

Ensure continuity with a fully managed disaster recovery service for your critical servers

Discover the power of pairing OpenText Server Backup with our OpenText Cloud Disaster Recovery service

Benefits

- Business continuity can be achieved with hourly and forever incremental backups with flexible retention options
- Fully managed disaster recovery provides the resources and expertise your business requires
- Flexible, guaranteed 1-, 24-, or 48-hour recovery SLAs
- Customized Recovery Data Protection Plans for reference, testing, and audit readiness for compliance

Data is a critical asset in any technology-driven business environment, but safeguarding that data is harder than ever before. New threats are constantly emerging, like AI-powered threats, phishing attacks, denial of service attacks, and more. Then when you examine this next to traditional data threats like server failures, natural disasters, and human error, there's risk to your data than ever before. Recovering from these incidents can be a costly and time-consuming process which is why more and more businesses are looking to implement robust disaster recovery plans.

Disaster recovery plans present several challenges for businesses. Developing and maintaining a comprehensive plan in-house requires significant investment in time and resources and ensuring data integrity and seamless recovery can be complex. For disaster recovery to be successful, it is important to implement regular testing and updates to keep the plan effective. Balancing these demands while maintaining day-to-day operations can be a significant hurdle for many organizations. However, disaster recovery doesn't need to be so taxing for your business.

Experience disaster recovery without the headache

Our OpenText™ Cloud Disaster Recovery service paired with OpenText™ Server Backup can take the headache out of planning and recovering from data loss events so that you can focus on other areas of your business. We can help ensure IT continuity and rapid recovery of critical systems, even during complete site outages. Your team benefits from the experience of our disaster recovery and continuity experts who can take on the failover and recovery processes as well as planning, testing, and documentation for your team, which can help you achieve compliance and peace of mind knowing that your critical systems can be easily recovered. Furthermore, it helps you eliminate the expense of your own disaster recovery site and the resources to manage all of these components yourself.

Flexible SLAs to help protect your critical servers

Our OpenText™ Cloud Disaster Recovery service ensures the continuity of IT operations and rapid recovery of your mission-critical systems in the cloud no matter what kind of outage you are facing - even a complete site outage. For businesses that require the assurance of service level agreements (SLAs), we offer industry-leading, managed resiliency services that guarantee access to your mission-critical systems running in the OpenText Cloud.

With the flexibility of 1, 24, or 48-hour options for recovery time, you can satisfy business uptime SLAs – depending on your availability objectives. Running in tandem with OpenText Server Backup, you can work with our disaster recovery experts to identify which of your servers are more mission-critical – while some servers may need 24-hour SLAs, you may opt to have other servers that could be recovered within the 48-hour SLA window. The beauty of our service is that it is flexible to fit your unique business needs and help you meet your objectives.

“We signed up for a 48-hour recovery SLA with OpenText Cloud Disaster Recovery. That works well for our business model, and we really like that nothing is left to chance. Although we have never needed to use the service in an emergency, every year the team guides us through a scheduled DR test and conducts certified health checks to ensure we are ready for any scenario.”

Scott Sorrell,
IT Manager, My Father’s World

[Read the case study ›](#)

Achieve peace of mind with fully managed disaster recovery services

OpenText Cloud Disaster Recovery provides a dedicated, remote team of continuity and disaster recovery (DR) specialists who combine advanced technology with proven best practices and early-warning tracking systems to ensure the availability of your mission-critical systems in the cloud. Our specialists help develop, test, and document a custom continuity and DR plan and keep it updated for you. They execute the failover or recovery of your IT operations in the cloud when requested.

Our specialists are available 24x7x365 to guide you through the entire process of maintaining systems availability and recovery—from set-up to testing through execution and recovery.

	1-hour SLA	24 and 48-hour SLAs
Comprehensive packages	- Hosted Active Directory VM - Protect server - Storage - External IP address - VPN connection/tunnel - DR test	- Protect server - Storage - External IP address - VPN connection/tunnel - DR test - OpenText system restore
Available customizations	- Add servers - Add VPN connections - Add external IP addresses - Add DR test time	- Add servers - Add VPN connections - Add external IP addresses - Add DR test time
Supported platforms	- Microsoft Windows Server - Linux	- Microsoft Windows Server - Linux - IBM iSeries - VMware ESCi and vCenter Server

Build your resiliency with OpenText Cybersecurity

OpenText brings together best-in-class solutions to help your business remain cyber resilient. We can help you:

- Prevent and protect against threats from happening in the first place.
- Minimize the impact by quickly detecting and responding to threats.
- Recover data seamlessly to reduce the impact.
- Help you adapt and comply with changing regulations.

Pairing our OpenText Server Backup with our OpenText Cloud Disaster Recovery service helps you achieve business continuity with a fully managed disaster recovery service for your critical servers. It minimizes downtime so you can grow your business.

Want to learn more? [Schedule time with our experts.](#)