



opentext™
world 2025

ELEVATE

TOGETHER

Book of Innovations



Table of Contents

OPENTEXT WORLD 2025, NASHVILLE	3
YEEHAW! Welcome to OpenText World 2025	3
What is the Book of Innovations.....	4
OpenText World 2025 Press Release	4
OpenText Unveils Next-Generation AI Data Platform for Secure Information Management	4
OpenText World 2025 Executive Leadership Blogs	5
From Hype to Practical Enterprise AI	5
Practical Enterprise AI: A Unified Innovation Roadmap Across OpenText Businesses	5
Top 5 innovations at OpenText World 2025.....	6
Top 5 key takeaways OpenText World 2025	6
CLOUD EDITIONS (CE) 25.4	7
Cloud Editions (CE) 25.4 Press Release	7
Delivering Contextual AI: OpenText Unlocks the Power of Secure Information Management	7
Cloud Editions (CE) 25.4 Executive Leadership Blog.....	7
Delivering Contextual AI: Unlocking Trusted and Secure Information Management.....	7
Cloud Edition (CE) 25.4 blogs	8
Business AI: Unlocking intelligence without compromise.....	8
Business Cloud: Making enterprises AI ready	8
Become upgrade ready with Titanium X	9
Additional opentext product and solution resources.....	9
The latest OpenText breaking news	10
OpenText™ Expands Collaboration with SAP to Deliver AI-Ready Cloud Content Management at Scale	10
OpenText Cybersecurity Launches New Capabilities to Create Trusted Foundation for AI	10
OpenText to Strategically Divest Non-Core Unit for US\$163 Million.....	10
OpenText Delivers Enterprise-Ready AI Solutions through HPE Unleash AI Program	10
Customer success stories	11
The latest OpenText research and reports.....	12
OpenText CIO Research Series	14
Ponemon Institute Research	14
Foundry Research.....	15
ESG Research.....	16
Analyst recognition and rewards	17
Contact OpenText's Professional Services.....	18
Sign-up to our Information Matters newsletter	18
Let's connect!	18

OPENTEXT WORLD 2025, NASHVILLE

YEEHAW! Welcome to OpenText World 2025

Welcome to the fourth edition of the OpenText's Book of Innovations, your guide to the latest product launches and insights from this year's flagship OpenText World event in Nashville.

AI is everywhere and bursting with potential, but its success depends on trusted, secure, and well-governed information. At OpenText, we are more than a technology provider. We endeavor to be the trusted partner enterprises rely on to take control of their AI journey. By uniting AI, cloud, and security, we help organizations unleash the power of their data, at scale and with confidence, with an AI-first design, customer focus, and cloud modernization roadmap.

OpenText World 2025 placed AI front and center, showcasing the tools that empower customers to own their digital future and master their information ecosystem. We recognized that AI thrives on three types of data - human, machine, and exchanged - and therefore reinforced our commitment to supporting customers bring all three together responsibly and in context. By doing so, we hope to inspire businesses to understand what it means to be truly AI prepared. Only then can enterprises start to uncover and enrich data for AI-powered activities, apply AI in context using industry-specific, governed solutions, and stay secure and compliant with intelligent threat detection, behavioral analysis, and built-in governance.

Now I turn to Nashville and the tremendous energy, knowledge, and technology presented to encourage attendees to take control of their own AI journey. Through visionary keynotes, customer insights, industry forums, advisory sessions, live demos, and networking experiences, we underlined the urgency of adopting an AI-first mindset and the value of elevating people, processes, and skill together, as one unified unit. Likewise, our innovations demonstrated how to architect intelligent scalable systems using a clean, accurate and contextualized information foundation, with the ambition to turn data into a powerful competitive advantage.

This Book of Innovations is designed to help you lead confidently. It will assist in the execution of secure information management with AI and supercharge a digital workforce across multiple roles, industries and disciplines. By combining strong governance, modern cloud architectures, and interoperable platforms, we continue to unlock new possibilities and elevate organizations to be their very best.

As we look forward, OpenText remains committed to delivering the technology and innovation our customers need to create a more agile, secure, and connected future. This is just the beginning, and we are excited to share what comes next.

Thank you for joining us on this journey. I am proud to be part of a forward-thinking, customer-centric company with a clear vision to lead businesses into a reimagined, yet secure, AI-driven information management market. I hope you find inspiration in this Book of Innovations to embrace solutions that empower, protect, and grow your business' potential.

Let's elevate together.

Sandy Ono

EVP & Chief Marketing Officer

What is the Book of Innovations

The *Book of Innovations* serves as your guide to the key product launches and an overview of OpenText's flagship information management conference, OpenText World.

This document is designed for easy navigation; simply click on the item of interest in the contents table above, and you'll be directed to the relevant section. Links to recorded keynotes related to the news items will soon be available through our on-demand service. To stay updated, subscribe to our Information Matters newsletter or follow us on social media for notifications when these recordings become available.

We hope the *Book of Innovations* provides all the information and context you need.

The information outlined in this book is accurate as of November 18, 2025.

OpenText World 2025 Press Release

Press Release

OpenText Unveils Next-Generation AI Data Platform for Secure Information Management

OpenText has launched [OpenText™ AI Data Platform](#), an intuitive platform that marries data management and AI to help enterprises securely activate their information and deliver contextual, trusted intelligence at scale. OpenText also announced a series of additional groundbreaking innovations, outlined in its 18-month product development roadmap (CE 26.1 - CE 27.2), built to help enterprises become AI-ready.

Highlights include:

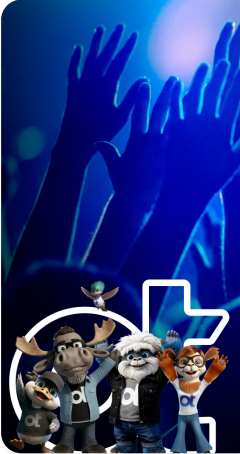
- **OpenText AI Data Platform (AIDP):** A unified data framework and governance layer that helps customers unlock intelligence, automate workflows, and deliver trusted AI insights. [TBC \[link\]](#)
- **OpenText™ Aviator Studio:** A no-code platform to build, govern, and connect enterprise AI agents that accelerate ROI while ensuring responsible use.
- **OpenText™ Knowledge Discovery:** Turning structured and unstructured data into real-time, contextual insights that power the next generation of enterprise value.
- **OpenText™ Compliance:** Embedding privacy, redaction, encryption, and threat detection into every AI interaction.
- **OpenText™ Aviator AI Services:** Our experts helping customers move from discovery to deployment faster, smarter, and more securely.

CE 26.1, due for release early next year will see:

- The inclusion of [OpenText™ Aviator](#) in the latest releases of [OpenText™ Core Content](#), [OpenText™ Core Service Management](#), and [OpenText™ Communications Management](#) - at no additional cost.
- The expansion of on-premises OpenText Aviator availability, to bring AI directly to where customer data lives, whether in the cloud, on-premises, or in hybrid environments.

[Read full press release>>](#)

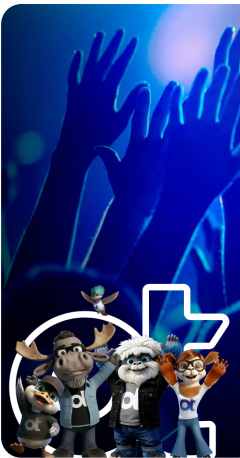
OpenText World 2025 Executive Leadership Blogs



From Hype to Practical Enterprise AI

Hear from our Executive Vice President, Chief Product Officer & Chief Technology Officer, Savinay Berry, who shares insights into OpenText's cutting-edge AI Data Platform (AIDP) solution and explains why AI proactivity and early adoption to reimagine work is key.

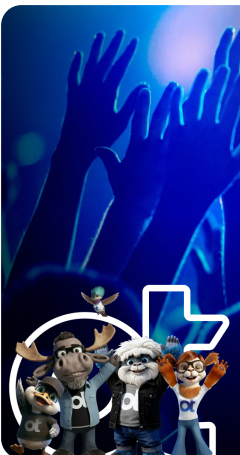
[Read blog >>](#)



Practical Enterprise AI: A Unified Innovation Roadmap Across OpenText Businesses

Look ahead to the next chapter of innovation across OpenText's portfolio of products and solutions - from content to cybersecurity – built with an AI-first design, customer-centricity, and cloud modernization approach in mind.

[Read blog >>](#)



Introducing the OpenText™ Aviator Playground

Discover how enterprise-ready AI comes to life in OpenText's Aviator Playground, a hands-on and immersive space where you can see Aviator in action across every OpenText business. From IT and customer support to marketing and HR, dive into interactive demos, build your own AI agents, and discover how Aviator solves real problems today.

Visit the [virtual AI playground](#) or alternatively, contact the OpenText team at aviator@opentext.com.

[Read more >>](#)

Top 5 innovations at OpenText World 2025



Top 5 innovations from OpenText World 2025

1



OpenText™ AI Data Platform (AIDP)

Accelerate your business and better manage high-value assets by applying robotics and AI to connect people, systems, and things.

2



OpenText™ Aviator™ Studio

A no-code environment where users can build custom agents. Featuring multi-agent choreography, a prompt library, a model broker, and guardrail settings to prevent prompt injection, Aviator Studio empowers organizations to realize ROI from AI faster.

3



OpenText™ Knowledge Discovery

A set of tools to ingest structured and unstructured data, automate metadata tagging, and connect to rich data sources in real-time. Whether the resulting knowledge graphs and relational insights are for HR, IT, supply chain operations, finance, or engineering, the ability to bring cross-functional knowledge into context together unlocks the next generation of enterprise value.

4



OpenText™ Data Compliance

A suite of services including AI readiness assessments, data redaction and PII controls, data tokenization, data encryption and privacy protection, and threat detection and response. Security is not a bolt-on to AI solutions, but rather it is built in to ensure AI interactions with data are context aware and privilege scoped.

5



OpenText™ Aviator™ AI Services

A team of experts to help customers on the journey from discovery to deployment. OpenText Professional Services can help customers cleanse and normalize data with scale, accelerate implementation and adoption of purpose-built agents, and create business value cases to articulate AI ROI.

Learn more about what's possible now and what's coming next at opentext.com

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Top 5 key takeaways OpenText World 2025



Top 5 takeaways from OpenText World 2025



Embrace a new discipline

Turn secure information management for AI into your secret weapon.



Strong data leads to strong AI outcomes

Get AI ready to benefit from the convergence.



Contextual data fuels more accurate AI

The future of agentic AI depends on this orchestration.



Secure, governed, compliant

Stay ahead of industry requirements across all your enterprise functions.



You have choice with OpenText (cloud, on-premises, hybrid)

Control where your data resides and control how AI uses it.

Learn more about what's possible now and what's coming next at opentext.com.

CLOUD EDITIONS (CE) 25.4

Cloud Editions (CE) 25.4 Press Release

Press Release

Delivering Contextual AI: OpenText Unlocks the Power of Secure Information Management

Launched October 14, 2025, Cloud Editions (CE) 25.4 gives organizations a trusted data foundation to operationalize AI with business context for strong compliance and measurable outcomes.

Highlights included:

- **OpenText™ Aviator™:** Bringing cloud-grade AI directly to where our customers' data lives.
- **OpenText™ MyAviator & OpenText™ Aviator™ Studio:** Creating intelligent, secure digital workforces.
- **OpenText™ Experience Cloud & OpenText™ Content Aviator:** Embedding generative AI into everyday workflows.
- **OpenText™ Cybersecurity & OpenText™ DevOps innovations:** Helping customers build, deploy, and defend faster.
- **Superior advisory & support services:** To help customers maximize the value of their OpenText solutions and products.

[Read more >>](#)

Cloud Editions (CE) 25.4 Executive Leadership Blog



Delivering Contextual AI: Unlocking Trusted and Secure Information Management

Discover how OpenText is truly feeding and powering the next generation of AI elite capabilities.

[Read blog >>](#)

October 14, 2025

By Savinay Berry, EVP, Chief Product Officer & Chief Technology Officer

Cloud Edition (CE) 25.4 blogs

OpenText's latest Cloud Editions (CE) release, 25.4, gives organizations a trusted data foundation to operationalize AI with business context for strong compliance and measurable outcomes.

Business AI: Unlocking intelligence without compromise

With CE 25.4, we redefine AI for enterprise and let machines do the work.

OpenText Aviator [Blog](#) | Bringing trusted AI into the Content Cloud

Announcing OpenText™ Content Aviator, now available off cloud.

OpenText MyAviator [Blog](#) | OpenText MyAviator CE 25.4 adds secure AI collaboration

Boost AI productivity on the go with the OpenText MyAviator, your very own personal assistant.

Business Cloud: Making enterprises AI ready

This CE 25.4 works to empower internal teams, advance enterprise data management, elevate data governance excellence, and ensure data orchestration is AI ready.

OpenText Content [Blog](#) | Smarter integrations, simplified governance

OpenText™ Content Management (Extended ECRM) makes every day work smoother, faster, and more intuitive.

OpenText Cybersecurity [Blog #1](#) | From findings to fixes: OpenText Application Security Aviator Auto-Remediation comes to life

OpenText™ Application Security Aviator Auto-Remediation accelerates secure delivery by automatically applying validated fixes, transforming remediation timelines from days to minutes.

OpenText Cybersecurity [Blog #2](#) | Compliance services and threat defense

Powerful new compliance and threat defense capabilities, including PCI-DSS ASV Attestation Services and MXDR Advanced EDR Agent.

OpenText™ Observability and Service Management [Blog](#) | From IT and HR to customers: One Enterprise Service Management platform to rule them all

OpenText™ Enterprise Service Management (ESM) is about more than applying IT practices to internal teams with cutting-edge AI and content integration.

OpenText™ Experience [Blog #1](#) | One experience platform. One price. Unlimited possibilities

Reimagine customer engagement with OpenText Experience Cloud CE 25.4 with upgrades that bring AI, automation, and simplicity together.

OpenText Experience [Blog #2](#): Fax isn't dead - it's delivering more value than ever

Introducing OpenText™ Fax Aviator, an AI-enabled digital fax solution that sets a new standard for customer engagement.

OpenText™ DevOps [Blog #1](#): Scale smart: How GitHub and OpenText unlock trusted AI for enterprise DevOps

OpenText™ DevOps Aviator now flies with a copilot, thanks to its new integration with GitHub Copilot, where AI is an architect of secure, compliant delivery.

OpenText DevOps [Blog #2](#): Unleash AI-powered, autonomous delivery without limits and compromise

Move faster and smarter while keeping control of sovereignty, compliance, and governance at every stage of the software development lifecycle (SDLC) with AI-powered, autonomous delivery.

OpenText™ Business Network [Blog](#): From conversational intelligence to connected visibility - turning IoT data into action

Embrace intelligent operations between data, AI insights, and business decisions to deliver a unified, explainable view of your connected assets.

OpenText™ Analytics & Legal Tech [Blog #1](#): OpenText Analytics Database accelerates AI and analytics at scale

Innovations that enable enterprises to scale analytics with confidence and put decision-making power directly into the hands of the people who need it most.

OpenText™ Analytics & Legal Tech [Blog #2](#): Introducing Aviator Rapid Exploration and enhanced review and chronology capabilities

This CE 25.4 launches a powerful set of enhancements to OpenText™ eDiscovery cloud deployments, designed to accelerate legal workflows, improve review accuracy, and enhance collaboration.

Become upgrade ready with Titanium X

Stay competitive and upgrade your workflows. [OpenText™ AI Data Platform](#), and [OpenText Cloud Editions 25.4 is available now](#). Customers are encouraged to upgrade to take advantage of the latest innovations and prepare their organizations for the [future of AI](#).

Explore our dedicated [Titanium X Upgrade Hub](#), where you'll find deeper insights into our latest innovations and intelligent capabilities.

Additional opentext product and solution resources

- [Check out](#) Titanium X guided tours and demos
- Don't get left behind. We make modernizing easy. [Contact us](#) to help plan your upgrade
- Need help upgrading? [OpenText Professional Services can help](#)
- Want to see more? [Schedule a demo](#)

The latest OpenText breaking news

Press Release

OpenText™ Expands Collaboration with SAP to Deliver AI-Ready Cloud Content Management at Scale

OpenText celebrated that OpenText™ Core Content Management for SAP solutions are officially certified for SAP S/4HANA Cloud Public Edition. This certification makes OpenText an SAP Solution Extensions partner with a document management platform qualified to support SAP Cloud ERP.

[Read more >>](#)

Press Release

OpenText Cybersecurity Launches New Capabilities to Create Trusted Foundation for AI

OpenText announced new cybersecurity capabilities designed to help enterprises embed AI into everyday security work and enforce governance and compliance at scale.

[Read more >>](#)

Press Release

OpenText to Strategically Divest Non-Core Unit for US\$163 Million

OpenText reached a definitive agreement to divest an on-premises solution (eDOCS), a part of its Analytics portfolio, to NetDocuments, for US\$163 million in cash. The business to be divested is part of OpenText's Analytics product group, primarily focused on automating the work of legal professionals, and contributed approximately \$30 million in annual revenue in OpenText's fiscal year ended June 30, 2025.

[Read more >>](#)

Press Release

OpenText Delivers Enterprise-Ready AI Solutions through HPE Unleash AI Program

OpenText expanded its collaboration with HPE and joined the HPE Unleash AI partner program to accelerate enterprise AI adoption through HPE Private Cloud AI. This powerful collaboration brings pre-validated, secure, and scalable AI industry solutions to market faster through the combined capabilities of [OpenText™ Aviator AI](#) solutions and [HPE Private Cloud AI](#), a turnkey enterprise AI factory within the NVIDIA AI Computing by HPE portfolio co-developed with NVIDIA.

[Read more >>](#)

Customer success stories

BOSCH | Bosch Trusts OpenText for eDiscovery

Bosch leverages OpenText™ Aviator Lab to explore ways in which AI could streamline investigations, reduce costs, and deliver data-driven insights.

[Case study](#) | [OpenText Expert blog](#) | [Customer video](#)

SAP | SAP simplified processes by reducing document types by 96%

The enterprise software leader reduced document types by 96% and prepared for AI innovation in HR with OpenText™ Content Management for SAP SuccessFactors.

[Case study](#) | [Customer blog](#) | [Customer video](#)

Kellanova | Iconic brand boosts ongoing testing activities across its global teams

Owner and operator of global Kellogg's brands, Kellanova, boosts software testing productivity with OpenText™ Software Delivery Management.

[Case study](#)

Scandinavian Airlines (SAS) | SAS streamlines its onboarding processes

Flag carrier saves thousands of hours a year on people-related tasks and strengthens security with OpenText™ Content Management for SAP SuccessFactors.

[Case study](#) | [Customer blog](#) | [Customer video](#)

Seriun | MSP reduced cloud spend by nearly £10,000 with OpenText

IT support & telecoms support, Seriun, pinpointed hidden inefficiencies, streamlined its cloud usage, and recovered around £10,000 with OpenText™ Cybersecurity.

[Customer video](#)

The latest OpenText research and reports

FY25 OpenText Way Impact Report

The FY25 OpenText Way Impact Report is now available and highlights how our corporate values guide everything we do – from driving responsible innovation to advancing sustainability, inclusion, and community impact.

[Report](#)

World Quality Report 2025: Adapting to Emerging Worlds

This year's report, in collaboration with Capgemini, revealed significant AI developments in Quality Engineering (QE) and exposed a widening confidence gap between early adopters and those still experimenting.

[Report](#) | [Press release](#)

Beware the Nastiest Malware of 2025

The report highlighted that AI and identity theft have changed the cybersecurity landscape and traditional hacking is now a full-fledged ransomware economy.

[Report](#) | [Blog #1](#) | [Blog #2](#) | [Infographic](#)

OpenText Cybersecurity 2025 Global Ransomware Survey: Rising Confidence Meets a Growing AI Threat

The report found that while 95% of organizations are confident in their ransomware recovery, AI-driven attacks and limited data governance are undermining that certainty.

[Press release](#) | [Infographic](#)

OpenText and Ponemon Institute Survey of CIOs Finds Lack of Information Readiness Threatens AI Success

New research of almost 1,900 CIOs, CISOs, and other IT leaders showed they are under pressure to ensure sensitive information is secure and compliant without hindering growth.

[Report](#) | [Press release](#)

OpenText and Foundry Survey of IT Leaders Shows that AI Success Depends on Maturity, But Information Readiness is the Equalizer

The report discovered that nearly 70% of mature AI users are satisfied with ROAI, but new adopters lag behind.

[Report](#) | [Press release](#) | [Blog](#)

OpenText Cybersecurity Finds 92% of Managed Service Providers See AI-Driven Growth, But Readiness Gap Widens

Global survey of over 1,000 MSPs revealed AI demand is outpacing provider preparedness, fueling urgency for integrated, scalable security solutions.

[Report](#) | [Press release](#) | [Infographic](#)

OpenText Cybersecurity Partner Ecosystem Multiplier (PEM) Study 2025

Based on real MSP partner data, the OpenText PEM report shows how partners can move beyond resale and build a high-margin, recurring revenue business.

[Report](#) | [Press release](#)

OpenText CIO Research Series

OpenText's latest CIO research series—conducted with Ponemon Institute, Foundry, and ESG—reveals a consistent truth across thousands of IT leaders worldwide: AI success depends on information readiness. From reducing data complexity to strengthening governance and security, organizations that manage information well are those unlocking the most value from AI.

These insights provide a powerful foundation for marketing and sales teams to spark customer conversations about the real-world barriers to AI success—and how OpenText helps overcome them. Use these findings in presentations, campaigns, and executive briefings to:

- **Highlight customer pain points** such as data silos, unstructured content, and governance gaps.
- **Connect OpenText's value** directly to the challenges CIOs are actively trying to solve.
- **Build thought-leadership** by sharing timely, research-backed insights on AI maturity, risk management, and information governance.

Together, these research findings show why OpenText's information management expertise is essential for organizations looking to make AI secure, scalable, and successful.

Ponemon Institute Research

Press Release

OpenText and Ponemon Institute Survey of CIOs Finds Lack of Information Readiness Threatens AI Success

New research of almost 1,900 CIOs, CISOs, and other IT leaders shows they are under pressure to ensure sensitive information is secure and compliant without hindering growth.

[Read more >>](#)

Report

The Challenges to Ensuring Information Is Secure, Compliant and Ready for AI | OpenText

[Download report >>](#)

Top 5 Take Aways:

- **Key to AI readiness:** Nearly three-quarters (73%) of 2,000 CIOs, CISOs, and other IT leaders who responded believe reducing information complexity is key to AI readiness.
- **Causes of information complexity:** Among those respondents, nearly half (44%) said unstructured data is one of the top causes of that information complexity.
- **I can prove ROI, but AI risks are prevalent:** 57% of the leaders surveyed said AI adoption as a top priority, and 54% are confident they can demonstrate ROI from AI initiatives. However, 53% say it is "very difficult" or "extremely difficult" to reduce AI security and legal risks.
- **The disconnect between AI strategy and security:** Fewer than half (47%) of respondents say IT and security goals are aligned with those driving AI strategy, creating a tricky balance.
- **GenAI adoption rises, but Agentic AI adoption lags:** 32% of respondents have adopted GenAI, with another 26% planning to in the next six months. But only 19% of organizations have adopted agentic AI and 16% will adopt it in the next six months.

Press Release

OpenText and Foundry Survey of IT Leaders Shows that AI Success Depends on Maturity, But Information Readiness is the Equalizer

Nearly 70% of mature AI users satisfied with ROAI; new adopters lag behind.

[Read more >>](#)

Report

AI is redefining the role of the knowledge worker | OpenText

[Download report >>](#)

Top 5 Take Aways:

- **Mature AI users see better satisfaction and ROAI:** Of more than 500 CIOs and other senior enterprise IT leaders who responded, nearly 70% of mature AI users are highly satisfied with their ROAI, only 42% of newer adopters felt the same.
- **Satisfaction driven by the right metrics:** Mature users measure ROAI by problem-solving impact and risk reduction, while newer adopters focus more narrowly on efficiency gains.
- **Information readiness is vital:** Security and compliance risk (44%) remains the top information management challenge, with 44% of respondents identifying it as such.
- **Governance lags, and hinders scaling AI:** Less than half of organizations rate their governance as working “very well,” highlighting a major barrier to scaling AI.
- **Secure information management is crucial:** When choosing partners, both new and mature adopters rank deep expertise in secure information management at the top (50% and 49%, respectively).

Report

Imperative to reimagine information management | OpenText

[Download report >>](#)

Top 5 Take Aways:

- **AI adoption grows:** 71 percent of organizations plan to implement “game-changing” AI within a year
- **But data management lags, limiting AI potential:** 60% say they aren’t getting full value from their information, meaning their AI systems are being built on incomplete foundations.
- **Siloed data is limiting AI progress:** 57% of respondents say data silos are blocking AI progress, while 38% cite scattered data across systems and formats as a top innovation barrier
- **Data visibility is a major obstacle:** Half of respondents said they lack visibility into their full data estate, while nearly half (48%) lack real-time visibility.
- **Data-cloud approach is favored to break down silos:** 76% of respondents believe a data-cloud approach strengthens governance and compliance, while just under three quarters – 74% -- said such an approach would reduce operational costs and 72% said that approach simplifies

Analyst recognition and rewards

Gain a deeper understanding of OpenText's capabilities through the eyes of leading industry analyst firms such as Gartner, Forrester, and IDC, [here](#).

The latest analyst recognitions, includes:

Leader in the Gartner® Magic Quadrant™ for AI-augmented software testing tools

Recognition based on OpenText's AI-driven portfolio that delivers collaboration, compliance, and performance capabilities to help businesses accelerate delivery, improve quality, and scale testing with confidence.

[Report](#) | [Press release](#)

Gartner® Magic Quadrant™ for application security testing

Recognition based on OpenText's Ability to execute and completeness of vision.

[Report](#) | [Press release](#)

Contact OpenText's Professional Services



OpenText™ Professional Services can guide you through the planning and execution of your upgrades as well as helping you realize the value of new features. Discover more about upgrade assistance in this [blog](#), or [contact](#) the OpenText™ Professional Services team.

Sign-up to our Information Matters newsletter



Connecting people, creating communities. Get your monthly source of OpenText news - everything that's new and hot with us, tips from customers, curated blogs, and thought leadership from within and beyond. It's a fresh, fun read, and it's one of our most popular ways to share our news!

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Let's connect!

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