

SERVICE OVERVIEW

OpenText Exstream CN Starter Package

Quickly enable enterprise-wide communication through a scalable foundation of the latest communications solution



Quick start

Get to work faster with expert help



Reliable foundation

With scalable cloud-native communications



Sample application

To reference for your own creations



Guidance

Work with experienced OpenText consultants

Organizations must be able to meet transactional demands and channel preferences across diverse markets. This is key to achieving superior customer interactions that drive customer retention and business growth.

OpenText Communications Solutions enable organizations to deliver consistent customer experiences by designing ultra-personalized, compliant communications. With the OpenText™ Exstream™ CN (Cloud Native) Starter Package, OpenText Professional Services experts have built a best-practice procedure to launch your modernized communications journey.

Get a fast start with modernized communications

The OpenText Exstream CN Starter Package follows a proven methodology to help customers go live rapidly. OpenText consultants deploy Exstream in containers across two environments in the customer's datacenter, integrating the new solution with its existing identity management.

Start your journey on a solid foundation

The OpenText project team will help establish a communications platform for your enterprise. The system will be set up according to an initial analysis that takes place with your experts. This foundation can then be used to build various applications that establish a secure, cost-effective, efficient, and reliable solution for all customer communications.

Secure digital collaboration and mobility

The Parentia corporation connects families across Belgium with timely access to financial benefits. Delivering fast, clear, and personalized information on means-tested entitlements with automated customer communications management capabilities from OpenText™ Exstream™

“The OpenText solution also has powerful workflow automation capabilities built in, which we use to ensure that all documents are reviewed by a senior member of the team before we send them to customers. This process helps us maintain high levels of quality and regulatory compliance, without causing delays in sending out documents. Thanks to support and best practices from OpenText Professional Services, we achieved a rapid implementation for OpenText Exstream Empower Editor—enabling us to get started with the new workflows quickly.”

Marc Ertveldt
Director of Marketing
and Communications,
Parentia

[Read the Success story](#)

Reference for future applications

To overcome initial hurdles quickly, OpenText consultants will deploy a sample application in your environments leveraging a large portion of product features to serve different purposes. While OpenText will use it to validate the full functionality of the platform, it also serves another important purpose, providing business analysts with a demo they can use to have valuable discussions with business users and allow them hands-on experience. Developers can use it as a library of live examples on how to configure and implement specific solution features.

Get guidance from OpenText on next steps

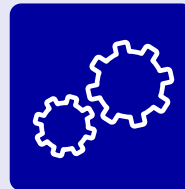
This starter package includes time for further discussions and help from experienced OpenText consultants. They can guide business analysts in the right direction and help your experts with any questions or issues that come up during the implementation or integration of applications.

Learn about the modernized solution

To support the education of your team and help them quickly learn about all the features and possibilities from the new and modernized solution, an OpenText Premium Learning Subscription is included in the service package for one user for one year. It includes online access to hundreds of courses, technical deep dives, and hand-on lab access for most courses. Five days of instructor-led public class attendance are also included.



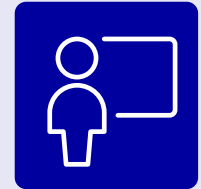
Analysis and architecture



Deploy and configure



Publish sample application and validate



Enablement and mentoring

OpenText Exstream CN Starter Package core components

Learn more

OpenText Exstream
product information »

OpenText Customer
Experience blogs »

Go live faster and extend
functionality with
packaged services »

Maximizing solution adoption »

Operate to delight with
Managed Services »

opentext™ | Professional Services

To speak with an expert about
solutions and services, please email
ProfServices@opentext.com or
visit opentext.com/services

Enable your success

Benefit from OpenText's experience, expertise, and innovative problem-solving in implementing Exstream solutions. Professional Services is a global organization with more than 3,000 experts and consultants, as well as nearly three decades of communications solutions experience. The team has unparalleled access to OpenText's Customer Support and Product Engineering teams, who share mutual accountability to customer success and satisfaction relating to products, product extensions, and services.

Related services

- User Adoption and Change Management advisory services
- Training (instructor led—remote or in-person, or self-paced)
- Managed Services: Fully managed or assistive services

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

Connect with us:

- [OpenText CEO Mark Barrenechea's blog](#)
- [X \(formerly Twitter\)](#) | [LinkedIn](#)