

# OpenText Fax Cloud Connect

Eliminate the cost and complexity of installing, managing and maintaining fax telephony infrastructure with the only cloud-based fax transmission service built specifically for OpenText Fax



## Benefits

- Simplify OpenText™ Fax deployments
- Eliminate costs of an internal fax infrastructure
- Maintain control and gain the flexibility of the cloud
- Improve scalability and availability of services

Connecting a fax server to an existing telephone infrastructure can be time consuming to implement, maintain and manage. Many organizations do not have the budget, staff, expertise or desire to handle this additional workload.

OpenText™ Fax Cloud Connect makes it fast and easy to fax with OpenText™ Fax because it eliminates the need for on-site fax telephony components. A hybrid solution consisting of OpenText Fax and the OpenText Cloud, OpenText Fax Cloud Connect moves fax transmissions to the cloud. With Fax Cloud Connect, all users need is an internet connection to securely transmit faxes to and from the OpenText Fax server.

Moving fax traffic to the cloud not only eliminates all on-site telephony components for fax transmissions, but also the troubleshooting, maintenance, headaches and costs of these components. OpenText Fax Cloud Connect simplifies the environment so that valuable IT, system administrators, system architects and telecommunications personnel are free to work on other strategic initiatives within the organization.

## Simplify OpenText Fax deployments

With OpenText Fax Cloud Connect, organizations can replace telephony complexity, bottlenecks and failures with reliable, secure cloud fax delivery.

OpenText Fax Cloud Connect is the only cloud-based fax service that makes it easy to fax with any OpenText Fax server without the cost, time or hassle of managing a telephone connection. It uses all of OpenText Fax's features, functionality and deep integration, combined with the ease and flexibility of the cloud. For unsurpassed security, performance and reliability, Fax Cloud Connect provides the best hybrid solution for OpenText Fax.

**"Through this process, we've come to realize that faxing is still crucial for our business. OpenText Fax Cloud Connect is one of the most critical applications we have as a company."**

**Scott Spearin**  
IT Service Manager  
The Standard

[Read the full success story >](#)

## Eliminate costs of an internal fax infrastructure

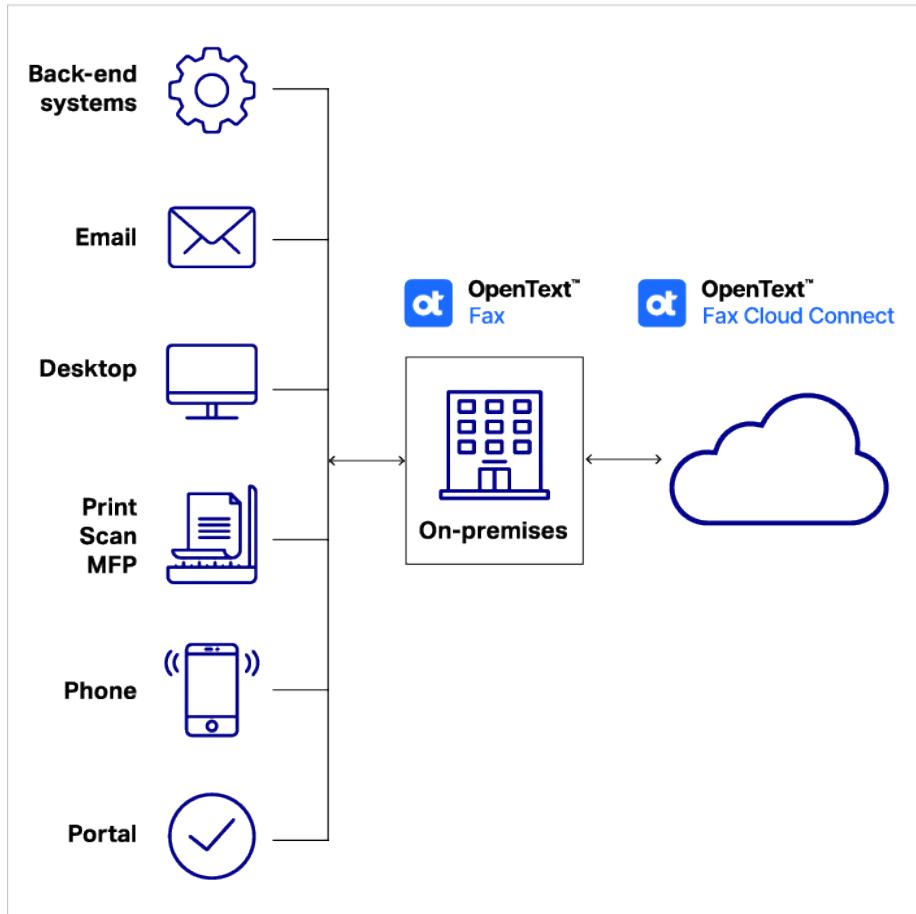
OpenText Fax Cloud Connect removes the cost and hassle of managing and maintaining internal fax infrastructure, including fax machines, software fees and telecommunications charges.

## Gain control and the flexibility of the cloud

A hybrid deployment balances the control of an on-premises OpenText Fax server with the simplicity and flexibility of the cloud.

## Improve scalability and availability of services

OpenText Fax Cloud Connect ensures fax delivery with no busy signal or capacity restraints and provides automatic failover between OpenText data centers for maximum service availability.



Provides end-to-end visibility from creation to transmission and simplifies the most complex part of an implementation and most common point of failure: telephony connections

## Resources

[Read the success stories >](#)

[OpenText Fax >](#)

### Product features

<b>Scalable fax capacity</b>	Eliminates capacity constraints and bottlenecks caused by fax channel limitations with the scalability of the cloud
<b>On-demand fax numbers</b>	Enables users to select new fax numbers from a pool of pre-provisioned numbers, available for immediate assignment and use
<b>Number porting</b>	Ports existing numbers and tracks porting status easily with the OpenText Number Porting Automation tool. Allows organizations to keep fax numbers if they leave the service, including new ones—unlike with other providers
<b>Failover and disaster recovery between data centers</b>	Leverages the world's largest network for high availability faxing with four geographically dispersed data centers and nine additional points-of-presence around the globe, ensuring data sovereignty
<b>Detailed auditability</b>	Tracks all stages of the fax's lifecycle, including assigning a job ID to the fax transmission for full end-to-end visibility and traceability