OpenText Investigation

Powerful integrated investigation and early case assessment platform delivers early insight and helps uncover critical facts to inform decisions and strategy

Benefits

- Comprehensively capture and cull data
- Quickly surface additional witnesses and custodians
- Find answers to act swiftly and decisively
- Increase efficiency

In today's economic environment, managing risk and cost to the organization has never been more important. When litigation is anticipated, an investigation hits, or there is an urgent request for information, legal teams and investigators must find the information that will guide case strategy or tell the story—with efficiency, precision, and cost-effectiveness.

Rapidly finding answers to the critical questions (i.e., who, what, when) to accurately assess potential areas of liability, case strengths, and risk remains challenging. Many legal and investigation teams struggle to find the facts using legacy early case assessment (ECA) tools, which results in the unnecessary review of large volumes of data to find documentary evidence that will inform case strategy. Other teams rely on IT to search email boxes, manually review native files, and then perhaps pass large volumes of PST files to counsel for processing and review and categorization. These can be inefficient, non-repeatable, and cost-laden approaches.

OpenText™ Investigation (Axcelerate Investigation) is a single, comprehensive, next-generation and investigation solution for quickly finding data-driven insights to guide litigation-related early case assessment, internal, regulatory and compliance investigations, and other requests for information. In addition to robust collection, culling, and processing capabilities, OpenText Investigation front-ends advanced analytics, allowing for a quick deep dive into the data by the entire legal investigation team so that they can understand the strengths and weaknesses of the case, find the key documents, and then use those key documents to quickly uncover similar evidence. Using analytics help teams see patterns, anomalies, and gaps in evidence, surface additional data custodians and sources, and discover the "unknown unknowns" at the earliest possible opportunity.

When review and production is warranted, users can choose to deploy the OpenText eDiscovery Review & Analysis module on premises or seamlessly move data to OpenText™ Core eDiscovery (Axcelerate) in the OpenText AWS cloud for review and production, leveraging powerful technology-assisted review, automated identification and bulk redaction of sensitive content, an intuitive production wizard, and more.

Comprehensively capture and cull data

OpenText Investigation offers a robust set of data connectors for seamlessly crawling and collecting data from ECM systems, cloud repositories, file shares, and other data sources. Powerful de-NISTing and deduplicating functionality coupled with the industry's broadest set of search filters culls data collections and extracts the relevant content while minimizing the irrelevant content, thus avoiding potentially unnecessary downstream review costs.

Quickly surface additional witnesses and custodians

The success of any investigation or early case assessment depends on the ability to quickly identify key witnesses and collect the potentially relevant documents, provide a clear picture of who is communicating with whom and who they are talking about, identify other parties that key custodians are talking about to zero in on additional custodians, and ensure evidence is not overlooked.

Find answers to act swiftly and decisively

The reputational and financial costs of missteps or misconduct, whether innocent transgression or unlawful wrongdoing, can rapidly spiral out of control. As a result, time is always of the essence to find the facts. With OpenText Investigation's advanced analytics and search tools, organizations can quickly assess the facts, evidence, and implications of activities or conduct being investigated.

OpenText Investigation incorporates the industry's broadest array of sophisticated analytic tools, including text and sentiment analysis, automated entity identification and document summaries powered by OpenText™ Intelligence (Magellan BI & Reporting), and powerful conceptual analytics. Unique predictive searching finds conceptually similar documents on the fly and predictive filtering suggests the search terms and parameters that are most likely to uncover valuable insights. The Hypergraph communications map and Investigation Visualizer analytics dashboard with interactive graphs allow users to effortlessly drill deeper into all facets of the data and explore communication patterns and connections and organizations.

Increase efficiency

When urgent questions and issues arise, the clock is the enemy. As a centralized solution, OpenText Investigation streamlines the various investigatory and ECA steps into a seamless workflow, getting to the facts more quickly and eliminating the drawbacks of ad hoc, often siloed approaches.

A single system for all investigation and ECA workflows, OpenText Investigation offers process repeatability, defensibility, and access by all relevant legal and investigative professionals. By front-ending analytics, users can find the information rapidly for supporting case strategy and decisions, while eliminating ad hoc and inefficient processes, the risk of incomplete data sets resulting from keyword search limitations, and needless review of extraneous non-relevant information.

OpenText Investigation features	
Connectors	Leverage extensive turn-key connectors to general databases, directories, file systems and content management platforms.
Smartphone data processing	Process a broad set of data from smartphones, including SMS, MMS, loose files, chat, geolocation data, browsing data including history and searches, and calendar entries and notes, via parser support for Cellebrite™, XRY™, and Oxygen™.
Multi-faceted concurrent search	Run multiple, concurrent queries powered by AI-enhanced search—faster and more accurate than running sequential individual searches.
Early case assessment	Create highly targeted data sets to speed time to review, with processing, OCR, deduplication, and deNISTing. Organize documents into families by content similarity.
Smart filters	Rapidly isolate key data with dozens of stackable filters based on metadata, content, and customizable work-product.
End-of-branch email analysis	Limit review to the most inclusive emails at the end of each branch and spot any missing or unique messages for dramatic time savings.
Browser-agnostic viewer	View documents in any browser with hi-fidelity rendering, efficient pre-caching, and smart tagging controls.
Chat data support	Expedite review and analysis of chat data in an intuitive interface.
Concept analysis	Group documents based on the contextual meaning of associated common phrases, allowing reviewers to gain context beyond keywords and code names.
Sentiment analysis	Gain a faster and deeper understanding of data by categorizing documents by whether they contain positive, negative, or neutral sentiments.
Entity identification	Achieve additional layers of insight for communications analysis and investigations. OpenText eDiscovery Smart Filters include integrated detection tools that automatically surface the names of people, places, and organizations.
Multilingual analytics	Enrich unstructured data with powerful analytics on a language-agnostic basis, including pictorial languages like Chinese, Japanese, and Korean.
Hypergraph communications map	Analyze parties, domains, activity levels and timeframes around all communications of interest while visualizing email and chat connections.
Automated document compare	Quickly identify subtle differences—modifications, additions, or deletions—between any two documents.
Password bank	Speed processing time and minimize errors by adding a list of known passwords for use during processing to attempt decryption of password-protected Microsoft Office and Adobe PDF documents.
Visualization	OpenText eDiscovery Visualizer provides a highly accessible visualized display of potentially relevant content with key indicators and criteria clearly presented to facilitate fast and accurate review.
Integrated upload	Easily upload data directly from OpenText Investigation to OpenText eDiscovery regardless of deployment model—on-premises or in the cloud.

OpenText Investigation features	
Predictive filters	Find relevant data faster with predictive filters, which learn from human review decisions to predict the search terms and parameters that are most likely to uncover valuable insights, such as which content stores are probable sources of relevant content, what content is most likely to be privileged, and which custodians are most likely to have relevant documents.
Predictive search	"Find more like me" with technology-assisted review functionality on the fly, without any workflow or sampling requirements. Compare documents known to be relevant against the entire corpus, or execute search queries and use selected results to find other documents with similar content.

Optional OpenText Review & Analysis module

Deploy this add-on on premises to allow for seamless review, tagging, redaction, and production of data. The OpenText Review & Analysis module includes:

Optional features	
Technology-assisted review	OpenText eDiscovery's continuous machine learning algorithm helps review teams get to relevant facts faster.
Automated data detection and redaction	Auto-identify sensitive content in any identifiable pattern, such as PII, PCI, PHI, and NPI, and automatically redact it in bulk before review or production. Redaction reasons can be reviewed and edited by individual document or groups of documents.
Production wizard	Select from pre-configured options to define how a produced discovery set is presented.
Case management	Seamlessly send data to Opus 2, a leading case management solution, to ensure that relevant information uncovered during review is reliably included in case management processes to optimize case strategy, depositions, negotiations, motions, and the conduct of trials.

OpenText Professional Services

OpenText Professional Services provides flexible support and training to ensure optimal use of OpenText Investigation. If deployed on premises, the team can help with architecture design and technical implementation, including hardware installation, SSO integration, configuration, and validation. The team will optimize time to results with a centrally managed seamless workflow and enhance document analysis and review project management, data processing, and other data management services.

OpenText Investigations Service

OpenText™ Investigations Service helps legal and investigation teams rapidly find the documentary evidence, including the unknown unknowns, optimize time to results with centrally managed seamless workflow, and enhance document analysis and review.

OpenText™ Managed Document Review

Gain budget predictability upfront, save costs by 80 percent or more, lower risk, and get measurably better results with advanced technology assisted review.

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