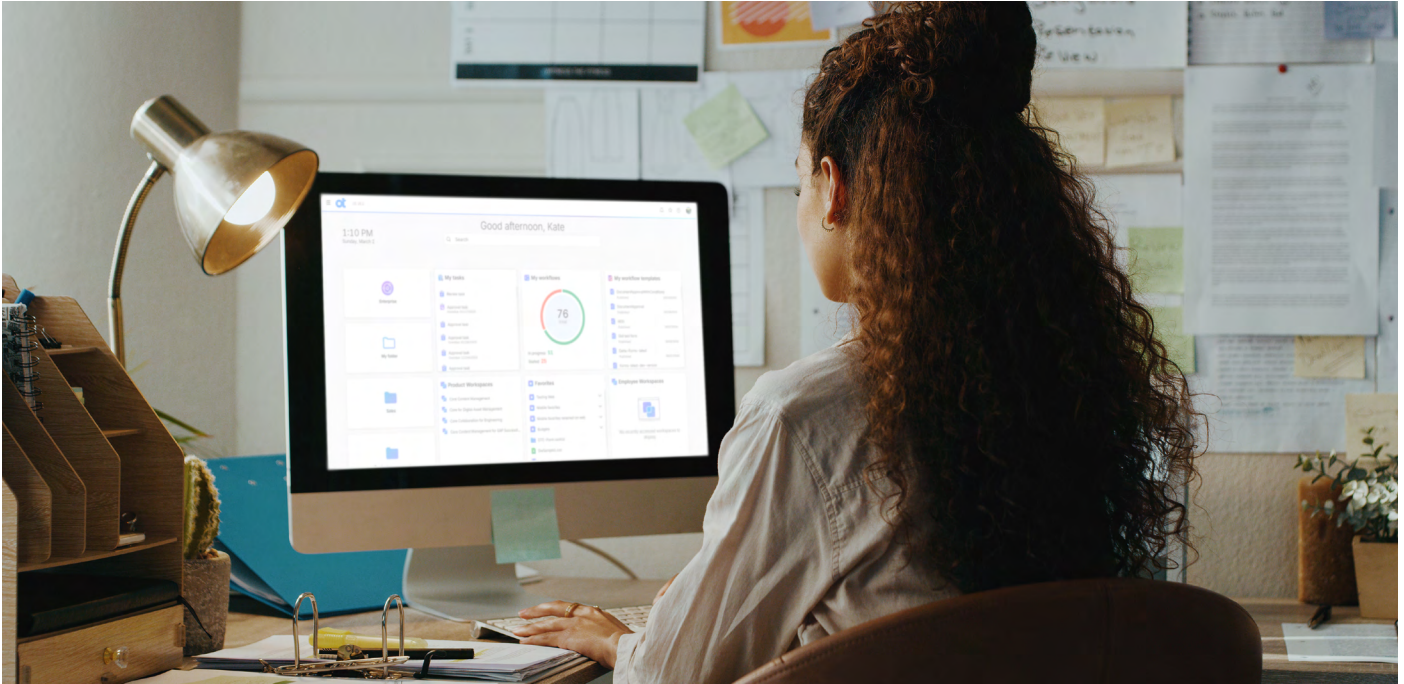**opentext**™

# OpenText Core Content Management

The smarter, faster path to content-driven productivity



## Benefits

- Secure your content with robust information governance
- Drive productivity with a GenAI assistant
- Automate processes with integrated workflows
- Get up and running fast with SaaS

Many organizations struggle with fragmented content systems and rising compliance complexity. At the same time, they must meet increasing productivity demands and deliver seamless digital experiences. To transform, organizations look to integration and GenAI to change how they create, manage, and use content. In fact, 81 percent of organizations surveyed have already integrated GenAI into their content management strategies, with more than half using it to drive automation and optimize workflows.[1]

To succeed, organizations need a cloud-native solution that is smart, unified, and easy to control and use.

OpenText™ Core Content Management is a cloud content management solution that supports both business productivity and operational simplicity. It helps organizations address business process inefficiencies, collaboration challenges, and rising IT complexity by centralizing content in a secure, cloud-native platform. Plus, an integrated intelligent content assistant helps maximize user productivity by automating tasks like summarization, analysis, and translation through conversational search.

[1]Foundry Research sponsored by OpenText, MarketPulse Survey: The Role of GenAI in Modernizing Content Management, May 2025

"We know the future will include more automation and machine learning. With OpenText Core Content Management and OpenText Core Capture, ScottsMiracle-Gro will be able to use AI to summarize documents, collate reports, and extract data, enabling our people to spend more time on innovation."

**Mani Velayudhan**
Director of SAP Operations
ScottsMiracle-Gro

Read the blog ›

# Secure your content with robust information governance

Worried about data breaches, regulatory fines, and the inability to track who accessed what and when? Ensure your content is protected, compliant, and auditable. Intelligent cloud content management helps you take control by enforcing governance policies automatically—classifying documents, applying retention rules, and tracking every action. You stay compliant with regulations like ISO and SOC2 while maintaining full visibility and control over your information.

# Automate processes with integrated workflows

Manual, disconnected content processes slow teams down, introduce errors, and delay decisions. OpenText's intelligent cloud content management platform provides a unified foundation to streamline both content and process-driven work with built-in no-code and advanced workflow automation. Business users can configure routine workflows, such as approvals or routing, using an intuitive drag-and-drop designer with real-time editing and smart templates. Developers can build more advanced workflows using conditional logic, delayed actions, third-party integrations (e.g., Slack®, Microsoft Teams®), and custom scripting. These tools can be combined to create hybrid workflows that scale with evolving business needs.

Through a robust suite of native integrations with SAP, Salesforce, Microsoft and Google Workspace, teams are empowered to orchestrate end-to-end processes across business applications, providing seamless access to tasks, cases, and content through a unified workspace.

Together with cloud capture, this extended automation enables intelligent document processing, where metadata or events automatically trigger workflows, resulting in improved operational efficiency, reduced manual effort, and increased accuracy.

# Drive productivity with an intelligent content assistant

Are you losing valuable time on routine tasks that could be automated? Wondering how to boost your team's productivity?  With an intelligent content assistant, you can search, summarize, analyze, translate, and even draft content in seconds, through simple natural language conversations. Paired with digital signatures and data-driven workflows, built-in GenAI capabilities eliminate repetitive manual tasks and keep you focused on higher-value work.

# Get up and running fast with SaaS

Modernizing content systems quickly requires a solution that delivers value fast. A cloud content management platform offers rapid deployment, low maintenance, and minimal IT involvement. With ready-to-use configurations and automatic updates, it's built for speed and simplicity.

This intelligent SaaS solution can help accelerate digital transformation without disrupting day-to-day operations.

## Choose the right OpenText Core Content Management plan for you

OpenText Core Content Management offers two simple subscription plans—**Express** and **Premium**—designed to support organizations at different stages of their cloud journey:

- **Express Plan** Complete intelligent SaaS content management with the essential tools for collaboration and governance, including OpenText™ Content Aviator™, secure file sharing, and integrations with SAP, Microsoft, Salesforce, and Google out of the box.
- **Premium Plan** Complete intelligent SaaS content management, plus advanced capabilities such as digital signatures and cloud-based document capture, enabling end-to-end content lifecycle management in the cloud.

Both plans are purpose-built to accelerate modernization, enhance compliance, and integrate deeply with key business processes.

# Accelerate your digital transformation journey with OpenText Core Content Management plans

## Express Plan
### Complete intelligent SaaS content management

- ⊘ OpenText Content Aviator
- ⊘ Secure file sharing and collaboration
- ⊘ SAP integration*
- ⊘ Microsoft integration
- ⊘ Salesforce integration*
- ⊘ Google integration

## Premium Plan
### End-to-end content lifecycle management in the cloud

- ⊘ OpenText Content Aviator
- ⊘ Secure file sharing and collaboration
- ⊘ SAP integration
- ⊘ Microsoft integration
- ⊘ Salesforce integration
- ⊘ Google integration
- ⊘ Digital signatures
- ⊘ Cloud document capture

OpenText Core Content Management empowers organizations to modernize how they manage, govern, and collaborate on content—securely and efficiently. By combining intelligent automation, robust compliance, and seamless integration with leading business platforms, OpenText Core Content Management helps teams reduce complexity, accelerate workflows, and focus on strategic priorities.

What sets OpenText apart is its unified, cloud-native platform that delivers enterprise-grade capabilities with the simplicity of SaaS. With built-in AI assistance, configurable workflows, and flexible subscription plans, this cloud content management platform adapts to your needs, whether you're just beginning your digital transformation or scaling enterprise-wide.

| Product capabilities | Description |
|---|---|
| Document management | Provides centralized, secure document storage with comprehensive version control and metadata tagging. |
| AI content assistant | Helps users automate tasks such as summarization, translation, and AI-augmented document queries. It operates directly within the content management interface, enabling real-time AI interaction with stored content. |
| Information governance | Enforces automated governance policies for classification, retention, and access control, ensuring compliance with regulatory and organizational standards.<br><br>Automated tagging, audit trails, and versioning promote transparency, responsible AI use, and consistent policy enforcement across all content types. |
| Cloud-native SaaS platform | Enables rapid deployment, eliminates the cost and complexity of upgrades with feature releases every 90 days, and offers flexible scaling to support evolving business demands. |
| Business workspaces | Allows non-technical users to quickly set up environments tailored to specific business projects or cases, aggregating related content, data, people, and tasks. These governed workspaces provide a simple-to-digest view for quick access to relevant information. |
| Business scenarios | Provides predefined, ready-to-use configurations that can be quickly rolled out to address use cases. These turnkey solutions include workspace types, folder structures, and document types, helping organizations reduce setup complexity, and tailor implementations to solve business challenges.<br><br>A growing library of business scenarios addresses use cases across sales, HR, customer service, project management, and more. The scenarios can be easily customized or extended with additional OpenText applications like OpenText Core Capture. |
| Workflow automation | No-code workflow modeler: Enables business users to design and deploy workflows without coding, accelerating process deployment.<br><br>Advanced workflow*: Allows developers to build complex workflows using custom scripting, decision logic, and third-party app integrations. These can be combined with no-code workflows to create hybrid solutions that support sophisticated, content-centric business processes. |
| Viewing and transformation | Includes secure, integrated document viewing and transformation. Users can preview content without downloading files, and documents can be automatically converted into standardized formats for consistent access, archiving, or compliance. Both services support high-volume, multi-format environments. |
| External sharing and collaboration | Enables secure and compliant collaboration with external users, including partners, vendors, and clients. Organizations can share documents or folders externally with granular, role-based permissions, ensuring that only authorized users can view or edit content. All shared content remains governed by enterprise policies, with full audit trails and version control. |

| Product capabilities | Description |
|---|---|
| **Integration with Microsoft 365** | Enables organizations to manage the entire Microsoft Teams® lifecycle, from Team creation to archiving and disposition. Supports synchronizing files, folders, and subfolders to business workspaces, enhancing governance of Microsoft Teams content.<br><br>Ensures valuable Outlook® emails are saved as records, maintaining security and compliance. Automatically suggests where to save emails and attachments as records. Users can share OpenText Core Content Management files directly from Outlook, streamlining collaboration while maintaining governance.<br><br>Delivers seamless co-editing and collaboration in Microsoft 365 apps, including Word, PowerPoint, and Excel®. |
| **Integration with SAP S/4HANA\*** | Embeds content directly into business processes within SAP S/4HANA Public and Private Cloud and on-premises editions with a purpose-built integration. Accelerates decision-making and improves productivity by ensuring the right content is available in the right SAP context while maintaining compliance and governance. |
| **Integration with Salesforce\*** | Maximizes the value of Salesforce CRM data, unifying customer information while ensuring compliance. AI-powered insights integrated with Salesforce Agentforce help sales and service teams find and close deals fast, boost customer experience, and increase productivity. Simplifies and automates document-centric processes such as contract lifecycle management, customer onboarding, and cross-functional collaboration. |
| **Integration with Google Workspace** | Connects with Google Workspace to enhance productivity and streamline collaboration. Users add files directly from Google Drive and Gmail into OpenText Core Content Management and initiate business processes from within familiar Google applications. Empowers users to work in their preferred environment while maintaining centralized governance and compliance across workflows. |
| **Extensibility and APIs\*** | Enable partners and customers to develop and deploy scalable multi-tenant applications as well as to extend and integrate OpenText Core Content Management with third-party applications. |
| **Capture** | Automates content classification and data extraction with standard capture features, such as optical character recognition (OCR), plus powerful AI technology to enable intelligent document processing solutions and securely route information to the right users, systems, and workflows. |
| **Digital signatures** | Provides secure, compliant electronic signing capabilities directly within content workflows. Users can prepare, send, sign, and manage documents from any device, with full audit trails and support for global eSignature regulations. This streamlines approval processes, reduces errors, and eliminates the need for paper-based signatures. |

*Features available for groups of 25+ users

# OpenText Core Content Management deployment options

**Run anywhere and scale globally in the OpenText public cloud**

- OpenText Core Content Management is a muti-tenant SaaS application sold as a user subscription

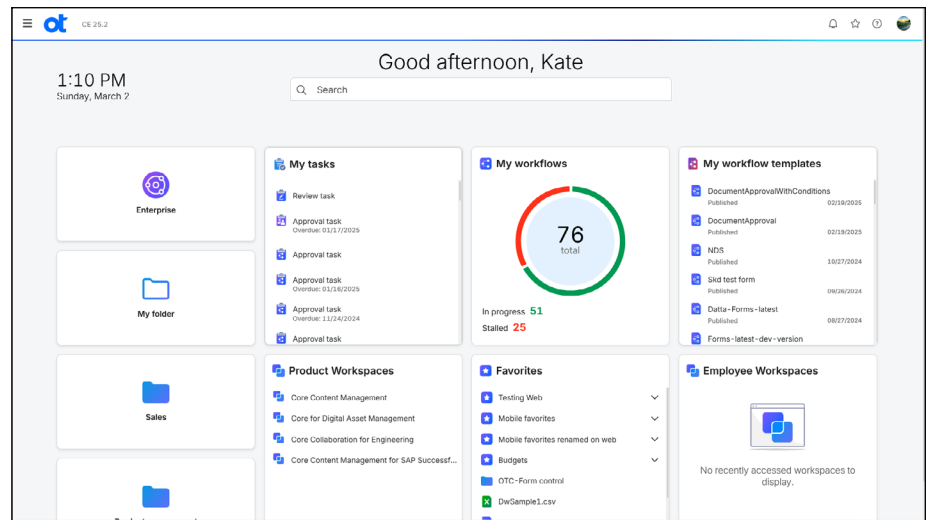**Develop, connect, and extend your information management capabilities**

- APIs from OpenText Developer Cloud

## Resources

[Start a free trial ›](#)

[Learn more ›](#)

[What's new in OpenText Core Content Management ›](#)



Simplify intelligent content management with unified tasks, workflows, and workspaces—all in one intuitive user interface.

**opentext**™