Next-generation SAP integration with OpenText Content Manager

Secure, reliable, future-ready SAP document integration with a fully supported OpenText connector built on the trusted ArchiveLink protocol

Benefits

- In-house SAP connector for reliable, future-ready integration
- Fast, simple deployment with modern authentication
- Secure, standards-aligned architecture with certificates
- Backward compatible with existing SAP Content Manager data

Organizations relying on SAP face increasing pressure to manage growing volumes of business-critical documents while ensuring security, compliance, and seamless integration with OpenText™ Content Manager. Traditional third-party connectors add complexity and risk, making it harder to maintain reliability, supportability, and long-term compatibility as systems evolve.

In-house SAP connector for reliable, future-ready integration

The new in-house SAP connector provides a stable, reliable, and future-ready foundation for integrating SAP with OpenText Content Manager. Eliminate third-party dependencies and gain full control over your integration path, all backed by OpenText engineering and support. Built on the trusted ArchiveLink protocol, the connector ensures long-term compatibility with SAP S/4HANA® and reduces the risk of disruption as systems evolve. Enjoy a more predictable, secure, and scalable integration experience with consistent updates, faster troubleshooting, and a unified support model designed to grow with your business and technology landscape.

Fast, simple deployment with modern authentication

The connector is engineered for speed and simplicity from day one, eliminating third-party coordination and replacing lengthy, multi-step setups with a streamlined deployment flow. Align quickly with existing enterprise access policies while minimizing user friction with built-in support for modern authentication—OpenID for federated identity and Windows Integrated authentication for seamless single sign-on. Secure-by-design defaults, including HTTPS with certificate validation between SAP and the content repository, reduce configuration risk and help standardize rollout across environments. With fewer moving parts and a clear, standards-aligned architecture, install, configure, and validate the connection in less time, accelerating time to value while maintaining strong security and governance.

Secure, standards-aligned architecture with certificates

The connector is built on a secure, standards-aligned architecture designed to meet modern enterprise IT expectations. Using HTTPS with valid certificates for all communication between SAP, the connector module, and OpenText Content Manager, it ensures that every request is authenticated and trusted

OpenText Content Manager deployment options:

Extend your team
On-premises software, managed by your organization or OpenText

Run anywhere and scale globally in the hyperscaler cloud of your choice
Hyperscaler cloud partners (OpenText Private Cloud, AWS private or public cloud, GCP private or public cloud, Azure private or public cloud)

before being processed. This certificate-driven approach strengthens data protection, prevents unauthorized access, and aligns seamlessly with established corporate security frameworks. By providing full transparency in how transactions are validated and executed, the connector enables organizations to maintain consistent governance across their SAP landscape. The result is a hardened integration foundation that supports evolving compliance needs while delivering clear, predictable security controls.

Backward compatible with existing SAP Content Manager data

The connector is designed to ensure full backward compatibility with existing SAP OpenText Content Manager data, protecting prior investments and eliminating the need for re ingestion or restructuring of legacy content. Transition seamlessly without disrupting established workflows or repositories while having support for SAP data and records generated through your previous connector. This compatibility ensures that historical documents, metadata, and record structures remain intact and accessible, reducing risk and simplifying migration planning. Adopt the new connector with confidence, knowing that all existing SAP linked content continues to function reliably within the updated integration framework.

Operational efficiency, licensing, and migration support

Beyond core integration, the connector is delivered as a paid, usage based offering that aligns cost with adoption while simplifying budgeting. A dedicated admin experience—including repository management and configuration—streamlines day-to-day operations and oversight. To accelerate time to value, priority onboarding and migration assistance are available for a limited set of customers, helping teams move confidently from prior connectors while maintaining continuity and governance.

Content Manager SAP Archive Link connector

The OpenText Content Manager SAP Archive Link connector is sold following a subscription model. In this model, customers can purchase use of the SAP connector for any duration between one and five years. The license is built for flexibility, so although a one-year minimum license commitment is required, the overall transaction allocation can be increased during the term of the license.

The connector is licensed with “per yearly 1k Transactions” as the unit of measure. Alternatively, customers can use OpenText Content Manager Select subscription licensing, and with the Select license the integration with SAP is free.

A Transaction (as defined in the definitions section) is in this context equivalent to one API Call between SAP S/4HANA and OpenText Content Manager (except in the case of an API Call acting on multiple documents at once, where each document the API Call acts on will count as a Transaction).

For illustration purposes only, the below table maps the available API Calls to the equivalent document action.

The table also helps to highlight where an API Call handles multiple documents at once (“mcreate”), which will be counted as multiple Transactions. When the “mcreate” API Call is used to act upon multiple documents, the number of documents acted upon is the number of Transactions for that API Call).

Resources

OpenText Content Manager ›

OpenText Content Manager customer stories ›

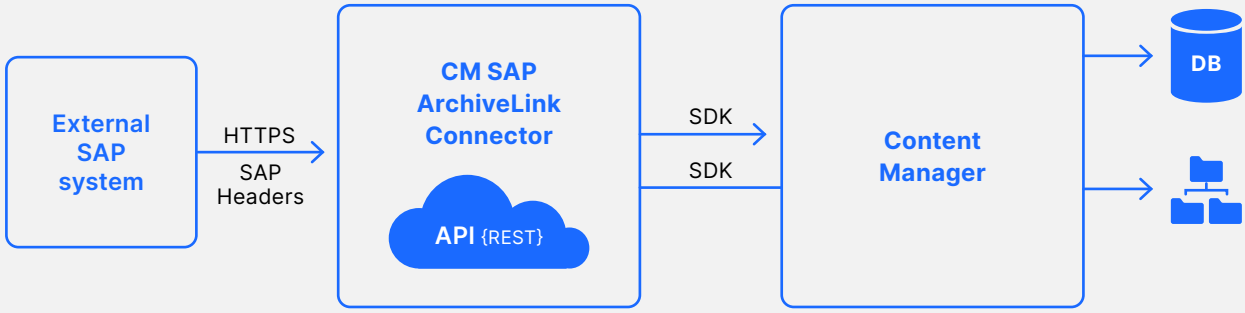
OpenText Content Manager live and on-demand webinars ›

OpenText Content Manager Cloud blog ›

Document action	API Call
Read	Get, docGet
Create	Create, mCreate
Edit	Append
New Version	Update
Delete	Delete

The new SAP connector for OpenText Content Manager delivers a modern, secure, and future-ready integration experience that simplifies deployment while strengthening reliability across the entire SAP landscape. By combining in-house engineering, robust security practices, and backward compatibility, it provides a seamless path forward for organizations looking to modernize without disruption. Confidently evolve your SAP environment and maximize the value of your content management strategy with streamlined operations, flexible support options, and a stable architectural foundation.

High-level architecture



The OpenText Content Manager SAP integration module provides connectivity between the SAP system and OpenText Content Manager.

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