft Outlook Integration	The OpenText Managed File Transfer solution provides add-ins for Microsoft® Outlook® email clients. It is the easiest way to exchange files with anyone.
Web-based File Transfer Interface	Send and receive your files easily from any browser on any platform with Java support.
Activity Dashboard	Monitor and report your file transfer activities and history.

OpenText MFT Improves Business Agility

Efficient Architecture	OpenText helps reduce IT management overhead by eliminating ad-hoc FTP services in an organization.
Support for Cluster	Support enterprise-class scalability, load balancing, and fail-over through the clustering technology.
Unlimited File Size	Overcome the 2GB file size limitation of traditional file transfer methods, such as FTP and HTTP.
Distributed MFT Servers	Offer LAN-like file transfer experiences across multiple locations.
Delivery Receipt	Get notified when your files are delivered and received.

Agility Compliance Productivity

OpenText MFT Integrates with your IT Infrastructure with Ease and Agility

Active Directory and LDAP Integration	Leverage the existing enterprise directory infrastructure to centralize user authentication and access control.
QoS Enabled	By utilizing the Quality of Service technology, OpenText helps your IT administrators prioritize file transfer traffic to optimize network resources.
Centralized License Management	Conveniently control and distribute licenses across the enterprise.
Role-based User Management	Organize user activities based on their needs; such as sending, receiving, administrating, and auditing.
Administrative Console	Centrally manage and control your MFT environment.

OpenText MFT Helps your Organization Mitigate Risks

File Transfer Encryption	Upload and download files with FIPS 140-2 validated cryptographic module.
File Non-Repudiation	Guarantee the integrity of your files being transferred with FIPS 140–2 validated cryptographic module, along with detailed authentication records of the senders and recipients involved in each exchange.
DMZ Server	Secure file transfers outside of your corporate network.

OpenText MFT Ensures Audit-ability and Compliance

Auditing and Traceability	Detailed information on each transfer, including sender and recipient activities that are recorded in an industrial strength relational database.
Automatic Deletion of Expired Files	Manage the lifecycle of your file transfer based on corporate retention policies.
Legal Agreement Template	Display legal terms for acceptance before download.

Agility
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Supporting your business operations 24/7

Our mission is to enable your success. With a team of dedicated professionals skilled in the widest range of business and technical competencies, the OpenText Connectivity Customer Support team is available to help identify software issues, offer solutions or alternative suggestions, and document enhancement requests for consideration in future product releases. The OpenText Connectivity Customer Support Team offers different levels of service to match each customer's specific support needs including:

Software Maintenance and Customer Support: Customers receive convenient access to software upgrades, a support knowledge base, discussion forums, product information, and a web portal to post and review support request tickets. From 8am to 8pm EST Monday to Friday, on normal business workdays, customer support is available for problem resolution or any information requests.

Premier Support: Offering the benefits of the Software Maintenance and Customer Support Program plus a Dedicated Customer Success Manager. Expedite your support requests because your dedicated manager has a thorough understanding of your support history and software deployment scenario.

Extended Hours Support: With all the benefits of the Software Maintenance and Customer Support Program and the Premier Support Program, plus the added benefit of 24/7 Support.

All end users of OpenText Connectivity products can join OpenText Online Communities. Gain access to a range of online communities, blogs, discussion groups, recorded webinars, presentations, and newsletters that help you use your OpenText products effectively.

"Excellent experience. Support folks are truly experts in their field. They saw the urgency in our issue and rapidly gave us much needed information to correct the problem. Thank you."

Pattie Alsop, Senior Programmer/Analyst, Tweddle Group

"Had always received excellent support from OpenText Connectivity. Thank you so much!"

Lucia Soto, IT Sepcialist, US Department of Defense Inspector General

"The support staff did an excellent job helping me out with my problem. She had excellent technical knowledge and knew what she was doing. She also took time to explain to me what she was doing, which I greatly appreciated. I am very happy with the support."

Dr. Murli Nair, Asst. Prof. of Bioinformatics, Indiana University – South Bend

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About OpenText Connectivity

OpenText, an enterprise software company and leader in enterprise content management, helps organizations manage and gain the true value of their business content. OpenText brings two decades of expertise supporting 50 million users in 114 countries.

OpenText's leading connectivity solutions connect people, data, and applications in mission-critical environments through a complete line of remote application access and data integration solutions.

With 90 percent of Global 2000 companies relying on its award-winning solutions for over 20 years. OpenText understands the financial and operational challenges that most organizations face, whether it is multiple systems, disparate data sources, or geographically dispersed teams. For more information about OpenText's connectivity solutions, go to: **http://connectivity.opentext.com**

Click here to download the
OpenText Managed File Transfer Technical Data Sheet

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To learn more about OpenText Managed File Transfer, visit us on the web:

http://connectivity.opentext.com/mft

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