

Capture all Slack communications to help meet compliance requirements

Have confidence in your compliance and protect your organization from litigations with OpenText Core Business Communication Archive



Benefits

- Capture communications and attachments from Slack
- Meet and exceed compliance needs.
- Easily search through company communications.

Communication between employees often starts in emails or other communications and then moves over into collaboration tools, such as Slack™. While communicating over different channels can increase productivity, it can often open doors to risks like data loss or noncompliance with regulatory mandates.

OpenText™ Core Business Communication Archive helps address this concern by capturing more than 50 sources of communication into an easy-to-use, unified information archiving and e-discovery solution. With unlimited storage and retention matched with flexible search capabilities, IT administrators or HR teams can intuitively search all communications in a single location, simplifying the e-discovery process.



Capture communications from Slack

Slack is a great tool for helping your team collaborate quickly and effectively—such as sending files, holding huddles, or sending quick messages. For highly regulated industries, it is essential to capture this communication to meet compliance requirements and industry regulations.

OpenText Core Business Communication Archive gives you confidence in your compliance by capturing these Slack communications alongside other channels of communication—like emails, Salesforce Chatter, or LinkedIn—in an easy-to-search archiving solution. Slack communications are stored in an EML format, and the recordings are captured as an MP4 file format with the messaging details and chat logs to help you achieve compliance.

To streamline regular compliance reviews, the OpenText Business Communication Archive solution proactively scans messages based on users' preferences to identify and flag potential issues and violations for further review. Our solution is built with ease of use in mind, regardless of if you are an IT administrator, legal counsel, or HR leader. The intuitive search and interface enable you to quickly and easily search and share results—without needing technical expertise.

With archiving for Slack, we capture:

- A profile snapshot of users
- Public and private channel messages
- File attachments added to messages
- Direct messages
- A Shared File message that includes attachments
 - From direct messages and channel messages.
- File attachments
- Bot generated messages
- Reply in threads

Meet and exceed compliance needs

OpenText Core Business Communication Archive helps you easily adapt and comply with changing regulations, including HIPAA, FCC, FOIA, FDIC, SEC, PCI DSS, FINRA, GDPR, GoBD, and more.

We help you achieve this with:

- Unlimited cloud-based storage and e-discovery for more than 50 different sources of communication.
- SimplyShare technology that enables you to share datasets with third parties—without external hard drives or SFTP sites.
- Proactive glossary scanning flags text and files content for review.
- Flexible search capabilities, such as data classification, message flagging, attachment OCR scanning, and content indexing.
- Time-based retention policies that can apply to everyone, specific users, or customizable groups.
- Write once, read many (WORM) compatible storage to protect against data alteration.
- Role-based access controls to enhance security.

In addition to Slack, we can also capture:

- Emails—Microsoft and Gmail
- Microsoft Teams
- LinkedIn
- Facebook
- Twitter
- Salesforce Chatter
- Yammer
- RSS Feeds/Blog
- Vimeo
- Bloomberg
- And more

Easily search through company communications

OpenText Core Business Communication Archive is a proven solution that indexes and stores outbound, inbound, and internal communications, such as emails and Slack communication. It captures and reformats data into electronic mail (EML) format. This data is then journaled into a searchable database with advanced search and retrieval capability and customizable retention policies—along with effective e-discovery, legal hold, and data classification functionality.

Data is stored for a default period of six years, with options to set global and user specific retention policies ranging from one month to indefinite retention. Additionally, the data is stored in an immutable WORM-compatible hardware to achieve the highest levels of compliance storage requirements. After the data has been indexed and stored, it can be searched and shared seamlessly with internal and external stakeholders. For example, HR, legal, third-party auditors, and third-party counsel can access data with our SimplyShare technology. Data can also be placed on legal hold to accommodate the data retention rules associated with the Federal Rules of Civil Procedure.

How it works

Reduces IT, HR and legal costs

Compelling event

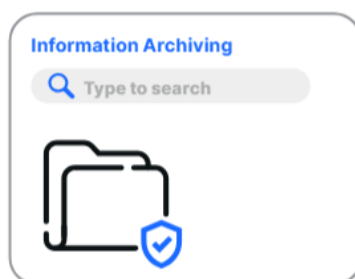
M&A

Litigation

HR complaint

Audit

Run a quick search



Expedite a resolution

- Surface incriminating conversations
- Suit has no merit—one email and it's dismissed
- Concern validated
- Demonstrate compliance, safely share select information

Strengthen cyber resilience

OpenText Core Business Communication Archive for Slack helps you capture business communications in an easy, searchable format so that you can avoid costly compliance violations and unplanned litigations. OpenText Cybersecurity brings together best-in-class solutions to help your business remain cyber resilient. Together, we can help you protect your business from threats by minimizing the impact through quickly detecting, responding and recovering data seamlessly.

[Learn more](#)