

OpenText Knowledge Discovery

Prepare, govern, and activate enterprise content for trusted AI and discovery



Benefits

- Discover enterprise content with context and confidence
- Prepare and govern content for AI-driven experiences
- Identify, protect, and control sensitive information at scale
- Unify insight across structured, unstructured, and rich media content
- Enable trusted discovery and exploration across legacy and modern repositories and data types

Vast amounts of content make it nearly impossible for organizations to fully understand what information they have, how it relates, and how it can be used. In fact, 96 percent of organizations say that poorly managed information has led to delays or missed deadlines.¹

The pace of collaboration, sprawling content, and the need to move quickly means that critical knowledge often remains hidden, siloed, or misunderstood. As a result, teams struggle to discover relevant information, assess risk, and act with confidence across search, investigations, compliance, analytics, and emerging AI-driven initiatives.

Organizations need a better conceptual overview and more rapid understanding of their content repositories. Users need to be able to work at a language and logic level of understanding for all content types, such as text, images, audio, and video and integrate in a business-relevant way with key business applications and applied, AI-enabled processes.

¹ Foundry Research sponsored by OpenText, MarketPulse Survey: GenAI Adoption and Readiness, January 2026

Services

AI Data Readiness Workshop ›

Two-day workshop designed to transform unstructured data into a valuable, strategic asset.

Training:

OpenText Knowledge Discovery Essentials for Administrators ›

OpenText Knowledge Discovery System Administration Fundamentals ›

OpenText™ Knowledge Discovery is designed to help organizations understand, govern, and act on enterprise content across text and rich media. By unifying text, audio, image, and video analytics it enables organizations to reveal patterns, relationships, and insights across distributed content without relocating or disrupting existing repositories.

With more than 160 data repositories behind and beyond your firewall and more than 2,300 supported data formats, OpenText Knowledge Discovery understands the content you have in its current repository and gives you the confidence and control you need to enrich metadata, protect sensitive content, act on critical revelations, and support a wide range of business and operational use cases.

To accomplish this at scale, OpenText Knowledge Discovery draws on more than 25 years of applied research and development in artificial intelligence, machine learning, statistical techniques, visualization, and scalable information systems. Draw on hundreds of patented recognition and analytics functions and an open and scalable architecture to understand practically any body or library of text or rich media, no matter your industry, organization, or business process.

Discover insight from all enterprise content

Actionable insights and sophisticated, language-independent semantics can now be mapped across siloed repositories. These concepts and relationships can then be visualized, investigated, reviewed, and even actioned in OpenText Knowledge Discovery's secure, scalable environment. Combine content from productivity apps, such as Microsoft 365® to vast libraries of images, video and audio through object detection, facial recognition, and audio transcription to form a deeper understanding of nearly anything in the network.

Keep content in its original repository, such as OpenText, Microsoft, or gathered directly from the web, to bridge information silos and understand content without relocation, replication, or disruption. OpenText Knowledge Discovery provides unified text, audio, image, and video analytics for more than 2,300 data formats and access to more than 160 data repository types including:

- OpenText™ Content Management
- OpenText™ Documentum™ Content Management
- OpenText™ Core Content Management
- OpenText™ Information Archive
- Microsoft® SharePoint® and Microsoft Teams®
- Google Drive™ and Google Chat™

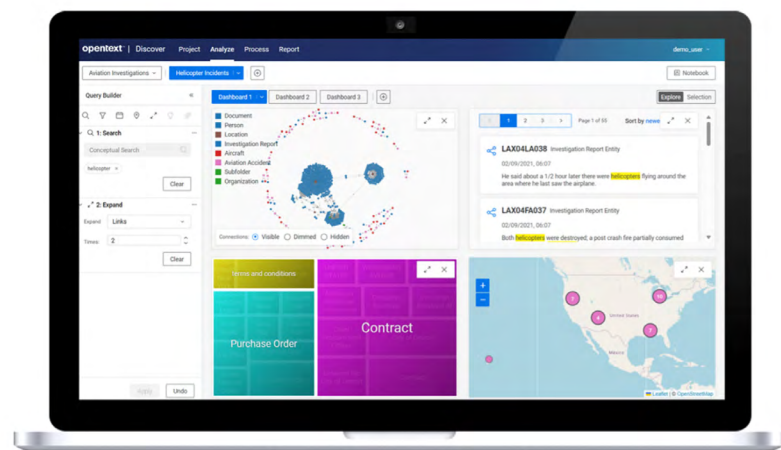


Figure 1 Rich visualizations help users navigate complex search results

RTVE

RTVE is the national public broadcaster of Spain and holds more than 50 years of rich media and text assets. OpenText Knowledge Discovery streamlined searches of more than 20 million assets and revolutionized production efficiency.

[Learn more ›](#)

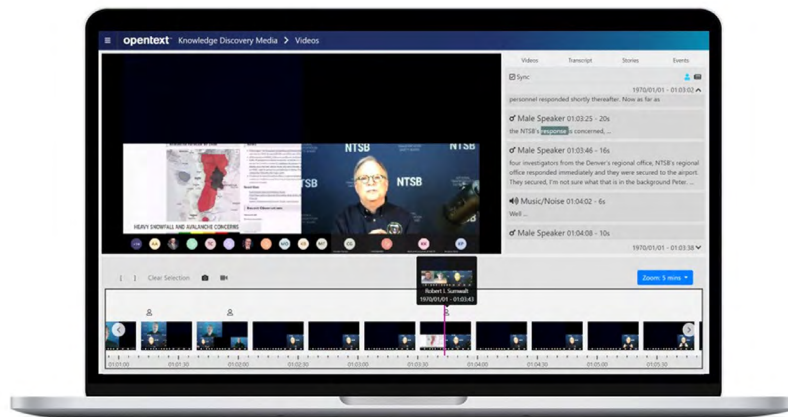


Figure 2 Rich media analytics, audio to text, image and video analysis

Kainos Evolve

The UK's leading EMR company used [OpenText Knowledge Discovery] to create its flagship product, Evolve EMR, which is leading its own digital revolution and supports vital analysis of healthcare data.

[Learn more ›](#)

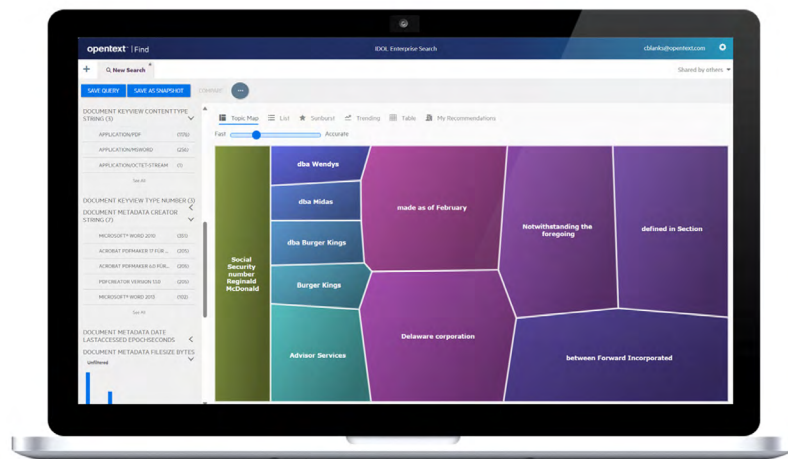


Figure 3 – Zero-shot categorization helps users navigate broad searches

Enrich and govern content for trusted use and AI readiness

To be useful at scale, enterprise content must be well understood, consistently organized, and governed. OpenText Knowledge Discovery enables organizations to enrich content with metadata, concepts, and classifications that reflect business context and intent. Identify content types and concepts, create rich metadata, categorize it into topical groupings, and review information to support a wide range of use cases, from investigations and compliance to analytics and AI-enabled experiences.

As organizations introduce GenAI, these capabilities become critical. GenAI can expose issues with current information management implementations, such as oversharing, unknown content, and sensitive information. OpenText Knowledge Discovery helps prepare content for trusted AI use by identifying and managing sensitive information, including regulated PII, healthcare info, or other proprietary data, before it is exposed to AI applications.

OpenText Knowledge Discovery deployment options:

Accelerate cloud strategies with OpenText cloud experts

- OpenText Managed Private Cloud

Extend your team

- On-premises software, managed by your organization or OpenText

Run anywhere and scale globally in the hyperscaler cloud of your choice

- Hyperscaler cloud partners (OpenText Private Cloud, AWS private cloud, GCP private, Azure private)

Protect information with enterprise-grade security

Protecting confidentiality within an organization is critical to effective operations. Security mapped with OpenText Knowledge Discovery enables the preservation of security entitlements. Synchronized updates of such entitlements ensures users only access the right information while simultaneously safeguarding sensitive data. This approach allows organizations to balance access and protection without compromising governance or operational requirements.

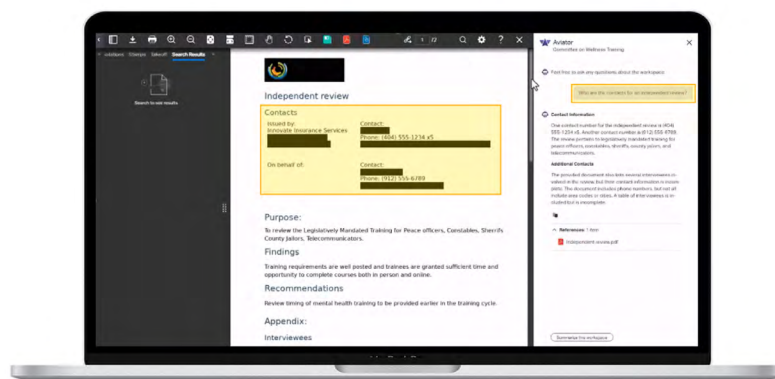


Figure 4 Redacted and governed GenAI responses

OpenText Knowledge Discovery brings order to and prepares content for GenAI. The comprehensive solution provides deep AI & ML capabilities including metadata enrichment, document classification and categorization, document review and tagging, and rich media analytics for any repository and any file format.

Features

Knowledge graph	Uses advanced graph analytics technology to discover relationships between entities that lead to richer and more impactful knowledge discovery.
Sensitive data identification	Enables explicit targeting of personally identifiable information (PII, GDPR, CCPA) to simplify compliance.
Natural language question answering	Accepts queries in natural language, improving response accuracy for users by matching prepared answers to common user queries in large-scale search applications.
Automatic query guidance	Groups search results into dynamically generated categories so you can quickly narrow down a search set.
Hyperlinking	Displays links to files of varying formats (including audio and video) that are conceptually related to the document you are currently consuming.
Categorization and channels	Organize content according to predefined or dynamically generated categories for easy navigation.
Named entity recognition and extraction	Automatically identifies and extracts terms in documents that lend themselves to key fields, such as the names of companies or people, locations, addresses, and telephone numbers.

Features

Sentiment analysis	Determines the degree to which a given text's sentiment is positive, negative, or neutral for the entire content or a segment of the content.
Connectors	Provide access to various content sources including content management, social media, mail, databases and more.
Open architecture	For easy integration, high availability, and scalability.
Aviator Search	Ask questions in natural language and get precise, insights instantly. Aviator Search gives users GenAI ease of use, delivering context-rich answers across multiple enterprise content repositories.

Resources

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[What's new in OpenText Knowledge Discovery ›](#)