

OpenText eDiscovery for Manufacturing

End-to-end eDiscovery in a single platform



Benefits

- Simplify eDiscovery with end-to-end functionality in a single platform
- Increase efficiency and cost savings with built-in analytics and technology-assisted review
- Proactively manage and mitigate legal and regulatory risk
- Leverage GenAI to improve data-driven decision-making and automate review

High-volume manufacturers operate in highly regulated, litigation-prone environments with complex, volatile supply chains and vast amounts of data. Exploding data volumes—including electronically stored information (ESI) focusing on IP, product designs, manufacturing documents, quality records, and incident reports—significantly increases risk.

Rising regulatory demands are increasing pressure to manage risk and avoid penalties. Complex litigation, including class actions, mass tort, product liability, environmental and patent infringement cases, is driving up eDiscovery costs. Legal teams face growing pressure to manage these risks efficiently, despite tighter budgets.

Litigation and regulatory inquiries often require review and production of workflow documents and diverse data types, including engineering files, manufacturing process documentation, QA data, customer complaints, marketing and advertising materials, and incident response files. To meet expectations, legal departments seek end-to-end solutions powered by AI, analytics, machine learning, and automation.

OpenText™ eDiscovery is a flexible, powerful platform incorporating proprietary AI, advanced analytics, machine learning, and automation. Our OpenText™ eDiscovery Aviator™ revolutionizes discovery with generative AI capabilities.

OpenText eDiscovery delivers best-in-class investigative capabilities in a fully integrated, intuitive review interface to help legal teams get to facts that matter sooner and inform case strategy.

Additional built-in analytic features:

- Predictive filters and predictive searching that surface conceptually similar documents on the fly without requiring a full TAR workflow.
- Automated phrase and concept analysis to intelligently organize documents to further speed review.
- Stackable Smart Filters that leverage a wide range of metadata to efficiently narrow in on relevant content.
- Extensive reporting throughout the platform that keeps projects on time and within budget.
- Overturn reporting to help standardize coding decisions and avoid rework late in projects.

Simplify eDiscovery with end-to-end functionality in a single platform

OpenText eDiscovery empowers users to take greater control over collecting and culling data intelligently. By automating as many manual tasks as possible, legal teams can review only what is necessary, reducing costs and risks.

It provides repeatable workflows for pattern litigation including product liability, supply chain disputes and investigations -- integrating data identification, collection, processing, analysis, review, and production in a single platform delivered by a single vendor. OpenText eDiscovery offers front-end analytics for true early case assessment (ECA) and data investigation, driving rapid data insight and faster case strategy. Integrated generative AI (GenAI), analytics, and review capabilities allow a streamlined process that quickly surfaces relevant content.

Increase efficiency and cost savings with built-in analytics and technology-assisted review

Built-in data analytics and technology-assisted review (TAR) capabilities provide legal teams with early and important insights to quickly understand and intelligently organize data. It also helps improve review efficiency, save costs of document review, and meet stringent regulatory deadlines.

OpenText eDiscovery offers advanced TAR workflows for every scenario. Choose either the original continuous-machine learning workflow or the new continuous-active learning workflow and integrated contextual diversity algorithm, which surfaces documents from contextually diverse pockets of data to ensure that nothing is overlooked.

Proactively manage and mitigate legal and regulatory risk

Manufacturing companies face unique litigation and regulatory challenges, with vast amounts of technical, operational, and supply chain data at stake. To address this, manufacturers are increasingly leveraging eDiscovery solutions for automated redaction, rapid review, language translation, and sensitive data detection, reducing risk and accelerating their response to investigations and legal actions. Integrated capabilities and standardized processes minimize the risk of overlooking critical design or production records or inadvertently disclosing privileged, sensitive, or proprietary information. This is especially critical for manufacturers, where sensitive data often includes trade secrets, engineering designs, intellectual property, and regulatory submissions—requiring enhanced security and precise redaction protocols throughout the discovery process.

Features include:

- Automated sensitive data detection, which finds common or custom patterns. Pre-configured patterns are embedded in search filters for easy access and effective use.
- Automated entity extraction to locate people's names unrelated to a data privacy rights request.
- Bulk redaction capabilities to streamline the process and ensure that redactions are applied consistently across the dataset.
- Inverse redactions, which efficiently redact all data within a document except for what is selected, streamlining effort when the majority of content needs to be redacted.
- Self-triggered quality assurance checks to help assure risk-free production.

You need to find a very reliable partner, somebody who will be with you from day one through the process and will continue to deliver. They can never drop the ball. So, this is the kind of relationship we look for.

Franziska Fuchs,
VP eDiscovery
Bosch

Leverage GenAI to improve data-driven decision-making and automate review

With embedded GenAI capabilities, manufacturing legal teams can greatly increase the efficiency of responding to complex litigation, mass tort, product liability claims, regulatory inquiries, and internal investigations by accelerating document review and analysis. OpenText eDiscovery Aviator¹ features include:

- **Aviator review**
Empowers legal teams to automate responsiveness review. Use text from review manuals or case overviews and let the power of large language models (LLM) separate potentially responsive data from non-responsive data. Test and refine review criteria against smaller subsets of data before running OpenText eDiscovery Aviator against the full dataset. Aviator Review even provides users with the ability to see estimated LLM costs upfront.
- **Aviator rapid exploration**
Navigate data with speed, zero in on critical issues, and uncover insights faster than ever. Powered by technology-assisted review and GenAI. OpenText eDiscovery Aviator's rapid exploration functionality surfaces hidden pockets of information—enabling proactive risk management and smarter strategic decisions.
- **Automatic identification and GenAI summarization of key documents**
Help legal teams conduct rapid, defensible ECA and formulate strategy.
- **Aviator document summarization**
Synthesize information contained in lengthy documents to deliver additional insights beyond extracted text summaries.
- **AI-generated natural language summaries of concept labels**
Derive intuitive contextual insight.

Flexible deployment models

OpenText eDiscovery provides manufacturing enterprises with the flexibility needed to manage and review ESI through a variety of deployment options:

1. AWS Public Cloud - Multitenant, SaaS

OpenText™ Core eDiscovery, available on demand for single matters, or on a commitment plan for lower cost per GB and cost certainty for all your eDiscovery, and review capabilities via ultra-secure cloud infrastructure with flexible service options.

2. AWS Private Cloud - Single tenant

OpenText eDiscovery provides enterprises with cost certainty, full control and access to powerful analytics, machine learning, OpenText eDiscovery Aviator, and review capabilities via ultra-secure private cloud infrastructure with support from OpenText cloud experts.

3. Off-cloud server-based solution

OpenText™ Investigation provides data ingestion, processing, and advanced analytics, for early data and case assessment and investigations behind the corporate firewall. The optional Review & Analysis add-on offers full machine learning review and production capabilities on premises.

4. Hybrid solution

Install OpenText Investigation behind the corporate firewall for early case assessment and investigation. With one click, data can be transferred to OpenText Core eDiscovery for full review and production.

OpenText eDiscovery features

OpenText eDiscovery Aviator (Cloud)

- Aviator Review – Gain greater control and cost certainty with the unique ability to test and refine review criteria against sample sets of data and obtain token estimates prior to submitting the criteria to the LLM.
- Aviator rapid exploration – Surface hidden pockets of information to uncover insights faster than ever.
- Aggregated AI-generated summaries of key documents to help teams rapidly identify, understand, and validate key evidence and fact patterns.
- AI-generated natural language summaries of concept labels for intuitive contextual insight.

Connectors

Leverage extensive turnkey connectors to general databases, directories, file systems and content management platforms (available for OpenText Investigation and OpenText eDiscovery Private Cloud installations).

Smartphone data processing

Process a broad set of data from smartphones, including SMS, MMS, loose files, chat, geolocation data, browsing data including history and searches, calendar entries and notes, via parser support for Cellebrite™, XRY™, and Oxygen™.

Multi-faceted concurrent search

Run multiple, concurrent queries powered by OpenText™ MindServer™ AI-enhanced search—faster and more accurate than running sequential individual searches.

Early case assessment

Create highly targeted data sets to speed time to review, with processing, OCR, deduplication and deNISTing. Organize documents into families by content similarity.

Chronology narrative building tool (Cloud)

Track, organize, and analyze evidence by date with full control of event metadata and complete audit trail capabilities.

Machine translation

Use seamless Amazon Translate integration or Vertion aiWARE to translate documents in bulk or individually from virtually any language into any other language. Conduct review in multiple languages or standardize review in any preferred language.

Smart Filters

Rapidly isolate key data with dozens of stackable filters based on metadata, content and customizable work-product.

Predictive filters

Find relevant data faster with predictive filters that learn from human review decisions to use the search terms and parameters most likely to uncover valuable insights. These can include which content stores are probable sources of relevant content, what content is most likely to be privileged, and which custodians are most likely to have relevant documents.

Predictive search

“Find more like me” with TAR functionality on the fly, without any workflow or sampling requirements. Compare documents known to be relevant against the entire corpus or execute search queries and use selected results to find other documents with similar content.

End-of-branch email analysis

Limit review to the most inclusive emails at the end of each branch and spot any missing or unique messages for dramatic time savings.

OpenText eDiscovery features

Browser-agnostic viewer	View documents in any browser with high-fidelity rendering, efficient pre-caching and smart tagging controls.
End to end Audio/Video support (Cloud)	Access the contents of audio and video (AV) files in both native and transcribed textual format, making it possible to search, analyze, redact and produce AV files quickly and easily.
Microsoft® Excel support (Cloud)	View, search, and redact Excel files with ease.
Chat data support	Expedite review and analysis of chat data in an intuitive interface.
Concept analysis	Group documents based on the contextual meaning of associated common phrases, allowing reviewers to gain context beyond keywords and code names.
Sentiment analysis	Gain a faster and deeper understanding of data by categorizing documents by whether they contain positive, negative or neutral sentiments.
Entity identification	Achieve additional layers of insight for communications analysis and investigations. OpenText eDiscovery Smart Filters include integrated detection tools that automatically surface the names of people, places and organizations.
Multilingual analytics	Enrich unstructured data with powerful analytics on a language-agnostic basis, including pictorial languages like Chinese, Japanese, and Korean.
Production wizard	Select from pre-configured options for how the discovery set is presented.
Case management	Seamlessly send data to Opus 2 Case Management, a leading case management solution, to ensure that relevant information uncovered during review is reliably included in case management processes to optimize case strategy, depositions, negotiations, motions, and the conduct of trials.
Hypergraph communications map	Analyze parties, domains, activity levels, and timeframes around all communications of interest while visualizing email and chat connections.
Technology-assisted review	Choose from OpenText eDiscovery's original continuous machine learning algorithm or the new continuous active learning protocol and companion contextual diversity algorithm (cloud only) to get to relevant facts faster and overcome reviewer bias that may miss important information.
Automated document compare	Quickly identify subtle differences—modifications, additions, or deletions—between any two documents.
Self-service drag and drop processing (Cloud)	Gain greater control and flexibility when time and budget call for rapid data ingestion, processing, and upload.
Password bank	Speed processing time and minimize errors by adding a list of known passwords for use during processing to attempt decryption of password-protected Microsoft Office and Adobe PDF documents.

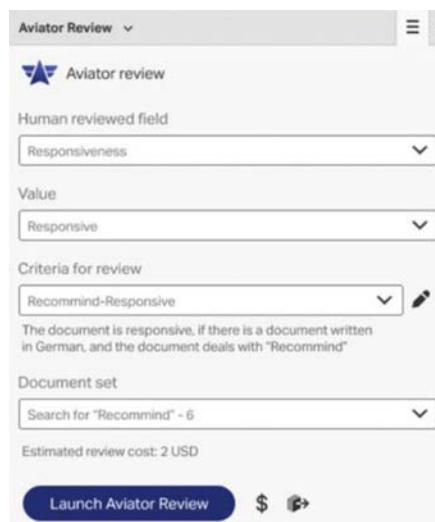
OpenText eDiscovery features

Automated data detection and redaction

Auto-identify sensitive content in any identifiable pattern, such as PII, PCI, and PHI, and automatically redact it in bulk before review or production. Redaction reasons can be reviewed and edited by individual document or groups of documents.

Visualization

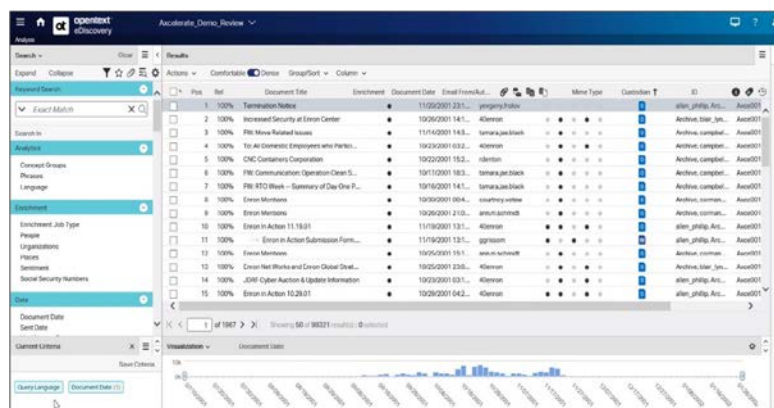
OpenText eDiscovery Visualizer provides highly accessible visualized display of potentially relevant content, with key indicators and criteria clearly presented, to facilitate fast and accurate review. Visualizer Heat Maps enable multi-factor visual analytics to expose associations within data for deeper insights.



New Aviator Review takes eDiscovery efficiency to new heights



New chronology narrative building tool with audit trail capabilities



Rapidly isolate key data with Smart Filters

OpenText Professional Services

[OpenText Digital Forensics and Collections >](#)

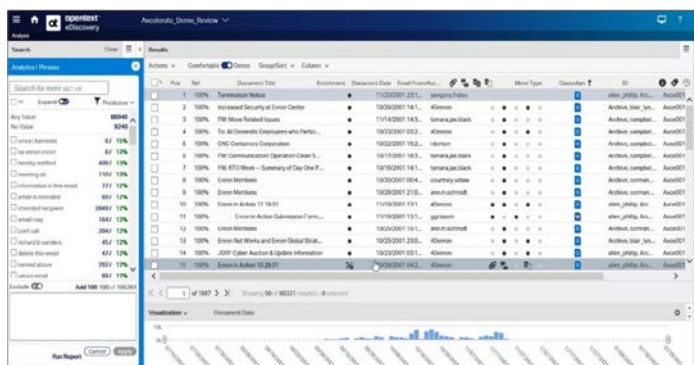
[OpenText Investigations Service >](#)

[OpenText Breach Response Analysis and Reporting >](#)

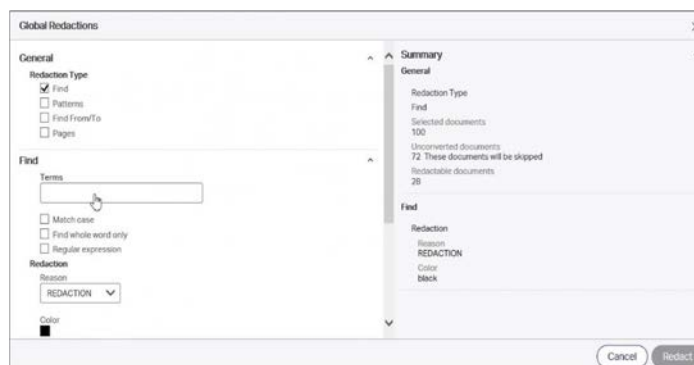
[OpenText Managed Document Review >](#)

OpenText eDiscovery connectors

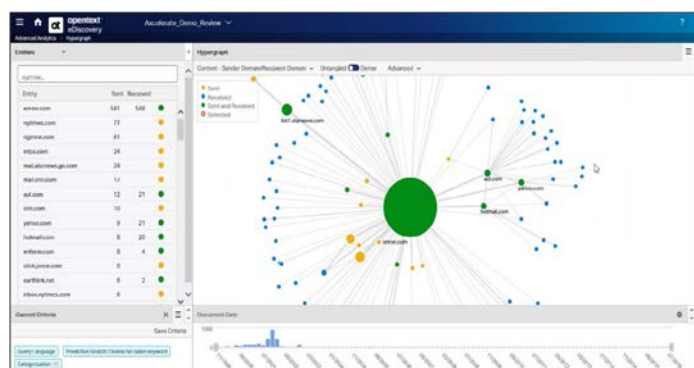
- Extensive support to common data sources, such as Microsoft®, Google™ and EnCase™ L01 and EX01 formats, including file shares, email and ECM systems and cloud repositories, among others. Available for off-cloud and OpenText eDiscovery Private Cloud deployments.
- OpenText eDiscovery chat support:
 - Generic and dedicated parsers to support chat data. Dedicated connectors for Microsoft Teams® and Slack™.
- OpenText eDiscovery smartphone data processing:
 - Process a wide variety of smartphone data through support for Cellebrite™, EnCase™, XRY™, and Oxygen™.



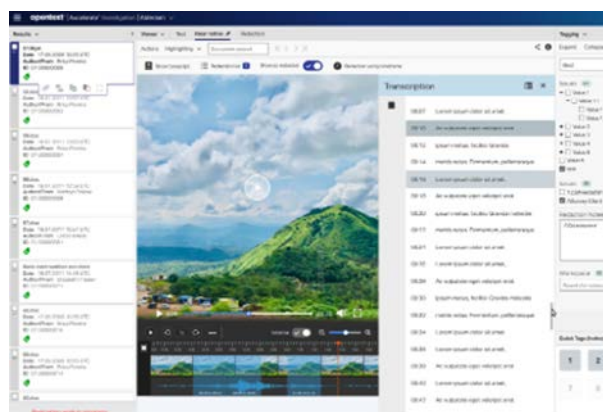
Search with precision and breadth to narrow results and discover previously uncovered themes with Phrase Analysis



Automatically redact sensitive data in bulk before review or production



Analyze parties, domains, activity levels, and timeframes for all communications of interest with hypergraph communications mapping



Access the contents of AV files in both native and transcribed textual format. Search, analyze, redact, and produce AV files quickly and easily.