opentext™

OpenText ZENworks Suite

OpenText ZENworks Suite combines the best-of-breed IT solutions you need to manage and secure your endpoint devices and protect the data users are creating and accessing from them, while offering those solutions at a lower cost than if you were to purchase them individually

At a Glance

OpenText™ ZENworks Suite gives you more value at a better price with a bundle of the following unified, best-of-breed IT management solutions:

- OpenText ZENworks Configuration Management
- OpenText ZENworks Asset Management
- OpenText ZENworks Patch Management (Requires additional subscription after 60-days)
- OpenText ZENworks Endpoint Security Management
- OpenText ZENworks Full Disk Encryption
- OpenText Hybrid Workspaces
- OpenText ZENworks Service Desk

You need IT solutions that help you reduce the costs and overhead of managing your environment, while delivering better outcomes. That's best achieved with solutions that empower you to employ consistent processes and procedures, while unifying management through a single console. Much like Unified Endpoint Management (UEM) seeks to bring together multiple endpoint management tools under a unified management paradigm, OpenText™ ZENworks Suite unifies multiple IT management capabilities so you can manage multiple aspects of your IT environment in a simplified, consistent manner. It integrates endpoint device management, software asset management, endpoint software patch management, endpoint security and full disk encryption under a single enterprise console. Plus, it includes solutions for IT service management and application containerization. And it provides all these solutions at a lower cost than purchasing them separately.

OpenText ZENworks Configuration Management

OpenText™ ZENworks Configuration Management gives you an endpoint device management solution that simplifies and enhances management of all the devices and software in your environment. It automates IT management processes across the lifecycles of desktops, laptops, and mobile devices to help you dramatically reduce your total cost of ownership, while ensuring all configurations comply with corporate policies. It enables employees to be more productive by giving them the tools they need, regardless of what devices they use or where they choose to work. It also reduces IT workload through automatic policy enforcement and dynamic resource management, maintenance, and deployment based on user identity.

OpenText ZENworks Asset Management

OpenText™ ZENworks Asset Management combines hardware, software, and purchasing data to provide a complete view of all your IT assets. It integrates inventory, software usage, and sophisticated license reconciliation to help you get an accurate picture of your software installations and license compliance. Its comprehensive array of capabilities works together to enable you to make more informed asset purchasing decisions, reduce compliance risks, and eliminate overspending. Additionally, OpenText ZENworks Asset Management gives you powerful tools for managing a wide range of IT contracts. When used in conjunction with OpenText™ ZENworks Service Desk you can also track hardware and non-IT assets, define custom asset lifecycles and allow users to open incidents and requests about these assets.

OpenText ZENworks Patch Management

OpenText™ ZENworks Patch Management helps you defend your network against the high costs of viruses, while lowering patch management costs and labor. You can proactively manage threats by automating the collection, analysis, and policy-based delivery of patches to a diverse range of endpoints. Its unique combination of integrated patch monitoring, assessment, deployment, and reporting features enable you to patch systems up to 13 times faster than the industry average. Its powerful monitoring and reporting engine provide you the deep insights you need into your overall patch status and network security posture. The ability to view the impact of common vulnerabilities and exposures (CVEs) when patches are missing ensure you know what the impacts to your system are and then what patches can be delivered to address them.

Note: OpenText ZENworks Patch Management requires a patch subscription after 60 days.

OpenText ZENworks Endpoint Security Management

OpenText™ ZENworks Endpoint Security Management enables you to protect the data on your Windows desktops and laptops, while monitoring and maintaining the health of those devices from a central console. You can implement and enforce tightly controlled, highly adaptive security policies without placing any configuration or enforcement burden on your end users. It gives you control over how your Windows endpoints communicate and access information, including the ability to automatically change security configurations based on users' roles and locations. OpenText ZENworks Endpoint Security Management now includes integrated malware and virus protection that protects against known and unknown (zero-day) malware threats.

OpenText ZENworks Full Disk Encryption

To help you comply with industry data protection guidelines and government regulations, OpenText™ ZENworks Full Disk Encryption enables you to centrally enforce policies for encrypting entire hard disks on your organization's Windows 10 and Windows 11 systems. It makes it easy to centrally manage all the encrypted Windows devices across your enterprise.

OpenText Hybrid Workspaces

OpenText Hybrid Workspaces helps you overcome the challenges associated with application conflicts, the everchanging desktop and browser landscape, and the demand for dynamic access to applications. It lets you create self-contained virtual environments for your applications that you can package once and run on any Windows 7 or higher device. The packaged container incorporates all the preconfigured files, registry data, settings, and other

components you need to immediately run your applications. When combined with the available Application Streaming add-on you can deliver these applications to any device, anywhere.

OpenText ZENworks Service Desk

OpenText ZENworks Service Desk Standard Edition gives you a complete, scalable service desk solution that lowers your service and support costs. It improves your service levels by streamlining and automating your entire service management environment. Plus, its automated workflows integrate with OpenText ZENworks Configuration Management to allow approved user requested apps, operating systems and other IT services to be automatically deployed on Windows, iOS, and Android devices without IT intervention.

For more information on how OpenText ZENworks Suite can lower your IT investment costs while enhancing the management of your environment, visit: https://www.opentext.com/products/zenworks-suite ›

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