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SERVICE OVERVIEW

Migrate FirstDoc to OpenText Documentum D2

FirstDoc to Opentext Documentum D2 Migration and Solution Configuration Service





Decrease costs



Reduce custom coding requirements



Speed deployment



Improve consistency

OpenText[®] Documentum[®] D2 provides a proven, secure and scalable document repository with a modern and flexible client interface. Its information architecture is based on the industrystandard DIA EDM and TMF Reference Model.

With OpenText's customized FirstDoc to Documentum D2 Migration and Solution Configuration Service, Professional Services consultants prepare for the migration and get organizations up and running on the new system by:

- Analyzing data quality and performing data validation.
- Mapping the sets of documents to be transferred.
- Capturing previous audit events from FirstDoc to preserve the audit trail.

After the migration preparation work, Professional Services consultants work with customers to configure the new solution in accordance with their business requirements and then migrate all data and documents to the test environment.

The final step involves education and training, including train-the-trainer sessions for champions, super users or internal training staff, including the creation of classroom training slides and quick reference guides.

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Through simplified information management and wider user adoption, Documentum D2 provides greater consistency of enterprise content management rules and policies. It decreases employee training costs and eliminates FirstDoc maintenance fees. Organizations can replace customizations with configurations and easy upgrades, which ensure they always have the latest software.

The OpenText team has deep business knowledge of the Life Sciences space in which the FirstDoc solution is generally deployed. Coupled with detailed knowledge of the Documentum D2 product and how to leverage its capabilities to replace custom code, no one is better positioned to provide customers with a smooth transition from FirstDoc to the purpose-built Documentum D2 solution, based on industry standards, such as DIA EDM and TMF Reference Models.

- Consulting Services
- Managed Services
- Learning Services

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

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