



Server Automation Reporting SaaS

Your fast track to SaaS-simple operational insights

Server Automation Reporting SaaS at a Glance:

- + Full access to data schema
- + Less noise, more detailed insights
- + Faster mean time to resolution (MTTR)
- + System-of-record
- + Single source of truth
- + Persona based reports
- + OpenText hosted software service

Your organization chose Server Automation (SA) because you needed comprehensive, compliant server management at scale. However, daily increases in security threats and compliance requirements are putting pressure and risk on the server environment. This amplifies the need to access real-time and historical data to assess and improve server management operations, and the overall security posture. Without this, a lack of operational insights can lead to the inability to make informed decisions, compliance violations and audit failures, and compromised executive oversight.

While ignoring or failing to adequately address these pressures is not an option, addressing them can add extra work cycles for your teams with custom or ad hoc reporting solutions that may not be meeting your needs, or require managing costly and inefficient integrations.

OpenText™ SA Reporting SaaS removes those challenges and lets you:

- Easily access all SA current and historical data in real-time for the operational insights you need.

- Access SA data using your preferred Business Intelligence tools.
- Take advantage of a SaaS solution as a lower TCO option.

With these capabilities you can:

- Reduce MTTR, prioritize efforts, and meet audit and regulatory needs.
- Maintain ROI in existing BI solutions, giving you flexibility to choose.
- Get started faster and run more cost effectively.

Optic Data Lake

OpenText™ has innovated to deliver the OpenText™ OPTIC Data Lake and Reporting technology resulting in a powerful reporting, dashboarding and analytics solution. The Optic Data Lake simplifies the collection, normalization and storage of data from SA.

Accessing these capabilities extends the value of your SA investment and being able to consume SA Reporting through SaaS helps you get the value out of the solution faster.

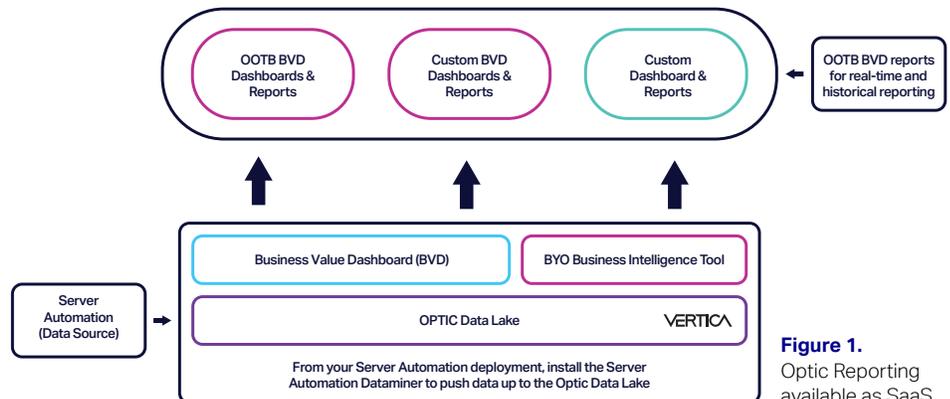


Figure 1. Optic Reporting available as SaaS

The OPTIC Data Lake also supports data from different OpenText domains. This includes Operations Bridge for system and business service event data or NNMi and Network Automation for network specific related data. If you use any of those products, you now have a unique capability to look at cross-domain insights, allowing you to reduce your troubleshooting times more effectively.

Easily Access All Server Automation Data in Real-Time

With SA Reporting SaaS, you can leverage the open schema to extract data for near real-time dashboarding and reporting using OpenText Business Value Dashboard (BVD) or third-party Business Intelligence (BI) tools. Reports can be used out-of-the-box or can be customized. With SA Reporting SaaS you have the flexibility to tailor reports by persona—fulfilling any reporting or auditing needs.

Current and historical reporting provides a view of the cause of job failures and server event data. Job completion rates reported in real-time, and historical views to any day and time, provide a system-of-record that stores data long-term to meet audit and regulatory needs. SA Reporting SaaS allows you to schedule reports, and it comes with high availability available through a distributed deployment architecture, to ensure your data is always ready for when you need it.

Ingested data into the OPTIC Data Lake can be easily accessed with improved throughput and performance*. Data is also cached for easier troubleshooting and long-term historical views to understand the current state of the environment at that given point in time and more easily detect the actual problem that may have occurred for a troubleshooting exercise.

*Real-time data vs OpenText™ Operations Bridge Reporter which had a latency of 1.5 hrs+

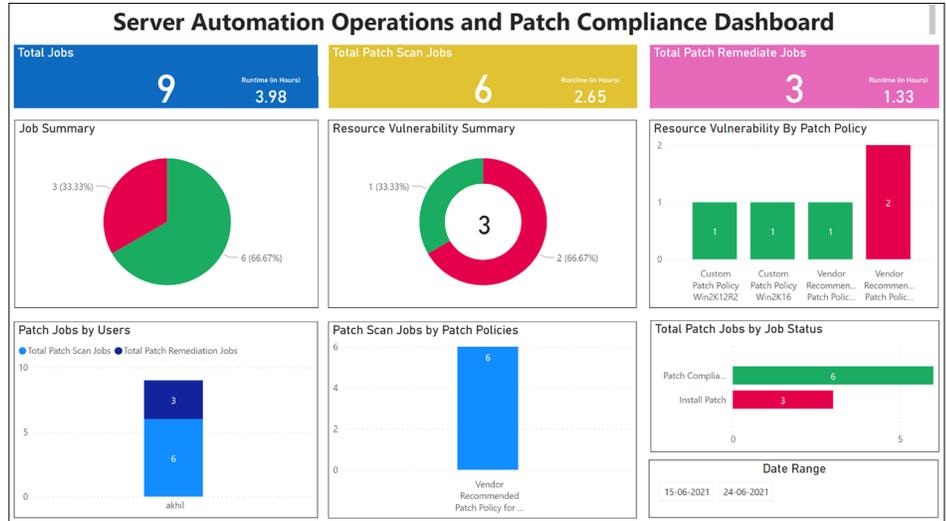


Figure 2. Sample dashboard designed in Microsoft Power BI Desktop

Access Server Automation Data Using Your Preferred Business Intelligence Tools

Being able to access SA operational data using OpenText reporting technology is one option, but if you already have Tableau or Power BI as your business intelligence tool of choice, you have the flexibility to use that instead, maintaining ROI in your existing solutions.

A BYOBI (Bring your own BI) integration that comes out of the box with SA Reporting SaaS enables you to extract data from the OPTIC Data Lake to create customized reports and dashboards using your familiar reporting solutions.

Take Advantage of SaaS for Faster Time to Value and a Lower TCO

Reporting as a service allows you immediate access and a fast track to all your SA operational data, lowering your total cost of ownership and enabling you to focus on the most important tasks. SA Reporting SaaS will give you a chance to prioritize your efforts more

easily, to look at operational insights and troubleshoot faster, helping with reduction of mean time to resolution of problems that come up regularly.

The OpenText hosted SaaS solution delivers automatic version upgrades, hosting infrastructure, security, maintenance, and management—with the flexibility to scale with your needs. No longer will you be responsible for maintaining, updating or patching the reporting platform, removing the hassles that go along with managing software products, and acquiring and managing the hardware they run on.

On-premise implemented SA data (server inventory, patch, compliance audit, software compliance scan data and more) can be forwarded to SA Reporting SaaS using the lightweight SA Dataminer component. All that is required is installation on your SA cores or meshes, and the distributed SA data will flow to the SA Reporting SaaS instance—enabling access to all your production data within 24hrs.

Extend your Server Automation value and get comprehensive reporting with an OpenText SaaS hosted solution.

Connect with Us



If you have multiple SA cores and meshes, they can all feed data up to the OPTIC Data Lake, centrally consolidating all the SA operational

data and allowing you to report on it effectively and faster than ever before.

Learn More

If you would like to see SA Reporting SaaS in action, click below to request a demo.

www.microfocus.com/SAreportingSaaSrequestdemo

www.opentext.com

SOFTWARE POLICY COMPLIANCE DETAILS					Number of Objects:		2/2	
This report is applicable only for SA. Provides information about the compliance status of resources for software policies.					Report as of Date:			
					Time Zone:		UTC	
SOFTWARE POLICY NAME	RESOURCE NAME (SERVER NAME)	RESOURCE STATUS (SERVER STATUS)	SCAN DATE	NO. OF POLICY ITEMS	NO. OF POLICY ITEMS BY STATUS			
					COMPLIANT	NON COMPLIANT	SCAN FAILED	
Apache 2.4.6 for RHEL8.X	NYDC144.advantage...	NON-COMPLIANT	6/8/2022, 12:51:43 PM	9	0	9	0	
Apache 2.4.6 for RHEL8.X	LONDC346.advantage...	COMPLIANT	6/17/2022, 3:44:16 AM	9	9	0	0	
RHEL8 Yum server config	NYDC144.advantage...	NON-COMPLIANT	6/8/2022, 12:51:43 PM	12	3	9	0	
RHEL8 Yum server config	LONDC346.advantage...	COMPLIANT	6/17/2022, 3:44:16 AM	12	12	0	0	

* Mapping SA terminology for applicable entity names are enclosed within parentheses.

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Benefits of the OpenText SaaS Offering

- Automatic version upgrades
- Hosting infrastructure security, maintenance, and management
- 24 x 7 support and monitoring of solution
- Assigned Customer Success Manager
- Compliant usage and full license consumption visibility
- Flexibility to scale—no architecture, infrastructure, or logistics constraints
- Flexible license consumption to ensure cost efficiency, "pay as you go"

Note: SA Reporting SaaS is available for all SA versions within committed support contracts (SA 10.60, SA 2018.08, and SA 2020.11)