

3 ways HR accelerates digital transformation

Real-life examples of streamlined processes and enhanced employee experiences with OpenText Core Content Management for SAP SuccessFactors



Centralized HR document management

This large, global publishing organization needed to centralize its HR document management for greater efficiency and employee satisfaction. With employees spread across multiple locations, the HR team struggled to maintain consistent employee document management processes and provide timely access to critical employee information.

Top challenges

- ✗ Growing volume of employee records across disconnected systems
- ✗ Manual HR processes slowing down employee requests
- ✗ Lack of centralized access to critical HR information
- ✗ Need to enable a fully digital HR department

Biggest gains

- ✓ **Faster access:** HR professionals and employees can access critical HR information quickly
- ✓ **Expedited processes:** Streamlined HR processes across the entire organization
- ✓ **Future ready:** Plans to automate document generation for key HR files
- ✓ **Employee satisfaction:** Improved efficiency leads to better employee experience

Why OpenText™ Core Content Management for SAP® SuccessFactors® for centralized HR document management?

For this organization, the ability to integrate seamlessly with their existing SAP SuccessFactors infrastructure was critical. OpenText provided the centralized document hub they needed to manage thousands of employee records efficiently while maintaining the familiar UI its HR team already knew.

Other benefits include:

- Seamless integration with existing SAP SuccessFactors deployment
- Centralized document management without disrupting current workflows
- Scalable solution to handle growing workforce demands
- Foundation for future HR automation initiatives



HR automation for document generation

This global medical device company relied on a combination of Microsoft® SharePoint®, file systems, and paper to manage employee records, resulting in multiple manual steps, data errors, and slow HR response times. As a long-time SAP SuccessFactors customer, the company required an employee document management solution with full integration.

Top challenges

- ✗ Multiple manual steps creating data errors
- ✗ Slow HR response times affecting employee satisfaction
- ✗ Disconnected systems (SharePoint, file systems, paper)
- ✗ Need for full SAP SuccessFactors integration

Biggest gains

- ✓ **Automated processes:** Eliminated manual record filing and enabled personalized HR document generation
- ✓ **Faster responses:** HR can react more quickly with informed responses to employee requests
- ✓ **Improved accuracy:** Safeguarded accuracy of transferred information
- ✓ **Enhanced engagement:** Faster, more accurate service improves employee engagement

Why OpenText Core Content Management for SAP SuccessFactors for HR automation?

This medical device company needed a solution that could eliminate its patchwork of systems while maintaining its investment in SAP SuccessFactors. OpenText provided the missing piece—intelligent HR document management that automates routine tasks while ensuring data accuracy and integration.

The solution also delivered:

- Automated document generation with personalized templates
- Seamless data flow between systems eliminating manual entry
- Enhanced employee self-service capabilities
- Faster time-to-value with native SAP SuccessFactors integration



Secure and compliant digital employee files

After suffering a security breach, this multinational law firm questioned its ability to protect critical environments. Coupled with growing costs of maintaining legacy HR applications, the firm launched a global HR digital transformation initiative encompassing their HR department, requiring robust security and HR compliance capabilities.

Top challenges

- ✗ Security vulnerabilities exposed by previous breach
- ✗ Growing costs of legacy HR applications
- ✗ Need for robust security and compliance
- ✗ Global digital transformation requirements

Biggest gains

- ✓ **Enhanced security:** Robust security features protect critical HR documents
- ✓ **Improved HR compliance:** Better records management and retention capabilities
- ✓ **Reduced cost:** Eliminated expensive legacy HR applications
- ✓ **Standardization:** Global standardization on SAP SuccessFactors platform

Why OpenText Core Content Management for SAP SuccessFactors for secure HR digital transformation?

For this law firm, security was paramount following the breach. OpenText provided enterprise-grade security features that legacy HR systems couldn't match, while integrating seamlessly with their chosen SAP SuccessFactors platform for global HR digital transformation standardization.

The integrated solution offered:

- Enterprise-grade security with audit trails
- Comprehensive records management policies
- Reduced technology costs through legacy elimination
- Global deployment capabilities



Ready to accelerate your HR digital transformation?

**Learn more about employee document management
for SAP SuccessFactors**