

OpenText Core Fax integration for Epic

Fax PHI and confidential information directly from Epic without any additional software



Benefits

- Simplify faxing with OpenText Core Fax
- Improve HIPAA compliance and enhance security
- Enhance care provider productivity
- Reduce costs with paperless, digital faxing

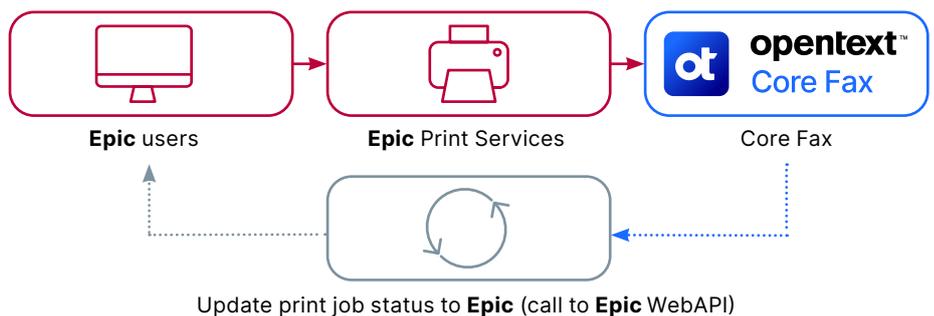
Each day, volumes of critical information are sent to and from doctors, patients, pharmacies, laboratories, healthcare providers, and insurance companies. These documents are often urgent and confidential. Secure, timely, and reliable delivery is essential for patient-focused and cost-conscious healthcare organizations.

Simplify faxing with OpenText Core Fax for Epic

OpenText™ Core Fax allows users to send such confidential information by fax directly from Epic without any additional software and to automate delivery and tracking of sent patient information. For many years, healthcare entities of all types and sizes have been using OpenText Core Fax (XM Fax) solutions. OpenText has a proven track record in this highly regulated and ever-changing industry. OpenText Core Fax is secure, reliable, and efficient.

Integration

Core Fax integrated with Epic



Improve HIPAA compliance and enhance security

With the highest levels of security to protect PHI, healthcare organizations can fax-enable Epic applications to increase HIPAA compliance for the secure exchange of patient information. The OpenText Core Fax solution provides complete encryption for faxes, with centralized traceability for easier audits. An optional zero retention setting further protects messages.

The solution is available via on-premises editions, as a hybrid deployment, cloud environment, and in a certified ISO/IEC 27001:2013, PCI DSS, and SOC 2 + HITRUST. Organizations can pick the deployment that best suits their security and CAPEX/OPEX needs. The Epic connector supports XM Fax (our off-cloud solution).

Security

Security and regulation compliance

Encryption • Zero retention • Traceability

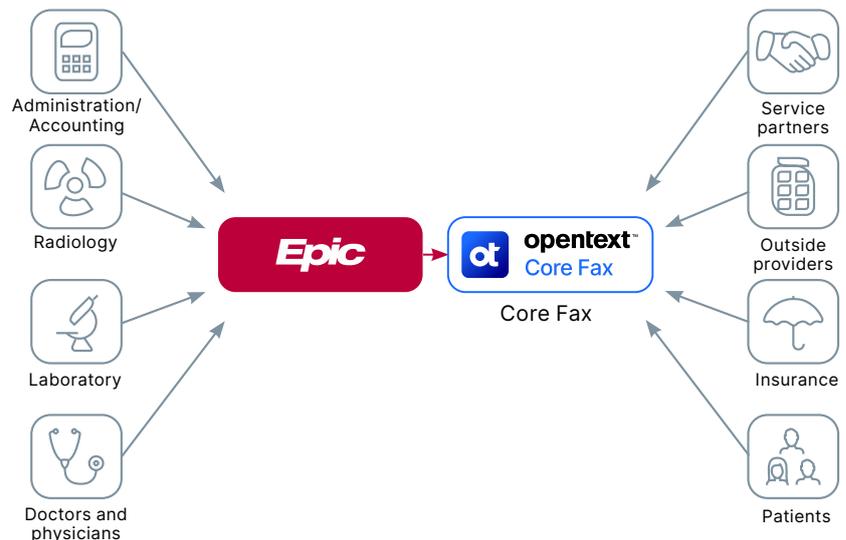


Enhance care provider productivity

Accelerate scheduling, follow-up, and claims processing with OpenText Core Fax. To support additional workflows, OpenText Core Fax also integrates with major email applications (Outlook, Office 365), mobile devices, multifunction printers (MFPs), Microsoft Teams, and Webex.

Ease of use

Efficient, flexible workflows



Reduce costs with paperless, digital faxing

Eliminate the ongoing expenses associated with paper-based faxing by moving to a fully digital solution. OpenText Core Fax removes the need for paper, toner, physical fax machines, and their associated maintenance and repair costs. By transmitting faxes securely over your existing internet connection, you can also retire dedicated fax phone lines, significantly lowering infrastructure and operational expenses.

Services

- Certified ISO/IEC 27001:2013, PCI-DSS Level 1 and SOC 2 Type II + HITRUST
- OpenText Professional Services

Resources

[OpenText Core Fax on Epic Showroom](#) ›

[OpenText Core Fax overview video](#) ›

Powerful, adaptable, and reliable, OpenText Core Fax has been the global standard for enterprise-grade cloud fax over IP for many years. Integrating it with Epic empowers users to send secure, HIPAA-compliant transmissions without leaving the Epic workflow.

How to get started

- Requires either an active OpenText Core Fax Cloud account or an on-premises XM Fax server (currently supported version) with WebServices.
- Requires Epic system (incl. Epic Print Services) and Core Fax integration activation from Epic. To get such activation, visit the Epic Showroom and follow instructions.

OpenText Core Fax features

Broad interoperability

OpenText Core Fax connects to Microsoft Exchange, a wide variety of MFPs (Xerox, Toshiba, Ricoh, Konica Minolta, Sharp, Lexmark, HP, etc.), Epic, and both Android and iOS mobile devices. SOAP and REST APIs are supported to allow further integration into your organization's processes.

Flexible deployment options

Available via the cloud, as a hybrid deployment, or in two on-premises editions to suit your organization's needs.