

# OpenText Content Manager Upgrade Services

Get more value from the latest product innovations with OpenText Professional Services



## Upgrade services at a glance:

- Upgrade program for OpenText Content Manager
- Proven migration methodology and best practices
- Phased approach to reduce disruptions and outages
- Knowledge transfer, technical training, and smooth hand-off
- Post-production upgrade support to minimize technical risk

## Seamless upgrades, maximum value

With our services, you can upgrade Content Manager—and modernize your content management system—with minimal disruption. OpenText™ Professional Services consultants review the current system, lead discovery and maturity-model assessment workshops, review the upgrade plan and data backup strategies, run pre-requisite checklists, conduct pre-upgrade health checks, and perform the upgrade. They use a proven methodology, follow best practices, and provide system training and documentation to your team after migration. Delivered locally or remotely, our streamlined services cut the time, risk, and cost of the upgrade process.

## Pricing and statement of work

We provide a statement of work after conducting a discovery workshop. Please contact us to:

- Schedule the workshop.
- Learn about OpenText Content Manager 10, OpenText Content Manager Select, and OpenText Content Manager Select as a Service options.
- Discuss ways to modernize your content management systems.

## Resources

Learn more at  
[www.opentext.com/services](http://www.opentext.com/services)

[www.opentext.com](http://www.opentext.com)

## Benefits

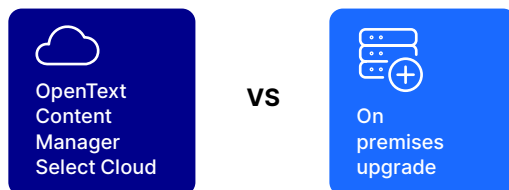
- Accelerate time to value.
- Minimize system disruption.
- Reduce long-term costs.
- Protect your investment with a mature and robust foundation that addresses future content management requirements.

## Step 1: Assessment



Comprehensive assessment on current deployment, longer term needs to make an informed upgrade or migration choice

## Step 2: Comparative analysis



## Step 3: Consultation



Figure 1. OpenText Professional Services OpenText Content Manager assessment approach

## The OpenText Professional Services difference

OpenText Professional Services delivers unmatched capabilities through a comprehensive set of consulting services. These services help drive innovation through streamlined and efficient solution delivery. We provide:

- Proven software-solution implementation expertise.
- More than 20 years of experience helping large, complex, global organizations realize value from their OpenText software investments.
- Rich intellectual property and unparalleled reach into product engineering.
- Technology-agnostic assessment approach with no vendor lock-in.
- Education and support services to ensure adoption.

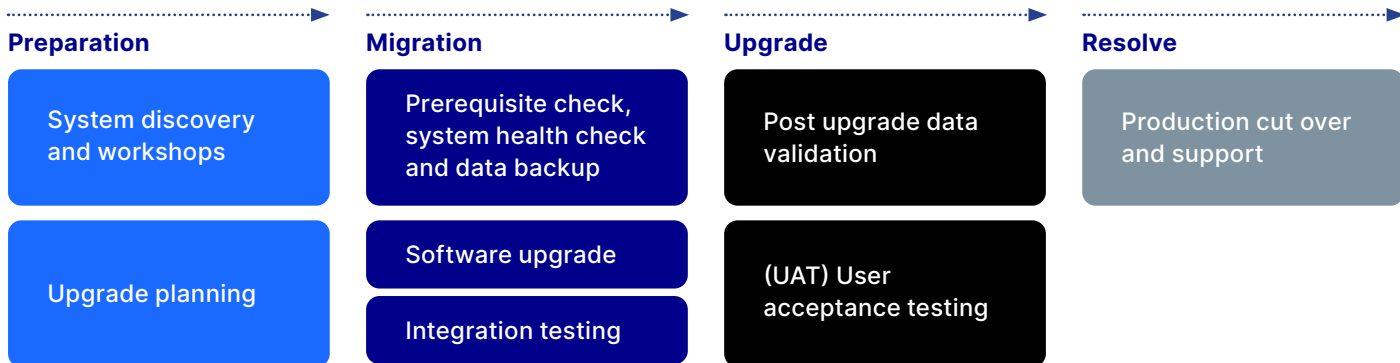


Figure 2. OpenText Professional Services OpenText Content Manager upgrade and migration methodology