opentext™

Retain Mobile

Retain Mobile delivers secure, encrypted messaging and archiving for iOS, Android, and BlackBerry devices. This solution is for organizations that utilize personal employee and corporate devices to generate and consume business data while meeting regulatory and compliance requirements.

Product Highlights

OpenText™ Retain archives SMS/MMS, BBM Enterprise and phone call logs for Android and BBM, BBM Enterprise, PIN, SMS/MMS, and phone call logs for BlackBerry. Additionally, Retain archives all encrypted SMS/Text messages and dedicated business phone number data for iOS and Android, via the secure communications server, as well as BBM Enterprise. This means there is no need to tether or sync the device and archiving is done in real time. Retain is the only enterprise-ready archiving solution for iOS, Android, and BlackBerry devices.

OpenText™ Retain Mobile also features carrier level archiving of text messages. This gives you oversight on mobile communication data for your iOS, Android and other mobile devices on the mobile carrier network. This solution is ideal for environments with corporate-owned devices, BYOD, or a hybrid environment of both.

With Retain Mobile, you don't lose valuable information and your organization stays compliant. Your sensitive data stays securely within your organization.

Key Features

- **Message Retention:** Archives SMS/MMS, BBM, BBM Enterprise, PIN, SMS/MMS, encrypted SMS/Text messages and dedicated business phone number data

- **Retrieve and review:** Easy access to all messages in the system

- **Compliance tools:** Allow administrators, human resources, compliance officers, ediscovery, and legal teams to review and audit smartphone user data

- **Granular search capabilities:** Users can access and search their personal archive, administrators and other named users can access and search archived messages for all users

- **Easy data publishing:** Electronic communications data (multi-platform email, social media, and mobile data) can be exported for compliance, legal, or eDiscovery purposes

- **Data control:** Users cannot alter, adjust, or delete any archived text messages

- **Rights management:** Limit access to data based on granted rights

- **Audit trail:** Complete and confidential logging for review of all auditing activities

Retain Unified Archiving

Retain provides unified archiving of all business communication including email, social media, and mobile communication data for case assessment, search, and eDiscovery. It can be deployed on-premises or in the cloud. This includes email archiving for Microsoft Exchange, Office 365, Gmail, and OpenText™ GroupWise platforms. Retain Mobile archives mobile device communication data for Android, BlackBerry, and iOS, including SMS/text messages, BBM Messages, BBM Enterprise, phone call logs, and PIN Messages.

Archive Mobile Device Communication

Retain Mobile is the only enterprise-level archiving solution for iOS, Android, and BlackBerry. Retain allows you to archive all mobile communication, without the need to tether or sync the device. Retain provides a fully compliant and complete archive for mobile communication.

"We are doing everything we can to stay compliant with text messages and phone calls. The only way to say it and mean it, is to have a system like Retain Mobile."

STEVE CORDER
Asst. Athletic Director for NCAA Compliance
University of Detroit Mercy

Connect with Us

Retain Mobile helps to assure that companies:

- Meet regulatory compliance standards: Dodd-Frank Act, Gramm-Leach- Bliley Act (GLB), SEC, FINRA, FRCP, Sarbanes-Oxley, HIPAA.
- Monitor smartphone usage to ensure compliance with corporate policies.
- Comply with the Dodd-Frank Act (which gives firms 72 hours to comply when trade reconstruction requests are issued)
  - **Fast mobile communication retrieval:** Retain provides fast and easy retrieval, ensuring compliance with trade reconstruction request timelines.
  - **Secure, accessible archive:** The secure archive can be searched by legal counsel, auditors, or other named users. Retain Mobile securely archives SMS/MMS, BBM Enterprise, phone call logs, and encrypted communication for Android and iOS devices, as well as archiving BBM, BBM Enterprise, PIN, SMS/MMS, and phone call logs for BlackBerry devices. Retain is the only enterprise-ready mobile communication archiving and eDiscovery suite on the market that supports BlackBerry, Android, and iOS.

How Retain Mobile Works for Android
Retain Mobile operates through a lightweight app that is installed on each device. This app captures all SMS/ MMS and phone call log data. For encrypted communication*, Retain Mobile pulls all encrypted SMS/Text messages and dedicated business phone number data from a secure server. The captured data is then automatically sent to and stored in your Retain archive in the cloud or on-premises.

How Retain Mobile Works for Apple iOS*
Retain Mobile delivers secure en-crypted SMS/Text messages and a dedicated business phone num-ber for iOS. Retain Mobile separates corporate communication data from the employees' personal data. All encrypted SMS/Text messages and dedicated business phone number data is pushed from the secure server to Retain, via the Retain Collector. The Retain Collector then routes that data directly to the Retain Unified Archive. Additionally, Retain archives BBM Enterprise messages on iOS devices.

———————

*Not available in all countries

How Retain Mobile Works for BlackBerry
Retain Mobile operates through a lightweight app that is installed on each device. This app captures all SMS/ MMS and phone call log data. For encrypted communication, Retain Mobile pulls all encrypted SMS/Text messages and dedicated business phone number data from a secure server. The captured data is then automatically sent to and stored in your Retain archive in the cloud or on-premises.

How Retain Mobile Works with Mobile Carriers
Retain Mobile features integration with mobile carriers to natively cap-ture text messages (SMS/MMS) di-rectly from the carrier's network. This captured data is archived and indexed in Retain, and is immediately available to access, search, and perform eDis-covery. This data is archived, along with multi-platform email and social media in one central unified archive.

Learn more at
www.opentext.com