opentext™

Top Mobile Communications Risks and Concerns for Legal Organizations

Employees are using mobile devices to communicate in new and innovate ways that can substantially benefit your institution; however, with this communication comes new risks that can damage personal reputations and cast your firm in a negative light.

Retain Archives Mobile Communication Data for:

- iOS (with integration with CellTrust SecureLine, providing dual persona)
- Android
- BlackBerry

Retain Mobile archives text messages, multi-media messages, secure messages, phone call logs, PIN, BBM, and BBM Enterprise messages in one central archive. In addition to mobile, Retain archives multi-platform email communication data.

"Retain put eDiscovery [by NetIQ] responsibilities directly into the hands of Health First's legal team. Retain lifted a huge burden from our IT staff, and provided instant results to the legal team."

DANIEL BRAY
System Operation Analyst
Health First

Some of these risks include:

- Sexual harassment
- Financial loss
- Data leakage
- Discrimination
- Loss of productivity
- Potential litigation

Regulations

Because law firms and their clients have become highly regulated, firms are now compelled to not only be conversant with archiving and discovery laws but also to be compliant as well. A sampling of the regulations and guidelines for archiving and retaining electronic communication are listed below. Compliance with these regulations will help your organization avoid fines, sanctions, and other penalties, as well as avoid the risks involved with email, mobile, and social media misuse.

- **Federal Rules of Civil Procedure (FRCP):** Organizations have a duty to preserve all Electronic Stored Information (ESI).

- **State Bar Association Rules:** Email, social media, and mobile communication are subject to the same legal rules and regulations as the paper correspondence. Your retention policy will depend on your state bar rules and your practice area.

The OpenText Solution

OpenText™ Retain Mobile delivers secure, encrypted messaging and archiving for iOS, Android, and BlackBerry devices. This solution is for organizations that utilize personal employee and corporate devices to generate and consume business data while meeting regulatory and compliance requirements.

Retain archives all encrypted SMS messages and dedicated business phone number data for iOS and Android via the secure communications server. Additionally, Retain archives SMS, MMS, and phone call logs for Android and BBM, and it archives PIN, SMS, MMS, and phone call logs for BlackBerry devices. Retain archives the data in real time. There is no need to tether or sync the device. Retain

> "We are doing everything we can to stay compliant with text messages and phone calls. The only way to say it and mean it, is to have a system like Retain Mobile."

STEVE CORDER
Asst. Athletic Director for NCAA Compliance
University of Detroit Mercy

also features policy-based mobile call recording and archiving. Retain is the only enterprise-ready archiving solution for iOS, Android, and BlackBerry devices.

With Retain Mobile you don't lose valuable information and your organization stays compliant. Your sensitive data stays securely within your organization.

Learn more at
www.microfocus.com/opentext

opentext™