

# OpenText Availability QuickStart

## Implementation Service

### Benefits

#### Trust

- Service is performed by OpenText experts who know the solution best
- Failover testing is performed so you can rest assured your environment is being protected

#### Efficiency

- Ensure a quick implementation and configuration period and get your team up to speed on how to use the solution in a timely manner

#### Affordability

- Basic engagement helps kick off your project—performed remotely so you save on travel-related expenses

#### Enablement

- Knowledge transfer gets your team up to speed quickly on how to manage the solution

OpenText QuickStart implementation service is designed to help you configure your OpenText™ Availability protection. An OpenText engineer will schedule this service with you to implement the solution in three phases:

Our engineer will transfer extensive knowledge of the solution to your team and you. You will be able to successfully manage and administer OpenText Availability in your environment with the confidence that comes with knowing the solution.

### Ongoing, expert support

Your OpenText engineer will review all relevant documentation with you and make sure you know how to contact and work with the OpenText Customer Care group, which is available 24×7×365.

### Deliverables

- A pre-implementation consultation to clearly identify your requirements and objectives
- Installation of latest OpenText Availability software
- Configuration to make your high availability (HA) or disaster recovery (DR) environment operational
- An initial non-destructive failover test to validate your
- OpenText Availability environment
- Extensive skills transfer for maintenance and operation of your OpenText Availability environment

### Fast, convenient, and transparent

The OpenText QuickStart implementation service takes just a day. We will work with your team remotely to complete the installation and configuration. Your team maintains complete oversight and control of the solution at each stage.

## Time to value

By accelerating deployment of our solution in any environment, OpenText QuickStart implementation service helps ensure that when businesses spend on protection, there is an immediate return on investment. And, because OpenText Availability protects any platform—physical, virtual or cloud—it also helps ensure that when businesses spend on modernizing, that there is a sustainable return on those investments as well.

Learn more about [OpenText Availability](#)