

SOLUTION OVERVIEW

OpenText XM Fax app for Webex®

Securely fax documents within Webex® to enhance productivity, reduce costs, and comply with security requirements



Boost efficiency

by seamlessly managing documents and sending faxes in Webex



Enhance security

through immutable communication



Maintain compliance with industry-specific regulations

Faxing remains an essential form of communication for many industries due to security and regulatory requirements. However, swapping software or even locations (for access to in-office MFPs) is not always the most efficient workflow. Businesses are looking for ways to integrate fax into the workflows that tie together the hybrid workplace, such as Webex®.

The OpenText™ XM Fax™ application for Webex brings secure, compliant digital fax directly into the app.* Through a chatbot conversation connected to the XM Fax app, users can seamlessly send faxes without ever leaving the Webex environment.

Boost efficiency through a seamless workflow

Enable efficient and seamless workflows by remaining in Webex to manage files, collaborate, and now also fax documents. Eliminate the need for users to print, switch devices, or establish different folders and repositories. Intuitive design means the new integration can be adopted with minimal staff training.

Enhance security

Fax remains the gold standard for secure communications in a wide range of industries. Integrating it into Webex workflows increases the likelihood staff will use it rather than being tempted by other insecure options or shadow IT workarounds.

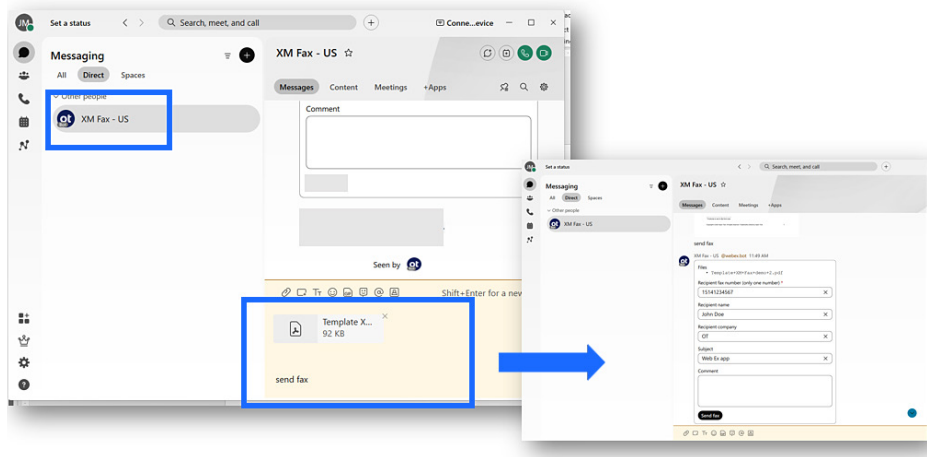
* XM Fax Cloud account required

[🔗 XM Fax product page](#)

Maintain compliance with industry-specific regulations

Many industries are bound by extensive security, privacy, and other regulations that impose communications requirements for which fax is the ideal solution. Noncompliance and breaches can lead to huge fines, lost business, and ruined reputations. This integration allows organizations to continue to maintain compliance while adapting to new hybrid work requirements.

XM Fax is an enterprise-grade digital fax solution for businesses of all sizes. It features complete encryption with centralized traceability for easier audits as well as optional zero retention settings. The solution enhances productivity, reduces costs, and helps organizations comply with the highest security requirements of industry regulations. Integrating XM Fax with Webex combines the benefits of modern digital collaboration tools with the reliability and security of fax.



About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).

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