

SERVICE OVERVIEW

OpenText Managed Security Service Program (MSSP)

 **Custom workflows leveraging machine learning and MITRE ATT&CK framework**

 **Detect threats in minutes, not days**

 **Remediate threats within minutes of detection**

87% of targeted attacks are being executed within minutes.

"The time from the attacker's first action in an event chain to the initial compromise of an asset is typically measured in minutes."¹

But are not being discovered at the same pace, with some taking 'months or more'.²

"The average time to identify a breach in 2019 was 206 days."³

After discovery, slow response gives attackers more time to achieve their objective.

The average time to contain a breach is 73 days.⁴

 [Contact us](#)

1. 2018 Data Breach Investigations Report - Verizon
 2. Ibid
 3. Ibid
 4. Ponemon Cost of a Data Breach 2019

We believe in people, process and technology as being the core of any managed security service provider. Here at OpenText, we have highly skilled and trained security analysts with identified workflows to detect real-time threats and perform continuous response activities.

OpenText MSSP services integrate the best of breed technologies with custom workflows leveraging machine learning and MITRE ATT&CK framework reducing time to detection and increasing time to response on threats.

OpenText Security Services will detect threat in minutes not days. Having complete visibility of a customer's environment (Network, Endpoints, E-mail, Mobile and Cloud) allows us to provide rapid response to isolate and remediate any threats within minutes of detection.

Services		
Network Security <ul style="list-style-type: none"> Traffic Monitoring Log Collection & Analysis 	Endpoint Security <ul style="list-style-type: none"> Endpoint Monitoring Application Security 	Vulnerability Management <ul style="list-style-type: none"> Penetration Testing OWASP Top 10 WAF Monitoring
Threat Detection <ul style="list-style-type: none"> Threat Intelligence Threat Hunting 	Email Security <ul style="list-style-type: none"> Identify Phishing Attacks Detect Insider Threats 	Cloud Security Monitoring <ul style="list-style-type: none"> Security Monitoring Web Isolation CASB Monitoring
DFIR <ul style="list-style-type: none"> Forensics Analysis Incident Response 	Insider Threat <ul style="list-style-type: none"> User Behavior Analytics Prevent, Monitor and Control Data Loss Prevention Monitoring and Management 	



Source: TSIA Defining Managed Services paper Feb 2017

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

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