



Information  
reimagined



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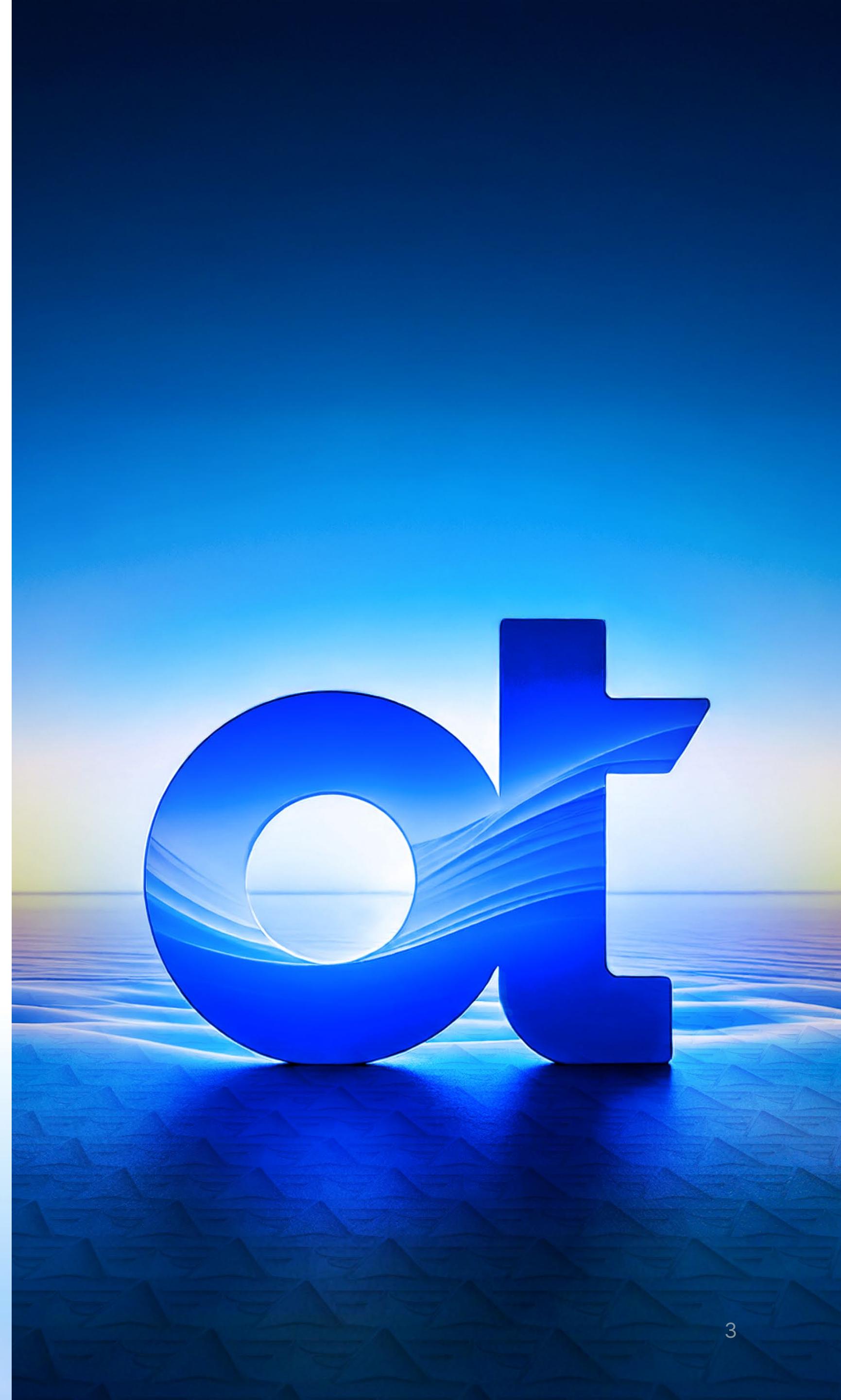


# Who we are

## Get to know the leader in information management

OpenText develops [AI-driven](#), secure [information management software](#) to help you create a limitless digital workforce. We strive to bring out the best in every organization by empowering individuals to see information in new ways. From human resources to finance and engineering, we equip every function with innovative, secure, and connected tools to turn information into action.

Founded in 1991, OpenText grew out of a partnership between the University of Waterloo and Oxford University to create the first online Oxford English Dictionary. Our first product pioneered searching across every word on every web page. Since then, we've grown into a top-ten global software company that delivers innovation and value to organizations of all sizes.



# OpenText at a glance

**22,000**

employees

**99**

of top 100 global  
companies are  
customers

**180**

countries  
where we serve  
customers

**31M**

public cloud users

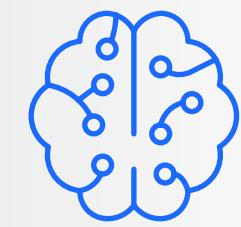
**120k+**

enterprise customers

**9,000**

private cloud  
deployments

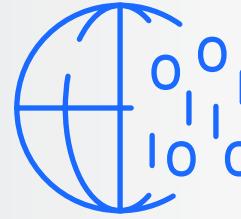
# Information management for everyone



**Business AI**  
for the digital knowledge worker



**Business clouds**  
for the human knowledge worker



**Business technology**  
for all knowledge workers

## What we do

Work as we know it is changing. AI continues to develop and mature, and organizations that take advantage of it are reaping the benefits and leading their industries. According to a recent survey by Foundry Research<sup>1</sup>, more than three-quarters of respondents said their organizations are actively using AI, and early adopters are already reporting higher IT performance across the board.

As AI evolves from generative to agentic and eventually autonomous everything, you need the right tools to make the most of these advances while protecting your data, systems, and people. You need secure and connected information management solutions.

OpenText is the leader in information management. Our tools help you create a limitless digital workforce that uses AI for business software to solve problems and take action. Our integrated, centralized, secure data cloud brings together information from disparate sources so AI can be easily and securely applied.

OpenText solutions work together to elevate human potential.

Foundry Research, *Information management for an AI-driven future*, June 2025



# Our customers

**Solving our customers' challenges is how we reach our goals**

These are just a few examples of how companies are reimagining information to achieve more with OpenText information management.

# Productivity skyrockets for international airline group

**Air France-KLM** streamlines IT service management so workflows can be created in hours instead of days and offers one-click self-service for its 90,000 users.

“This gives us the scalability we wanted. In a full lifecycle management orchestration, we have reduced our time to market and improved the quality of our service.” Trajce Golomeov, automation and cloud technical architect, Air France-KLM.

[Learn more >](#)



400% improvement in productivity



# Lighting company flips the switch on supplier collaboration

GE Lighting, a Savant company smooths operations with a cloud-based order management solution that offers total visibility for supplier and buyer transactions.

“Supplier collaboration in OpenText [Trading Grid Supplier Hub] contributed to a 10% improvement in on-time fulfillment this year—helping us to foster greater customer satisfaction.” Rick Stalker, SAP technical product manager, GE Lighting, a Savant company.

[Learn more >](#)

**GE** Lighting  
A SAVANT COMPANY

# Financial services firm keeps pace with digital explosion

As the financial services world continues its shift to digital applications, Rabobank streamlines and accelerates global application testing so it can release apps more quickly to satisfy customer demand.

"From my perspective, the best thing about [OpenText Enterprise Performance Engineering] SaaS is the added flexibility it gives us. If requirements around our applications change, we can rapidly adjust our testing footprint up or down." Arjan Bos, product owner, Rabobank.

[Learn more >](#)



**Rabobank**





# Telecom company puts cyberthreats on hold

Vodafone Türkiye heightens confidence and compliance for its finance division with a data security platform that hunts for potential threats while keeping up with industry standards.

“We were delighted to see that VDAM reduced our average archive retrieval time to three days, avoiding hefty penalties.” Basak Gencer, cyber security senior manager, Vodafone Türkiye.

[Learn more >](#)



# Nonprofit elevates IT services to empower users

Global humanitarian organization World Vision International reimagines its IT operations and service delivery with a well-designed digital strategy so that users can work more collaboratively and efficiently to achieve mission goals.

“By reimagining end-to-end operations and service delivery through digital transformation, we can enrich our users’ experiences and accelerate the promise that is always at the forefront of our minds—helping vulnerable children all over the world.” Jerome Capili, IT director of global service management, World Vision International.

[Learn more >](#)





# Professional services firm helps safeguard critical infrastructure

Utility clients of PwC Canada count on advanced threat management to help them protect essential North American infrastructure from cyber attacks.

“The [OpenText Enterprise Security Manager] out-of-the-box capabilities of world-class SOAR, great threat hunting, and rapid reporting and analytics functions make it a great end-to-end solution for our utilities clients.” Umang Handa, partner, national lead, managed security services, cybersecurity and privacy, PwC Canada.

[Learn more >](#)



# Insurance company simplifies IT to focus on innovation

Achmea, the largest insurance company in the Netherlands, streamlines service and asset management with a cloud-based solution so the IT department can explore new features and capabilities to offer its users.

“With the move to [OpenText Service Management] SaaS, in line with our cloud-first strategy, we no longer have to perform manual upgrades. This allows me to focus on providing innovation and new functionality for our users.” Christiaan Pöttger, Achmea’s IT4IT CMS manager.

[Learn more >](#)





# Equipment rental firm spotlights sustainability

By digitizing paper-based processes, Loxam gives employees and customers faster access to the information they need while moving the company towards paperless workflows.

“Our corporate strategy focuses on making a positive impact on the planet. As part of this, we wanted to move to paperless working.”  
Stephane Aldeano, corporate senior technical director, Loxam.

[Learn more >](#)

The Loxam logo, which consists of a stylized 'L' shape made of three segments in red, grey, and black, followed by the word 'LOXAM' in a bold, red, sans-serif font.

# Financial services company invests in customer experience

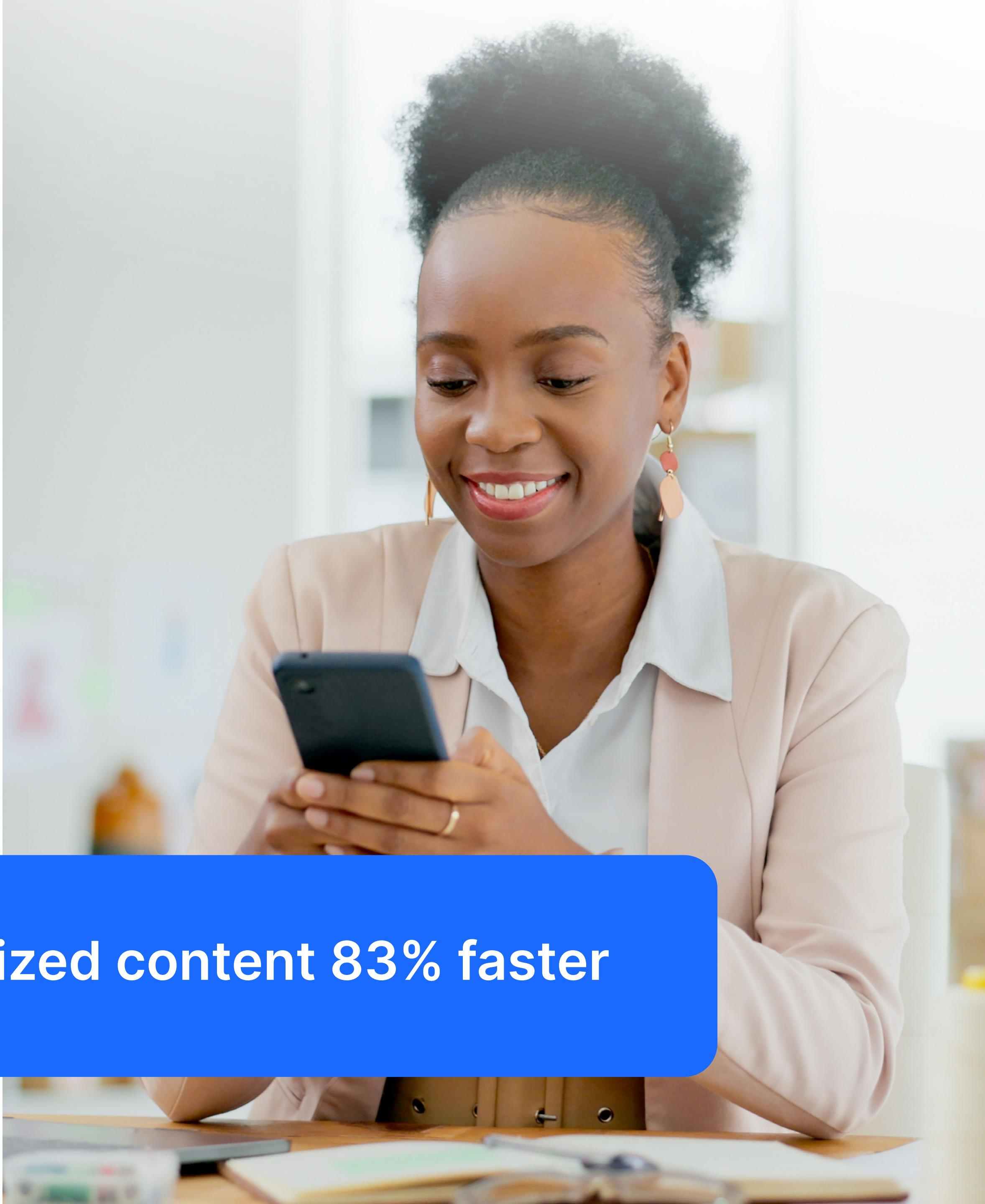
UK-based Nationwide Building Society took its outsourced, lackluster customer communications function and turned it into timely, personalized outreach that is boosting member experience and loyalty.

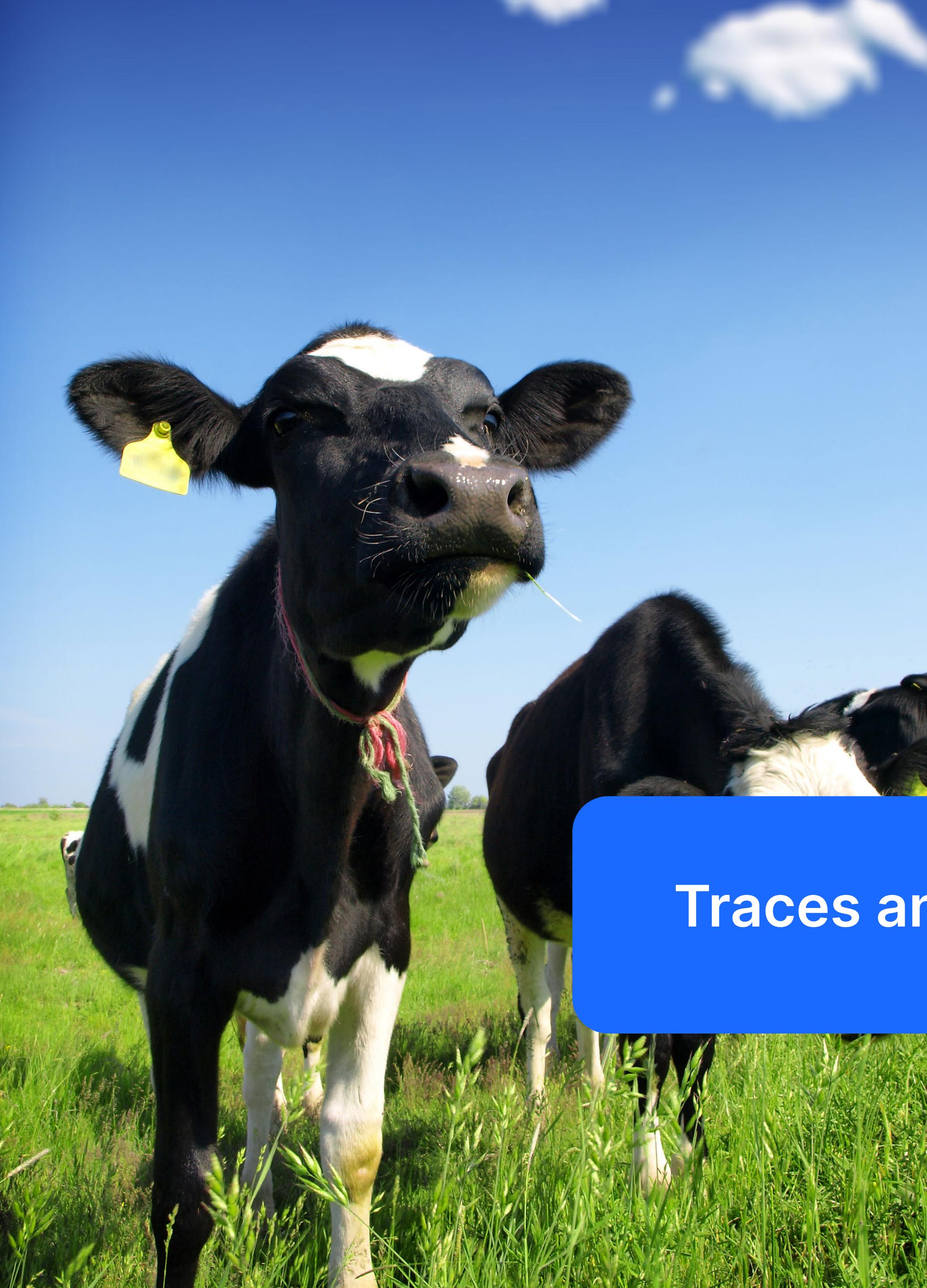
“We want to personalize our outreach based on a 360-degree view of each customer’s needs and preferences.” Amitesh Mishrai, CIO for customer experience platforms, Nationwide Building Society.

[Learn more >](#)



Creates personalized content 83% faster





# Dairy co-operative prioritizes food safety and quality

Fonterra, the world's largest dairy importer based in New Zealand, improves product visibility and traceability to elevate customers' confidence.

"With OpenText, we have real-time visibility of our entire supply chain, which allows us to make better decisions faster. Our ability to deliver high-quality products on time to our customers has significantly improved, and our teams are more engaged and productive." Rob Turnbull, head of IT operations, Fonterra

[Learn more >](#)

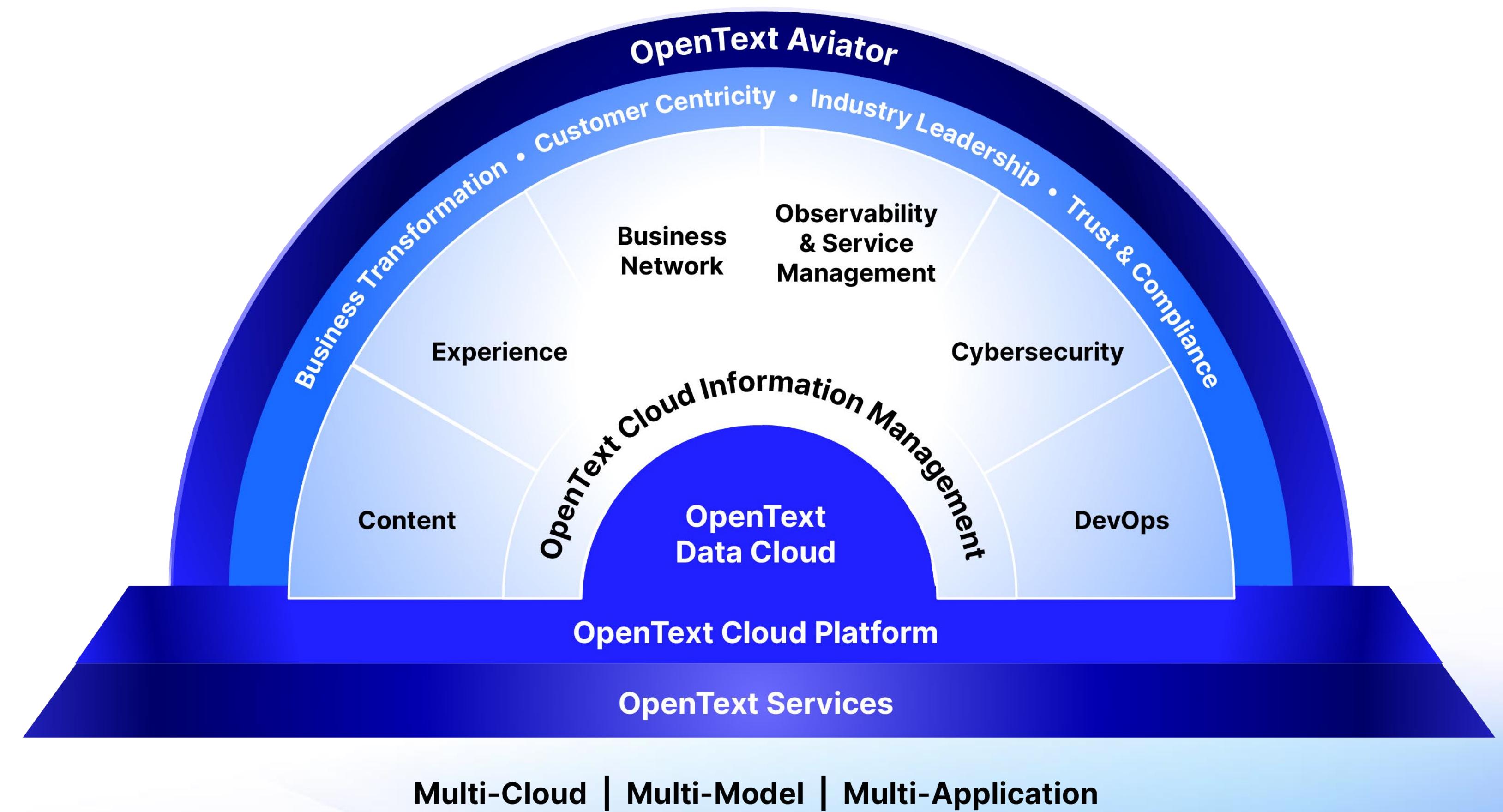


# Our portfolio

Where can information management take you?

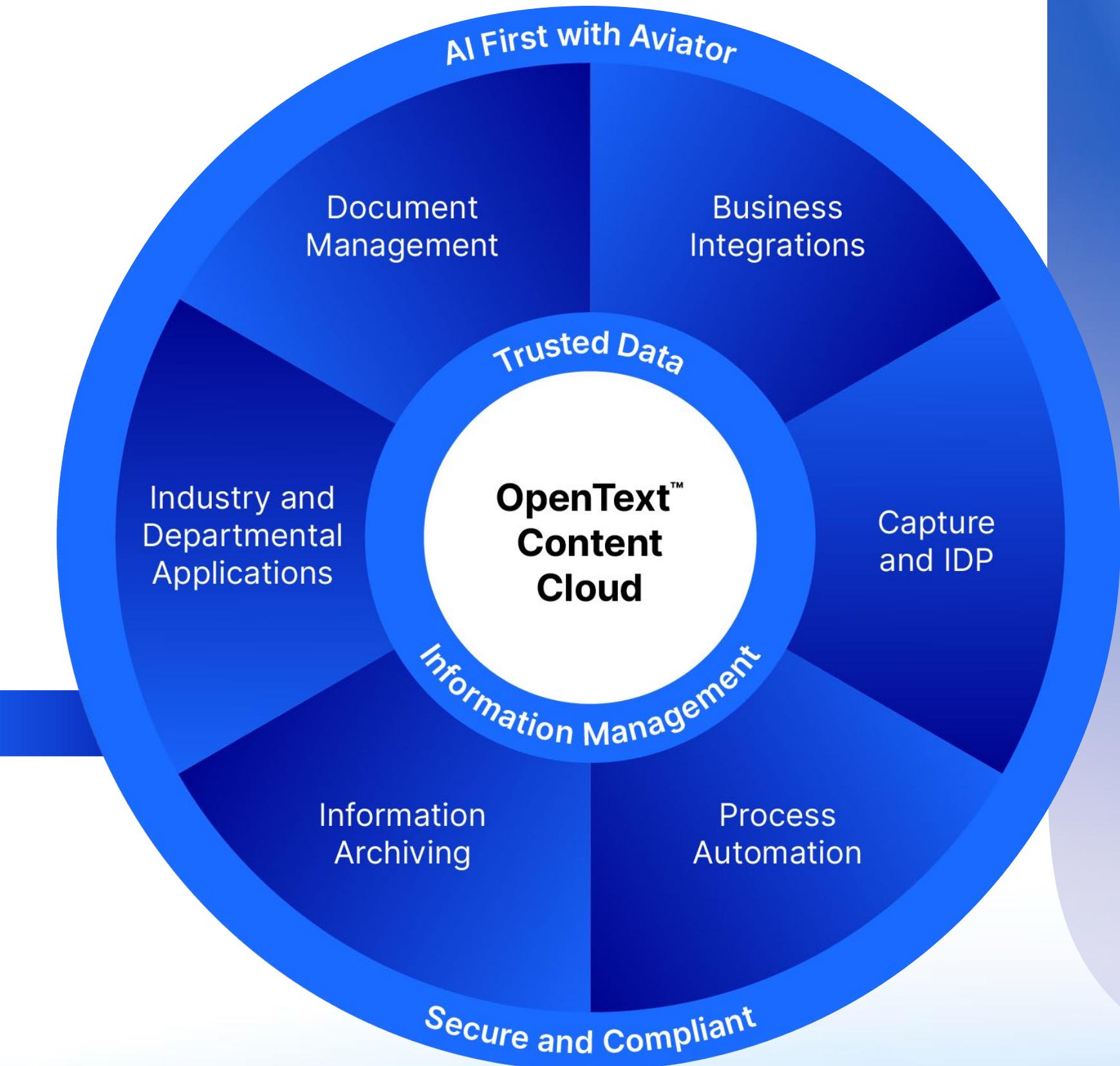
Get the knowledge, insight, and confidence that can only come from being information driven with superior enterprise data management. From content management and governance to trading partner connections to customer conversations and more, OpenText manages your organizational information securely in the cloud so your digital workforce can tap into the power of AI to become limitless.

## OpenText next-generation business solutions





# opentext™ Content



**10x** greater system reliability in the cloud



**\$500K/yr** saved eliminating legacy apps



Cut app switching with SAP and Salesforce integrations



**>350%** employee productivity boost



**\$5M** in data archiving savings



**99%** faster invoice processing

Is disconnected content  
slowing you down?



## Application integration

### Why now?

- Siloed content cripples decision-making and speed
- Wasted time and resources spent toggling
- Disconnected data fragments AI and automation

**Connect  
applications**

Feeling the pressure to do  
more with less?



## AI productivity

### Why now?

- Hours are wasted searching for information
- Talent is drowning in repetitive tasks
- Traditional ECM is giving way to personal AI assistants

**Activate  
knowledge**

Are manual processes  
exposing you to error and risk?



## Information governance

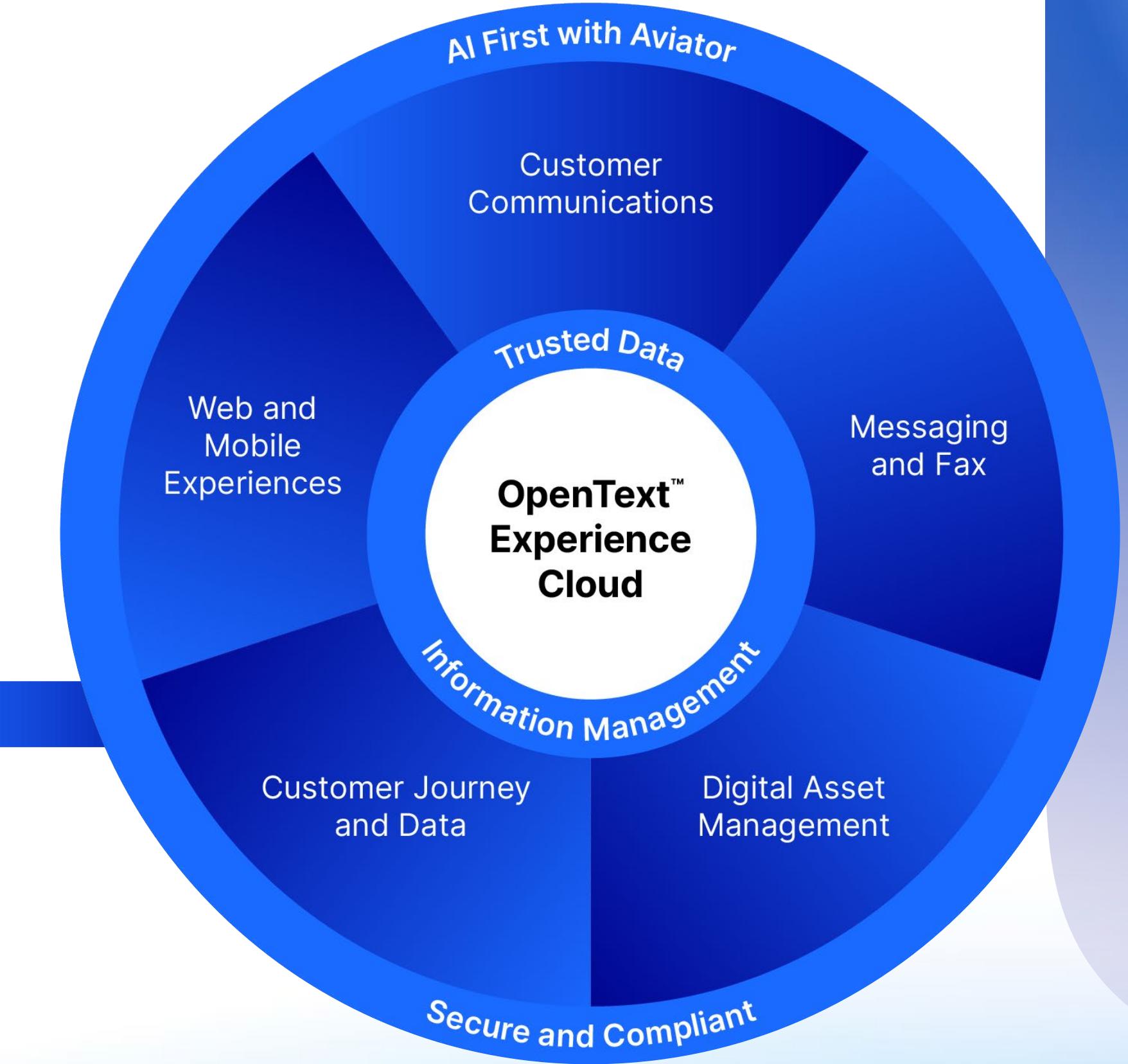
### Why now?

- Compliance risks are escalating with data sprawl
- Evolving regulations require adaptability
- AI demands secure, trustworthy data sources

**Trust  
content**



# opentext™ Experience



L'ORÉAL

Global communication  
backbone

RCI

Power 18K webpages across  
20 sites in 15 languages

nationwide

Accelerated content  
workflows by 83%

THE UNIVERSITY OF  
KANSAS HEALTH SYSTEM

Near 100% fax  
transmission success rate

acuity  
INSURANCE

70K business user hours  
and 9K IT hours saved

SAP

100K digital assets  
managed

Are disconnected customer journeys hurting satisfaction, loyalty, and revenue?



## Customer journey orchestration

### Why now?

- Customers expect seamless interactions at every touchpoint
- AI-led journeys are the new standard—manual methods can't compete
- Missed moments = lost revenue in onboarding, upsell, and retention

**Optimize**  
customer journeys

Are outdated tools and processes holding back your team's potential?



## AI and automation

### Why now?

- Content demand is outpacing team capacity
- Outdated technology and manual processes impede productivity
- Teams expect modern tools that reduce friction and busywork

**Empower**  
your teams

Is limited customer insight holding you back from driving deeper loyalty and growth?



## Customer data management

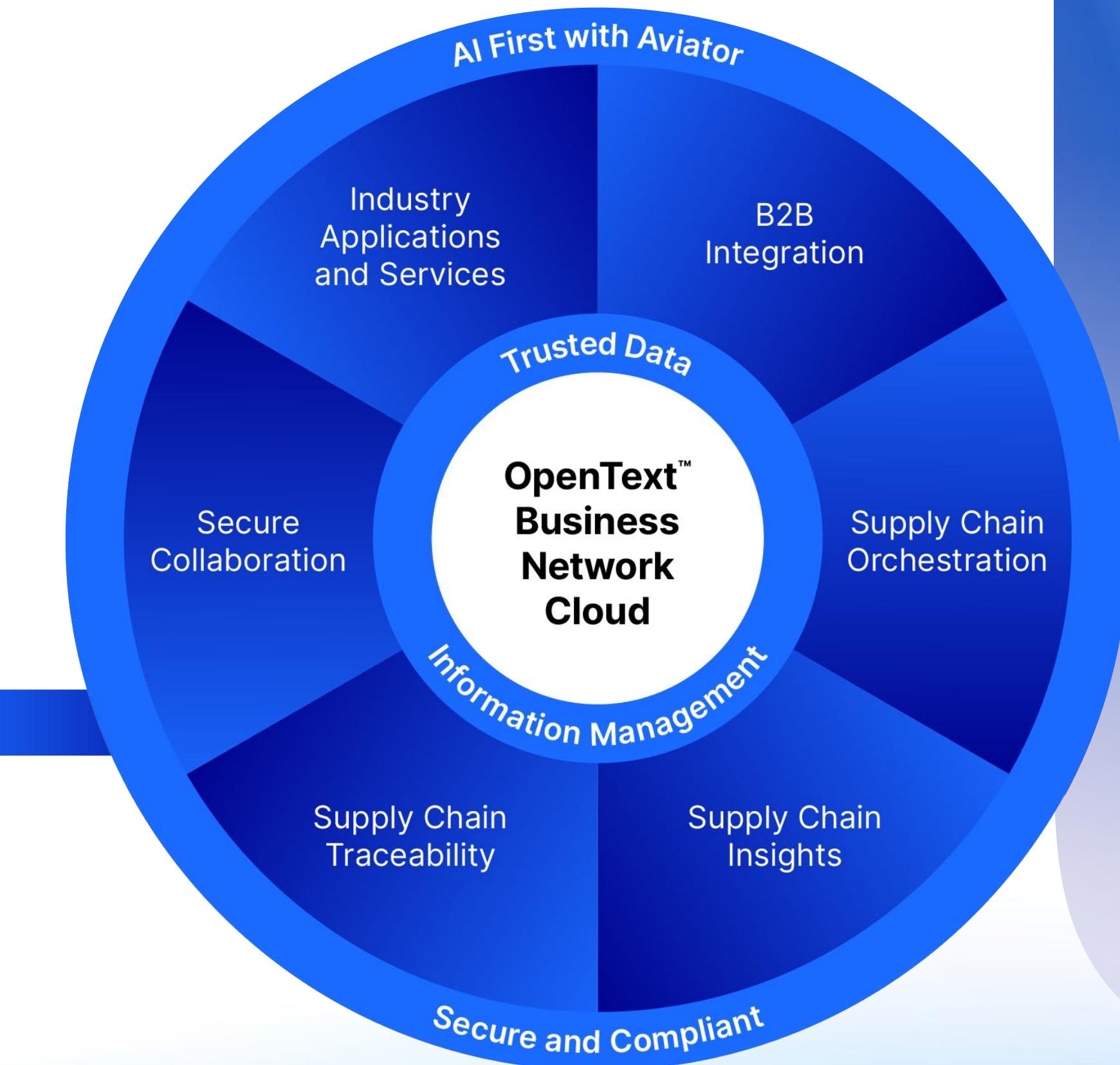
### Why now?

- Buyers expect brands to know them across every interaction
- One-size-fits-all experiences no longer meet customer expectations
- AI-driven competitors are raising the bar for relevance and speed

**Engage**  
through personalization



# opentext™ Business Network



Lacked EDI expertise to connect with new facilities



Support global expansion and regional invoicing mandates



Faster access to supplier data to help optimize processes



Product traceability and brand protection



Improve cash visibility and optimize working capital



Secure digital identity and access management for members



Legacy integration systems slow digital transformation, create silos, and limit real-time responsiveness.



## B2B integration

### Why now?

- Rising pressure to modernize legacy B2B/EDI systems
- Increasing complexity of partner ecosystems and data formats
- Security and compliance risks from outdated integration methods

**Connect**  
partners, systems, and data

Manual, fragmented partner communication slows supply chain response and raises risk.



## Secure collaboration

### Why now?

- Growing need for real-time collaboration with global partners
- Rising supply chain disruptions demand faster decision-making
- Compliance and data security requirements are tightening

**Collaborate**  
with all partners

Lack of visibility delays decisions and limits supply chain agility.



## Supply chain insights

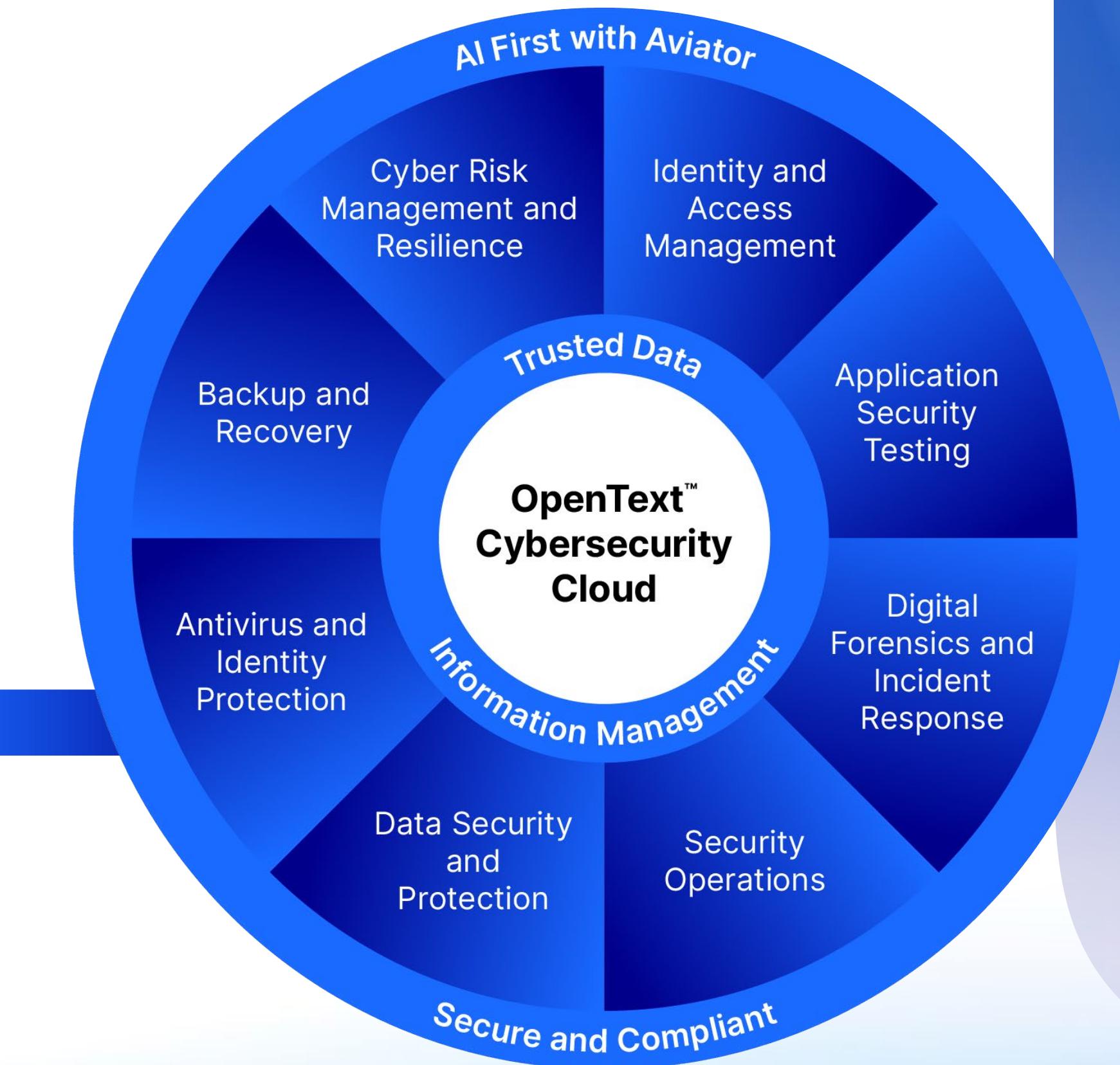
### Why now?

- Disruptions are more frequent and harder to predict
- Real-time insights are critical for proactive logistics planning
- Customers and regulators demand greater transparency

**Optimize**  
all business processes



# opentext™ Cybersecurity



Higher quality  
applications  
with fewer code  
vulnerabilities



Integrated security  
scanning right into  
the development  
cycle



Future-proof data  
protection with referential  
integrity, scalability, and  
full regulation compliance



Providing a single  
point of identity  
and access  
control



Comprehensive  
threat hunting  
reduces alert  
fatigue

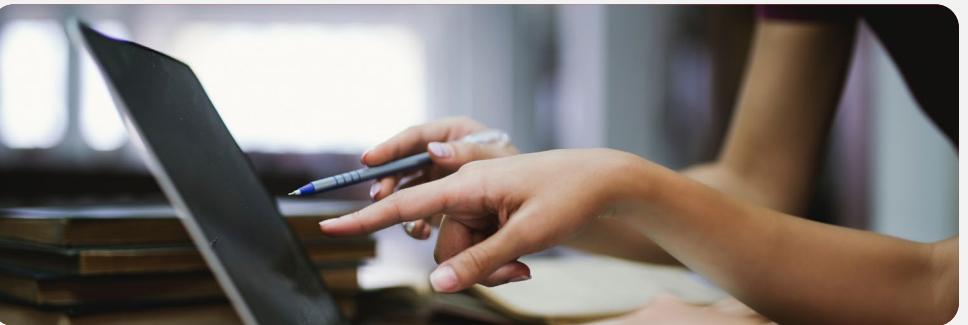


Consolidated  
email security and  
compliance archiving  
for HIPAA



Peace of mind  
and high-quality  
protection from  
ransomware

Identity gaps, data sprawl, and vulnerable code expose critical assets.



## Zero-trust security

### Why now?

- Identity gaps and data sprawl expose critical assets
- Regulatory fines and breach costs keep climbing
- AI-driven attacks now target credentials, apps, and data at scale

**Protect**  
critical assets

Alert overload buries real attacks, dragging detection out for months.



## Threat detection and response

### Why now?

- Alert overload hides real attacks for months
- Legacy point tools miss stealthy, AI-enhanced threats
- Slow detection lets adversaries spread and exfiltrate

**Detect**  
cyberthreats

Manual response inflates downtime, fines, and insurance premiums.



## Incident recovery and resilience

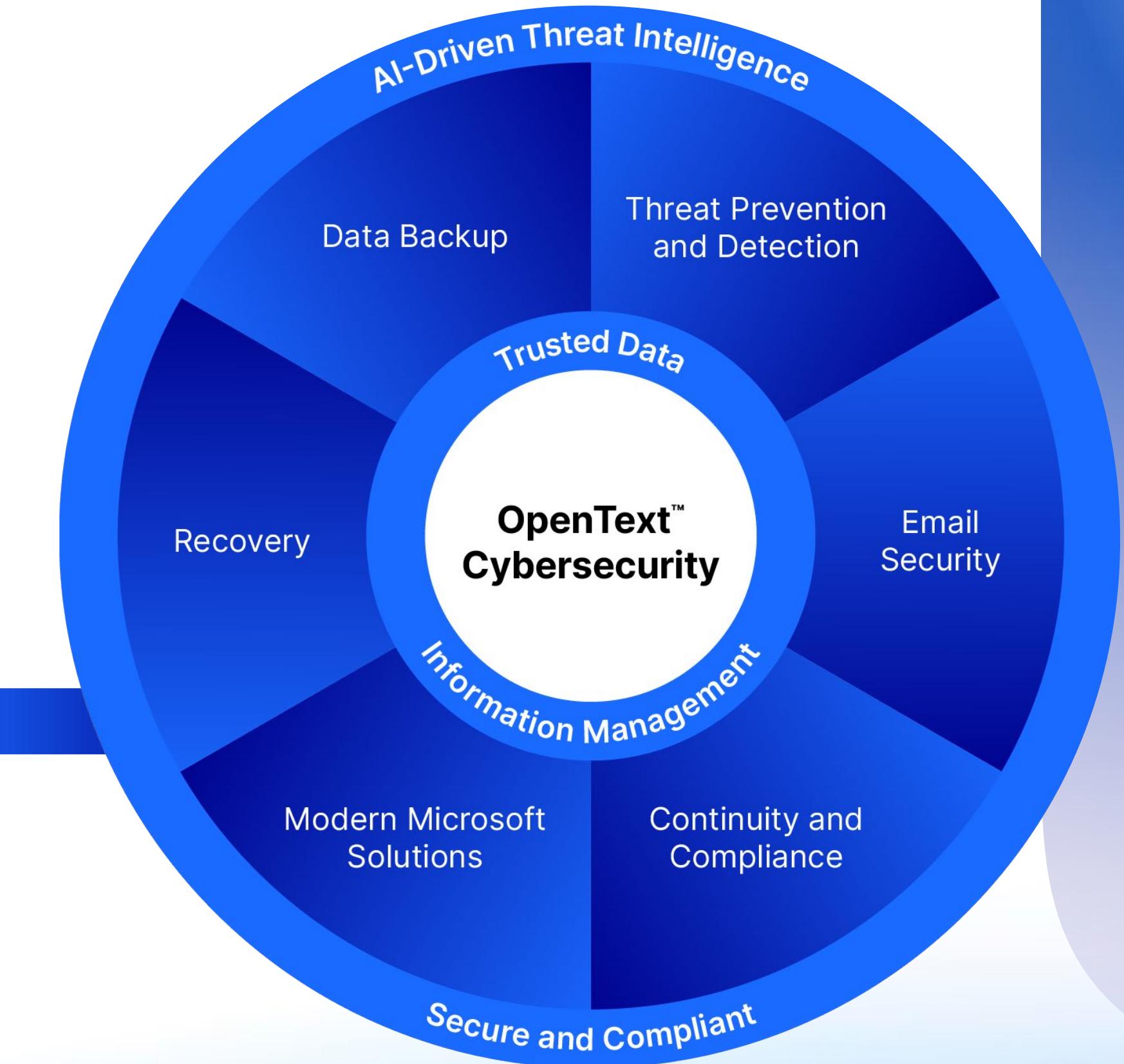
### Why now?

- Manual playbooks drag mean-time-to-recover into days
- Weak backups prevent recovery from ransomware or insiders
- Boards demand audit-ready cyber-resilience

**Respond**  
tactically and strategically



# opentext™ Cybersecurity



Reduced cost  
and complexity

Integrated security  
scanning right into  
the development  
cycle

Future-proof data  
protection with referential  
integrity, scalability, and  
full regulation compliance

Single point of  
identity and  
access control

Comprehensive  
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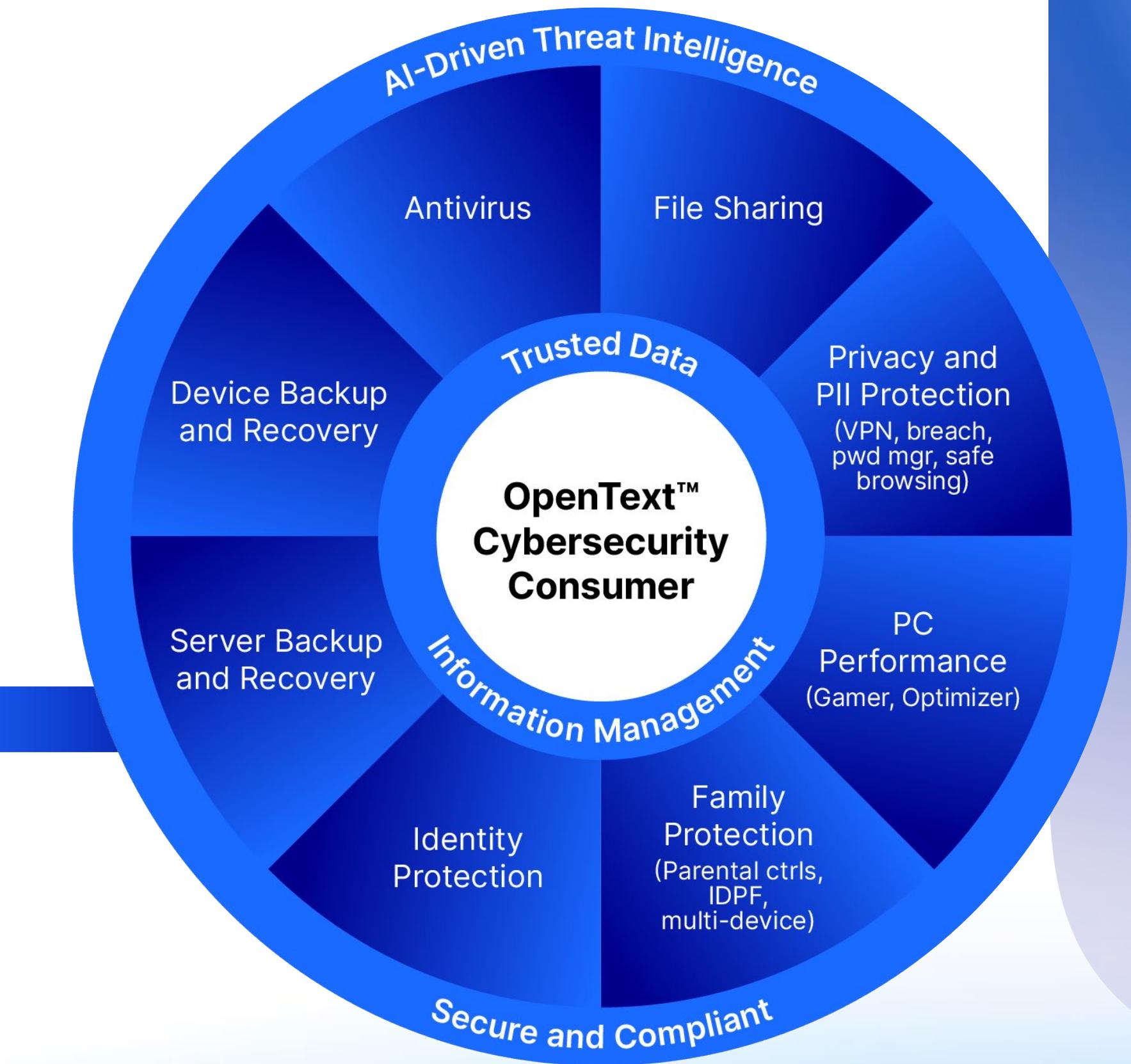
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**Respond**  
tactically and strategically



# opentext™ Cybersecurity Consumer



Proactive protection with real-time threat alerts

Confidence in a changing digital landscape

Protection for your personal data with private, secure browsing

24/7 identity restoration with stolen funds reimbursement, plus expert technical support for your devices

Automatic backup and easy recovery for your most important files

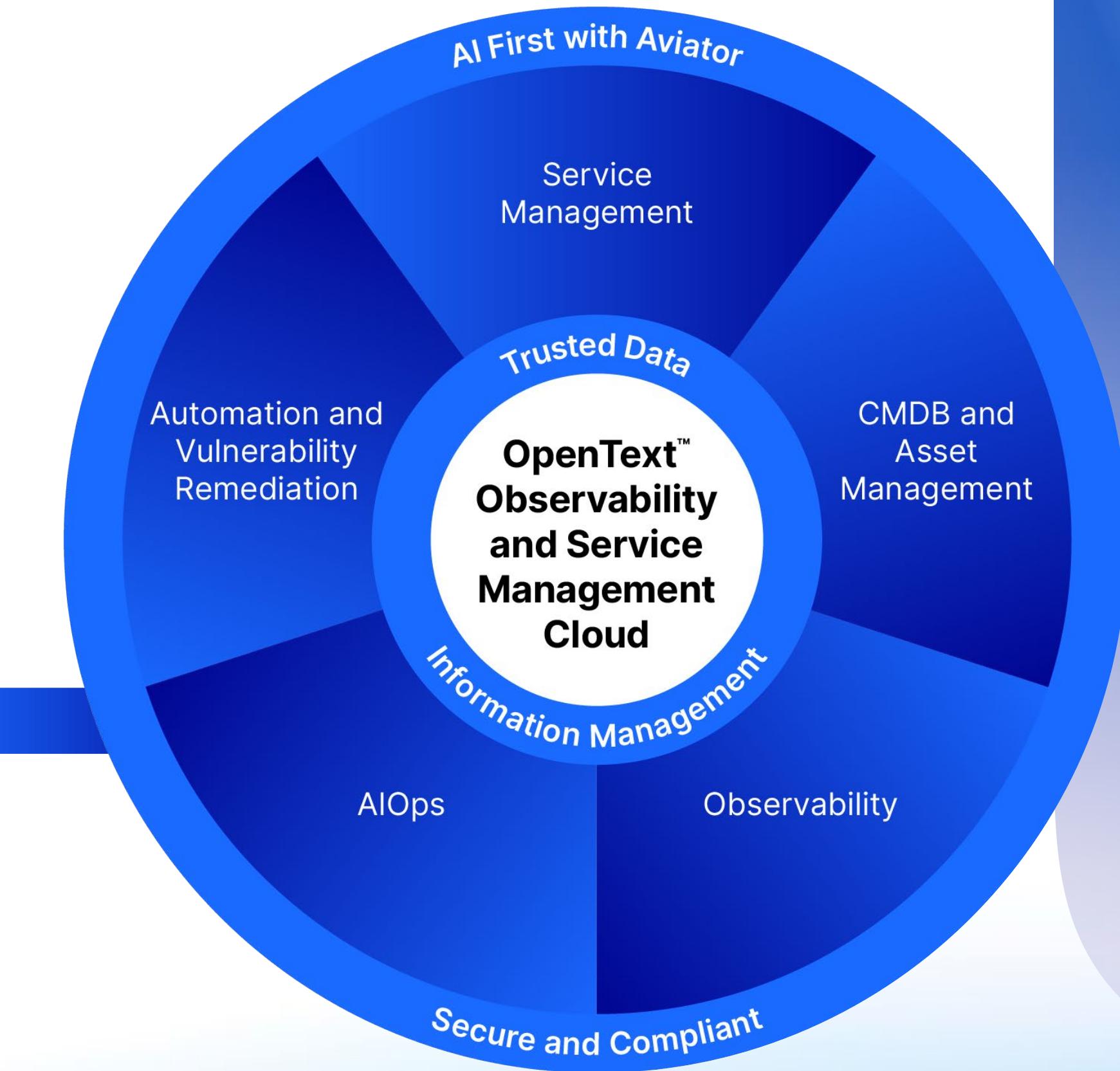
Lightning-fast protection that optimizes performance for what matters most

HIPAA, FERPA, and GLBA compliance for your small business

Easy collaboration and file sharing



# opentext™ Observability and Service Management



Auto-routes 350,000  
tickets annually for  
faster response



Achieved 100%  
accountability  
and auditability



49% reduction in  
service outages



Reduced MTTR from  
hours to seconds



Automated patching  
down to 4 hours/week



**opentext™**

## Observability and Service Management

Struggling with outages, software costs, and vulnerabilities?



### Discovery and CMDB

#### Why now?

- Cloud-native, microservices, and rapid deployments = nonstop change
- Software vulnerabilities are surging
- Visibility is critical for performance, cost control, and security

**Reveal assets accurately**

Finding it hard to troubleshoot and remediate problems before users are impacted?



### AI operations management

#### Why now?

- Infrastructure and application complexity is growing
- Each environment has its own observability tool
- Scale requires AI to identify root cause and prevent downtime

**Resolve problems faster**

Are you worried about the cost and complexity of your service management?



### Service management

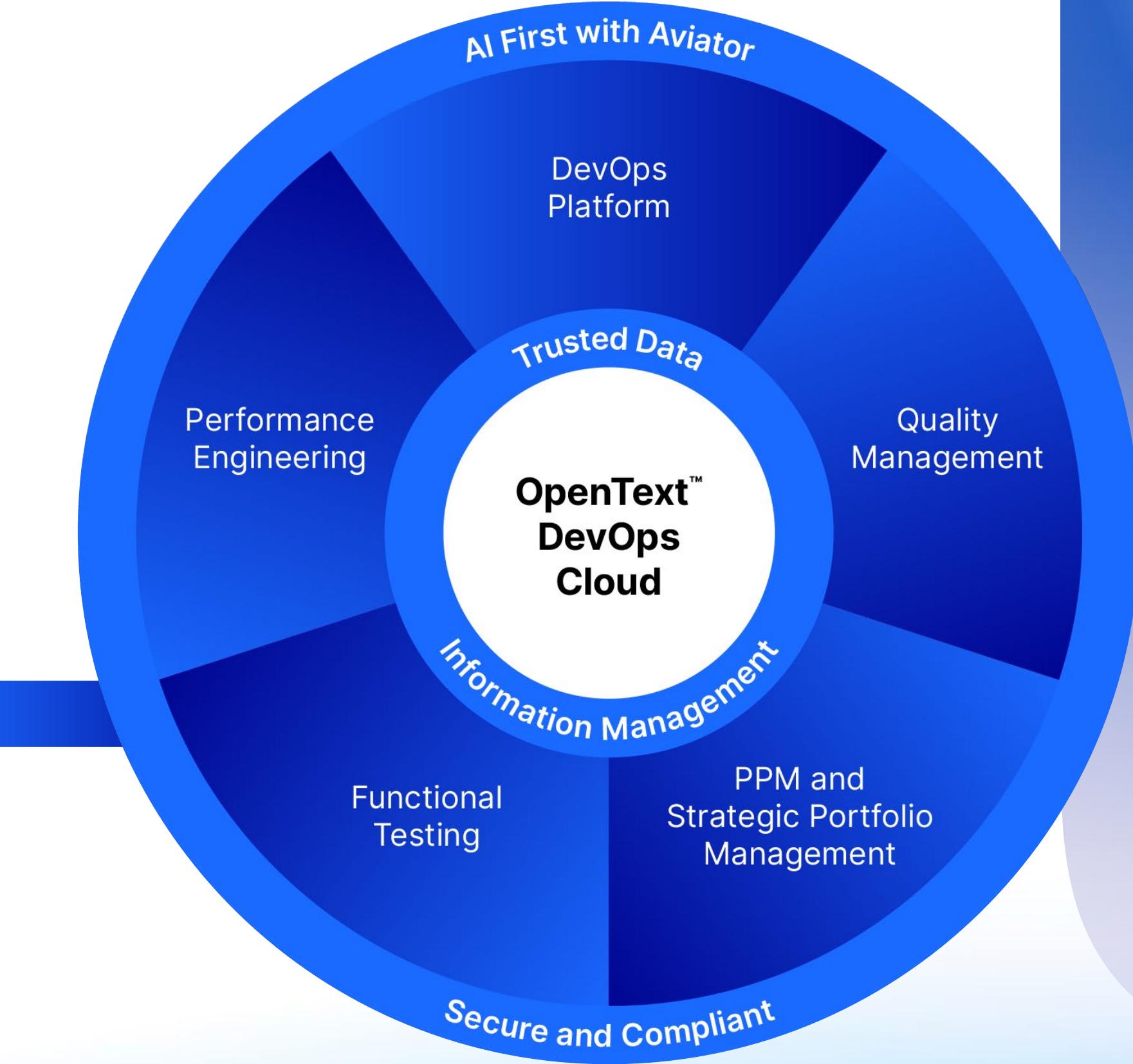
#### Why now?

- ESM complexity is consuming budget faster than planned
- Users expect easy self-service
- Pressure is mounting to keep up with agentic AI

**Reduce cost and complexity**



# opentext™ DevOps



Lowered software deployment time by 96%



Achieved 95% test automation with DevOps Aviator



Boosts productivity and efficiency with move to DevOps



Increased app performance by more than 98%



Reduced testing costs, time to market, and improved quality



Increased number of projects and reduced development time by 30%

Struggling to deliver faster with limited time, tools, and people?



## DevOps platform

### Why now?

- Toolchain sprawl kills speed and visibility
- Context switching slows your teams down
- Disconnected tools lead to rework, burnout, and missed goals

**Accelerate**  
software delivery

Is security slowing your releases or slipping through the cracks?



## AI-powered testing

### Why now?

- Bugs slip through when testing happens too late
- Manual testing wastes time and budget
- AI finds more issues, faster—before your users do

**Automate**  
testing and workflows

Are manual testing and lack of insight holding your team back?



## Quality management

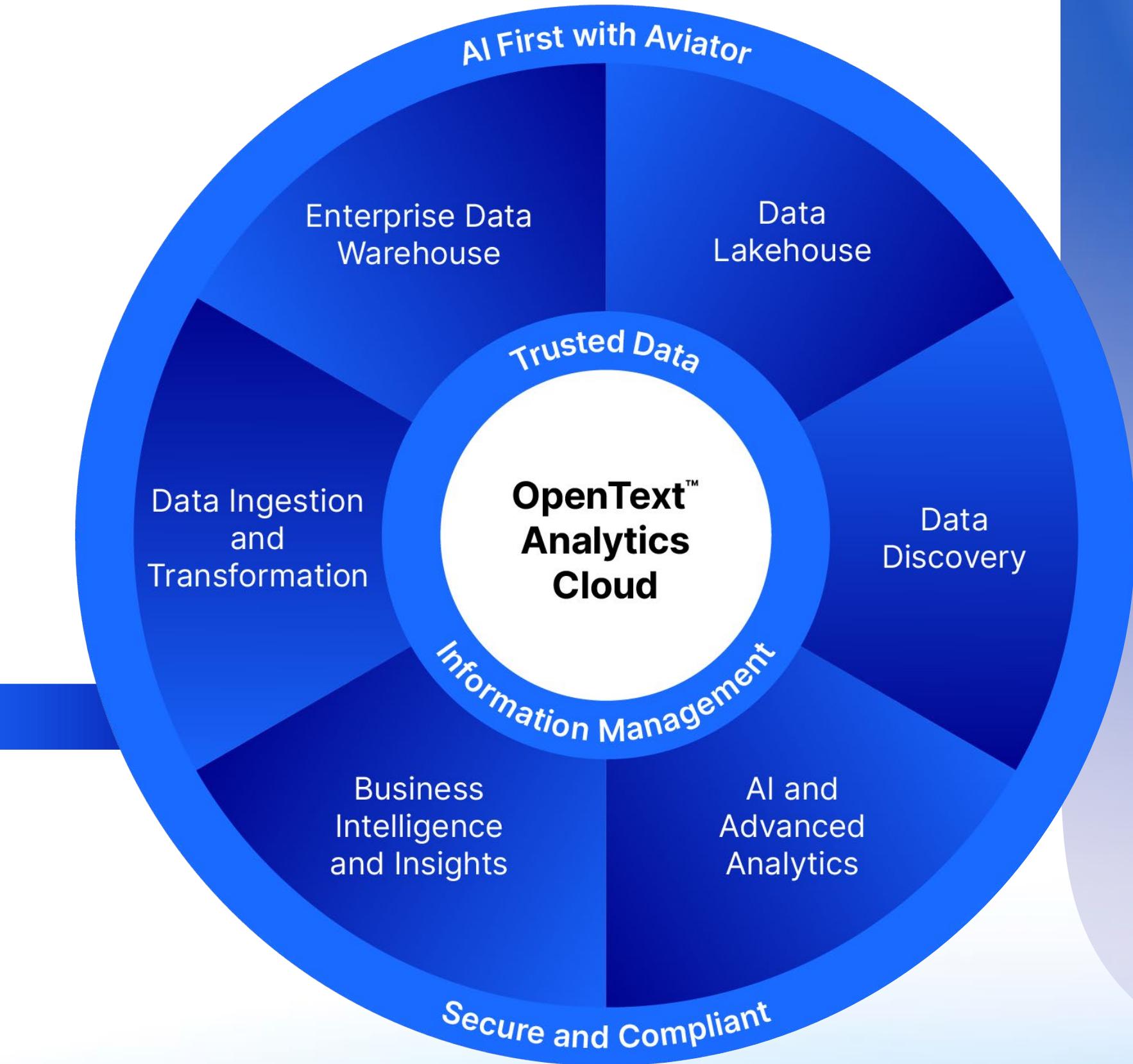
### Why now?

- Testing bottlenecks stall your pipeline
- Failures take too long to triage
- Teams waste time guessing what to fix next

**Optimize**  
software quality at scale



# opentext™ Analytics



## PHILIPS

Real-time analysis on 3PB data integrated from 160+ data sources, driving zero unplanned downtime

## Anritsu Advancing beyond

Achieved 351% ROI with a payback period of 4 months

## wandera

\$400,000 cost savings

## vodafone

Reduced archive retrieval from 10 to 3 days, safeguarding from compliance penalties

## GUESS

Accelerated customer app launch time by 30-35%, gaining customer insights

## Hewlett Packard Enterprise

Reduced query times by 50-83%

Unexpected failures and reactive repairs draining budgets and productivity?



## AI predictive maintenance

### Why now?

- Reactive maintenance drives avoidable service failures
- Labor-intensive processes delay response times
- Lack of real-time insights blocks proactive action

## Discover

insights instantly with AI/ML powered real-time analytics and BI

Big data, slow queries, stalled AI initiatives?



## Data warehouse modernization

### Why now?

- High costs, high complexity (expensive infrastructure, licensing, and maintenance overhead)
- Performance bottlenecks: Not optimized for analytics, AI/ML, or large-scale workloads
- Limited flexibility with rigid deployments, vendor lock-in, and poor cloud scalability

## Optimize

performance with data warehouse efficiency at petabyte scale

Escalating cloud spend, compliance gaps, limited control?



## Cloud data repatriation

### Why now?

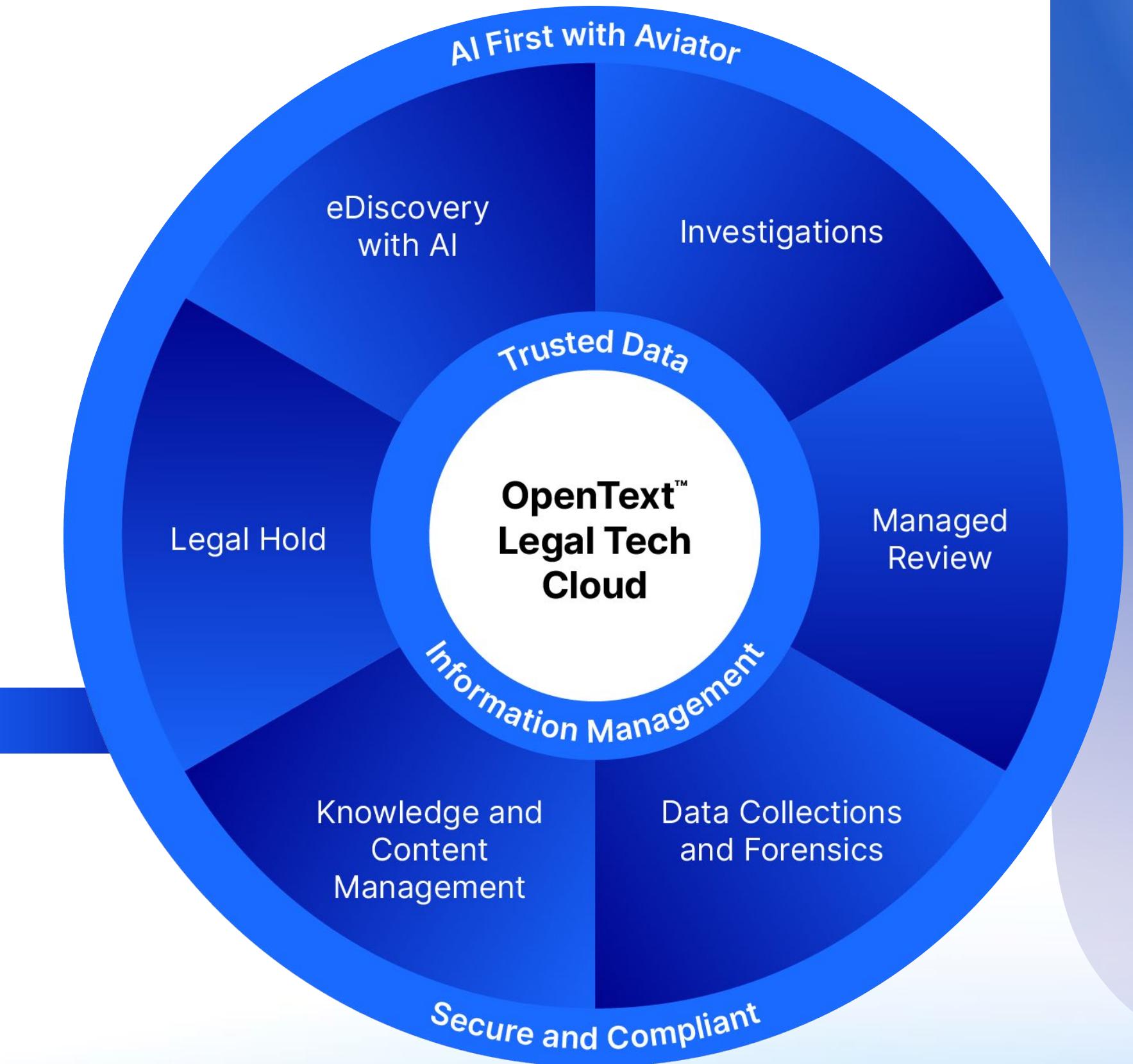
- 66% of enterprises have repatriated workloads—83% plan to continue
- 87% plan to repatriate workloads in the next 12-24 months
- Security, control, and cost savings are driving the shift

## Protect

your data with enterprise-grade security across all environments



# opentext™ Legal Tech



Improved searchability  
of documents for faster  
decision-making



Streamlined legal content  
management to improve  
security, privacy, and  
compliance



Realized 40-45%  
cost savings with  
eDiscovery solution



Standardized  
eDiscovery across  
firm projects



Increased efficiency  
to expedite cases  
and data analysis



Reduced risk by  
enhancing accuracy  
of document review

Getting to facts quick enough to make strategic decisions?



## Rapid data insights

### Why now?

- Data volumes and complexities slowing down risk analysis
- Regulatory scrutiny requires speed to facts to mitigate risk
- Massive litigation costs often attributed to poor case strategy

**Uncover**  
facts rapidly to enrich legal outcomes

Are manual processes exposing you to error and risk?



## Process optimization

### Why now?

- Exhausted attorneys unable to manage heavy workloads
- Manual activities are crushing productivity of legal teams
- Demand for legal services increasing while budgets are flat

**Automate**  
workflows to improve accuracy and mitigate risk

Doing all you can to keep document review costs down?



## AI productivity

### Why now?

- Technology-assisted review proven to cut document review costs
- Lawyers exploring how to harness GenAI to expedite costly reviews
- Competitive differentiation requires efforts to cut down first pass review

**Accelerate**  
document review with analytics and generative AI

## About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit [opentext.com](https://www.opentext.com).

[opentext.com](https://www.opentext.com) | [X \(formerly Twitter\)](#) | [LinkedIn](#)

**Learn more about the  
benefits of reimagining information  
with OpenText.**