

# OpenText Application Quality Management

Continue to use OpenText Application Quality Management while leveraging all the benefits of cloud-based application development and testing



## Benefits

- Eliminate maintenance effort
- Reduce infrastructure cost
- Accelerate time to value
- Increase availability, scalability, and business resilience

Test and quality management tools running on premises risk falling behind on upgrades and patches. They also require ongoing maintenance and infrastructure costs.

Choosing one of two cloud deployment options for OpenText™ Application Quality Management equips your organization to speed up your development QA work:

- **Private cloud** offers a single-tenant deployment for organizations that need a dedicated cloud environment and a variety of data residency and processing requirements.
- **Public cloud** offers a shared infrastructure, including network, hardware, and software that are necessary to support OpenText Application Quality Management in the cloud.

## Eliminate maintenance effort

Maintaining OpenText Application Quality Management by yourself involves hardware, software, security, and maintenance costs. With OpenText Application Quality Management on the cloud, we handle all of the above.

Cloud deployment also includes patching and version upgrades, so you get the latest features without the effort. With OpenText upgrading the solution automatically, there will be much less downtime.

**“Compared with other testing tools in the market, an upgrade to OpenText Application Quality Management on SaaS satisfied all our requirements, came with excellent local support, and offered a distinct cost benefit.”**

**Shinu Thulaseedharan**  
Senior Test and Quality Manager  
Vodafone Qatar

[Read the full success story >](#)

## Reduce infrastructure cost

With our cloud model, you only pay the initial migration and the SaaS subscription fee. Though the infrastructure cost is no longer visible and comparable, by comparing the total cost of ownership (TCO), OpenText Application Quality Management in the cloud has clear advantages.

Keeping outdated versions can be costly. Old versions of OpenText Application Quality Management have dependencies on old infrastructure, such as an outdated version of Microsoft® Windows® or a database server the vendor no longer supports. You may have to use virtualization software, such as Citrix™, to solve dependency issues. OpenText Application Quality Management on the cloud completely cuts this cost for you.

## Achieve faster time to value

The initial phase of a traditional on-premises solution requires site preparation, hardware purchase, and software installation and configuration. You need a long lead time to get everything ready. None of these preparations are necessary for a cloud implementation, which leads to a faster start and ramp-up for adding capacity when your business grows.

## AI capabilities with OpenText DevOps Aviator

Workflow integration now allows teams to precisely govern the context shared with OpenText™ DevOps Aviator™, helping ensure AI insights are accurate, relevant, and aligned with established quality processes and compliance requirements.

Off-cloud deployment enables organizations to run Aviator within their own infrastructure, making AI accessible to teams operating under strict security, privacy, or regulatory constraints. This approach allows even highly regulated industries to benefit from AI-driven quality insights without compromising data residency policies.

Moving to AWS  
can reduce approximately

**25 %**

application overhead

Moving to OpenText Cloud  
can reduce approximately

**98 %**

application overhead

## Resources

[OpenText Application Quality Management](#) ›

[Request a demo](#) ›

The bring your own model capability further expands flexibility by letting customers choose the large language models that best fit their cost, performance, or security needs. By avoiding dependence on a single vendor, organizations can adapt their AI strategy as technologies evolve. Initial support for models such as OpenAI GPT 4.1 and Google Gemini 2.5 Flash demonstrates a commitment to an open ecosystem.

Together, these enhancements make Aviator a more customizable, compliant, and future-ready AI solution for modern application quality management.

## Increase availability, scalability, and business resilience

Vendors define a service-level objective (SLO) or service-level agreement (SLA) for their commitment. In the case of OpenText Application Quality Management in the cloud, the availability SLO is 99.9 percent. It is accessible 24x7 via the internet from a browser or mobile app on any device.

The solution can be easily scaled to accommodate changing needs by adding to or upgrading your subscription. Data backup and restoration services are included. Following an outage, you can recover data from the daily backup, minimizing the business impact.

OpenText Application Quality Management provides a central view for software quality management. It helps you govern application lifecycle management activities and implement rigorous, auditable lifecycle processes.

### On Premises TCO

	FY20	FY21	FY22	3 Year Cost
Support (5% increase YoY)	\$140,000	\$147,000	\$154,350	
Infrastructure	\$89,000	\$89,000	\$89,000	
Licenses (OS, DB, etc.)	\$25,000	\$25,000	\$25,000	
DR + Backup	\$55,000	\$55,000	\$55,000	
Dedicated Env Support Resources	\$80,000	\$80,000	\$80,000	
Other Resources (DBA, Security, FTE, DR, etc.)	\$25,000	\$ -	\$ -	
Implementation & deployment	\$40,000	\$40,000	\$40,000	
Upgrade (Major upgrades)	\$150,000		\$75,000	
Unknown future costs	?	?	?	
<b>Total Cost of Ownership</b>	<b>\$604,000</b>	<b>\$436,000</b>	<b>\$518,350</b>	<b>\$1,558,350</b>

### SaaS TCO

	FY20	FY21	FY22	3 Year Cost
SaaS Fees	\$270,000	\$270,000	\$270,000	
Migration Services	\$42,500			
Flexible Consumption	included	included	included	
Bursting	included	included	included	
Disaster Recovery	included	included	included	
Backups	included	included	included	
24x7 Support	included	included	included	
Customer Success Manager	included	included	included	
Upgrades	included	included	included	
Global Access	included	included	included	
Always compliant	included	included	included	
<b>Total Cost of Ownership</b>	<b>\$312,500</b>	<b>\$270,000</b>	<b>\$270,000</b>	<b>\$852,500</b>

Example TCO comparison: On-premises vs cloud deployments