**opentext**™

SUCCESS STORY

**DataExpert**

**Industry**
- Law Enforcement

**Solutions**
- OpenText™ EnCase Forensic, OpenText™ Tableau Forensic
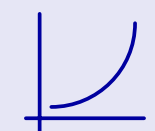
**Services**
- OpenText™ Learning Services

**Results**

**Addresses customer needs** for reliable acquisition of digital evidence

**Facilitates** comprehensive digital investigation and deep forensic analysis

**Helps customers** investigate more efficiently and close cases faster

# DataExpert

# DataExpert Relies on OpenText for Digital Investigation Solutions

**Information security firm helps law enforcement collect and analyze digital forensic evidence with OpenText EnCase Forensic and OpenText Tableau Forensic solutions**

*"OpenText EnCase Forensic is a given when a law enforcement customer needs a tool that effectively triages, collects, analyzes, and reports on the digital evidence involved in a crime. In fact, OpenText EnCase Forensic is such a well-accepted solution for digital forensic investigations that it is part of the standard curriculum for training at the Dutch National Police."*

**Andre Hakkers**
Director, Digital Forensics
DataExpert

**For more than 30 years, law enforcement, government agencies, and private companies in The Netherlands, Belgium, and the Dutch Antilles have depended on DataExpert for solutions to fight cybercrime and fraud. Providing software and hardware solutions from the world's leading vendors, in addition to offering specialized consulting, training, and support, DataExpert is a trusted partner in the fight against crime.**
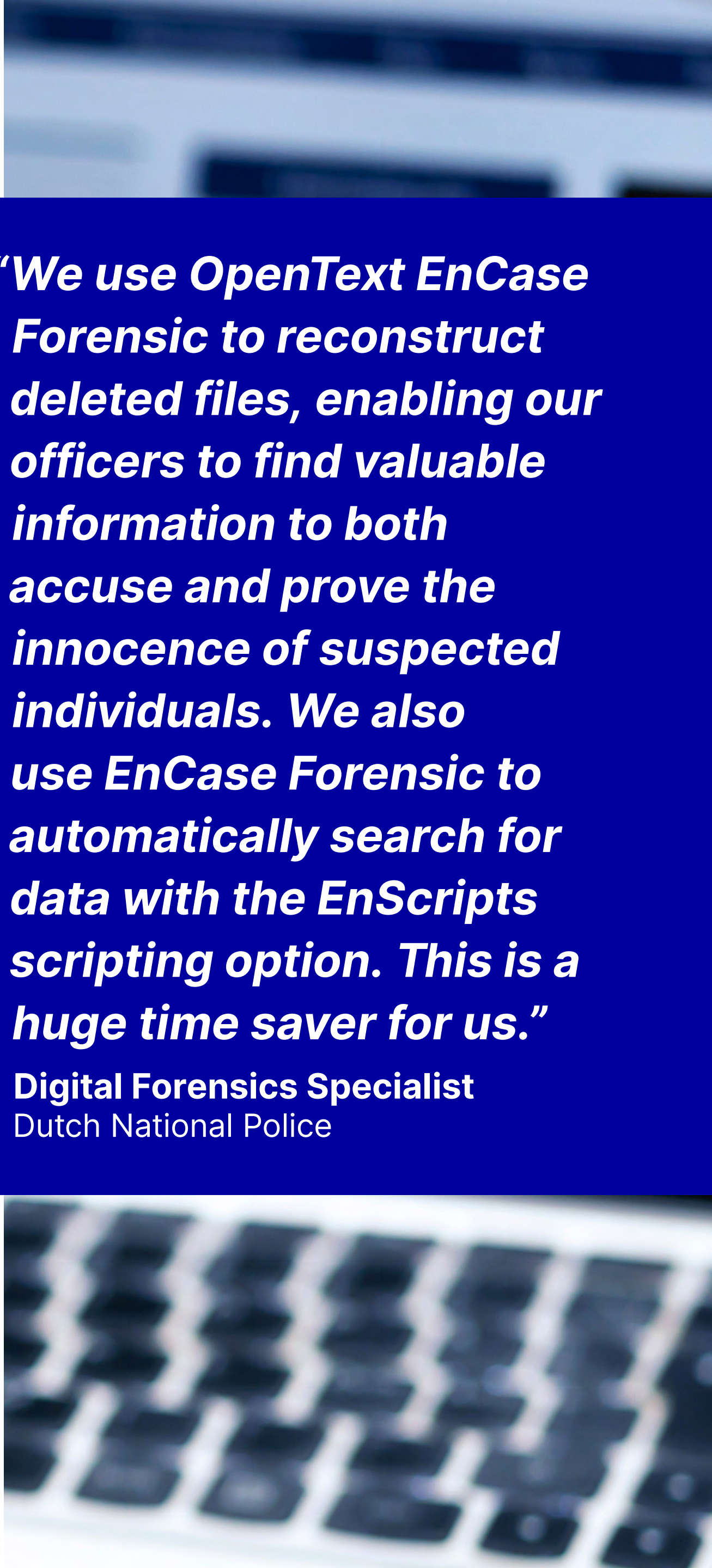
Because DataExpert performs extensive research on the vendors and products they choose to be part of their portfolio, their customers know them as an experienced and reliable advisor who delivers the best products in the industry backed by unmatched expertise and comprehensive training and support. In recent years, DataExpert has seen the digital component of crime increase dramatically. To provide law enforcement and government agencies with world-class digital forensic solutions, DataExpert relies on OpenText EnCase Forensic and Tableau Forensic as part of their flagship product portfolio.

OpenText EnCase Forensic is used by DataExpert customers to triage, collect, analyze, and report on digital evidence encountered in an investigation, while OpenText Tableau Forensic is used to capture images of media contained in suspect devices, which is then ingested into the forensics software. Together, the two products deliver a powerful solution for forensics investigators.

According to Andre Hakkers, Director of the Digital Forensics team at DataExpert, *"OpenText EnCase Forensic is a given when a law enforcement customer needs a tool that effectively triages, collects, analyzes, and reports on the digital evidence involved in a crime. In fact, OpenText EnCase Forensic is such a well-accepted solution for digital forensic investigations that it is part of the standard curriculum for training at Dutch National Police."*

Hakkers noted that OpenText EnCase Forensic and Tableau Forensic were two of the first products DataExpert offered: *"We have been a long-standing partner with the OpenText EnCase and Tableau Forensic products. Based on the reliability of the company, the support we receive from the OpenText sales and technical teams, and the features the products deliver to our customers, EnCase and Tableau Forensic remain an integral part of our digital forensics solutions."*

Some of the key features that DataExpert customers rely on include the ability to find information that has been deleted, to perform effective searches with customized filters, and to decrypt and overcome password blocks. The solution offers extensibility through EnScripts, which are automated code commands that streamline and automate tasks and extend the capabilities of EnCase Forensic to help examiners complete investigations more efficiently.

*"We use OpenText EnCase Forensic to reconstruct deleted files, enabling our officers to find valuable information to both accuse and prove the innocence of suspected individuals. We also use EnCase Forensic to automatically search for data with the EnScripts scripting option. This is a huge time saver for us."*

**Digital Forensics Specialist**
Dutch National Police

*"Our customers depend on the deep-dive investigation capabilities provided by OpenText EnCase Forensic,"* said Hakkers. *"EnCase Forensic does a really good job of data recovery. Between that and the ability to write scripts and filters with the EnScripts feature, our law enforcement and government agency customers consistently depend on EnCase Forensic to help them investigate cases more efficiently, close cases faster, and reduce their case backlogs."*

One of DataExpert's customers is Dutch National Police. The Dutch National Police force uses OpenText EnCase Forensic in complex cases where they need to dig deeper to find evidence contained within the massive amount of data they collect on suspect PCs and laptops. According to one of their digital forensics specialists, *"We use OpenText EnCase Forensic to reconstruct deleted files, enabling our officers to find valuable information to both accuse and prove the innocence of suspected individuals. We also use EnCase Forensic to automatically search for data with the EnScripts scripting option. This is a huge time saver for us."*

*"This customer is just one of many worldwide that benefit from the ability of OpenText EnCase Forensic to search and analyze mountains of data quickly and efficiently,"* noted Hakkers. Recognizing the need for global reach in criminal investigations, many DataExpert customers utilize EnCase Forensic's international language support, facilitating evidence searches in a variety of languages. Law enforcement benefits from the convenience of conducting a digital forensic investigation in their own language, yet the ability to investigate crimes that cross international borders.

Recognized globally as a pioneer in digital forensics and known for its court-accepted evidence format worldwide, OpenText EnCase Forensic is trusted by law enforcement, attorneys, and judges to deliver reliable investigative results while saving time, money, and resources. DataExpert's trusted gold-level partnership with OpenText helps their customers find the truth in data to make the world a safer and more secure place.

**About OpenText**

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit **opentext.com**.

**Customer stories** ↗

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