

OpenText™ Retain Unified Archiving

Collect and retain collaboration and electronic communications to simplify your search, retention, and analysis for compliance and e-discovery

Product features	Feature benefits	24.4 LTS*	23.4 LTS	4.11
Enhanced navigation	Easier navigation through Data Collection and Data Removal with alphabetical ordering.	✓		
Apache® Zookeeper® Path Relocation	Simplifies the setup process by moving the Zookeeper path configuration to the indexing tab for fresh installs.	✓		
Job error report terminology	Provides better clarity by updating "Total processed messages" to "Total messages archived."	✓		
Adjustable indexing threads	Optimizes performance by allowing index thread count adjustments.	✓		
Search page improvements	Enhances navigation with better scrolling and new sorting in Browse.	✓		
NTLM authentication for Microsoft® Exchange®	Provides a more secure authentication method by allowing Retain to connect to Exchange using NTLM type authentication.	✓		
Branding changes	OpenText images and color schemes, new version numbers by year and quarter.	✓	✓	
Apache® SOLR® 9	Greatly improved search performance and results.	✓	✓	
Support for OpenText GroupWise 23.4	Works with the latest version of OpenText GroupWise.	✓	✓	
DB Support for Microsoft® SQL Server® 2022	Database support for Microsoft® SQL Server® 2022	✓	✓	
DB Support for MariaDB® 11.1.2	Database support for MariaDB 11.1.2	✓	✓	
Support for OpenText GroupWise 18.5	Works with OpenText GroupWise 18.5	✓	✓	
Oracle® Java® Support—JDK 17	Support for JDK 17.	✓	✓	
OAuth for Microsoft 365®	Users can access M365 using OAuth.	✓	✓	

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Sync TrustStore for remote workers	Workers can connect to HTTPS-secured messaging systems and communication through HTTPS will be validated before running the archive job.	✓	✓	
Run Job Now	Archive jobs can now be executed instantly.	✓	✓	
Secure database connection	Link between OpenText Retain Unified Archiving and supported databases supports secure connection.	✓	✓	
SSL certification management	Admin can manage self-signed certificates to be trusted by OpenText Retain Unified Archiving. Additionally, an option to enable HTTPS validation is provided.	✓	✓	
Export audit table— Hide Message Subject	Allows message subject to be hidden in the audit report.	✓	✓	
Apache SOLR 8	Version and Schema upgrade.	✓	✓	✓
PST export mailbox user separation	Exported PST data can now be separated by individual users.	✓	✓	✓
Multi-worker jobs	Jobs can be spread across several workers for maximum speed and efficiency.	✓	✓	✓
Google® Android® Mobile Client Update		✓	✓	✓
Microsoft® GraphAPI	Easier migration to, and support for, Microsoft Office 365 required OAuth protocols.	✓	✓	✓
Multi-factor authentication for all OpenText Retain Unified Archiving users	All users can be configured to access OpenText Retain Unified Archiving with multi-factor authentication through OpenText advanced Authentication and Address Book LDAP service.	✓	✓	✓
Multi-factor method enhancement	Method control options are expanded. New Options for Google® G Suite® and Microsoft Office 365 users.	✓	✓	✓
Item deletion status	New tab added to monitor status of Deletion Jobs.	✓	✓	✓
Exclusion from archiving	Prevent archiving specific accounts.	✓	✓	✓
SUSE® Linux Enterprise Server® (SLES) 15 SP3	Support has been added for SLES 15 SP3.	✓	✓	✓
Retain user accounts in multiple groups		✓	✓	✓
Health mailboxes ignored by default	OpenText Retain Unified Archiving will not archive Microsoft Exchange and Office 365 mailboxes by default.	✓	✓	✓
TLS 1.2 and newer	Enhanced security in OpenText Retain Unified Archiving by supporting only TLS 1.2 or newer.	✓	✓	✓

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Android RCS support		✓	✓	✓
Audit reports CSV output	Audit user activity, export audit table, and device management reports have a CSV output option, as well as size limitations.	✓	✓	✓
Office 365 users sync with Graph API	External users are no longer synchronized from Office 365 address books.	✓	✓	✓
PST export	PST export is now performed directly from the server.	✓	✓	✓
Secure database connection	Support added for Oracle® MySQL® and MariaDB.	✓	✓	✓
Digital certificate storage/management		✓	✓	✓
Multi-factor authentication for on-premises users	OpenText GroupWise and Microsoft Exchange on-premises users can use multi-factor authentication.	✓	✓	✓
Dynamic distribution list support		✓	✓	✓
OpenText GroupWise Shared Folder view by subscribers	Archived content for OpenText GroupWise shared folders can be made available to current subscribers via the "Show shared folders" option.	✓	✓	✓
MySQL 8.0 support		✓	✓	✓
Additional Java cleanup	An alternate garbage collector has been implemented.	✓	✓	✓
More Android file support	Can view additional file types on Android.	✓	✓	✓
Index optimization enhancements	Optimize indexes on demand. View progress and logs.	✓	✓	✓
Mobile support for AppConfig	Support added for Apple® iOS® and Android.	✓	✓	✓
Update Indexer	Updated Indexer to version 6.6.5.	✓	✓	✓
CMS registration via proxy		✓	✓	✓
ionlake MyRepChat added		✓	✓	✓
OpenText GroupWise Messenger	Archiving support added.	✓	✓	✓
Outlook single sign on	Users can login to the OpenText Retain Unified Archive via SSO.	✓	✓	✓

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Account linking	Administrators can link user accounts together. If user was on OpenText GroupWise but is now on Microsoft Office 365, those two accounts can be linked.	✓	✓	✓
Keystore enhancement	Keys can be imported, exported and the keystore password changed.	✓	✓	✓
iOS and Android app enhancements		✓	✓	✓
AES 256-byte encryption		✓	✓	✓
Additional languages	Retain interface can now use Chinese, Japanese, and Hungarian.	✓	✓	✓

* LTS, Long term supported version.

Read more about [OpenText Retain Unified Archiving](#).