opentext™

SUCCESS STORY

Anger & Associates

Industry
- Finance and Banking

Solutions
- OpenText™ Captiva™ Advanced Recognition
- OpenText™ Documentum™
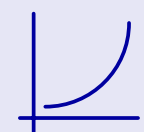
Services
- OpenText Optimize Managed Services

Partner support
- Faranani DocTec

Results

$ **Decreased overall review effort** and costs using automated prioritized review

Efficiently searched millions of documents augmented by analytics and machine learning

Leveraged Professional Services to deliver powerful discovery platform to clients

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A Anger & Associates

Anger & Associates help clients tackle eDiscovery challenges with legal technology

Consulting company saves clients time and money with OpenText Axcelerate

"We started working with OpenText Axcelerate on a large investigation that had a tight timeframe and a significant volume of documents. With OpenText Axcelerate, we were able to perform thorough quality control processes and in-depth sampling of the documents. The lawyers on the file, the client, and everyone involved was incredibly happy with the process. Out of 7 or 8 million documents, we reviewed maybe 1% of those documents. It was very successful."

Carolyn Anger
Strategic Consultant
Anger & Associates

Anger & Associates is a consulting firm that provides project management and legal technology support services to help government, law firm, and corporate clients plan and implement eDiscovery strategies for optimum results. Based in Toronto, Canada, the organization helps clients around the world to architect legal technology and workflows that fit their needs backed by active project management and consulting.

Data may be the new oil, but when it comes to document requests for litigation, investigation, audit, or other legal requirements those data reserves become burdens. Having the right legal technology in place to collect, review, and produce documents makes all the difference. Carolyn Anger, Founder and Strategic Consultant at Anger & Associates, is an eDiscovery expert who helps organizations navigate the rapidly evolving technology ecosystem to find the right solutions: *"eDiscovery is an amazing space to be in. It's always changing, and there's always new technology. We have really great predictive coding technology, we have excellent review platforms, and we have great trial presentation software. There are so many different options for people out there. It's really a wonderful time to be evaluating and procuring new technology for any organization."*

Using a consultative approach and strategic implementation of technology, Anger & Associates helps legal teams meet the challenges of preparing for hearings, arbitrations, mediations, tribunals, government inquiries, and trials. Anger noted the value of partnering clients with advanced technology: *"Some of the benefits that clients see when they adopt technology that has*

sophisticated tools will be basically bigger, better, and faster. You'll be able to get all of the data processed more quickly, you'll be able to mine it and get into it much faster than you could before, and as a result, you'll be able to solve the problems that you have."

One technology that Anger & Associates leverages is OpenText Axcelerate, a complete platform for legal discovery and investigations with integrated analytics and machine learning including predictive coding, concept search, and automated redactions. Anger was introduced to the solution several years ago: *"We started working with OpenText Axcelerate on a large investigation that had a tight timeframe and a significant volume of documents. We needed a tool to help us prioritize documents quickly and get to the relevant documents as soon as possible. With OpenText Axcelerate, we were able to perform thorough quality control processes and in-depth sampling of the documents. The lawyers on the file, the client, and everyone involved were incredibly happy with the process. Out of 7 or 8 million documents, we reviewed maybe 1% of those documents. We were able to say that we had completed a thorough investigation. It was very successful."* The solution's flexible and defensible predictive coding allows the firm's clients to find more with less, as continuous machine learning points to the relevant content in virtually any data set. Anger added, *"The OpenText Axcelerate machine learning algorithm is great for prioritization of documents."*

"I've worked with OpenText Professional Services on most of our projects. We come to OpenText to do the hosting for us, and then we work with OpenText as needed to help us through the process to the end. OpenText Professional Services provides incredible guidance. They've been a pleasure to work with."

Carolyn Anger
Strategic Consultant
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Anger has since used OpenText Axcelerate for many clients' eDiscovery needs. She commented on the solution's powerful features, such as integrated visualizations, automated tracking and reporting, and smart filters that make it easy to construct complex search queries across dozens of content, communication, and metadata fields: *"I love Axcelerate's filters. They are great for drilling down into the document set that you're looking at. I also really like the ability to have access to all the searches that I've created. And the date analysis histogram view is key for doing a date-gap analysis to see where documents may be missing or where documents may be spiked in any given way."*

Anger & Associates frequently call on OpenText Professional Services to support tasks like data handling, environment maintenance, and feature training. Anger reported, *"I've worked with OpenText*

Professional Services on most of our projects. We come to OpenText to do the hosting for us, and then we work with OpenText as needed to help us through the process to the end. OpenText Professional Services provides incredible guidance. They've been a pleasure to work with."

Growth is on the horizon for Anger & Associates as the company plans to expand its consulting team and build further partnerships to provide additional support to its clients. Anger's vision and passion for technology also continues to grow: *"It's a wonderful time right now to be using legal technology. In terms of next steps and working with OpenText, I'm looking forward to continuing my relationship with the company. OpenText has knowledgeable and experienced people and robust, sophisticated and user-friendly products."*

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit opentext.com.

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