

OpenText AI-Augmented Capture FasTrak Service

Eliminate time-consuming, error-prone manual effort by using machines to understand content and automate classification, entity extraction and routing at scale processes they need to master modern work



Benefits

- Benefit from access to a specialized team
- Improve time to market
- Experience 75 percent fewer support issues
- Employ best practices

Capturing and classifying information is a burdensome and costly manual effort but implementing new solutions can be challenging, complex and time-consuming for the IT team. Using AI-augmented capture eliminates time-consuming, error-prone manual effort by using machines to understand content, add context and to automate classification, entity extraction and routing at scale. The OpenText AI-Augmented Capture FasTrak Service helps to ensure a smooth implementation.

OpenText Professional Services experts will implement the AI-augmented solution using best practices to get organizations up and running faster with fewer issues. They will implement and integrate OpenText Analytics products with the existing capture solution, configuring it for AI-augmentation. OpenText will deliver a briefing to the technical and business team describing the implementation and use of the solution.

Available training and workshops:

[2-2910 OpenText Semantic Strategy Workshop](#)

[2-2933 Understanding and Building Taxonomies](#)

[1-2921 Understanding and Using OTCA Manager](#)

Resources

AI Aviator Consulting Services

[Learn more >](#)

OpenText Analytics Cloud

[Learn more >](#)

OpenText Capture

[Learn more >](#)

AI-Augmented Capture

[Learn more >](#)

With the AI-Augmented Capture FasTrak Service, organizations:

- **Benefit from access to a specialized team:** A dedicated and specialized team comprised of a data scientist, computational linguist and OpenText consultants.
- **Improve time to market:** The Professional Services team implements the solution in a way that best minimizes system interruption. OpenText Magellan-powered, AI-Augmented Capture FasTrak Service.
- **Experience 75 percent fewer support issues:** Professional Services deliveries lead to 75 percent fewer support issues as OpenText experts help reduce deployment time, deliver a more robust solution and help increase user productivity.
- **Employ best practices:** OpenText experts deploy best practices and provide guidance and assistance to offer the best implementation, which can scale for future growth.

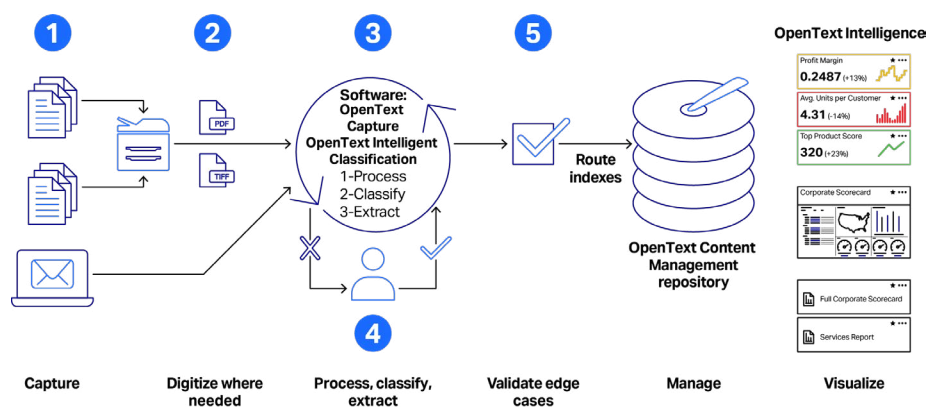
The FasTrak approach

The Professional Services FasTrak uses a two-phase approach to implement AI-Augmented Capture. These phases are implemented in two separate Enabler projects, allowing customers to start quickly with Enabler 1 and progress to the Enabler 2 project when ready.

The Enabler 1 project deploys OpenText™ Intelligent Classification and OpenText™ Intelligence components into a single environment, integrating both with the capture solution. Phase 1 includes a Semantic Strategy Workshop, providing a documented, high-level approach to extracting semantic metadata from captured customer documents. On completion of Phase 1, a working capture workflow is available extracting semantic metadata to use as a template for customer use cases. Three reports and two dashboards are provided for monitoring and optimizing capture processing.

The Enabler 2 project adds and integrates OpenText™ Data Discovery into the base AI-Augmented Capture solution. This phase begins with a Business and AI Analytics Workshop to identify a customer use case that will be the basis of work. The OpenText Data Discovery component is configured and trained using one structured external data source and two reports, typically chosen to support the customer use case. The capture process flows can now call both OpenText Intelligent Classification and OpenText Data Discovery to first extract and then analyze semantic metadata to determine what should be the next action for a document.

AI-Augmented Capture process with OpenText Capture



OpenText AI-Augmented Capture FasTrak Service includes

OpenText™ Capture	Transforms electronic and paper documents into application-ready information to support modern workflows. This FasTrak service assumes that OpenText Capture has been deployed or will be deployed as a preliminary step.
OpenText Intelligence	OpenText Intelligence seamlessly embeds insightful interactive self-service reports and dashboards into enterprise applications to increase their value and improve data-driven decision-making. OpenText Intelligence offers IT teams BI reporting software capabilities, such as embeddability, security, and scalability and offers business roles quick access to actionable visual insights with simple UIs.
OpenText Intelligent Classification	OpenText Intelligent Classification uses AI and machine learning to transform unstructured content into insights, enabling better decision-making and information governance while freeing up resources and time. With OpenText Intelligent Classification, organizations understand the context and information locked inside high-growth unstructured content at scale.
Professional Services Smart Capture for OpenText Capture	Manage and archive corporate content in a consistent and compliant manner with fully integrated records, metadata, archiving, and storage management services.
Professional Services OpenText Capture Dashboard Package	Includes pre-built reports and dashboards to provide insight on the health of an OpenText Capture environment and monitoring of OpenText Capture processes, including AI-augmented ones.

OpenText Learning Services offerings are available to further onboard the customer. OpenText Consulting Services can be engaged to support a variety of additional requirements beyond the scope of this FasTrak, including the implementation of OpenText Capture if not already implemented. Further AI consultancy to support other customer use cases is also available.

For more information, please email profservices@opentext.com.