Endpoint security for MSPs

Single agent. Complete protection. More revenue.

Benefits

- Bolster defenses beyond prevention alone for a stronger security posture
- Automate containment and response workflows for a faster response
- Offer premium security packages to existing clients
- Meet EDR requirements that many insurers now mandate

Modern threats demand modern solutions

Your SMB clients face the same cyberthreats as large enterprises—but they rely on you to deliver enterprise-grade protection at a price and scale that makes sense. The challenge? You need solutions that stop today's attacks and streamline how you operate.

OpenText endoint security was built specifically for MSPs. By combining next-gen endpoint protection (EP) and advanced endpoint detection and response (EDR) into one lightweight agent, you get the tools to deliver higher-value services without adding complexity or overhead.

OpenText endpoint security overview

OpenText endpoint security delivers comprehensive endpoint protection, detection, and response through a single, lightweight agent and unified management platform. This powerful solution combines OpenText™ Core Endpoint Protection and OpenText™ Core EDR along with integrated SIEM and SOAR—all managed through the OpenText Secure Cloud platform.

Together, they form the foundation of an MSP's modern endpoint security offering.

OpenText Core Endpoint Protection

- **Multi-vector threat prevention** powered by OpenText™ Threat Intelligence (BrightCloud)
- **Lightweight agent** with 30-second deployment and minimal system impact
- **Automated remediation and rollback** to contain and reverse malicious attacks
- **Real-time cloud updates** with no signature management required

OpenText Core EDR

- **Continuous monitoring** with threat hunting capabilities
- **Built-in SIEM and SOAR** for event correlation and automated response workflows
- **Integrated vulnerability assessment** to identify and prioritize unpatched security risks

Unified management through OpenText Secure Cloud

- **Single console** for managing all clients and services
- **Multitenant architecture** with role-based access controls
- **Automated provisioning** and policy management
- **Consolidated billing** with PSA/RMM integrations

Upgrading your existing OpenText endpoint security customers

Adding OpenText endpoint detection and response instantly upgrades your customers' defenses without redeploying agents, transforming basic prevention into full detection and response.

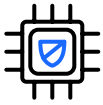
This creates opportunities to introduce premium service tiers, strengthen client loyalty with faster response and deeper visibility, and meet growing compliance requirements.

For your new endpoint security customers

OpenText endpoint security brings effective, centralized protection from day one by unifying endpoint protection and EDR into one platform with built-in SIEM, SOAR.

Faster deployments, automated policy enforcement, and a unified console mean streamlined onboarding, consistent protection across every environment, and a differentiated service offering that sets your practice apart.

Experience the OpenText endpoint security difference



Single-agent architecture

Deploy both prevention and detection capabilities through one lightweight agent, eliminating the complexity and overhead of multiple security tools.

Built-in SIEM, SOAR

OpenText EDR includes SIEM for event correlation and SOAR for automated response workflows—all at no additional cost.

Global threat intelligence

OpenText Threat Intelligence (BrightCloud), powered by data from more than 95 million sensors worldwide, provides real-time protection against emerging threats.

MSP-native design

Purpose-built multi-tenant architecture, consolidated billing, PSA integrations, and flexible licensing align perfectly with MSP business models and operational requirements.

One platform, broad portfolio

Beyond endpoint security, extend your services with email security, DNS filtering, backup, and security awareness training to grow services and build lasting client trust.

"OpenText endpoint security delivers on all three essentials—it's highly effective at stopping threats, lightweight so it doesn't slow down systems, and completely reliable. The Secure Cloud platform extends that with a full portfolio of services. That combination makes it simple to expand what we offer clients and is driving our 20% YoY business growth."

Alex Serrano
President & Lead Technology Consultant
ARS Technology

Resources

Learn more ›

Your MSP business value

Grow your services and margins

- Add proactive detection and response capabilities to win higher-value contracts
- Improve margins with a single, multi-tenant solution instead of piecing tools together
- Strengthen client retention with comprehensive protection that builds lasting customer relationships

Operate more efficiently

- Deploy and manage endpoints in minutes, not hours
- Cut overhead with automated remediation, rollback, and SOAR-driven response
- Manage all clients through a secure, multi-tenant cloud console
- Easily manage your operations with extensive integrations support
- Comprehensive partner support includes dedicated account management, technical training, and responsive assistance to help you succeed

Differentiate in a crowded market

- Deliver full-spectrum endpoint security from a single agent
- Provide enterprise-grade SIEM and SOAR capabilities—included, not as add-ons
- Leverage OpenText global threat intelligence to reduce skill gaps
- Tap into our Secure Cloud platform portfolio to unify security offerings under one platform

Your customer value proposition

Comprehensive protection without complexity

- Multi-layered endpoint security stops threats at multiple stages before they can cause damage
- Automated containment and remediation minimize business impact when threats are detected
- Vulnerability assessment and long-term log retention capabilities help organizations meet requirements for HIPAA, PCI-DSS, NIS2, and cyber insurance
- Rollback capabilities automatically reverse malicious attacks to restore systems quickly

Cost-effective, enterprise-grade security

- Cloud-native deployment eliminates the need for on-premises security infrastructure
- Monthly subscription model provides predictable costs with flexible scaling as businesses grow
- Proactive threat detection and prevention reduces costly security incidents and downtime

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