opentext™

OpenText Directory and Resource Administrator

Simplify, delegate, and automate the administration of
Active Directory, Exchange, Entra ID, and Office 365

Benefits

- Streamline provisioning, licensing, policies, and reporting
- Automate IT processes for consistent access policy enforcement
- Apply precise access controls for accurate user permissions

Efficient user access and permission management is essential to prevent security risks. IT departments often struggle to manage access while minimizing overhead. The OpenText™ Directory and Resource Administrator solution simplifies access control, ensuring both security and compliance. By automating user management, it reduces administrative burden and boosts efficiency.

Microsoft Office 365 support

OpenText Directory and Resource Administrator seamlessly integrates with Microsoft® Office 365®, closing administrative gaps for Azure® Users, Groups, Contacts, and Exchange. It provides a central point of control for managing both on-premises and hybrid Exchange environments, with support for Microsoft Entra® ID.

Granular access controls

Protects your core Windows environment from the risk of privilege escalation and security threats by granularly controlling user access and establishing just the necessary number of users with broad administrative privileges.

Centralized activity logs and reports

The solution helps to achieve and maintain regulatory compliance with mandates such as PCC DSS, FISMA, HIPAA, and NERC CIP through granular privilege control coupled with centralized logging of all administrative actions and flexible, comprehensive reporting.
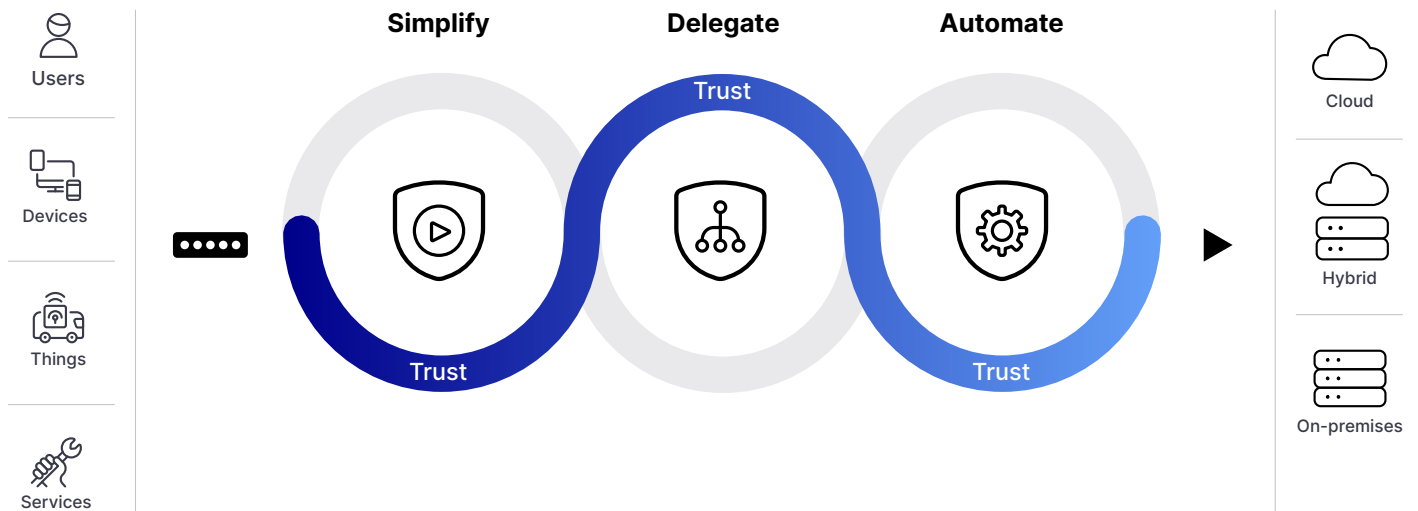
Increases efficiency and reduces costs

OpenText Directory and Resource Administrator enables IT administrators to increase efficiency by transferring common user and mailbox management functions to the help desk or, via self-service functionality, to the end user. It also reduces administration costs and enforces policies by automating repetitive and complex tasks, automatically responding to events, and providing user-controlled delegation of common administrative duties.

Improved data integrity

Reduces data pollution by consistently enforcing business policies and controlling the format and amount of data entered into your Active Directory and Exchange objects.

OpenText Directory and Resource Administrator offers a robust solution to securely manage user access while preventing privilege escalation. Its full-proxy architecture and granular delegation provide precise control over roles and access, enhancing risk management. With a scalable, tiered architecture and flexible replication, the solution improves operational efficiency and reduces system delays, making it an ideal choice for enterprises seeking secure, efficient access management.

OpenText Directory and Resource Administrator simplifies the management of user directories and resources by centralizing control and providing intuitive interfaces

Feature	Benefits
Multi-domain and forest management	Centralizes controls for large enterprises looking to improve service levels and meet the growing access needs to the entire organization.
Exchange and Office 365 administration	Closes native administrative gaps by providing a central point of control over on-premises and hybrid environments.
Microsoft AD bridging	Leverages existing authentication and authorization access and policies by extending controls to non-Windows and cloud resources such as SaaS, containers, or virtual machines.
Multi-factor authentication	Protects user access by replacing simple username and password authentication with multiple authentication methods.
Centralized reporting	Generates customized reports for both internal and external auditors to help achieve and maintain regulatory compliance.
ActiveView delegation model	Enables granular access provisioning with patented ActiveView technology, so admins have exactly the right amount of access at the right time (no more, no less).

NRG Energy

With its expansion into the retail energy market, NRG significantly increased its customer base. The larger workload combined with flat IT resources created a host of new issues around managing and securing information assets.

Read the success story ›

Feature	Benefits
Exchange delegation	Supports delegation for Exchange and Exchange Online related tasks, such as mailbox creation and permissions, giving LOB admins the ability to manage messaging specifically for their users.
Role-based access	Provides more than 60 roles and out-of-the-box and role-based consoles for delegation and administrative activity to provide the right access to LOB admins.
Self-service administration	Empowers IT administrators to increase efficiency by transferring common user and mailbox management functions to the Help Desk or business users via self-service functionality.
Privilege escalation prevention	Offers dual-key security so two admins are required to confirm a change, as well as a full-proxy architecture to ensure users cannot escalate privileges or use other tools.
Workflow automation	Uses an intuitive engine to streamline repetitive tasks in managing privileges, with built-in approval workflows for controlled execution.
GUI-based designer	Provides a task-driven administration wizard for non-technical business and support personnel to intuitively and securely build workflows.
Policy enforcement	Enforces policies by automating repetitive and complex tasks, responding to events, and providing user-controlled delegation of common administrative duties.
REST-based API support	Secures REST-enabled interoperability to third-party systems, allowing IT to integrate corporate apps and systems to build a more efficient enterprise environment.
Non-repudiated auditing	Records all administrative activity and authorization, then compresses and stores it in tamper-resistant logs to meet stringent data localization policy and regulations.

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