

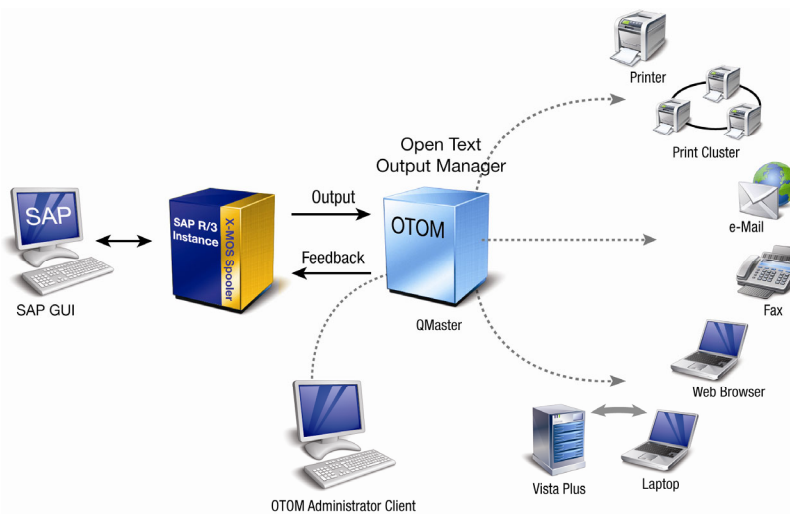
■ Product Overview

Open Text Report & Output Management, Output Manager Interface for SAP® R/3®

The effective and assured delivery of R/3 output is a critical component to a successful SAP implementation. Unfortunately, corporations often don't realize until after their deployment that the capability of their ERP systems, in conjunction with the client-server operating systems they run on, is limited when it comes to output distribution and management. According to industry experts, output management is a major shortcoming of ERP systems, and they caution against trusting an ERP vendor to ensure no problems with output. Relying exclusively on an ERP vendor for issue-free output is a high-risk strategy that can put your entire ERP project at risk. Organizations can avoid this dangerous scenario by implementing Open Text Output Manager Interface for SAP R/3 (VPOM™), an output management solution that provides a centralized view of the print environment, offering job tracking and failover, with proactive notification of printer state and job completion status. Without it, something as simple as a printer out of paper or a fax machine out of toner can halt a critical SAP business process, leaving your organization with discouraged users, frustrated suppliers and angry customers. With Open Text Output Manager, users and administrators can ensure that important SAP documents (such as invoices, purchase orders, picklists, etc.) reach their final destination, which maximizes your SAP investment.

“Open Text Report & Output Management gives us visibility into our entire SAP production printing process, ensuring delivery of output to intended devices across our four campuses, and allowing us to effectively manage our daily SAP print jobs, mainframe output and network printing. We also apply page security limits on a per device basis to ensure business policy. We are impressed with Open Text Report & Output Management’s reliability, robustness and ability to meet all our requirements and more.”

Christopher Boilesen,
Network Specialist
University of Nebraska



Open Text Output Manager Interface for SAP R/3 ensures delivery of critical SAP R/3 documents to multiple destinations

Reliable Management and Delivery of SAP R/3 Output

Open Text Output Manager Interface for SAP R/3 provides a fundamental component of the SAP business workflow—reliable delivery and management of business documents and reports. Open Text Output Manager is certified to SAP’s X-OMS (eXtended Output Management System) interface, and enhances the native output capabilities of SAP R/3. By providing a bi-directional link between the R/3 application and the target destination devices, Open Text Output Manager ensures delivery of output and proactively notifies users and administrators of any errors.

R/3 output is passed through SAP’s X-OMS Spooler to VPOM’s centralized routing server. Open Text Output Manager applies any necessary processing logic to the job and delivers it to its destination, while tracking the job’s status to ensure delivery. The feedback on successful, re-routed or erred jobs is then directed back into the SAP system, as well as the Open Text Output Manager administrator console. In addition, device and job status can be forwarded to other higher-level console and monitoring applications, like HP’s OpenView®. Output Manager Interface for SAP R/3 supports all types of R/3 output, including: ad-hoc R/3, background processes and reports.

Output Manager Interface for SAP R/3 enables real-time status feedback for end-to-end tracking and monitoring of R/3 document and report deliveries. Real-time information allows SAP users and administrative personnel to proactively ensure the successful delivery of all jobs, even those that have ‘failed’. Erred jobs can be resubmitted from Output Manager from the point of failure, without having to go back to the application and re-create the job.

Open Text Output Manager’s certified solution gives full control over the delivery processes from a unified thick or thin interface—providing the reliability, manageability and control necessary to ensure R/3 document delivery.

Complete Enterprise Information Management

Open Text Report & Output Management Suite provides centralized administration for the entire output cycle to ensure document delivery, reduced help desk calls and lower the costs of report handling and delivery.

To address the online viewing and archiving needs of organizations, Open Text Output Manager Interface for SAP R/3 is an integrated component of the Open Text Report & Output Management Suite. Together, the products comprise a complete solution that can manage both physical print and the electronic viewing and archiving of reports and documents. With Open Text Report & Output Management Suite, reports are captured from SAP and other ERP or enterprise applications, and made available online to all users through a secure repository.

Features

- Ensures delivery of business-critical SAP documents for a smooth execution of business processes
- Shows status and availability of output jobs and resources in real time
- Proactively alerts administrators of critical job and device status
- Notifies job owners when a print job fails and/or is re-routed
- Reduces CPU usage in your SAP environment by offloading queue space and processing cycles
- Supports ad-hoc R/3 users, background processes and reports
- Allows job owners to re-submit 'failed' jobs without having to re-create the job from the application
- SAP X-OMS certified



Technical Specifications

Open Text Report & Output Management Interface for SAP R/3 supports the two most recent versions of SAP R/3, running on the operating systems supported by R/3.

OPEN TEXT

The Content Experts™

Sales	Corporate Headquarters	European Headquarters
www.opentext.com sales@opentext.com North America Sales 1 800 499 6544 International Sales 1 8004996 5440	75 Frank Tompa Drive Waterloo, ON N2L 0A1 Canada Phone: +1 519 888 7111 Fax: +1 519 888 0677	Technopark 2 Werner-von-Siemens-Ring 20 D-85630 Grasbrunn Germany Phone: +49 89 4629 0 Fax: +49 89 4629 1199

If you are an Open Text partner or customer, visit online.opentext.com for more information about this and other Open Text solutions.

Open Text is a publicly traded company on the NASDAQ (OTEX) and the TSX (OTC).