

5 capabilities every CMDB needs

The building blocks of total visibility into every asset and service you run

Your IT landscape never stops changing; physical servers, VMs, multi-cloud, containers, AI workloads. Every shift adds another blind spot your team can't see until something breaks. Strong CMDB software depends on accurate IT discovery, real IT visibility, and reliable IT inventory tracking working together, not bolted on after the fact. Here's what it takes to get there.

What your CMDB can't skip for total asset visibility



Discovery

Automatically discover new configuration items. No manual entry, no missed assets.

- ✓ See across data center, multi-cloud, and AI workloads without a blind spot between them
- ✓ Track cloud, containers, on-premise, and intermittently connected endpoints
- ✓ Catch changes as they happen, not on the next scheduled scan

Modeling

Automate top-down modeling of business services so you see how everything connects.

- ✓ Build the map from business service down to individual CI
- ✓ Update it automatically, no manual re-mapping when things shift
- ✓ See dependencies before a change breaks something downstream



Accessibility

Make CMDB data easy for every stakeholder to find and use, not locked in one team's queue.

- ✓ Get rich, detailed data across every team, not just one
- ✓ Access what you need yourself, no ticket required
- ✓ Trade five spreadsheets for one source of truth

Scalability

Keep performance steady as your environment grows, not just at go-live.

- ✓ Deploy in minutes, not months
- ✓ Add thousands of CIs without a performance hit
- ✓ Scale without increasing your licensing cost



Integration

One platform across ITSM, ITAM, and operations analytics, not siloed data sets.

- ✓ Feed one accurate data set to every team that needs it
- ✓ Skip the rip-and-replace of what you already run
- ✓ Stop reconciling conflicting records across five different tools

Get these five capabilities right, and your CMDB stops being a liability and becomes the foundation your team can actually build on.

[Explore CMDB and asset management solutions →](#)