OpenText Documentum Content Management for Quality and Manufacturing

Maintain control of quality documents, simplify workflows, and stay audit ready

Benefits

- Rely on a solution purpose-built for life sciences
- Simplify compliance across global regulations
- Standardize documentation to reduce inspection risk
- Enable scalability and integration across your ecosystem

In the fast-moving and highly regulated life sciences industry, keeping control of manufacturing, quality, and compliance documents is essential for both smooth operations and meeting global regulatory standards. But many organizations still rely on manual processes, disconnected systems, and documents scattered across departments. This slows things down, increases the chance of errors, and makes it harder to stay compliant, putting both productivity and regulatory readiness at risk.

OpenText™ Documentum™ Content Management (CM) for Quality and Manufacturing helps life sciences teams organize, secure, and automate regulated manufacturing documents—ensuring compliance and control. Leveraging decades of life sciences experience, it standardizes documentation with prebuilt templates and workflows to make sure every record—from procedures to DMRs—meets compliance and inspection standards. Plus, it supports GMP and global regulations with traceability features like audit trails, e-signatures, and automated workflows.

As a purpose-built life sciences industry solution, built on the scalable OpenText Documentum CM platform, it supports role-based access, collaborative authoring, version control, and audit changes, and it can manage controlled and issued prints. Whether on-premises or in the cloud, it streamlines compliance and boosts productivity from day one.

Associated OpenText products

- OpenText™ Documentum™ CM
- OpenText™ Documentum™ CM for Life Sciences
- OpenText™ Documentum™ CM for Regulatory
- OpenText™ Documentum™ CM for eTMF

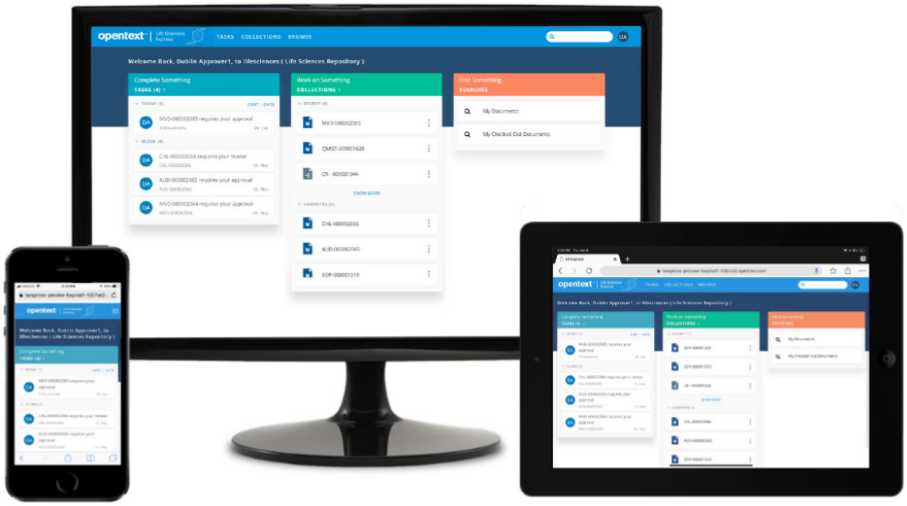
Standardize, automate, and control quality documentation with confidence

OpenText Documentum CM for Quality and Manufacturing provides a standardized, rules-driven framework for managing controlled documents—such as specifications, SOPs, batch records, and validation reports. With pre-configured templates, lifecycle governance, and automated workflows, the platform enforces document consistency and reduces the risk of errors and rework.

It features built-in audit trails, version control, change management, and automated review scheduling to ensure full traceability and regulatory compliance. By centralizing document control and automating governance, OpenText Documentum CM for Quality and Manufacturing lightens the load on IT and compliance teams, reduces support overhead, and enhances operational reliability across the enterprise.

User-friendly design simplifies and modernizes work

The solution is built with quality and manufacturing knowledge workers in mind, offering a clean, modern interface that simplifies daily tasks and encourages faster adoption. Employees can easily access documents, review tasks, and complete approvals. Collaborative editing tools allow multiple users to work on documents simultaneously without compromising compliance.



Employees and external users can review and approve content in the same compliant way using desktop or mobile devices.

Cloud-ready architecture supports hybrid setups and scales with your needs

Whether hosted on-premises, deployed in a private cloud, or delivered as a hybrid solution, OpenText Documentum CM for Quality and Manufacturing offers flexibility that aligns with your organization's IT and cloud strategy. Its architecture is designed to scale with the needs of global operations and evolving workloads, while maintaining data sovereignty and control where required. This hybrid-ready design ensures high availability, performance, and security, giving IT teams the ability to meet the needs of both local facilities and corporate cloud initiatives without costly custom development or rigid infrastructure limitations.

"The solution is also making it easier for us to offer responsive services to our clients, since we've greatly reduced the risk of urgent approvals, such as change requests, getting lost in the shuffle. In fact, managers can even approve documents when they're on the move, helping to avoid delays for our clients."

Yinyong
Quality Director,
Milestone Pharma Co. Ltd
Read the customer story ›

Strong integration options reduce complexity and connect key systems easily

With a robust integration layer, OpenText Documentum CM for Quality and Manufacturing integrates effortlessly with enterprise systems such as LMS, ERP, and MES. These integrations help streamline real-time data sharing, improve consistency across systems, and automate key content flows between departments. IT teams can reduce infrastructure complexity and validation overhead, while business teams benefit from improved process efficiency and data accuracy. This connected approach ensures all stakeholders work from a single source of truth, strengthening traceability and compliance from start to finish.

Meet today's demand and adapt to tomorrow's challenges

For life sciences organizations modernizing quality and manufacturing document management, OpenText Documentum CM for Quality and Manufacturing provides a powerful, compliant, and future-ready foundation that scales to easily manage the complex documentation that underpins quality and manufacturing operations. Combining decades of industry expertise with prebuilt templates, a cloud-ready architecture, intuitive interface, and strong integrations, the solution helps reduce risk, boost productivity, and meet global compliance standards. OpenText Documentum CM for Quality and Manufacturing streamlines compliance, enhances collaboration, and empowers teams to focus on delivering safe, effective products to patients worldwide.

Product features	
Controlled authoring	Enforce authoring standards with controlled content templates and the ability to automatically populate text from document properties, reducing errors and rework.
Collaborative authoring	Collaborate with internal users and external partners with real-time collaborative authoring and annotation capabilities.
Enforced document change control	Require document change requests on change-controlled document types, configure to make them optional for business process flexibility, or disable and integrate them if using third-party solutions.
Automated review and approval processes	Ensure appropriate steps are taken for each document type with pre-defined lifecycles and workflows. Multiple users can perform simultaneous review and approval from any device.
Configurable views and watermarks	Secure documents with overlays to deliver print and export control, as well as preconfigured, dynamic watermarking.
Controlled and issued printing	Comply with print control requirements of FDA and EMA data integrity guidance using unique print and reprint numbers and automated recall or reconciliation.
Automated periodic review	Trigger workflows to ensure reviews are started and completed on time.

Product features	
Streamlined document change management	Track new versions, edits, and deletions automatically.
Tracked “read and understood”	Distribute, track, and report all “read and understood” actions to employees.
Automated technical transfer process	Transfer documents seamlessly between regulatory and quality domains in a single step to ensure content consistency and traceability.

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