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## SERVICE OVERVIEW

## InfoArchive FasTrak - Decommissioning Service for Legacy Applications with OpenText InfoArchive

FasTrak for decommissioning your first application while retaining access to all the information via OpenText InfoArchive





Rapidly & efficiently decommission 1st application at a fixed price



70-80% reduced effort AppBuilder tool accelerates the project, fast ROI



Simplified design



Certified experts
Benefit from oneteam accountability

Many organizations must maintain legacy applications to retain access to legacy information—both database data and related documents. The need to retain access may be driven by business needs or by regulatory requirements. It is often quite costly to maintain legacy systems and decommissioning those applications while meeting business and regulatory needs is very attractive.

This FasTrak service package is a complete OpenText Professional Services project delivering a rapid and lowest-cost way to decommission one application. The package introduces InfoArchive technology into an organization and provides business users with a great experience accessing legacy information. The engagement is comprehensive and flexible enough to address common application decommissioning scenarios and tailors the business interfaces to the specific needs of the business users.

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## **Case study**

OpenText Professional Services drives down costs for long term archiving of logistics records for Agility Logistics and maintains rapid access to records for compliance and customer account management.



"Professional Services plays a crucial role with the right engineers, architects, and managers. The value of the product is really very tightly linked or integrated to the people you bring to the table at the end of the day. We have 24×7 support with OpenText."

Deepak Sharma
Global IT Director,
Business Solutions and Support

## Efficiently decommission 1st application for a fixed price

Leveraging experience and specialized tools, OpenText Professional Services will decommission one application including up to 500Gb of information for a fixed price. The project quickly and successful implements the OpenText InfoArchive solution in two technical environments and archives application database information and unstructured content such as documents from the legacy application. Additional results include a fully configured business user interface in InfoArchive supporting continued access to archived information and positioning the customer for decommissioning of the legacy application at the time of their choosing. Knowledge transfer to the customer's project team is included to enable a smooth solution transition and further utilization of the InfoArchive solution within the organization. Additional comprehensive product training and certification is available and recommended from OpenText as project add-ons.

## The OpenText AppBuilder tool accelerates the project – 70% reduced effort, faster ROI

This FasTrak project features proven execution methods and the Professional Services AppBuilder tool to accelerate InfoArchive application definition. The expert use of our tools saves up to 70% of the effort in configuring the application resulting in a faster go-live and opportunity to achieve ROI sooner from the legacy application decommissioning process.

## Streamline design of business interfaces to access archived information

Beyond removing costs of maintaining obsolete systems, business user access to archived information is key to achieving business benefits from legacy application decommissioning. The proven Professional Services AppBuilder tool substantially removes risk of decommissioning a legacy application by streamlining design of business interfaces to access archived information.

#### Certified experts and one-team accountability

As the product vendor, OpenText delivers as one team! Professional Services has unparalleled access to their Customer Support and Product Engineering teams who have mutual accountability to customer success and satisfaction. Customers benefit from this one-team accountability and innovative problem-solving commitment.

#### Related services

- User Adoption and Change Management advisory services
- Training and Certification (instructor led, delivered remotely or in-person options)
- Learning on Demand (self-paced) training
- Managed Services: fully managed or customized services

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# **70-80%** typically OpenText experts using expert tools















## Extract Extract schema (including tables, views, indexes) and data.

Analyze
Analyze the legacy
schema & data (data
mining) to understand
structure, content, & DB
referential integrity.

## Build application

Solution configuration for information storage

## Build searches

Solution configuration for information access.

#### Archive data

Establish logical batches, transform data where required, and ingest data to the archive.

#### Validate data

Confirm everything exported was archived successfully. Production of chain of custody report.

| InfoArchive FasTrak Service Components            | Description  |
|---|--|
| Data discovery and requirements workshop          | Finalize requirements, architecture of target environments, detailed information on source-system and data model     |
| InfoArchive implemented in two environments       | Installation of InfoArchive software in pre-production (test) and production environments                            |
| Schema and search screen design and configuration | Definition, configuration, and deployment of customer's application within InfoArchive                               |
| Unit testing and sample archiving                 | Load of test data samples (partial load from test or production system) and testing of the application functionality |
| Customer user acceptance testing support          | User acceptance testing support from OpenText project team   |
| Project documentation and knowledge transfer      | Delivery of Solution Design Document (SDD) and training of technical team on customer application                    |
| Archive structured and unstructured data          | Load up to 500GB data from a single source system. One source system supported in project scope                      |
| Project management of<br>OpenText deliverables    | An OpenText Project Manager is assigned to the project utilizing OpenText best practice methodology                  |

To talk to an InfoArchive and decommissioning expert, please contact **Profservices@opentext.com** 

### **About OpenText**

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

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