



Server Backup Shipping Products Chart

Currently shipping products and supported platforms

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Director (Vault) and Related Products

Supported Operating Systems	Editions	Service Pack	Version
Director (Vault) 8.73			
Windows Server 2025	Standard, Datacenter		64-bit
Windows Server 2022	Standard, Datacenter		64-bit
Windows Server 2019	Standard, Datacenter		64-bit
Windows Server 2016 ¹	Standard, Datacenter		64-bit
Windows Storage Server 2016			64-bit
¹ In Microsoft Azure, Director 8.73 vaults are supported on Windows Server 2016 Datacenter.			
Director UI (UI only) 8.73			
All platforms supported for Director 8.73 vaults (listed above)			64-bit
Windows 11			64-bit
Windows 10	Enterprise, Pro for Workstations		64-bit

Reports Extractor 8.73

Reports Extractor 8.73 is supported on Director vault 8.73 supported platforms.

Carbonite Server API — Monitoring

Supported Operating Systems	Editions	Service Pack	Version
Carbonite Server API — Monitoring 1.5.0			
Windows Server 2019	Standard		64-bit
Windows Server 2016	Standard		64-bit
Windows Server 2012 R2	Standard		64-bit

Note: A hotfix is available that updates third-party components in API – Monitoring to enhance security. We highly recommend applying this security hotfix to your API – Monitoring instance.

Portal and CentralControl

Supported Operating Systems	Editions	Service Pack	Version
Portal 9.50			
Windows Server 2025			
Windows Server 2022			64-bit
Windows Server 2019	Standard		64-bit
Windows Server 2016	Standard		64-bit

Note: Requires Web Server (IIS) 8.0 or later, .NET Framework 4.x, and SQL Server or SQL Server Express 2022, 2019, 2017, 2016 or 2014 (64-bit) installed with mixed mode authentication and case-insensitive collation and running.

EVault Reports 2.80			
Windows Server 2019			64-bit
Windows Server 2016			64-bit

Note: Requires IIS 7.0 or later, .NET Framework 3.5, .Net Framework 4.6.2 or later and SQL Server 2019 or 2016.

CentralControl 9.40			
Windows Server 2025	Standard, Datacenter		64-bit
Windows Server 2022	Essentials, Standard, Datacenter		64-bit
Windows Server 2019	Essentials, Standard, Datacenter		64-bit
Windows Server 2016	Essentials, Standard, Datacenter		64-bit
Windows 11	Home, Pro, Enterprise		64-bit
Windows 10	Home, Pro, Enterprise		64-bit

IMPORTANT: By default, agents cannot connect to Windows CentralControl. If you must manage agents using Windows CentralControl, you must contact Support for assistance.
We do not recommend managing agents using Windows CentralControl. New features and important security fixes are available in Portal, but not in the legacy Windows CentralControl.

Windows Agent, Plug-ins and Related Tools (Plug-ins are included with the Agent installation kits)

Supported Operating Systems	Editions	Update	Version
Windows Agent 9.40 (64-bit)			
Windows Server 2025	Standard, Datacenter, Server Core		64-bit
Windows Server 2022	Essentials, Standard, Datacenter, Server Core		64-bit
Windows Server 2019	Essentials, Standard, Datacenter, Server Core		64-bit
Windows Server 2016	Essentials, Standard, Datacenter, Server Core		64-bit
Windows 11	Home, Pro, Enterprise	Version 24H2	64-bit
Windows 10	Home, Pro, Enterprise	Version 22H2	64-bit

Image Plug-in 9.40 (64-bit)			
Windows Server 2025			64-bit
Windows Server 2022			64-bit
Windows Server 2019			64-bit
Windows Server 2016			64-bit
Windows 11		Version 24H2	64-bit
Windows 10		Version 22H2	64-bit

Exchange Plug-in 9.40 (64-bit)			
For Exchange versions supported for granular restore, see Granular Restore 9.41 for Microsoft Exchange and SQL .			
Exchange Server Subscription Edition (SE)			
Windows Server 2025	Standard, Datacenter		64-bit
Windows Server 2022	Standard, Datacenter		64-bit
Windows Server 2019	Standard, Datacenter		64-bit
Exchange Server 2019 (CU15) is supported on:			
Windows Server 2022	Standard, Datacenter		64-bit
Windows Server 2019	Standard, Datacenter		64-bit
Exchange Server 2016 (CU23 Apr24HU) is supported on:			
Windows Server 2016	Standard, Datacenter		64-bit

Granular Restore 9.41 for Microsoft Exchange and SQL			
Used to restore items from Exchange and SQL Server database backups created using the Windows Agent with the Exchange, SQL Server or Image Plug-in, the vSphere Recovery Agent, or the Hyper-V Agent.			
Exchange Server Subscription Edition (SE) RTM, 2019 (up to CU15) and 2016 (up to CU23), and SQL Server 2022 (up to CU20), 2019 (up to CU32), 2017 (up to CU31) and 2016 (up to SP3) (including Express editions) are supported on:			
Windows Server 2025			64-bit
Windows Server 2022			64-bit
Windows Server 2019			64-bit
Windows Server 2016			64-bit
Windows 11			64-bit
Windows 10			64-bit

Windows Agent, Plug-ins and Related Tools (cont.)

Supported Operating Systems	Editions	Service Pack	Version
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SQL Server Plug-in 9.40 (64-bit)

SQL Server clusters are supported with the SQL Server and Cluster Support Plug-ins. For SQL Server versions supported for granular restore, see [Granular Restore 9.41 for Microsoft Exchange and SQL](#).

SQL Server and SQL Server Express 2022 (CU20) 64-bit are supported on:

Windows Server 2025	Standard, Datacenter		64-bit
Windows Server 2022	Standard, Datacenter		64-bit
Windows Server 2019	Standard, Datacenter		64-bit
Windows Server 2016	Standard, Datacenter		64-bit

SQL Server and SQL Server Express 2019 (CU32) 64-bit are supported on:

Windows Server 2025	Standard, Datacenter		64-bit
Windows Server 2022	Standard, Datacenter		64-bit
Windows Server 2019	Standard, Datacenter		64-bit
Windows Server 2016	Standard, Datacenter		64-bit

SQL Server and SQL Server Express 2017 (CU31) 64-bit are supported on:

Windows Server 2019	Standard, Datacenter		64-bit
Windows Server 2016	Standard, Datacenter		64-bit

SQL Server and SQL Server Express 2016 (SP3) 64-bit are supported on:

Windows Server 2016	Essentials, Standard, Datacenter		64-bit
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Oracle Plug-in for Windows Agent 9.40 (64-bit)

Oracle 19c is supported on:

Windows Server 2019	Standard, Datacenter		64-bit
Windows Server 2016	Standard, Datacenter		64-bit

Note: Only non-CDB Oracle databases are supported.

System Restore

Supported Operating Systems	Editions	Service Pack	Version
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System Restore 9.40

Windows Server 2025	Standard, Datacenter, Server Core		64-bit
Windows Server 2022	Essentials, Standard, Datacenter, Server Core		64-bit
Windows Server 2019	Essentials, Standard, Datacenter, Server Core		64-bit
Windows Server 2016	Essentials, Standard, Datacenter, Server Core		64-bit
Windows 11	Home, Pro, Enterprise	Version 24H2	64-bit
Windows 10	Home, Pro, Enterprise	Version 22H2	64-bit

Bootable Media Creator 9.40

Utility used to create a System Restore ISO image. See [System Restore 9.40](#).

Windows Server 2025			64-bit
Windows Server 2022			64-bit
Windows Server 2019			64-bit
Windows Server 2016			64-bit
Windows 11			64-bit
Windows 10			64-bit

Note: On Windows Server 2025 and Windows 11 24H2, Bootable Media Creator (BMC) can only create recovery media for restoring systems with Windows Server 2025, Windows Server 2022 or Windows 11.

Virtualization Agents

Supported Operating Systems

Editions

Service Pack

Version

Hyper-V Agent 9.40

The Hyper-V Agent Management Service is supported on:

Windows Server 2022 ¹

Windows Server 2019

Windows Server 2016

The Hyper-V Agent Host Service is supported on:

Azure Stack HCI 22H2 ¹

Windows Server 2022 ¹

Windows Server 2019

Windows Server 2016

¹ The Hyper-V Agent Management and Host Services are not yet supported with secured-core security.

vSphere Recovery Agent 9.22

VMware vSphere ESXi hosts managed by vCenter Server:

ESXi 8.0	up to Update 3d	64-bit
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ESXi 7.0	up to Update 3s	64-bit
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Note: VMware has ended general support for vSphere 6.7 and 6.5. For this reason, we only offer best-effort VRA support for the following ESXi versions and will not fix defects that are specific to these versions.

ESXi 6.7	up to Update 3b with P08 ESXi670-202210001	64-bit
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ESXi 6.5	up to Update 3a with P09 ESXi650-202210001	64-bit
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VMware vSphere vCenter Server:

vCenter Server Appliance 8.0	up to Update 3d	64-bit
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vCenter Server Appliance 7.0	up to Update 3t	64-bit
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Note: VMware has ended general support for vSphere 6.7 and 6.5. For this reason, we only offer best-effort VRA support for the following vCenter Server versions and will not fix defects that are specific to these versions.

vCenter Server 6.7	up to Update 3s	64-bit
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vCenter Server Appliance 6.7	up to Update 3w	64-bit
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vCenter Server 6.5	up to Update 3u	64-bit
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vCenter Server Appliance 6.5	up to Update 3w	64-bit
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VMware vSphere ESXi hosts not managed by vCenter Server:

ESXi 8.0	up to Update 3d	64-bit
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ESXi 7.0	up to Update 3s	64-bit
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Note: VMware has ended general support for vSphere 6.7 and 6.5. For this reason, we only offer best-effort VRA support for the following ESXi versions and will not fix defects that are specific to these versions.

ESXi 6.7	up to Update 3b with P08 ESXi670-202210001	64-bit
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ESXi 6.5	up to Update 3a with P09 ESXi650-202210001	64-bit
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The vSphere Recovery Agent is not supported with the free vSphere Hypervisor.

UNIX and other Agents

Supported Operating Systems	Editions	Update	Version
Linux Agent 9.40 (64-bit)			
Debian 13		Up to Update 2	64-bit
Debian 12		Up to Update 12	64-bit
Debian 11		Up to Update 11	64-bit
Debian 10		Up to Update 13	64-bit
openSUSE Linux 16 ^{1 2}		Up to SP0	64-bit
openSUSE Linux 15 ^{1 2}		Up to SP6	64-bit
Oracle Linux 10		Up to Update 1	64-bit
Oracle Linux 9		Up to Update 7	64-bit
Oracle Linux 8		Up to Update 10	64-bit
Oracle Linux 7		Up to Update 9	64-bit
Red Hat Enterprise Linux Server 10		Up to Update 1	64-bit
Red Hat Enterprise Linux Server 9		Up to Update 7	64-bit
Red Hat Enterprise Linux Server 8		Up to Update 10	64-bit
Red Hat Enterprise Linux Server 7		Up to Update 9	64-bit
Rocky Linux 10		Up to Update 1	64-bit
Rocky Linux 9		Up to Update 7	64-bit
Rocky Linux 8		Up to Update 10	64-bit
SUSE Linux Enterprise Server 16 ¹		Up to SP0	
SUSE Linux Enterprise Server 15 ¹		Up to SP7	64-bit
SUSE Linux Enterprise Server 12 ¹		Up to SP5	64-bit
Ubuntu Server 24.04			64-bit
Ubuntu Server 22.04			64-bit
Ubuntu Server 20.04			64-bit
Ubuntu Server 18.04			64-bit
¹ This platform is not supported when the BTRFS file system is used.			
² The Agent is supported on this platform, but BMR backups are not supported for a UEFI system with a FAT16 EFI boot partition.			
Because CentOS Stream is a pre-release branch of RHEL and has no long-term, stable versions, the Linux Agent is not supported on CentOS Stream.			
To enable BMR backups on a Linux system, Relax-and-Recover must be installed on the system before you install Agent version 9.40. The required Relax-and-Recover version depends on the Linux platform and version.			

Oracle Plug-in 9.40 for Linux Agent (64-bit)

Oracle 19c (Non-CDB, Release Update 19.21 or later) is supported on

Oracle Linux Server 9 ^{1 2}		Up to Update 7	64-bit
Red Hat Enterprise Linux 9 ^{1 3}		Up to Update 7	64-bit
Oracle 19c (Non-CDB), Oracle 18c (Non-CDB) and Oracle 12c R2 (Non-CDB) are supported on:			
Oracle Linux Server 8 ¹		Up to Update 10	64-bit
Oracle Linux Server 7		Up to Update 9	64-bit
Red Hat Enterprise Linux 8 ¹		Up to Update 10	64-bit
Red Hat Enterprise Linux 7		Up to Update 9	64-bit
SUSE Linux Enterprise Server 15 ⁴		Up to SP7	64-bit
SUSE Linux Enterprise Server 12 ⁴		Up to SP5	64-bit

¹ When the Oracle Plug-in is installed on this platform, the libnsl package must also be installed or the agent will not start.

² Unbreakable Enterprise Kernel 7: 5.15.0-1.43.4.2.el9uek.x86_64 or later or Red Hat Compatible Kernel: 5.14.0-70.22.1.0.2.el9_0.x86_64 or later must be installed on this platform.

³ RedHat Kernel: 5.14.0-70.22.1.0.2.el9_0.x86_64 or later must be installed on this platform. ⁴ This platform is not supported when the BTRFS file system is used.

UNIX and Other Agents (cont.)

Supported Operating Systems	Update	Version
AIX Agent 9.00		
AIX 7.3	TL0 or later	
AIX 7.2	TL4 or later	
AIX 7.1	TL5 or later	
The IBM XL C/C++ runtime environment for AIX version 16 (PTF level 16.1.0.7 or later) or version 17 (PTF level 17.1.1.4 or later) must be installed.		
IBM i Agent 9.02		
V7R5	(with the latest IBM PTFs)	64-bit
V7R4	(with the latest IBM PTFs)	64-bit
V7R3	(with the latest IBM PTFs)	64-bit
Solaris Agent 6.73a – SPARC		
Solaris 10 SPARC	(patch 119963-04)	64-bit
Solaris 10 SPARC	(patch 119963-04)	32-bit
Solaris 9 SPARC	(patch 111711-12)	64-bit
Solaris 9 SPARC	(patch 111711-12)	32-bit
Solaris Agent 6.73a – x86		
Solaris 10 x86	(patch 141445-09)	32-bit
<i>Note:</i> For AIX 5L version 5.3 or 5.2, please use AIX Agent 6.00a.		
Oracle Plug-in 6.73 for Solaris Agent– SPARC		
Oracle 11g R2 is supported on:		
Solaris 10 SPARC		32 & 64
Oracle 11g R1 is supported on:		
Solaris 10 SPARC		32 & 64
Solaris 9 SPARC		32 & 64
Oracle 11g R1 is supported on:		
Solaris 10 SPARC		32 & 64
Solaris 9 SPARC		32 & 64
Oracle Plug-in 6.73 for Solaris Agent– x86		
Oracle Plug-in 6.73 for Solaris Agent– x86		
Solaris 10 x86	(11.2.0.0)	32 & 64
Oracle 10g R2 is supported on:		
Solaris 10 x86	(11.2.0.0)	32 & 64