GCDOCS

FIGURE 12.19:
GCDOCs

To meet directives for effective recordkeeping practices and information management, as well as the mandate to retain any data created after 2017 in digital format only, the Government of Canada (GOC) adopted a hosted, government-wide solution for archiving and records management. GCDOCS is an e-government system that is currently helping departments create, acquire, capture, manage and protect the integrity of information resources of business value in the delivery of Government of Canada programs and services.

The move to GCDOCS was an exciting opportunity for government departments to start comprehensively managing their digital information resources. The e-government solution is more than just a records management tool: GCDOCS embraces an enterprise-wide design that effectively manages all of its information in a consistent manner. The solution is also being used as the central repository for storing structured and unstructured information.

With GCDOCS, the government is considering information management transformation from a much higher and broader perspective. As a full information lifecycle management system, GCDOCS manages information in the background, placing no burden on the end user beyond the needs of regular document management best practices and departmental standards. The focus is on usability to leverage the value of information. Today, GCDOCS is making it easier for 90,000 civil servants to do their jobs and provide Canadians with information on programs and services more efficiently. Dozens of line departments are using GCDOCs to work consistently with central agencies. Long-term plans are to roll out the solution to the entire federal government to help the GOC achieve its vision to function as a fully digital government by 2017.