

# OpenText Data Protector License and Upgrade Overview

The OpenText™ Data Protector licensing model has evolved to align with our customers' ever-changing IT environments—hybrid infrastructures, rapidly growing volumes and sources of data, and the complexities of operating these systems. The following information will provide you with an overview of the new simplified licensing and pricing models for OpenText Data Protector and should help you identify which would be the most suitable for your organization.

## The Benefits of Capacity-Based Licensing

- Allows for multiple backup copies without increased license costs
- Is a highly scalable and affordable “pay as you-grow” license model
- Enables easy prediction of future license needs with a simpler licensing model
- Allows backup administrators to utilize OpenText Data Protector capabilities more fully with expanded feature availability
- Flexible integrations to easily adapt backup to changing environment requirements
- Introduction of subscription licenses for better cost control, moving from CapEx to OpEx.

## Why upgrade?

Chances are that the backup processes being run have not really changed much in a few years or everything seems to be running fine. Maybe there is some new backup capability required in another part of the environment, but that is being taken care of with a different, targeted product. There is also just the effort and time required to be able to validate and install the new upgraded version, something that there never seems to be enough of. Also, as data backup itself is not going to drive the business to greater profitability or create a better market position due to some new or innovative technology introduction there is the old saying that could be applied, “If it’s not broken, don’t fix it...”.

But the reality is that things will have changed, as they always do when dealing with high-tech. Applications have developed; new applications are being introduced; data volume has increased while backup windows have decreased; the type of storage is transitioning to a greater hybrid model; and the wider IT environment is not only evolving but coming under increasing threat of attack from cyber criminals, not to mention ransomware.

So, isn't it time to re-evaluate your backup environment? Old, traditional complex, multi license installations have been replaced with simpler, “All you can eat” capacity and socket licenses. This simplified licensing enables better cost visibility and control, easier compliance, and reduced management.

- New functionality can boost performance and reduce storage use.
- In-depth reporting can simplify auditing and compliance and give greater insight to backup operations and optimizations.
- Benefit from the latest application integrations and version support.
- The latest security updates will deliver the best defenses against cyber attacks ensuring your data backups are fully protected as the last line of defense against threats.

## New Editions of OpenText Data Protector with Built-In Capabilities

The simplified, all inclusive licenses were introduced when two new editions of OpenText Data Protector were launched: OpenText Data Protector Express, specifically designed for virtual environments, and OpenText Data Protector Premium for hybrid (virtual and physical) environments. Both editions offer integrated reporting through OpenText Data Protector's web-based user interface. With advanced reporting now built-in, in addition to integrated automation and monitoring, OpenText Data Protector offers all the key tools that businesses need to efficiently manage their end-to-end backup environment from a single console. Current OpenText Data Protector customers can upgrade to the latest release and migrate to one of the new editions to maximize capabilities and simplify licensing.

Now, a third product offering is available using the same front-end, capacity based licensing. OpenText Data Protector for Cloud Workloads provides backup and recovery capabilities for Microsoft 365, as well as offering wider backup coverage for many hypervisors, clouds and adds container backup to the list.

In addition, both OpenText Data Protector Premium and OpenText Data Protector for Cloud Workloads are now available with subscription pricing.

- **OpenText Data Protector Express**, featuring socket based pricing, is designed for highly virtual environments and offered at an optimal price. It includes agentless protection for VMware and Hyper-V workloads and advanced VM recovery features such as granular recovery (GRE), Power On, Live Migrate, and zero downtime backup (ZDB) integration. Standard reporting and analytics are included in the Express edition.
- **OpenText Data Protector Premium**, featuring capacity-based pricing, is intended for enterprises that need a unified backup and disaster recovery solution for physical, virtual, and hybrid environments. OpenText Data Protector Premium includes the full functionality of OpenText Data Protector including software encryption, software deduplication, Block Based Backup, integrations with IT operations tools such as OpenText Business Value Dashboard and Operations Orchestration, and integrations with mission-critical applications, cloud and storage platforms. Advanced reporting and analytics are included in the Premium edition.
- **OpenText Data Protector for Cloud Workloads**, is the newest addition to the OpenText Data Protector lineup and is available for all companies looking for backup protection for Microsoft 365 applications, or who have a wide range of hypervisors or containers to backup, and want to have flexibility in their choice of cloud providers for their storage needs. Licensed in the same way OpenText Data Protector Premium based on front-end capacity, both OpenText Data Protector Premium and OpenText Data Protector for Cloud Workloads capacity licenses are available as a perpetual license or as a subscription for maximum cost flexibility and control.

Capabilities	OpenText Data Protector Express: Virtual Environments	OpenText Data Protector Premium: Hybrid Environments	OpenText Data Protector for Cloud Workloads
Agentless VMware, Hyper-V Granular Recovery Extension (GRE) with Power On/Live Migration	✓	✓	
VMware and Hyper-V Backup	✓	✓	
Recovery to Cloud	✓	✓	✓
Snapshot integration	✓	✓	✓
HPE StoreOnce Catalyst Integration	✓	✓	
Basic Reporting	✓	✓	✓
Rest API	✓	✓	✓
Encryption	✓	✓	✓
Agent-based application-consistent Backup and Recovery		✓	
Exchange, SharePoint GRE		✓	
Advanced Reporting		✓	
Management Pack for SCOM integration		✓	
Modern Workloads			✓
Exchange, SharePoint GRE			✓
Containers			✓
Hypervisors including KVM, RedHat Visualization, Nutanix AHV, and others			✓
Cloud storage destinations: Amazon S3, Google Cloud, many others			✓

**Table 1.** OpenText Data Protector Edition Comparison

## Why Capacity-Based Licensing with OpenText Data Protector Premium?

- **Scalable**—easy to acquire additional capacity
- **Affordable**—pay-as-you-grow licensing model
- **Predictable**—pricing based on your current and future storage and compute requirements
- **Simplified**—simplifies management, reduces errors and ensures that you always have what is needed for your environment
- **Comprehensive**—modernize your OpenText Data Protector environment with the latest advanced backup and recovery capabilities at an optimal price

These capabilities are something that would have required extra licenses, and payment for before. Maybe the extra functionality was disregarded due to increased cost but with the Premium capacity license everything is available so that the full benefits and improvements for your backup operations can be discovered.

The following table illustrates the simplicity, and fully inclusive nature of the capacity-based license. Not only does it simplify cost control, but it provides the full backup capabilities to add extra value to your backup environment.

Features	Traditional Licensing – License by Component	Premium Licensing by TB
Cell Managers & Manager of Managers	License for every server	Unlimited
Backup Storage: Tape drives, tape libraries, disk targets, VTL/dedupe appliances	License for every tape drive, every library > 60 slots, and total usable disk space	Unlimited
App/Database Integrations: Oracle, MSSQL, Exchange, SharePoint, SAP, SAP HANA, Informix, Sybase, DB2, MySQL, PostgreSQL, VMware, Hyper-V, Domino, etc.	License for every database server and hypervisor host	Unlimited
Granular Recovery: VMware, Exchange, SharePoint	License for every database server and hypervisor host	Unlimited
Storage Integrations: ZDB (Zero Downtime Backup), IR (Instant Recovery), NDMP	License for the capacity of every LUN under management on every disk array	Unlimited
Software Encryption	License for every server	Unlimited
SCOM Management Pack	License for every Cell Manager	Unlimited

Table 2. Traditional versus Capacity License Comparison

# Now Is the Time to Upgrade Your OpenText Data Protector Environment

Make the most of your investment in OpenText Data Protector and upgrade to take advantage of the latest capabilities—new features, new integrations and new licensing. See some of the value you will get from your current version when you move to the latest version of OpenText Data Protector, and when you add OpenText Data Protector for Cloud Workloads to your backup environment.

## It's Easy to Update Your License

Contact your local OpenText sales representative and let them know you're interested in upgrading to OpenText Data Protector Express or Premium with capacity-based licensing, or if you want to find out more about adding OpenText Data Protector for Cloud Workloads to your environment. Your representative will provide a quote to move you from your existing license to a new license.

### FAQs about upgrading:

**Q.** I have capacity-based licensing for OpenText Data Protector 10.02 or prior—do I need to change my licensing to the Premium edition to get access to the functionality of version 10.10 and on?

**A.** While most functionality is the same there are some differences. Specifically MS SCOM management pack and advanced, fully featured reporting is not included in standard capacity based license (CBL). Encryption is only included in CBL from version 10.10. Also, future releases of OpenText Data Protector Premium may contain functionality that is only available with the Premium license so it may be advantageous to discuss moving to Premium with your sales contact.

**Q.** I currently have Traditional licenses and would like to move to OpenText Data Protector Premium. How do I do this?

**A.** We have a license exchange program allowing you to exchange your Traditional licenses for OpenText Data Protector Premium licenses. This exchange will review both the product and maintenance components of the license. Please contact your sales rep for information on this.

**Q.** I have multiple copies of my backups, some replicated to another data center, others to the cloud, do I need to license the amount of storage consumed by each copy?

**A.** OpenText Data Protector Premium is licensed by TB of front-end capacity protection: i.e., the aggregate amount of source data being backed up from all systems; you do not need additional licenses for additional copies of your backups.

Capabilities	9.X	10.X	11.X	DP4CW 6.0
Enterprise-class scalability	✓	✓	✓	✓
Standard Reporting	✓	✓	✓	✓
Advanced reporting and analytics	✓	✓	✓	
SmartCache	✓	✓	✓	
SAP HANA 2.0 Backint support	✓	✓	✓	
Advanced integrations: EMC Data Domain—ZDB for HPE 3PAR	✓	✓	✓	
Automated replication sync	✓	✓	✓	✓
Microsoft Azure integration	✓	✓	✓	✓
Advanced integrations for HPE StoreOnce Catalyst/3PAR Remote Copy/StoreOnce RMC/LTO-7 libraries, NetApp ZDB and VMware	✓	✓	✓	
Updated GUI and dashboard		✓	✓	✓
New security model		✓	✓	
LDAP support and enhanced user management		✓	✓	
ITOM Operations Orchestration content pack and BVD		✓	✓	
Extended backup to the cloud: AWS S3, Scality, CEPH		✓	✓	✓
Support for HPE RMC 4.x, Nimble, SimpliVity, Primera, Cloud Volumes		✓	✓	
NetApp Cluster and SnapMirror support, 3-Way NDMP for NetApp and EMC		✓	✓	
Support for latest SharePoint, Exchange, Oracle, SAP HANA		✓	✓	
Support for major hypervisors VMware, MS Hyper-V, KVM		✓	✓	
Block Based Backup		✓	✓	

Capabilities	9.X	10.X	11.X	DP4CW 6.0
Basic Software Based Deduplication		✓	✓	
Microsoft 365 Exchange Online		✓	✓	
Secure REST APIs		✓	✓	✓
Integrated reporting		✓	✓	✓
DP Express and DP Premium		✓	✓	✓
Enhanced Software Based Deduplication			✓	
Modern Workloads Backup				✓
Microsoft 365 Exchange Online				✓
Microsoft 365 SharePoint Online				✓
Microsoft 365 One Drive for Business				✓
Microsoft 365 Teams				✓
Container backup including Kubernetes, OpenShift, Proxmox				✓
Hypervisor backup including KVM, RHV, Nutanix, Oracle VM, Citrix, Nutanix, and others				✓
Cloud Backup Targets including Google Cloud, AWS S3, Alibaba Cloud, Azure Storage, and others				✓
Role Based Access Control (RBAC)			✓	✓

**Note:** Earlier versions of a release series may not have all capabilities listed

For more information about OpenText Data Protector visit the website at:  
<https://www.opentext.com/products/data-protector> ›