

3-7220 – OpenText™ Identity Governance Administration

Syllabus



Training facilities

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Lesson 1

Instruction begins with a scenario and the introduction of Extremely Focused, a fictitious organization that will be used throughout the course to demonstrate the OpenText Identity Governance functionality.

Within this section, students will be introduced to some of the key personas, along with descriptions of their job roles. This should aid the students to link these personas to members of their own organizations

The main areas covered during Lesson 1 include:

- Introduction to the fictitious organization known as Extremely Focused.
- Introduction to the various personas used within this training to aid the students correlate these personas to members within their own organization.

Lesson 2

Lesson 2 focuses on the value of OpenText Identity Governance and moves on to detail the hardware and software necessary for a successful installation. The lesson concludes with the last steps of a complete Identity Governance installation.

The main areas covered during Lesson 2 include:

- A theory of operation of the Identity Governance product.
- System requirements.
- Prerequisite software to be installed.
- The installation of the One Single Sign On Provider (OSP).
- The installation of Identity Governance.

Lesson 3

Lesson 3 provides instruction on basic Directory Service and LDAP principles. Next, students are taught how to establish identity sources within the Identity Governance catalog, how to establish authorizations settings for delegated authority, and how to form application sources to import permissions into the catalog.

The main areas covered during Lesson 3 include:

- Basic Directory Service and LDAP principles.
- Establishing identity sources.
- Delegating administrative responsibility to user accounts with the catalog.
- Establishing application sources and pull permissions into the catalog.

Lesson 4

The instruction included in Lesson 4 focuses on roles within Identity Governance. Students are first taught about the purpose of various roles, followed by an explanation of the use case of technical roles within Identity Governance. Instruction continues with an examination of the methods used to create technical roles. The lesson concludes with an explanation of the use case of business roles and instruction on the various methods used to create business roles.

The main areas covered during Lesson 4 include:

- An understanding of roles and how they are implemented within Identity Governance.
- The different methods of populating a business role.
- An understanding of use cases of technical roles.
- The variety of methods of configuring technical roles

Lesson 5

Lesson 5 begins with descriptions of access requests and access approval policies, including a detailed explanation of the purpose of approval and request policies. Demonstrations of how to build the various policies are provided, and the lesson concludes with instruction on configuring a separation-of-duties (SoD) policy.

The main areas covered during Lesson 5 include:

- An understanding of access request and access approval policies.
- Demonstration of how to configure an access approval policy.
- Demonstration of how to configure an access request policy.
- Demonstration of access request and access approval policies in action.
- Working with SoD policies.

Lesson 6

Lesson 6 focuses on reviews and fulfillments within Identity Governance. The students will learn the importance of these functions and how to create and implement them.

The main areas covered during Lesson 6 include:

- An understanding of the purpose for reviews.
- Creating and initiating reviews.
- An understanding of the purpose for fulfillments.
- Designing and implementing fulfillments.

Lesson 7

Instruction during Lesson 7 focuses on workflows within Identity Governance and the various forms available.

The main areas covered during Lesson 7 include:

- Introduction of the Workflow service.
- An overview of the Workflow Administration Console.
- An explanation of workflows and how they are employed.
- An explanation of forms and the various ways they are employed.
- The applications of forms and workflows within an access request/approval process.

Lesson 8

During Lesson 8, students are instructed on the various reporting capabilities included in Identity Governance.

The main areas covered during Lesson 8 include:

- Logging into the report server.
- Viewing the available templates.
- Downloading and incorporating report definition files into the reporting service repository.
- Customizing and saving report definitions while maintaining the original as a template.