OpenText Fax (RightFax) version comparison chart

OpenText™ Fax (RightFax) revolutionizes faxing with enhanced flexibility, performance, and security. Stay current to equip your organization to manage fax communications in today's modern IT landscape through improved system support, database capabilities, and interface design.

Transition from on-premises servers to a secure cloud-based subscription model, offering:

- Cloud flexibility with reduced IT overhead and pay-as-you-go scaling.
- Seamless integration with multifunction printers, EMRs, and collaboration platforms like Teams and Webex.

Product features	Benefits	24.4	24.3	24.2	24.1	23.4	23.3	23.2
Branding change	RightFax is now being marketed as OpenText Fax.	⊘						
Installation enhancements	• "Typical" client installation no longer expects Microsoft Outlook to be installed. • Print-to-Fax Web can be pushed out to users as well as self-installed.	⊘						
Session Initiation Protocol (SIP) routing	SIP routing by utilizing the Request-URL or To fields of incoming SIP messages, offering more precise control over routing configurations.	⊘						
Shared Services environments	Tenant hosting is supported in Shared Services environments.	⊘						
Meditech EMR integration	Send patient documents directly from the Meditech interface.	⊘						
Rename authentication providers	OpenID Connect enhancements provide flexibility to rename authentication providers.	⊘						
NTLM authentication	UI improvements when configuring Open ID Connect settings. New connection options, including an Australian connection and a PCI-compliant US connection.	⊘						

Product features	Benefits	24.4	24.4	24.2	24.1	23.4	23.3	23.2
RetryCount and RetryIntervalMinutes	Web API enhancements that added properties for RetryCount and RetryIntervalMinutes.	✓						
View and print faxes directly from user devices without requiring a VPN connection	Identity and Access Manager enhancements support the MFP App in Managed Services environments without requiring a VPN connection.	✓						
Failed fax confirmation	Menu option is available for failed faxes.	✓						
Recent errors or warnings	Quickly access EFM and Web Admin services showing recent errors or warnings.	✓						
Enhanced dialing rule management	Simplifies system oversight through options to duplicate and toggle rules.	✓						
Expanded display options	FaxUtil and FaxUtil Web with expanded display options for cover sheet notes, an extended inactivity timeout of up to 480 minutes, and the ability to print directly from the browser.	✓						
Summarization by server, group, or user	Server Usage supports custom reports that provide deeper insights into system performance.	✓						
Suspend Worker Host processes directly from the Status window	Worker Host and Integration modules allow administrators to suspend Worker Host processes directly from the Status window and configure retry settings for Post-Fax Processing.	✓						
Support for SharePoint 365	SharePoint Gateway enhancements include a package that is compatible with Microsoft SharePoint 365.	✓						
Multi-tenant hosting	Enables providers to share an on-premises RightFax system among up to 64 Tenants. Tenants manage their own users, groups, cover sheets, and other local objects.	✓	✓	✓	✓	✓		
Print-To-Fax Web	An alternative to FaxControl, gives users Print-to-Fax capability without a VPN connection.	✓	✓	✓	✓	✓		
RTI line macros	Completion date/time can be shown in the RTI line.	✓	✓	✓	✓	✓		

Product features	Benefits	24.4	24.4	24.2	24.1	23.4	23.3	23.2
Cerner Millenium EHP integration	Send patient documents directly from the Cerner interface.	✓	✓	✓	✓	✓		
Intelligent Workflow handwriting detection	Intelligent workflow OCR scanning now includes handwritten content.	✓	✓	✓	✓	✓		
Automatic Workflow metadata zone detection	Workflow metadata zones on frequently faxed forms can be automatically detected to simplify the creation of workflow templates.	✓	✓	✓	✓	✓		
CX-E Voice integration	Integration with the latest release of CX-E Voice.	✓	✓	✓	✓	✓		
Popup fax notifications	Popup fax notifications can be enabled in Fax Control.	✓	✓	✓	✓	✓		
OpenID Connect conversion	Administrators can enable automatic conversion of users to OpenID Connect on sign-in.	✓	✓	✓	✓	✓		
Allscripts integration	Send patient documents directly from the Allscripts interface.	✓	✓	✓	✓	✓	✓	
Epic integration	Send patient documents directly from the Epic interface.	✓	✓	✓	✓	✓	✓	