Open Text Content Access for Oracle® Applications

Document access, archiving, and process collaboration for Oracle E-Business Suite, JD Edwards EnterpriseOne, and PeopleSoft Enterprise

Built on a highly scalable technology foundation, Open Text Content Access for Oracle® Applications provides a unified platform enabling organizations running Oracle applications to securely manage all documents and content (including content from non-Oracle sources) within a single content repository. Superior technology, exceptional integration, and global enterprise experience ensure the highest levels of scalability, the fastest return on investment, and outstanding levels of customer satisfaction.

When Enterprise Resource Planning (ERP) systems first emerged, organizations were influenced by a vision of high process transparency, faster execution, and lower costs. This vision was partly fulfilled, but a key piece of the vision—seamlessly integrating business processes with content—was still unfulfilled. Content Access for Oracle Applications enables organizations to link document content to business context seamlessly in Oracle applications.

Ensure compliance and reduce risk

Addressing compliance: While regulations may vary from country to country, they all require that organizations track, manage, and retain critical business information and make it available upon request. Developing and implementing best practices for compliance protects organizations from the risks of non-compliance and helps them streamline operations, reduce administrative costs, and proactively prepare for new regulations. An integrated Enterprise Content Management (ECM) solution addresses evolving legal requirements by securely linking related information, providing an audit history of content, and enabling organizations to quickly access any document on demand.

Protection from disaster: Risks associated with storing paper documents or electronic content in a single location are eliminated as all documents are securely stored and continue to be available in case of a disaster.

Cross-application content access

Organizations today rely on a wide range of enterprise applications. However, they often must reuse the same business content throughout multiple applications, even though parts of documents may be isolated to specific applications and functions (such as ERP, CRM, or customer-specific host applications). Content Access for Oracle Applications provides a means of sharing business content across applications, enabling the organization to make the most of business content no matter where it resides and no matter from where it is accessed.

Process-centric access to content

Collecting documents across multiple applications only makes sense if they are logically grouped. Grouping them gives even occasional users the ability to access valuable business information. The structure is the underlying business process. Content Access for Oracle Applications offers a process-oriented and application-spanning view of documents sorted according to the right business context.
Open Text Content Access for Oracle Applications delivers

- **Business context views of content:** Employees have a complete view of all information related to a particular customer, employee, partner, or supplier that is tailored to the user’s environment, such as the AP, HR, and Contracts modules of Oracle E-Business Suite, PeopleSoft Enterprise, or JD Edwards EnterpriseOne. Users can also access information through Open Text ECM Suite applications, allowing non-Oracle users such as employees, business partners, or customers to participate in Oracle-related business processes occasionally.

- **Document scanning:** Capabilities such as mass document scanning and local scanning for confidential documents are included in the standard product offering.

- **Built-in annotation and markup capabilities:** The content viewer allows users to annotate and mark up documents stored in Oracle applications to support the integration of content into processes.

- **Extensibility:** Existing Oracle user interfaces can be extended non-invasively without modifying underlying code to include the full spectrum of Open Text ECM technologies, such as collaboration and cross-application workflows.

- **Web Interface Extender (WIE) for PeopleSoft Enterprise and JD Edwards EnterpriseOne:** WIE is a context-sensitive browser plug-in that virtually eliminates the need to customize the existing JD Edwards or PeopleSoft environment. WIE integrates unstructured content (invoices, documents, faxes, emails, EDI) and business processes (routing and approval) with JD Edwards or PeopleSoft and provides the following business benefits:
  
  - Non-invasive, independent of JD Edwards or PeopleSoft version and upgrades
  - Fast and effortless integration with JD Edwards or PeopleSoft for documents, images, and processes
  - Integration with existing JD Edwards or PeopleSoft customizations and screens
  - Painless deployment to end users
  - Extensible Web Services-based integration technology

**ECM and Oracle SOA Suite 10g**

Content Access for Oracle Applications integrates with the latest Oracle Fusion Middleware (FMW) and Oracle SOA Suite 10g technologies to provide more flexibility in creating innovative, application-spanning processes and an integrated stack designed for a low total cost of ownership (TCO). It seamlessly integrates into all Oracle solutions based on Oracle Application Server.

**Lower the TCO of your Oracle applications**

Every business transaction produces unstructured content like Microsoft Office documents, scanned images, and pictures. Managing it in Oracle ERP applications slows them down, and makes backup and upgrades more difficult. Unstructured content is best handled in an ECM system. Content Access for Oracle Applications is designed to manage unstructured content. It allows a single copy of a document to be linked to multiple transactions in Oracle ERP, avoiding the need for multiple copies. It minimizes ERP database growth, improves performance, and lowers the TCO of your Oracle applications.

**Unite the worlds of ERP and ECM**

Various studies show that 80 to 90 percent of content managed in an enterprise is unstructured (Microsoft Office documents, images of scanned documents, pictures, and so on) and only 10 to 20 percent is structured (transactional). ERP systems, such as those from Oracle, excel at managing structured content, whereas ECM systems are best suited for managing unstructured content. However, the worlds of structured and unstructured are related to and reference each other. For example, a transaction processed in an Oracle ERP application may be subject to the terms and conditions of a contract stored in PDF format.

Open Text Content Access for Oracle Applications brings the worlds of ERP and ECM together, enabling structured and unstructured content to be viewed together in the business context of how they really relate to each other. Users of Oracle ERP applications have unstructured content at their fingertips, improving their productivity, but this content is securely managed in an ECM system designed for the purpose. With Content Access for Oracle Applications, you really can have the best of both worlds.

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