

**Information
reimagined**



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Who we are

Get to know the leader in information management

OpenText develops [AI-driven](#), secure [information management software](#) to help you create a limitless digital workforce. We strive to bring out the best in every organization by empowering individuals to see information in new ways. From human resources to finance and engineering, we equip every function with innovative, secure, and connected tools to turn information into action.

Founded in 1991, OpenText grew out of a partnership between the University of Waterloo and Oxford University to create the first online Oxford English Dictionary. Our first product pioneered searching across every word on every web page. Since then, we've grown into a top-ten global software company that delivers innovation and value to organizations of all sizes.



OpenText at a glance

—
22,000

employees

—
99

of top 100 global
companies are
customers

—
180

countries
where we serve
customers

—
31M

public cloud users

—
120k+

enterprise customers

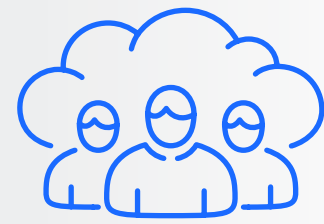
—
9,000

private cloud
deployments

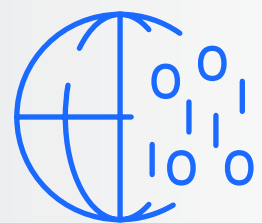
Information management for everyone



Business AI
for the digital knowledge worker



Business clouds
for the human knowledge worker



Business technology
for all knowledge workers

What we do

Work as we know it is changing. AI continues to develop and mature, and organizations that take advantage of it are reaping the benefits and leading their industries. According to a recent survey by Foundry Research¹, more than three-quarters of respondents said their organizations are actively using AI, and early adopters are already reporting higher IT performance across the board.

As AI evolves from generative to agentic and eventually autonomous everything, you need the right tools to make the most of these advances while protecting your data, systems, and people. You need secure and connected information management solutions.

OpenText is the leader in information management. Our tools help you create a limitless digital workforce that uses AI for business software to solve problems and take action. Our integrated, centralized, secure data cloud brings together information from disparate sources so AI can be easily and securely applied.

OpenText solutions work together to elevate human potential.



Our customers

Solving our customers' challenges is how we reach our goals

These are just a few examples of how companies are reimagining information to achieve more with OpenText information management.

Productivity skyrockets for international airline group

Air France-KLM streamlines IT service management so workflows can be created in hours instead of days and offers one-click self-service for its 90,000 users.

“This gives us the scalability we wanted. In a full lifecycle management orchestration, we have reduced our time to market and improved the quality of our service.” Trajce Golomeov, automation and cloud technical architect, Air France-KLM.

[Learn more >](#)



400% improvement in productivity



Lighting company flips the switch on supplier collaboration

GE Lighting, a Savant company smooths operations with a cloud-based order management solution that offers total visibility for supplier and buyer transactions.

“Supplier collaboration in OpenText [Trading Grid Supplier Hub] contributed to a 10% improvement in on-time fulfillment this year—helping us to foster greater customer satisfaction.” Rick Stalker, SAP technical product manager, GE Lighting, a Savant company.

[Learn more >](#)

GE Lighting
A SAVANT COMPANY


Financial services firm keeps pace with digital explosion

As the financial services world continues its shift to digital applications, Rabobank streamlines and accelerates global application testing so it can release apps more quickly to satisfy customer demand.

“From my perspective, the best thing about [OpenText Enterprise Performance Engineering] SaaS is the added flexibility it gives us. If requirements around our applications change, we can rapidly adjust our testing footprint up or down.” Arjan Bos, product owner, Rabobank.

[Learn more >](#)



A photograph of several telecommunications towers against a clear blue sky. The towers are constructed from red and white metal lattice. They are equipped with various antennas, including large white parabolic satellite dishes and smaller directional antennas. The towers are of varying heights and are positioned at different angles, creating a sense of depth.

Telecom company puts cyberthreats on hold

Vodafone Türkiye heightens confidence and compliance for its finance division with a data security platform that hunts for potential threats while keeping up with industry standards.

“We were delighted to see that VDAM reduced our average archive retrieval time to three days, avoiding hefty penalties.” Basak Gencer, cyber security senior manager, Vodafone Türkiye.

[Learn more >](#)



Nonprofit elevates IT services to empower users

Global humanitarian organization World Vision International reimagines its IT operations and service delivery with a well-designed digital strategy so that users can work more collaboratively and efficiently to achieve mission goals.

“By reimagining end-to-end operations and service delivery through digital transformation, we can enrich our users’ experiences and accelerate the promise that is always at the forefront of our minds—helping vulnerable children all over the world.” Jerome Capili, IT director of global service management, World Vision International.

[Learn more >](#)





Professional services firm helps safeguard critical infrastructure

Utility clients of PwC Canada count on advanced threat management to help them protect essential North American infrastructure from cyber attacks.

“The [OpenText Enterprise Security Manager] out-of-the-box capabilities of world-class SOAR, great threat hunting, and rapid reporting and analytics functions make it a great end-to-end solution for our utilities clients.” Umang Handa, partner, national lead, managed security services, cybersecurity and privacy, PwC Canada.

[Learn more >](#)



Insurance company simplifies IT to focus on innovation

Achmea, the largest insurance company in the Netherlands, streamlines service and asset management with a cloud-based solution so the IT department can explore new features and capabilities to offer its users.

“With the move to [OpenText Service Management] SaaS, in line with our cloud-first strategy, we no longer have to perform manual upgrades. This allows me to focus on providing innovation and new functionality for our users.” Christiaan Pöttger, Achmea’s IT4IT CMS manager.

[Learn more >](#)





Equipment rental firm spotlights sustainability

By digitizing paper-based processes, Loxam gives employees and customers faster access to the information they need while moving the company towards paperless workflows.

“Our corporate strategy focuses on making a positive impact on the planet. As part of this, we wanted to move to paperless working.”
Stephane Aldeano, corporate senior technical director, Loxam.

[Learn more >](#)



Financial services company invests in customer experience

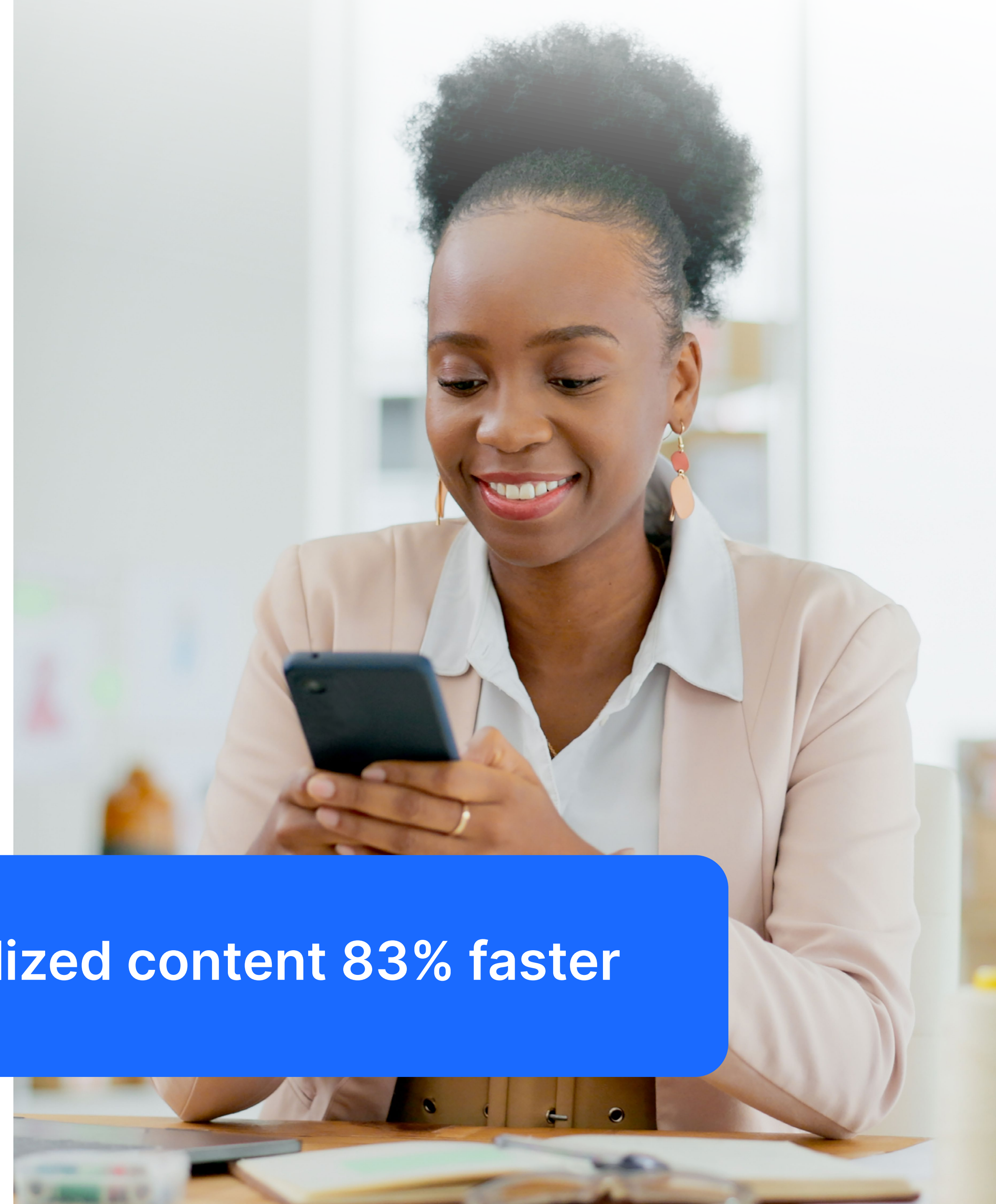
UK-based Nationwide Building Society took its outsourced, lackluster customer communications function and turned it into timely, personalized outreach that is boosting member experience and loyalty.

“We want to personalize our outreach based on a 360-degree view of each customer’s needs and preferences.” Amitesh Mishrai, CIO for customer experience platforms, Nationwide Building Society.

[Learn more >](#)



Creates personalized content 83% faster





Dairy co-operative prioritizes food safety and quality

Fonterra, the world's largest dairy importer based in New Zealand, improves product visibility and traceability to elevate customers' confidence.

"With OpenText, we have real-time visibility of our entire supply chain, which allows us to make better decisions faster. Our ability to deliver high-quality products on time to our customers has significantly improved, and our teams are more engaged and productive." Rob Turnbull, head of IT operations, Fonterra

[Learn more >](#)

Traces any product within 3 hours

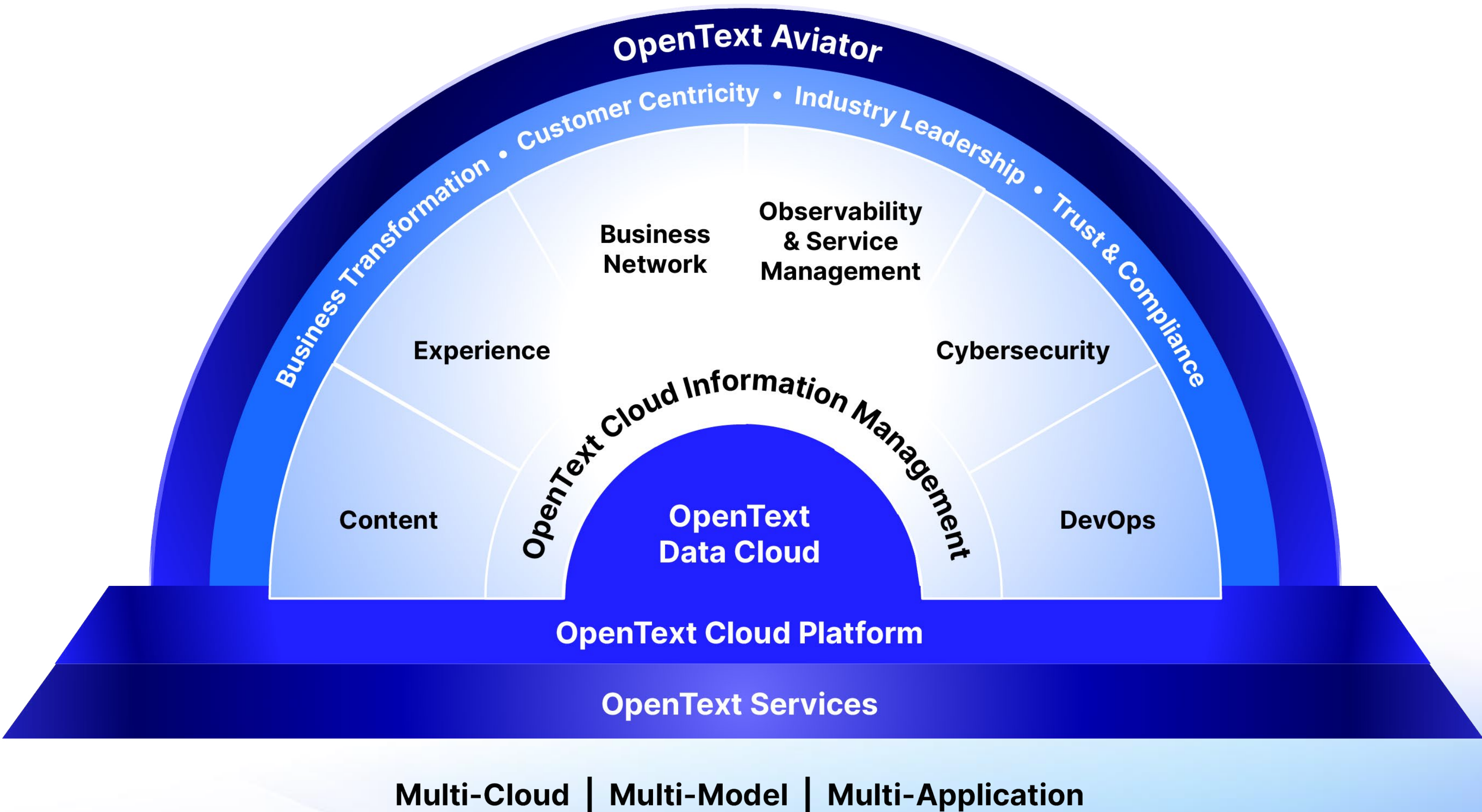


Our portfolio

Where can information management take you?

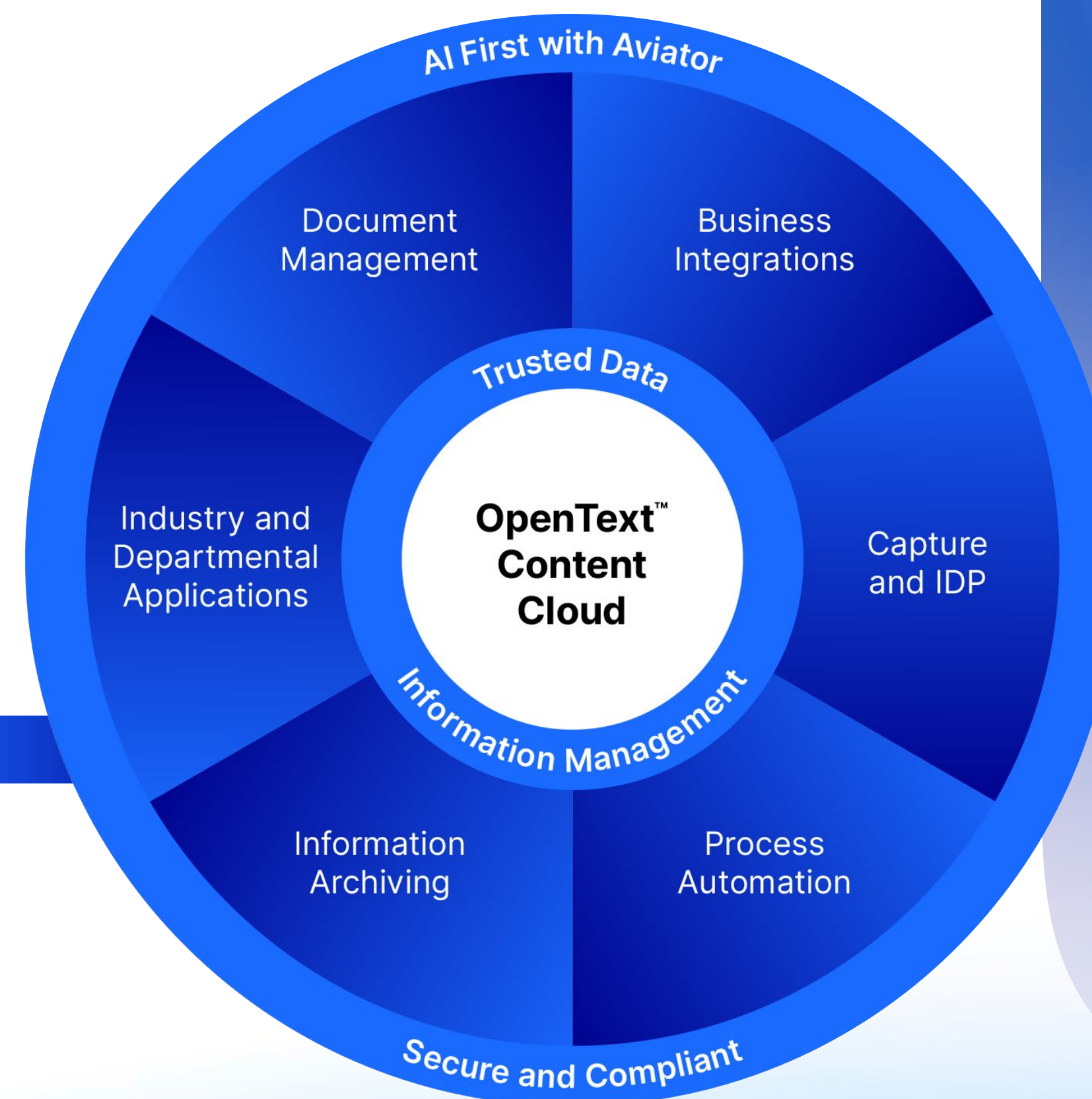
Get the knowledge, insight, and confidence that can only come from being information driven with superior enterprise data management. From content management and governance to trading partner connections to customer conversations and more, OpenText manages your organizational information securely in the cloud so your digital workforce can tap into the power of AI to become limitless.

OpenText next-generation business solutions





opentext™
Content



10x greater system
reliability in the cloud



\$500K/yr saved
eliminating legacy apps



Cut app switching with SAP
and Salesforce integrations



>350% employee
productivity boost

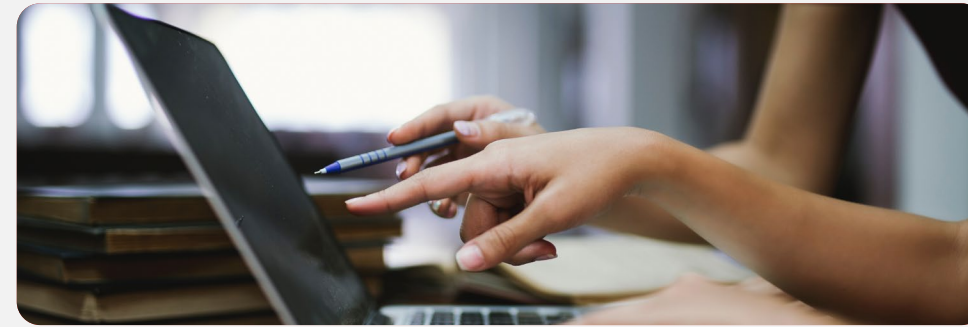


\$5M in data
archiving savings



99% faster invoice
processing

Is disconnected content
slowing you down?



Application integration

Why now?

- Siloed content cripples decision-making and speed
- Wasted time and resources spent toggling
- Disconnected data fragments AI and automation

Connect
applications

Feeling the pressure to do
more with less?



AI productivity

Why now?

- Hours are wasted searching for information
- Talent is drowning in repetitive tasks
- Traditional ECM is giving way to personal AI assistants

Activate
knowledge

Are manual processes
exposing you to error and risk?



Information governance

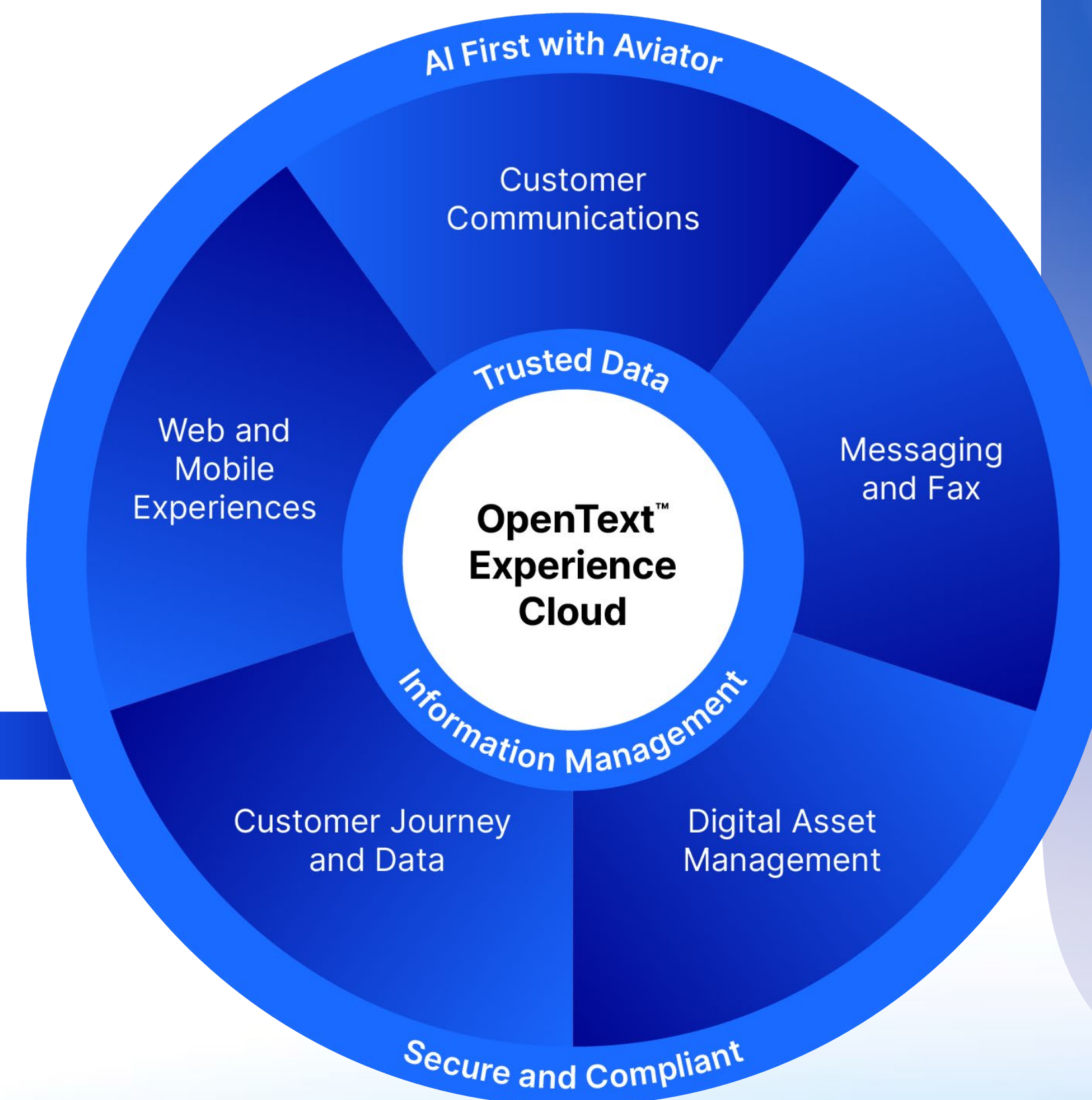
Why now?

- Compliance risks are escalating with data sprawl
- Evolving regulations require adaptability
- AI demands secure, trustworthy data sources

Trust
content



opentext™
Experience



L'ORÉAL

Global communication backbone

RCI

Power 18K webpages across 20 sites in 15 languages

 **nationwide**

Accelerated content workflows by 83%

 **THE UNIVERSITY OF KANSAS HEALTH SYSTEM**

Near 100% fax transmission success rate

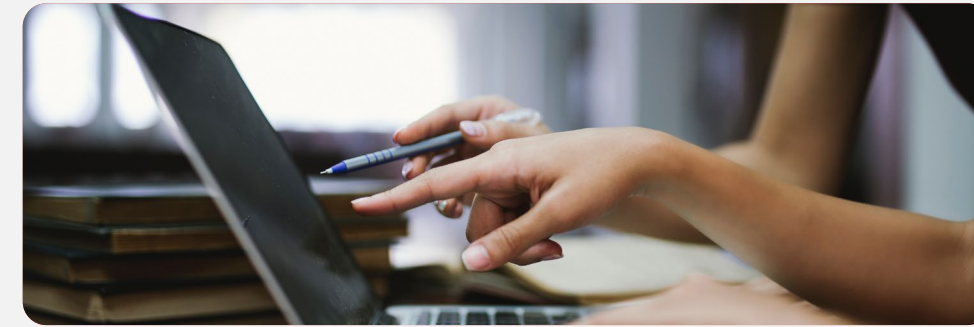
 **acuity**
INSURANCE

70K business user hours and 9K IT hours saved

SAP

100K digital assets managed

Are disconnected customer journeys hurting satisfaction, loyalty, and revenue?



Customer journey orchestration

Why now?

- Customers expect seamless interactions at every touchpoint
- AI-led journeys are the new standard—manual methods can't compete
- Missed moments = lost revenue in onboarding, upsell, and retention

Optimize
customer journeys

Are outdated tools and processes holding back your team's potential?



AI and automation

Why now?

- Content demand is outpacing team capacity
- Outdated technology and manual processes impede productivity
- Teams expect modern tools that reduce friction and busywork

Empower
your teams

Is limited customer insight holding you back from driving deeper loyalty and growth?



Customer data management

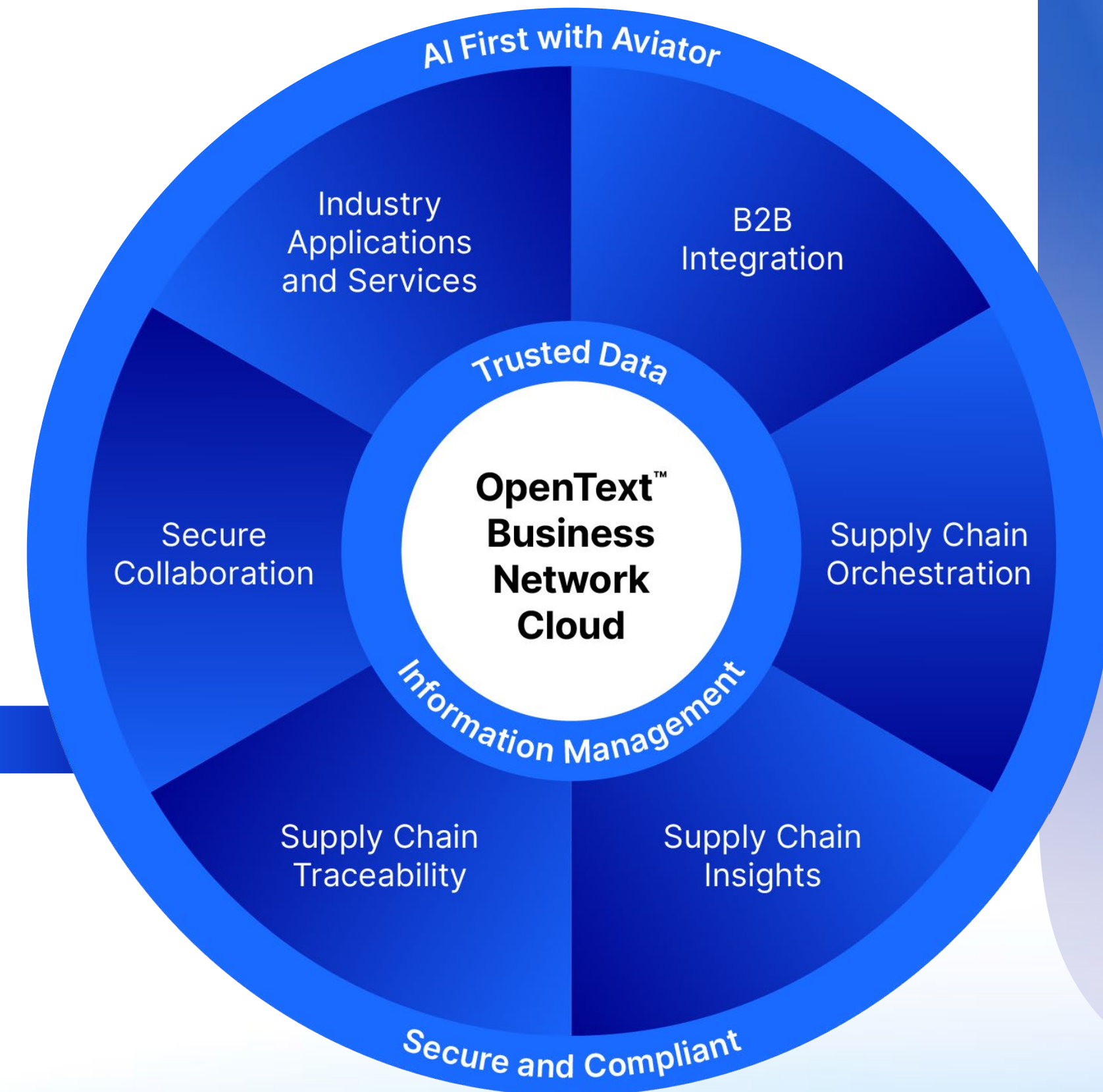
Why now?

- Buyers expect brands to know them across every interaction
- One-size-fits-all experiences no longer meet customer expectations
- AI-driven competitors are raising the bar for relevance and speed

Engage
through personalization



opentext™ Business Network



Lacked EDI expertise
to connect with new
facilities



Support global
expansion and regional
invoicing mandates



Faster access to
supplier data to help
optimize processes



Product traceability
and brand protection



Improve cash visibility
and optimize working
capital



Secure digital identity
and access management
for members

Legacy integration systems slow digital transformation, create silos, and limit real-time responsiveness.



B2B integration

Why now?

- Rising pressure to modernize legacy B2B/EDI systems
- Increasing complexity of partner ecosystems and data formats
- Security and compliance risks from outdated integration methods

Connect
partners, systems, and data

Manual, fragmented partner communication slows supply chain response and raises risk.



Secure collaboration

Why now?

- Growing need for real-time collaboration with global partners
- Rising supply chain disruptions demand faster decision-making
- Compliance and data security requirements are tightening

Collaborate
with all partners

Lack of visibility delays decisions and limits supply chain agility.



Supply chain insights

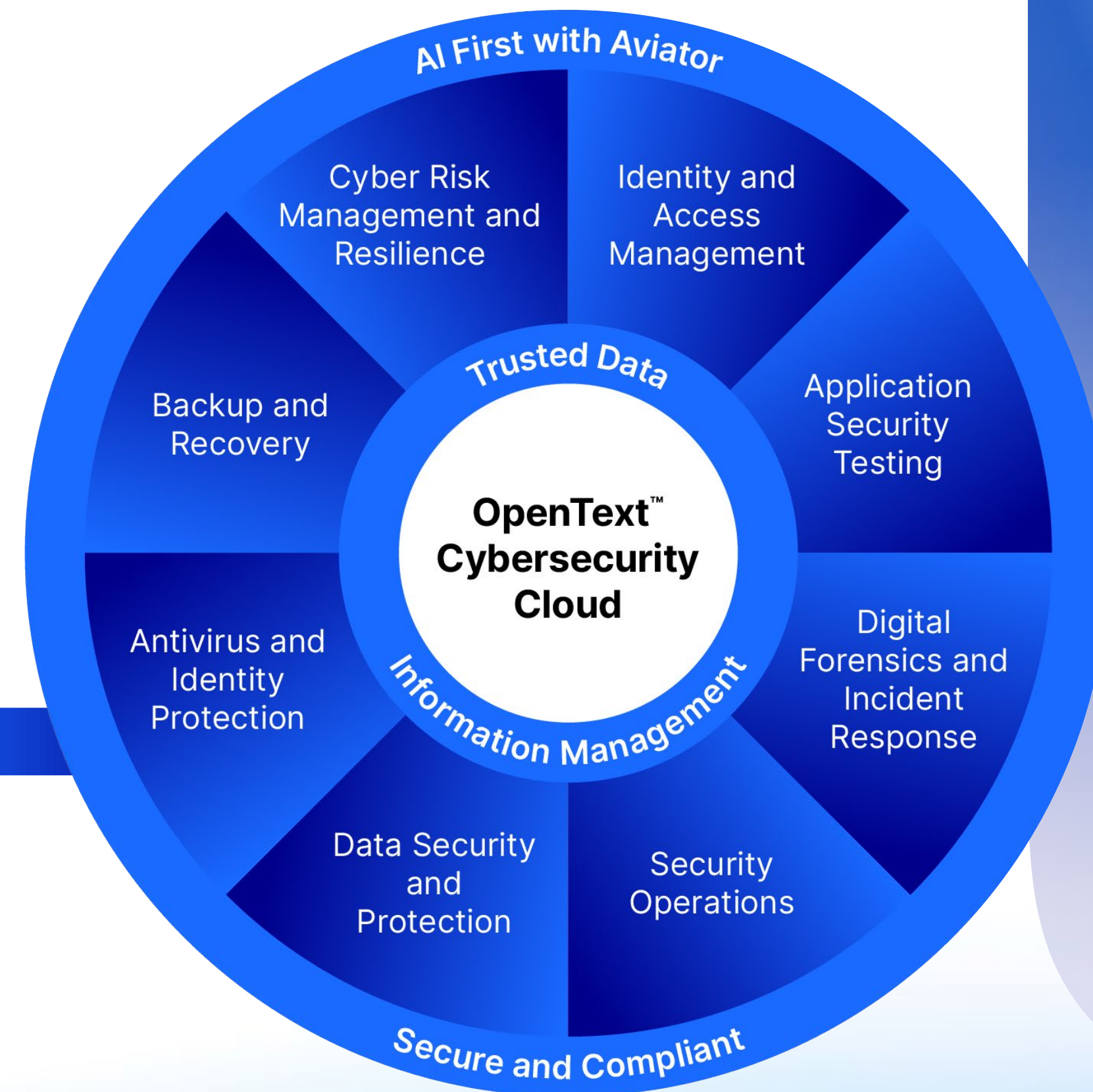
Why now?

- Disruptions are more frequent and harder to predict
- Real-time insights are critical for proactive logistics planning
- Customers and regulators demand greater transparency

Optimize
all business processes



opentext™
Cybersecurity



Higher quality applications with fewer code vulnerabilities



Integrated security scanning right into the development cycle



Future-proof data protection with referential integrity, scalability, and full regulation compliance



Providing a single point of identity and access control



Comprehensive threat hunting reduces alert fatigue



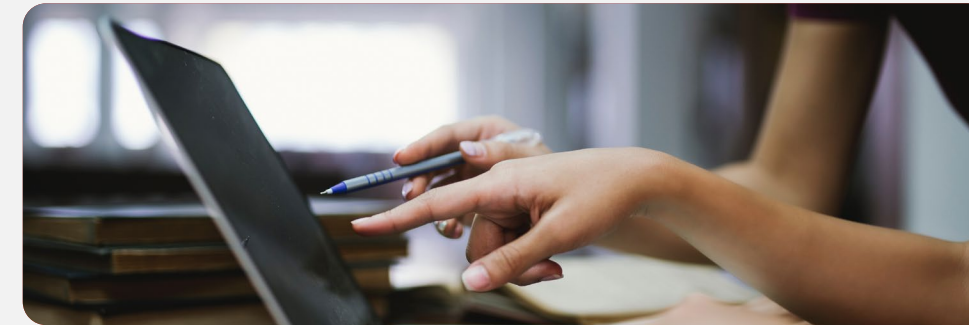
Consolidated email security and compliance archiving for HIPAA



THE ALLERGY, ASTHMA & SINUS CENTER

Peace of mind and high-quality protection from ransomware

Identity gaps, data sprawl, and vulnerable code expose critical assets.



Zero-trust security

Why now?

- Identity gaps and data sprawl expose critical assets
- Regulatory fines and breach costs keep climbing
- AI-driven attacks now target credentials, apps, and data at scale

Protect
critical assets

Alert overload buries real attacks, dragging detection out for months.



Threat detection and response

Why now?

- Alert overload hides real attacks for months
- Legacy point tools miss stealthy, AI-enhanced threats
- Slow detection lets adversaries spread and exfiltrate

Detect
cyberthreats

Manual response inflates downtime, fines, and insurance premiums.



Incident recovery and resilience

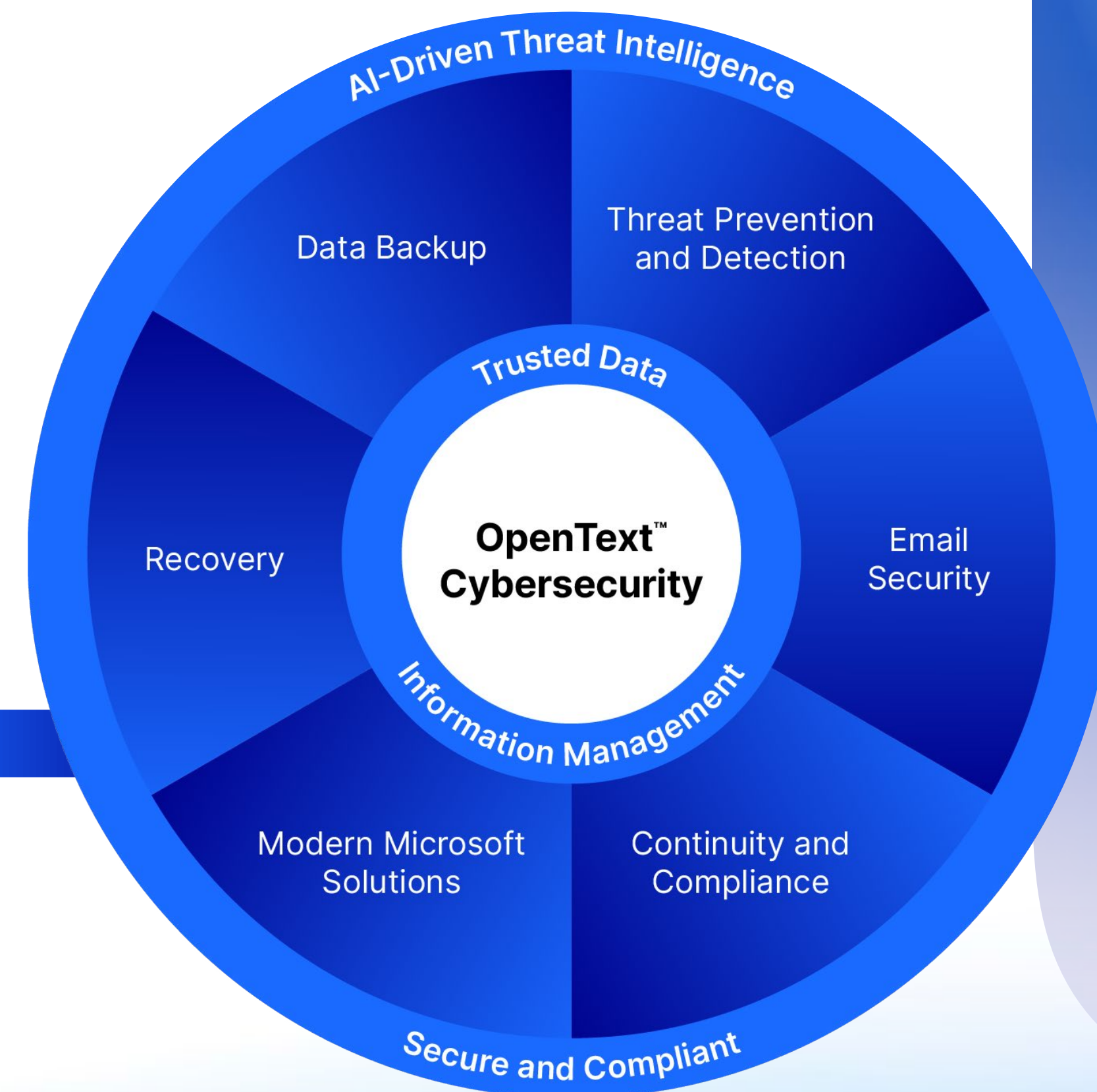
Why now?

- Manual playbooks drag mean-time-to-recover into days
- Weak backups prevent recovery from ransomware or insiders
- Boards demand audit-ready cyber-resilience

Respond
tactically and strategically



opentext[™]
Cybersecurity



Reduced cost
and complexity

Integrated security
scanning right into
the development
cycle

Future-proof data
protection with referential
integrity, scalability, and
full regulation compliance

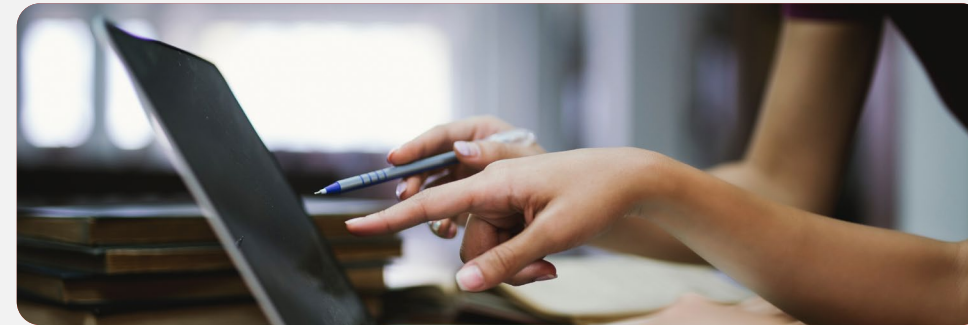
Single point of
identity and
access control

Comprehensive
threat hunting
reduces alert
fatigue

Consolidated
email security and
compliance archiving
for HIPAA

Peace of mind
and high-quality
protection from
ransomware

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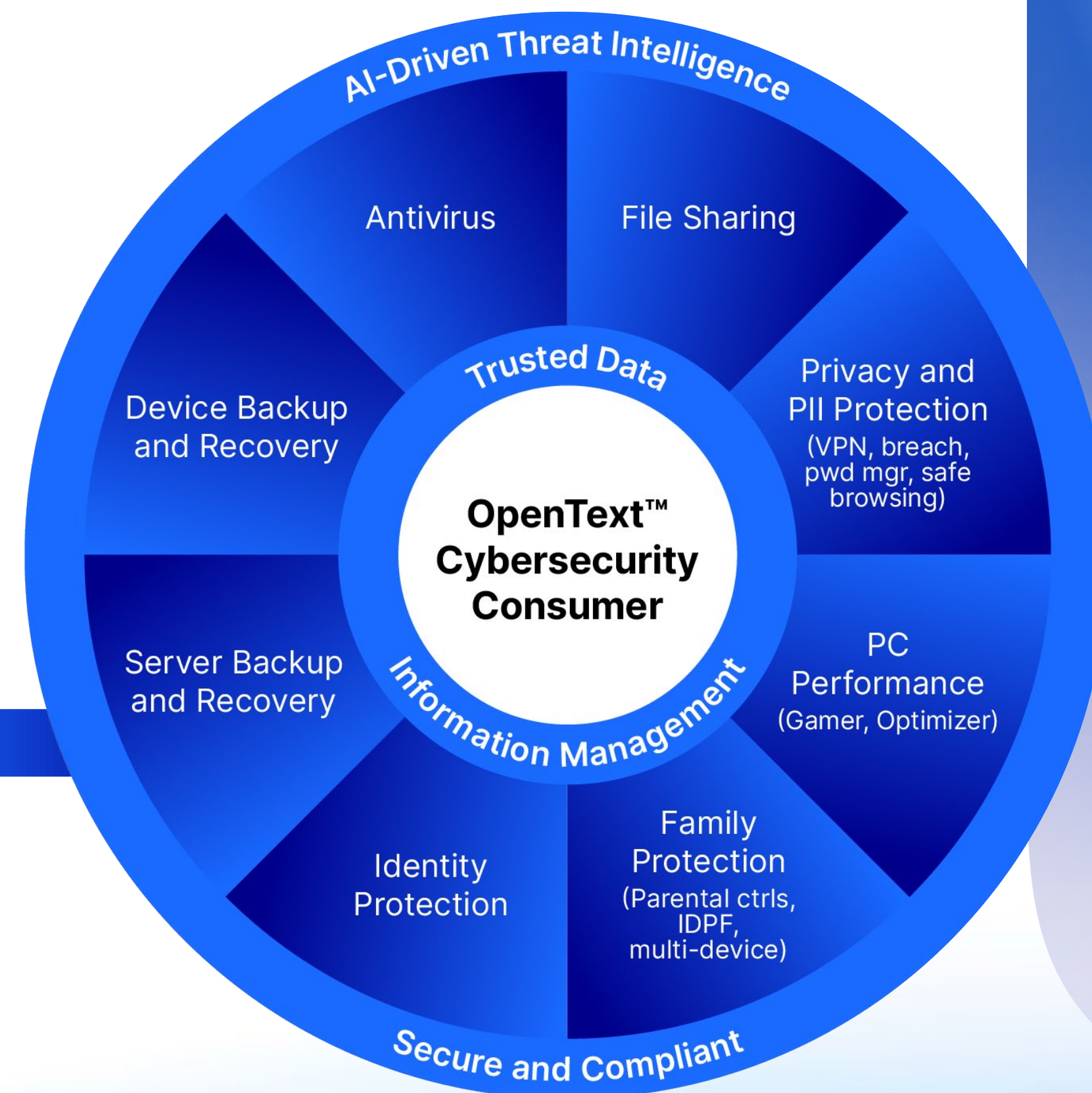
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Respond
tactically and strategically



opentext™ Cybersecurity Consumer



Proactive protection with real-time threat alerts

Confidence in a changing digital landscape

Protection for your personal data with private, secure browsing

24/7 identity restoration with stolen funds reimbursement, plus expert technical support for your devices

Automatic backup and easy recovery for your most important files

Lightning-fast protection that optimizes performance for what matters most

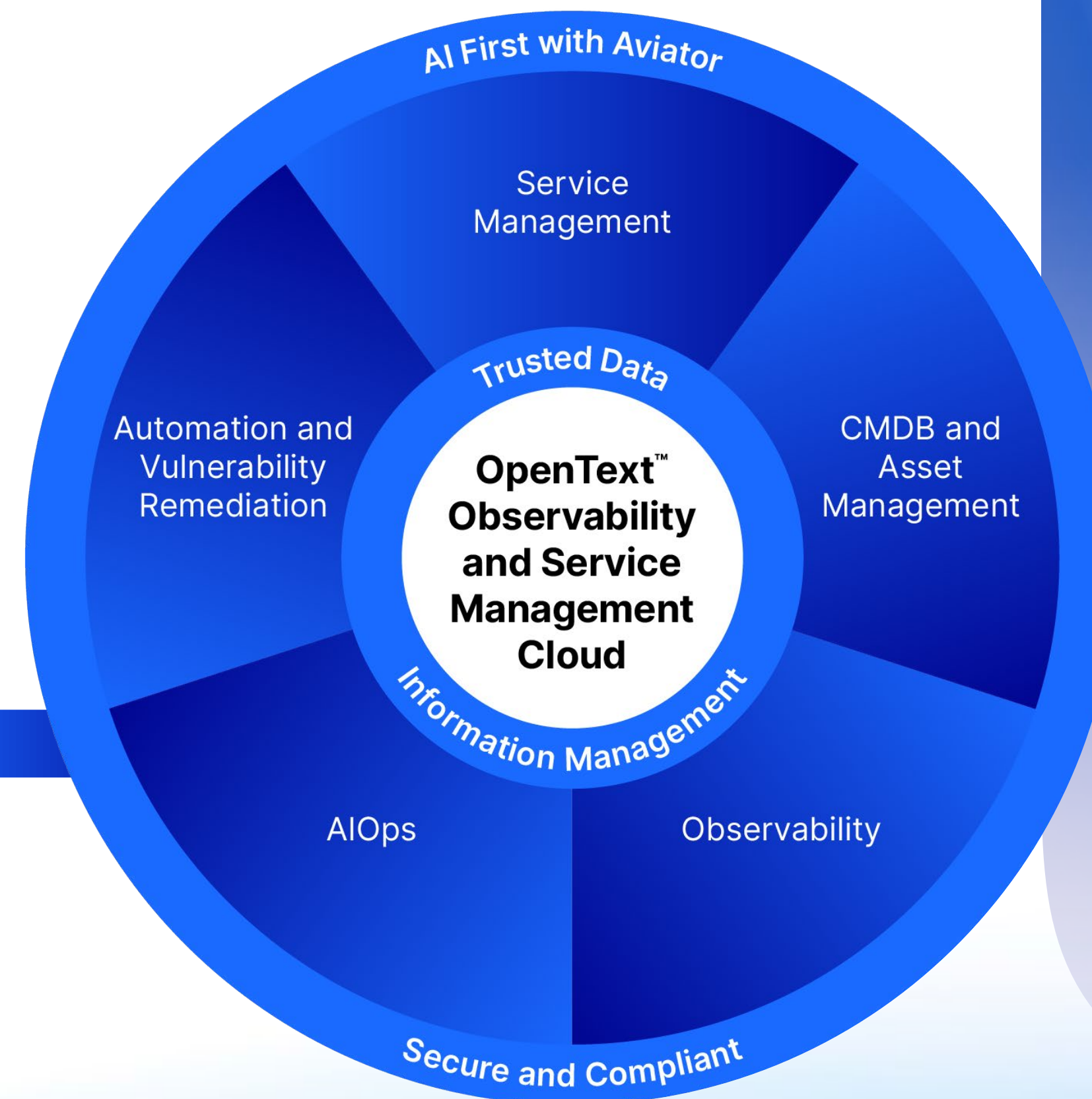
HIPAA, FERPA, and GLBA compliance for your small business

Easy collaboration and file sharing



opentext™

Observability and Service Management



Auto-routes 350,000 tickets annually for faster response



Achieved 100% accountability and auditability



49% reduction in service outages



Reduced MTTR from hours to seconds



Automated patching down to 4 hours/week



opentext™

Observability and Service Management

Struggling with outages,
software costs, and
vulnerabilities?



Discovery and CMDB

Why now?

- Cloud-native, microservices, and rapid deployments = nonstop change
- Software vulnerabilities are surging
- Visibility is critical for performance, cost control, and security

Reveal
assets accurately

Finding it hard to troubleshoot
and remediate problems before
users are impacted?



AI operations management

Why now?

- Infrastructure and application complexity is growing
- Each environment has its own observability tool
- Scale requires AI to identify root cause and prevent downtime

Resolve
problems faster

Are you worried about the cost
and complexity of your service
management?



Service management

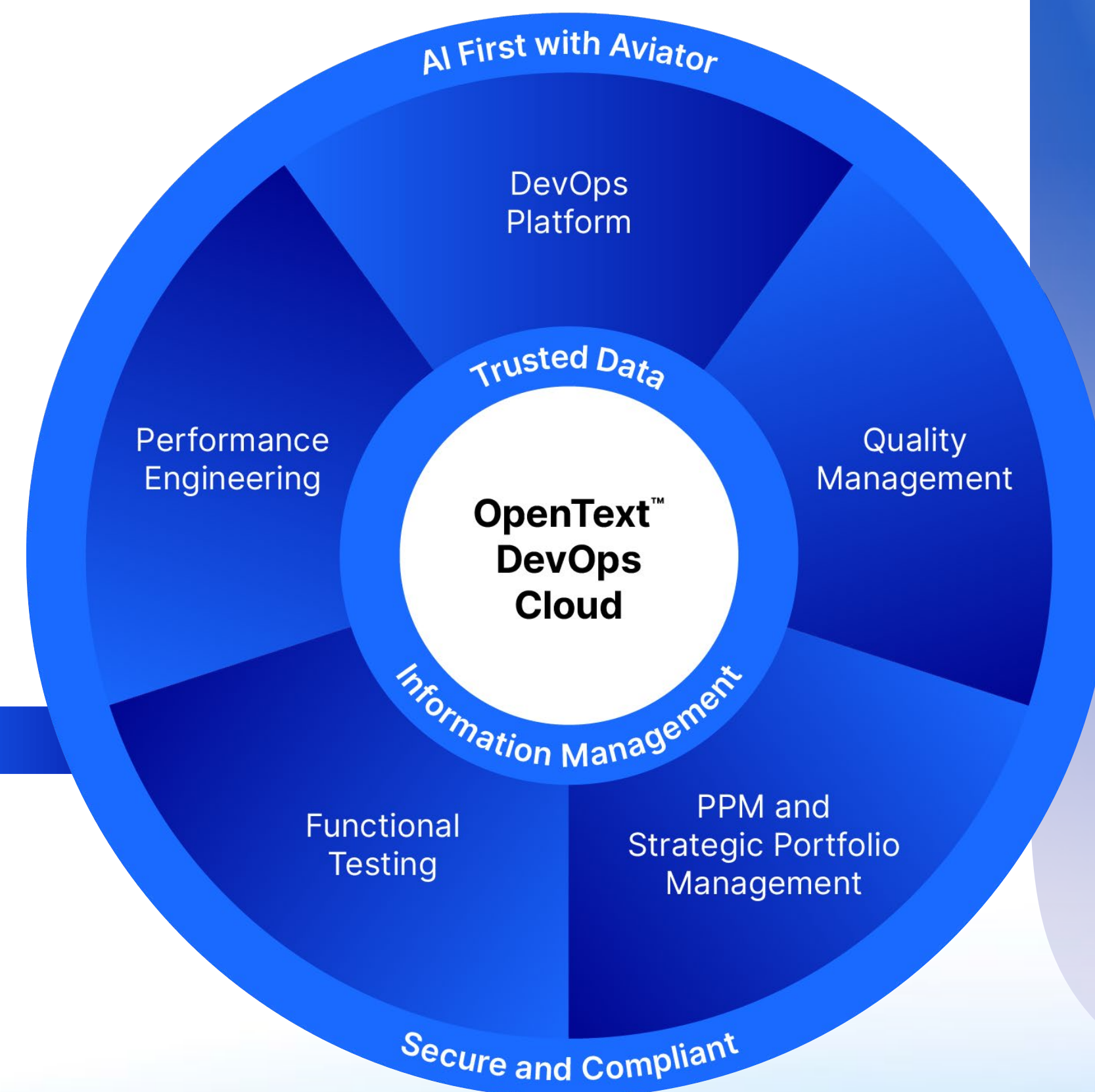
Why now?

- ESM complexity is consuming budget faster than planned
- Users expect easy self-service
- Pressure is mounting to keep up with agentic AI

Reduce
cost and complexity



opentext™
DevOps



Lowered software
deployment time
by 96%



Achieved 95% test
automation with
DevOps Aviator



Boosts productivity
and efficiency with
move to DevOps



Increased app
performance by
more than 98%



Reduced testing
costs, time to market,
and improved quality



Increased number of
projects and reduced
development time by 30%

Struggling to deliver faster with limited time, tools, and people?



DevOps platform

Why now?

- Toolchain sprawl kills speed and visibility
- Context switching slows your teams down
- Disconnected tools lead to rework, burnout, and missed goals

Accelerate
software delivery

Is security slowing your releases or slipping through the cracks?



AI-powered testing

Why now?

- Bugs slip through when testing happens too late
- Manual testing wastes time and budget
- AI finds more issues, faster—before your users do

Automate
testing and workflows

Are manual testing and lack of insight holding your team back?



Quality management

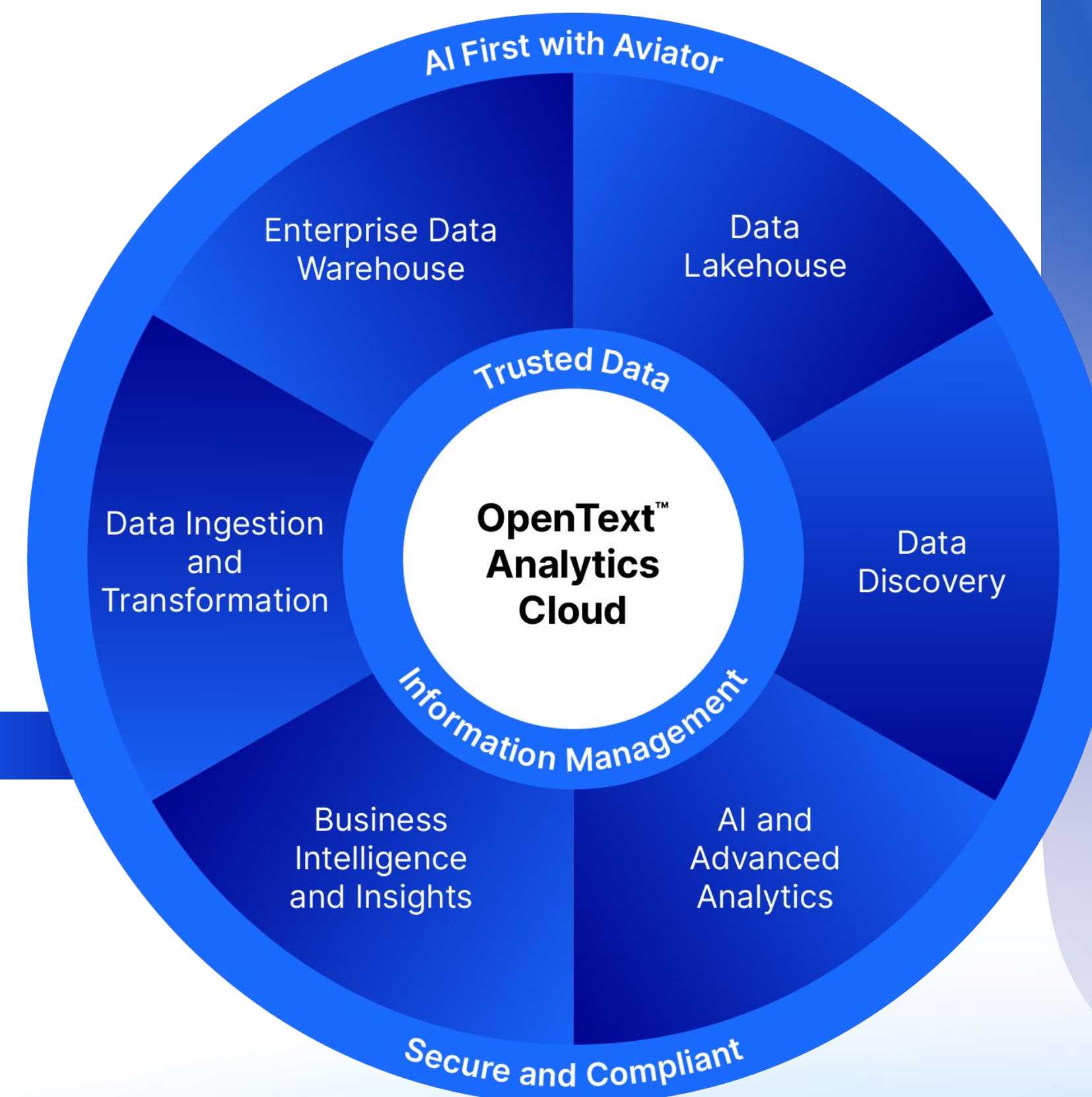
Why now?

- Testing bottlenecks stall your pipeline
- Failures take too long to triage
- Teams waste time guessing what to fix next

Optimize
software quality at scale



opentext™
Analytics



PHILIPS

Real-time analysis on 3PB data integrated from 160+ data sources, driving zero unplanned downtime

Anritsu

Advancing beyond

Achieved 351% ROI with a payback period of 4 months

wandera

\$400,000 cost savings

vodafone

Reduced archive retrieval from 10 to 3 days, safeguarding from compliance penalties

GUESS

Accelerated customer app launch time by 30-35%, gaining customer insights

Hewlett Packard Enterprise

Reduced query times by 50-83%

Unexpected failures and reactive repairs draining budgets and productivity?



AI predictive maintenance

Why now?

- Reactive maintenance drives avoidable service failures
- Labor-intensive processes delay response times
- Lack of real-time insights blocks proactive action

Discover

insights instantly with AI/ML powered real-time analytics and BI

Big data, slow queries, stalled AI initiatives?



Data warehouse modernization

Why now?

- High costs, high complexity (expensive infrastructure, licensing, and maintenance overhead)
- Performance bottlenecks: Not optimized for analytics, AI/ML, or large-scale workloads
- Limited flexibility with rigid deployments, vendor lock-in, and poor cloud scalability

Optimize

performance with data warehouse efficiency at petabyte scale

Escalating cloud spend, compliance gaps, limited control?



Cloud data repatriation

Why now?

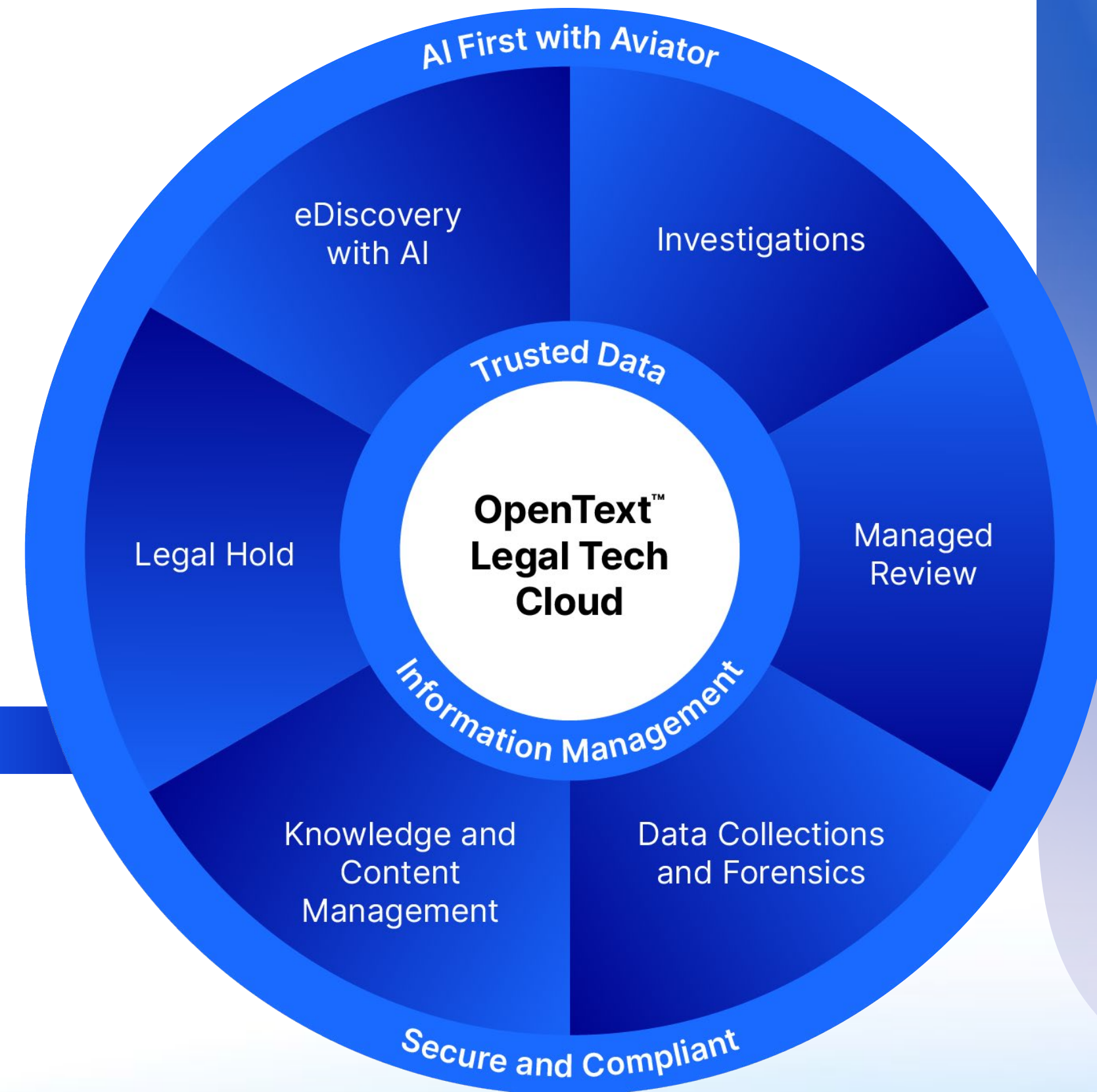
- 66% of enterprises have repatriated workloads—83% plan to continue
- 87% plan to repatriate workloads in the next 12-24 months
- Security, control, and cost savings are driving the shift

Protect

your data with enterprise-grade security across all environments



opentext™
Legal Tech



nal
RESOURCES

Improved searchability
of documents for faster
decision-making

CONSOLIS

Streamlined legal content
management to improve
security, privacy, and
compliance

**EVERSHEDS
SUTHERLAND**

Realized 40-45%
cost savings with
eDiscovery solution

pillsbury

Standardized
eDiscovery across
firm projects

SFO
SERIOUS FRAUD OFFICE

Increased efficiency
to expedite cases
and data analysis

KUTAKROCK
ATTORNEYS AT LAW | KUTAKROCK.COM

Reduced risk by
enhancing accuracy
of document review

Getting to facts quick enough to
make strategic decisions?



Rapid data insights

Why now?

- Data volumes and complexities slowing down risk analysis
- Regulatory scrutiny requires speed to facts to mitigate risk
- Massive litigation costs often attributed to poor case strategy

Uncover
facts rapidly to enrich legal
outcomes

Are manual processes exposing
you to error and risk?



Process optimization

Why now?

- Exhausted attorneys unable to manage heavy workloads
- Manual activities are crushing productivity of legal teams
- Demand for legal services increasing while budgets are flat

Automate
workflows to improve
accuracy and mitigate risk

Doing all you can to keep
document review costs down?



AI productivity

Why now?

- Technology-assisted review proven to cut document review costs
- Lawyers exploring how to harness GenAI to expedite costly reviews
- Competitive differentiation requires efforts to cut down first pass review

Accelerate
document review with
analytics and generative AI

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit opentext.com.

opentext.com | [X \(formerly Twitter\)](#) | [LinkedIn](#)

Learn more about the
benefits of reimagining information
with OpenText.