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OpenText Solution Extensions

Product catalog–June 2024

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1. OpenText Content Services

OpenText Content Services captures information from different sources into an integrated, enterprise-wide information grid to transform personal productivity, process productivity and control.

opentext™ | Content

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- OpenText™ InfoArchive
- OpenText™ Extended ECM

- OpenText™ eDOCS
- OpenText™ Documentum™ Platform
- OpenText™ Application Content Management

- OpenText™ OT2 Platform
- OpenText™ Capture Center
- OpenText™ Intelligent Capture

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	Application Xtender	Intelligent Capture	Capture Center	Content Suite Platform	Documentum Platform	eDOCS	Extended ECM	InfoArchive	OT2 Platform
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	Application Xtender	Intelligent Capture	Capture Center	Content Suite Platform	Documentum Platform	eDOCS	Extended ECM	InfoArchive	OT2 Platform
OpenText Intelligent Operations for Extended ECM and Documentum – Mechanical Integrity by OS				√	√		√		
OpenText Intelligent Operations for Extended ECM and Documentum – Process Safety Management by OS				√	√		√		
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OpenText eDOCS DM Extensions for Microsoft SharePoint by SeeUnity					√	√			
OpenText eDOCS Integration for Microsoft SharePoint by SeeUnity				√	√	√			
OpenText eDOCS Synchronization for Microsoft SharePoint by SeeUnity				√					
OpenText Shinydrive for Content Suite Platform, Documentum, and Microsoft SharePoint by Shinydocs							√		
OpenText Migration Center for InfoArchive by Sigma								√	
OpenText Active Client Management for Communications Center Enterprise by SoluSoft			√	√					
OpenText STModules for Intelligent Capture by Stellaris Technologies		√							

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	Application Xtender	Intelligent Capture	Capture Center	Content Suite Platform	Documentum Platform	eDOCS	Extended ECM	InfoArchive	OT2 Platform
OpenText Electronic Common Technical Document for Content Suite Platform by Stratesys				√			√		
OpenText Electronic Trial Master File Management for Content Suite Platform by Stratesys				√			√		
OpenText GxP Document Management System for Content Suite Platform by Stratesys				√			√		
OpenText Quality Event Management for Content Suite Platform by Stratesys				√			√		
OpenText Extended ECM for PLM by vdR Group				√			√		
OpenText Fuse Management Central for Content Suite/Extended ECM by VILT				√			√		
OpenText Mobile Time Capture for eDOCS by ZERO						√			

OpenText Module Suite for Extended ECM by AnswerModules

OpenText Module Suite for Extended ECM is a fully integrated set of add-on modules that provides the tools necessary to rapidly digitize existing business processes and create new tailored business applications on top of OpenText™ Extended ECM. Module Suite enhances and extends the capabilities of Extended ECM in key areas, such as forms, external integrations, workflows and intelligent automation, as well as overall user experience. This Cloud Certified add-on allows Extended ECM Platform Cloud Edition customers to build tailored solutions securely and with extreme flexibility in an otherwise closed environment.

Partner overview

AnswerModules is a Multi-Platinum OpenText Solution Extension Partner. As a product-oriented company focused on delivering innovative add-on technologies, AnswerModules is dedicated to extending and enhancing the OpenText Extended ECM platform's capabilities. AnswerModules was the first ISP able to integrate its solution with Smart View, as well as the first member of the SolEx program whose solutions were certified to be deployed in the OpenText™ Cloud. AnswerModules was OpenText Solution Extension Partner of the Year 2021 and OpenText Solution Extension Partner of the Year 2020 and received the EMEA OpenText Innovation/ Technology Award 2019.

Product overview

This solution enables businesses to rapidly digitize existing business processes and create new tailored business applications on top of Extended ECM. Its highly efficient approach, coupled with the possibility of adopting an agile methodology, reduces the time and cost associated with developing and maintaining solutions. Its simple low-coding interface enables non-technical users to create and maintain complex applications, while a modern scripting language allows developers to implement advanced scenarios without using OScript or any other proprietary language.

Product highlights

- Create advanced and dynamic forms for any business scenarios or business requirement
- Personalize the UI/UX so that it's business-centric, highly intuitive and contextualized to what end-users need
- Streamline workflows and extend the capabilities of the standard workflow engine
- Easily integrate Extended ECM with any platform, system or data source
- Automate any business process, tasks or chain of actions, regardless of complexity
- Facilitate the creation of new Extended ECM connectors to leading applications for which a productized integration enabler is not available (Extended ECM for Everything feature).

Value proposition

- Accelerate digital transformation initiatives with Extended ECM
- Create unique business solutions on Extended ECM to meet any line-of-business requirement
- Extend the platform's capabilities and use-cases thereby increasing its ROI
- Reduce the platform's TCO by decommissioning custom developments with future-proof solutions

Key integrations

- OpenText Extended ECM
- OpenText™ Content Suite Platform
- DocuSign® Signature Platform
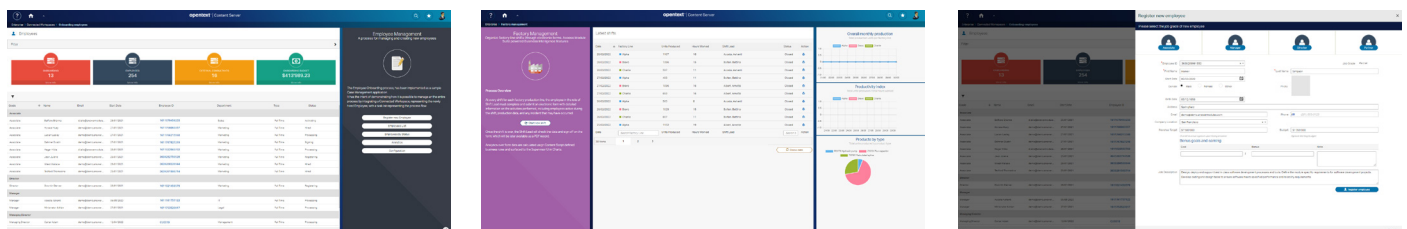
OpenText Beautiful WebForms for Extended ECM by AnswerModules

Forms are an integral part of virtually every corporate process in OpenText™ Extended ECM, however they are normally limited to being used just as a vehicle to collect information in a convenient manner. OpenText™ Beautiful WebForms for Extended ECM Platform by AnswerModules, transforms forms into much more. Forms are no longer limited to gathering data, they can now act upon that data in intelligent and automated ways and be the drivers for any sort of business process.

Module Suite greatly enhances the form capabilities of OpenText Extended ECM as well as providing the best-in-class technology for the creation of form-based applications.

Partner overview

AnswerModules is a Multi-Platinum OpenText Solution Extension Partner. As a product-oriented company focused on delivering innovative add-on technologies, AnswerModules is dedicated to extending and enhancing OpenText Extended ECMs' capabilities.

Product overview

Beautiful WebForms for Extended ECM enhances the existing form framework to make forms capable of more than simple data input. Forms crafted with Beautiful WebForms for Content Suite Platform can be used as the front end for almost any purpose, including document and content manipulation, interactive dashboards, automation of mundane tasks, etc.

Beautiful WebForms for Extended ECM also introduces enhancements to a form's functionality by adding dynamic fields, external integrations, strong validations, responsive layouts and much more. Furthermore, the tools contained within Beautiful WebForms for Extended ECM drastically simplify efforts and reduce the time required to build professional grade forms, even by non-technical users.

Product highlights

- Dynamically display form fields
- Auto populate form fields
- External data sources integrations within a form
- Deliver forms to users outside of Extended ECM

- Robust client and server-side validations
- 100% responsive, use forms on any mobile device even in off-line scenarios
- Intuitive visual drag-and-drop form builder
- Extensive library of ready to use widgets that cover various requirements

Value proposition

- Create forms for any scenario, form-based process or as an application's front-end UI
- Deliver powerful and ergonomic forms that are aligned with end-user expectations
- Inject business-logic directly into the form to guide users' inputs and always ensure data accuracy
- Allow even non-technical users to create and manage their forms

Key integrations

- OpenText Extended ECM
- OpenText™ Content Suite Platform
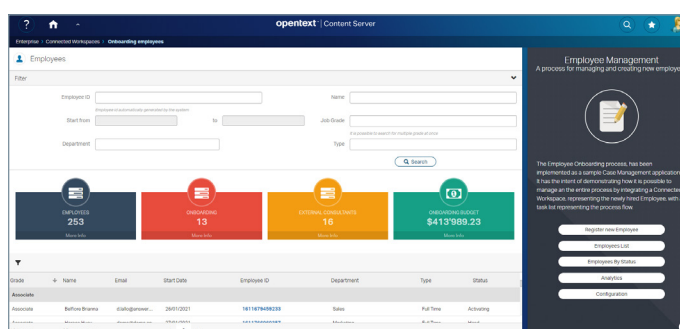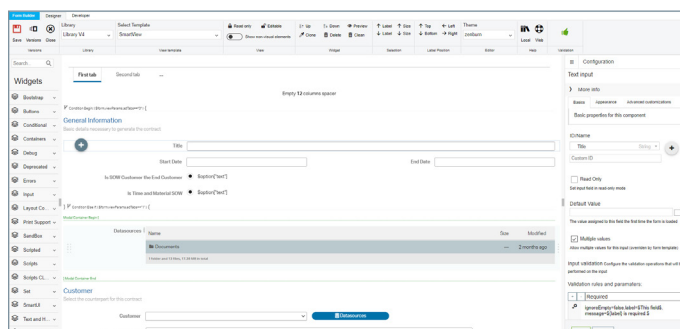
OpenText Document Linking for Content Server by Cad-Capture

OpenText™ Document Linking for Content Server by Cad-Capture makes asset centric navigation a reality. This allows the user to locate and retrieve drawings, documents and data related to the asset from any system (e.g. ERP, Asset Management or other ECMs). An integral part of this solution is the OpenText™ Brava!™ viewer, which facilitates the document linking.

The identification and classification of assets is automated based on pattern recognition, enabling users to retrieve the information they need with a single click of a button— whether from other documents in OpenText™ Content Server, information from SAP or from any other accessible systems.

Partner overview

Cad-Capture has been an OpenText Solution Extension Partner since 2005, with products on the OpenText price list since 2010. Based in the UK, Cad-Capture was founded in 1991 and is an expert in the capture, control and collaboration of documents and data.

Product overview

By turning drawings and documents into an interactive dashboard, OpenText Document Linking for Content Server by Cad-Capture takes the time and effort out of navigating through multiple systems, drawings and documents. With some bespoke features leading to great success in the Oil and Gas industry, the OpenText Document Linking for Content Server by Cad-Capture product has been developed with highly regulated and complex use cases in mind.

Product highlights

- Automatic highlighting and hyper-linking of drawings and documents
- No changes required to the content-searchable files
- Compile and validate asset master lists
- Greater adoption of metadata, using Content Server categories and attributes to improve searching capabilities
- Parse through searchable text in drawings and documents, automatically applying HotSpots to the key assets
- Automatic population of categories and attributes in Content Server

Value proposition

- Improve end-user adoption of products, such as Content Server and Brava!
- Save valuable time in navigating around multiple systems
- Increase safety standards and improve legislative compliance

Key integrations

- OpenText Content Server 16.2+
- OpenText Brava! for Content Suite 16.2+
- OpenText Brava! for Content Suite HTML5 support from Q2 2019–v16.6+
- OpenText™ Extended ECM for SAP® Solutions

OpenText Translator for Content Suite Platform by Cassia

For any customer that deals with multiple languages via documents or users, OpenText™ Translator for Content Suite Platform by Cassia takes OpenText™ Content Server's multilingual features to the next level by incorporating multilingual attributes, enterprise menu items, assisted search, system messages, news items, translation preview and much more.

Partner overview

As an OpenText Solution Extension Technology member, Cassia Content Management is a software development company that focuses on enhancing the feature set of the OpenText™ Content Suite of applications. Its success is due to providing modular solutions that allow customers to extend or add new Content Server features, streamline their business processes, facilitate user adoption and maximize their return on investment in OpenText's Content Server software.

Product overview

Translator for Content Suite Platform by Cassia enhances the multilingual capabilities of Content Server. Not only can attribute names and values, LiveReport fields and other items be presented in the users' language of choice but users can also leverage third-party APIs to find and read assets in other languages. Rigor is maintained through a combination of a corporate lexicon and reporting available to the Knowledge Manager. Translator for Content Suite Platform is also backwards-compatible, helping ensure that any existing products/integrations continue working seamlessly.

Product highlights

- Multilingual metadata provides greater adoption of facets, columns, adding content and integrations
- Translation-assisted search expands the search and collaborative capability of Content Server
- Content previewer feature empowers users to understand all content; not just content in their own language
- Multilingual reports are consolidated into a single global view in the user's language
- Multilingual workflow provides instructions, attributes, step names, etc. in the user's language

Value proposition

- Expanded user self-serve
- Find assets with content or metadata in other languages
- Preview documents in language of choice
- Improved user search and collaboration
- Increases user independence to find and preview information
- Leverages automatic translations on search queries

Key integrations

- OpenText Content Server
- OpenText Content Suite Platform
- OpenText™ Content Server Mobile
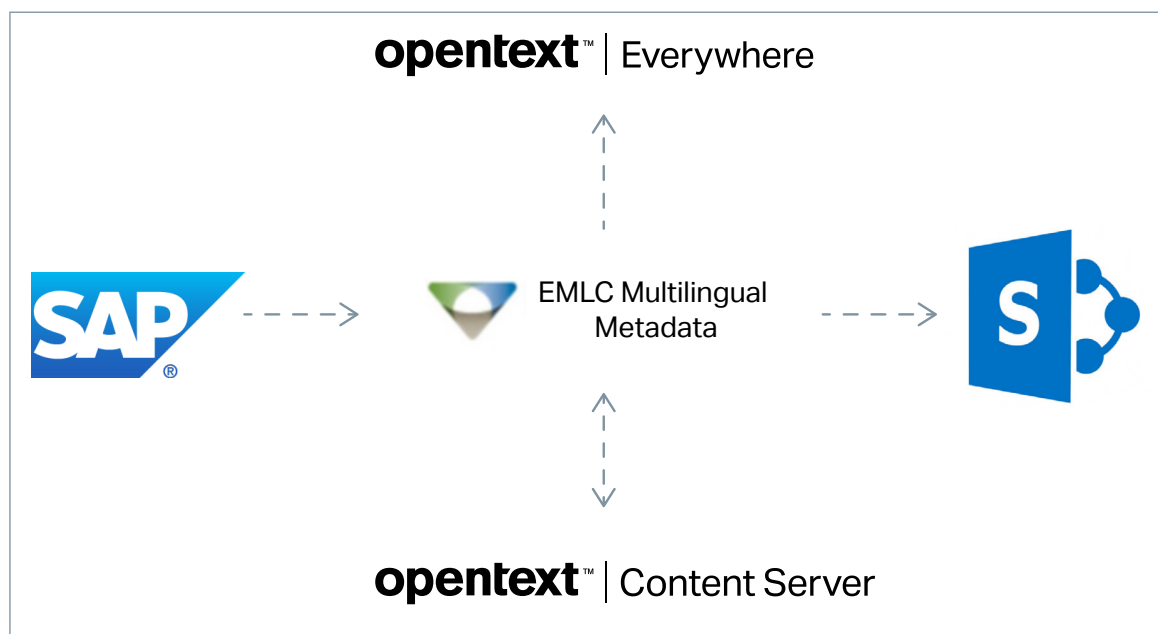
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OpenText Extended ECM Enabler for Microsoft Dynamics Customer Engagement by Contesto

Connected workspaces enrich business process flows, facilitate efficient collaboration and enable seamless customer engagement by ensuring that customer-facing teams have 360-degree insight into business data and a single source of truth for customer information. OpenText™ Extended ECM Enabler for Microsoft Dynamics® Customer Engagement by Contesto integrates OpenText Content Services with Microsoft Dynamics 365, securely and seamlessly delivering content and realtime data to Microsoft Dynamics and Microsoft Teams workspaces.

Partner overview

With more than 17 years of experience as an OpenText partner, Contesto delivers best-in-class solutions for OpenText Content Services to global organizations. Contesto helps clients integrate their leading business applications, including OpenText and Microsoft®, connecting business workspaces, increasing process efficiency and delivering sustainable value for their IT investments.

Product overview

Extended ECM Enabler for Microsoft Dynamics Customer Engagement by Contesto provides the critical connection between business processes and Microsoft Dynamics, delivering a complete set of content services to enrich sales, marketing, customer service and field services business processes.

At the center of the integration is the OpenText Extended ECM Business Workspace, connecting content to Microsoft Dynamics 365 business process flows and Microsoft Teams. Users can view, edit and share customer content, including contracts, work orders, diagrams, field and case reports, residing in the OpenText™ Content Suite Platform without ever leaving their Dynamics 365 or Teams applications.

Role-based permissions, security protocols and access rights are centrally managed to ensure authorized users can always access the specific information they need. New or updated content is instantly available and easily accessible, facilitating team collaboration when working on customer requests, field site visits or client proposals.

Because customer documents, data and content surface directly in the corresponding Dynamics 365 customer record or Teams collaboration space, users do not need to switch business applications to find a document or submit a request for information due to lack of system access. By integrating systems, streamlining access to content and surfacing actionable, realtime data, OpenText™ Connected Workspaces enable organizations to reimagine team collaboration, capitalize quickly on opportunities to boost revenue and drive higher-value customer engagement.

Product highlights

- Surface content from Content Suite directly in Dynamics 365 or Teams
- Access information relevant to selected business objects (e.g. content, transactions, client data)
- View and manage content from ERP, ECM or PLM applications without requiring full access rights or multiple user licenses
- Apply context, rules and permissions in real time to new or updated content
- Manage role-based permissions, security protocols and access rights through a unified, central structure
- Operate in Microsoft® Azure® and deployed either in the cloud or on-premises

Value proposition

- Accelerate sales cycle by surfacing realtime data and siloed content into Dynamics 365 and Teams
- Improve customer case problem-to-resolution and field service outcomes
- Drive improved productivity and collaboration with connected workflows
- Gain 360-degree insight and maximize value from both unstructured and structured content
- Support corporate data retention policies
- Maintain security and control over enterprise information
- Maximize ROI from existing and new IT investments

Key integrations

- OpenText Extended ECM Platform
- Microsoft Dynamics 365 Customer Engagement

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OpenText RFx Center for Content Suite Platform by Counterpoint

OpenText™ RFx Center for Content Suite Platform by Counterpoint manages and monitors RFI, RFQ, RFP and other procurement processes. It leverages OpenText™ AppWorks™, OpenText™ Content Suite Platform and OpenText™ Analytics Suite to bring efficiency, transparency and compliance to purchasing organizations.

Partner overview

Counterpoint, an OpenText Solution Extension Provider and OpenText Services Partner, is a leading provider of services and solutions for the AppWorks platform in North America.

Product overview

RFx Center by Counterpoint is a solution targeted at automating and improving the efficiency of bid management—creating, advertising, distributing, evaluating and awarding opportunities. It enables organizations to streamline their competitive procurement processes, monitor spend, manage vendors and automate the flow and capture of procurement information at the enterprise level. Automating the workflows used in competitive procurements, including RFPs, RFQs, RFIs, and framework agreements, RFx Center for Content Suite Platform by Counterpoint facilitates the efficient flow of work, while enabling the capture of key performance indicators and process metrics. The powerful analytical capabilities within RFx Center provide decision makers and management with real-time visibility into procurement operations and enables sound strategic decisions.

Product highlights

- Online bid management
- Vendor management and self service
- Low-code configurable procurement methods
- Low-code configurable forms
- Automated bid and contract document generation
- Industry-leading analytics

Value proposition

- Automate RFP, RFQ, RFI, Framework and sole source processes
- Leverage configurable procurement policies based on industry best practices
- Enforce regulatory compliance via procurement process automation, standardization and audit trails
- Manage procurement documents in a secure, centralized content repository
- Empower business users to rapidly configure workflows and business rules with an intuitive, easy to use interface, no coding required
- Improve efficiencies and integrity for all vendor and buyer interactions using a single, central portal—no more emailing documents

Key integrations

- OpenText AppWorks/OpenText™ Process Suite
- OpenText Content Suite Platform
- OpenText™ Directory Services
- OpenText™ Magellan™ BI & Reporting

OpenText Technical Service Management for Extended ECM, Content Suite and Documentum by Eccentex
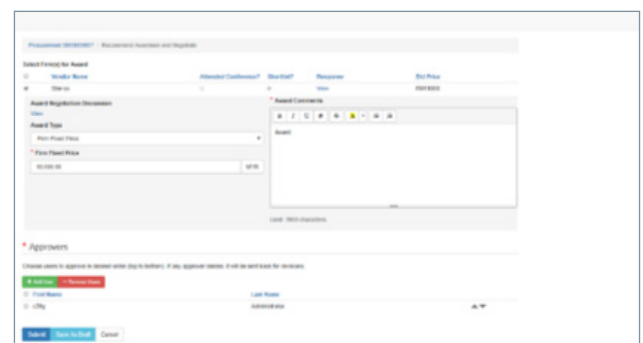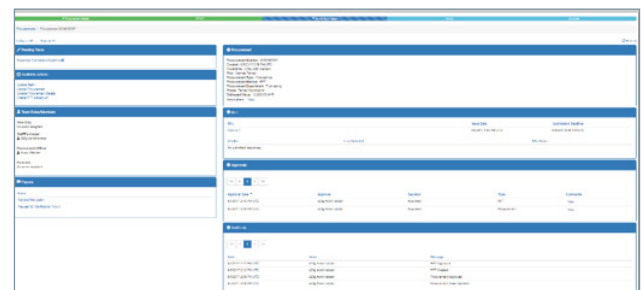
Technical Service Management (TSM) increases productivity by as much as 50 percent, delivers 100-percent compliance, tracks all related activities, implements key functionality in as little as three months and continuously adapts to changing processes across multiple functions.

Partner overview

Eccentex delivers process, customer service, customer journey and back-office automation software that empowers customers to deploy, extend and change applications rapidly and easily to meet evolving strategic business needs.

Product overview

TSM is a pre-built application, which uses the Eccentex AppBase Platform and runs over the top of and is integrated to customers' core systems without requiring systems to be modified. TSM is fully integrated with the OpenText™ Extended ECM Plaform, including OpenText™ Documentum™ and OpenText™ Content Suite. TSM focuses currently on asset-intensive industries, such Energy, Utilities, Oil & Gas, Telco, Transport and Mining, delivering streamlined processes that increase compliance, productivity and employee satisfaction, and decrease related costs by up to 30 percent. TSM manages and defines the pre-work steps of specialized processes required to ready work orders or work requests across multiple departments. These key steps include assessment, design, costing, approvals and compliance. TSM replaces systems that use un-tracked emails or Microsoft® Word, Excel®, Access® or SharePoint®, have poor or no verification of SLAs or cannot verify work as assigned correctly or at all.

Product highlights

- Install key functions in as little as 90 days.
- Enhance continuously in 15-day cycles.
- Update all core systems in a timely manner to preserve sources of truth and digital twins.
- Break down silos so multi-departmental teams can manage work for any type of asset with controlled processes.
- Eliminate bottlenecks in key processes.
- Maintain up-to-date documentation.

Value proposition

- Eliminate untracked emails, spreadsheets and documents to increase productivity and reduce costs by up to 30 percent.
- Control and audit processes across multiple functions to deliver provable 100-percent compliance and safeguard operating licenses with confidence.
- Improve morale and satisfaction by providing personnel with knowledge of what to do, when to do it and the exact status of all processes.
- Avoid customizations to expensive-to-maintain core systems by making timely updates throughout the TSM process instead.

Key integrations

- OpenText Extended ECM
- OpenText Documentum
- OpenText Content Suite
- SAP HANA®
- IBM® Maximo®
- ESRI® ArcGIS®

Key Verticals

- Oil & Gas & Utilities
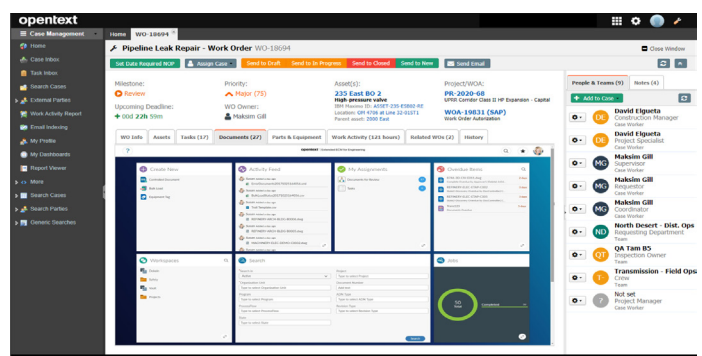
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OpenText Permissions Manager for Content Suite Platform by Fastman

OpenText™ Permissions Manager for Content Suite Platform by Fastman is the most complete permissions and information access management solution for OpenText™ Content Suite Platform, simplifying the management of access controls, reducing the risk of information leaks and enabling sound internal information controls.

Partner overview

Fastman is an OpenText authorized Technology Partner and authorized Services Partner. After more than 12 years of working together, OpenText and Fastman have more than 110 mutual clients around the globe.

Product overview

Permissions Manager for Content Suite Platform by Fastman is the leading product for viewing, managing and controlling access rights within OpenText™ Content Server and OpenText™ Extended ECM Platform. It is used by organizations around the globe to lower deployment and operational costs, reduce risk and ensure stronger compliance to policy and legislation. Permissions Manager for Content Suite Platform by Fastman is the most complete permissions management solution for Content Server. No other product provides the range or depth of functionality provided by Permissions Manager and Permissions Manager for Microsoft® Outlook®.

Product highlights

- Fully integrated Content Suite module, compatible with all versions from 9.7.1 through to 16.2

- Dashboard-driven interface for both smart and classic UIs

- View, change and replace one or all permissions on one, selected or many items, regardless of location in Content Suite Platform

- Find, replace and remove users' access to items based on applied permissions and/or security clearance settings

- Roll back and undo permissions changes made by object type, time, location and type of access, regardless of when those changes were made

- Compatible with and supports OpenText™ Brava!™ permission settings

- Enable read-only access to all viewing functions, including effective permissions, to all or selected content

Value proposition

- Permissions are a fundamental building block of Content Suite Platform, with access to all content and most functionality controlled by permissions. How these permissions are designed and managed is critical to the value customers get from Content Suite.

- Permissions Manager for Content Suite Platform by Fastman provides customers with the tools and controls to effectively manage permissions, including:

  - Transparent views of what access is in place, filtered by user/group

  - Searchable, simplified deployment and management of Content Suite

  - Reduced risk of information leaks

  - Support for internal information controls required to ensure compliance with a broad range of governance and legislative obligations

Key integrations

- OpenText Content Suite Platform

- OpenText Extended ECM
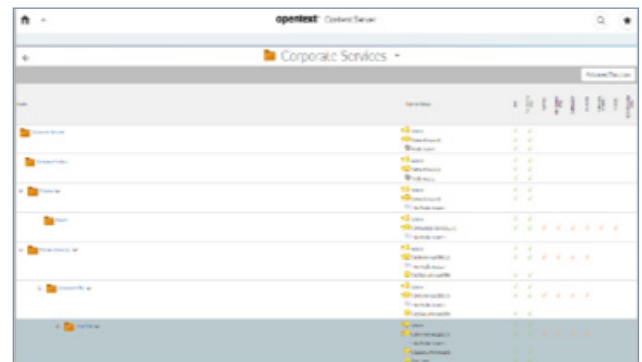
OpenText ImageOptimization for Documentum by Foxit Software

With OpenText™ ImageOptimization for Documentum™ by Foxit Software, organizations can create efficient documents while reducing costs by leveraging industry-leading, enterprise-scale document conversion and compression technology. With Foxit Software, you can do more with documents.

Partner overview

Foxit Software offers enterprise document compression and searchable PDF conversion solutions for mass document processing. Our products help organizations work smarter and safer with documents, while increasing overall business efficiency. Using Foxit solutions, you can streamline your document processing workflow wherever it's needed—smarter cloud migrations, faster file transfer and open times, easier text search to locate information, and much more.

Product overview

ImageOptimization for Documentum offers a simple way to improve business efficiency and compliance while reducing costs. The software supports automated, high-volume conversion of image documents within the Documentum repository. With advanced OCR, industry-leading file compression, and robust PDF conversion capabilities, ImageOptimization rapidly converts files to highly efficient searchable PDF or PDF/A documents.

Product highlights

- Industry-leading compression reduces black and white image documents up to 10:1 and color image documents as much as 100:1

- Speed up file transfer and open times by making files 50% smaller

- Compress files to PDF to meet email or upload size limits

- Implement faster cloud migrations while saving on storage and egress costs

- Mitigate compliance risk by standardizing archive to PDF/A

- Integrate document conversion as a service via restful web services APIs with your business applications

Value proposition

- Smarter and faster content migrations to avoid cloud budget overruns

- Speed up remote and mobile document access

- Overcome email and upload file size limits

- Ensure regulatory compliance in archived documents by converting them to PDF/A

- Leverage document conversion as a service within your processes

Key integrations

- OpenText Documentum

- OpenText Extended ECM for Documentum

Key Verticals

- Banking & Finance
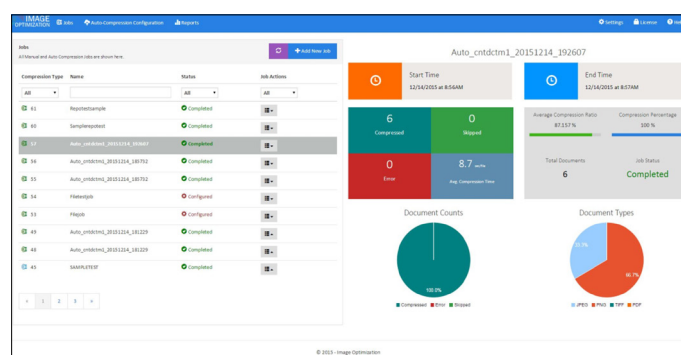
- Insurance

- Public Sector

OpenText PDF Optimization Suite for Content Server by Foxit Software

Organizations can create efficient documents while reducing costs by leveraging industry-leading, enterprise-scale document conversion and compression technology. With OpenText™ PDF Optimization Suite for Content Server by Foxit Software, you can do more with documents.

Partner overview

Foxit Software offers enterprise document compression and searchable PDF conversion solutions for mass document processing. Our products help organizations work smarter and safer with documents, while increasing overall business efficiency. Using Foxit solutions, you can streamline your document processing workflow wherever it's needed— smarter cloud migrations, faster file transfer and open times, easier text search to locate information, and much more.

Product overview

PDF Optimization Suite for Content Server enables organizations to increase business efficiency, overcome large email file and upload pain points, meet document archiving and compliance regulations, as well as reduce cloud egress and storage costs. By leveraging industry-leading, enterprise-scale document conversion and compression technology, Foxit solutions help organizations create efficient documents while reducing costs.

Product highlights

- Optimize hundreds of thousands of documents right from the user interface and without having to write code

- Industry-leading compression reduces black and white image documents up to 10:1 and color image documents as much as 100:1

- Speed up file transfer and open times by making files 50% smaller

- Compress files to PDF to meet email or upload size limits

- Implement faster cloud migrations while saving on storage and egress costs

- Convert born digital and image files to fully text-searchable PDF using OCR technology

- Mitigate compliance risk by standardizing archive to PDF/A
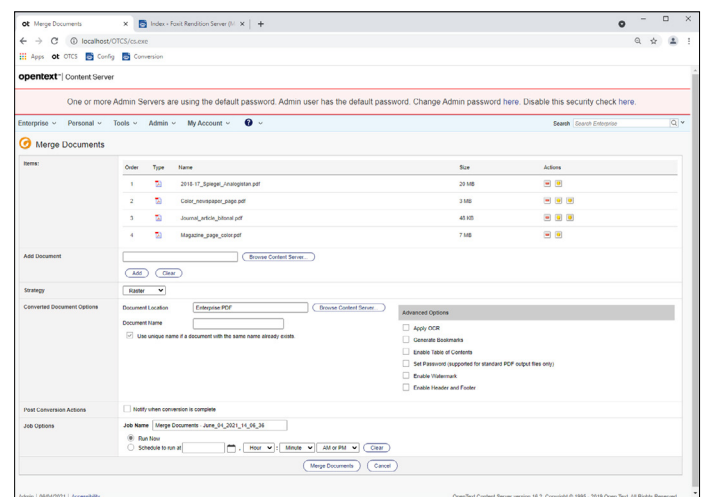
Value proposition

- Smarter and faster content migrations to avoid cloud budget overruns

- Speed up remote and mobile document access

- Overcome email and upload file size limits

- Ensure regulatory compliance in archived documents by converting them to PDF/A

- Leverage document conversion as a service within your processes

Key integrations

- OpenText Content Server

- OpenText Extended ECM

Key Verticals

- Banking & Finance

- Insurance

- Public Sector

![Foxit logo]
Do More With Documents

OpenText PDF Optimization Suite for Intelligent Capture by Foxit Software

Organizations can create efficient documents while reducing costs by leveraging industry-leading, enterprise-scale document conversion and compression technology. With Foxit Software, you can do more with documents.

Partner overview

Foxit Software offers enterprise document compression and searchable PDF conversion solutions for mass document processing. Our products help organizations work smarter and safer with documents, while increasing overall business efficiency. Using Foxit solutions, you can streamline your document processing workflow wherever it's needed—smarter cloud migrations, faster file transfer and open times, easier text search to locate information, and much more.

Product overview

Designed for automated, high-volume conversion and compression of image and born-digital documents within OpenText Intelligent Capture, OpenText™ PDF Optimization Suite for Intelligent Capture by Foxit Software enables users to create 50% more efficient documents, which in turn saves on employees' time and cloud/egress storage costs, mitigates compliance risk, and boosts overall business efficiency.

Product highlights

- Industry-leading compression reduces black & white image documents up to 10:1 and color image documents as much as 100:1
- Speed up file transfer and open times by making files 50% smaller
- Compress files to PDF to meet email or upload size limits
- Implement faster cloud migrations while saving on storage and egress costs
- Improve image quality by scanning in high resolution and in color without increasing file sizes
- Convert born digital and image files to fully text-searchable PDF using OCR technology
- Mitigate compliance risk by standardizing archive to PDF/A
- Integrate document conversion as a service via restful web services APIs with your business applications

Value proposition

- Reduce exception handling costs
- Smarter and faster content migrations to avoid cloud budget overruns
- Speed up remote and mobile document access
- Overcome email and upload file size limits
- Ensure regulatory compliance in archived documents by converting them to PDF/A
- Leverage document conversion as a service within your processes

Key integrations

- OpenText Intelligent Capture

Key Verticals

- Banking & Finance
- Insurance
- Public Sector
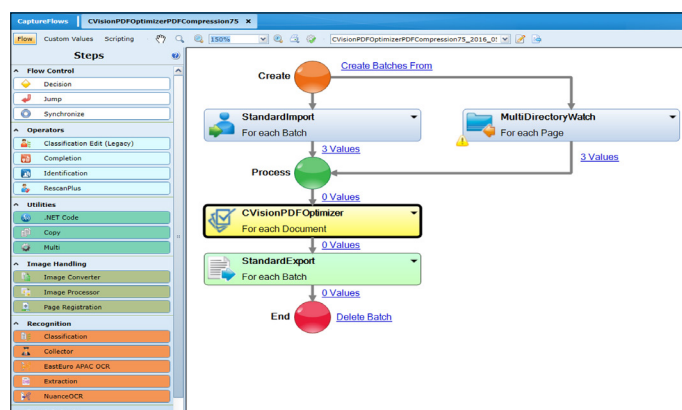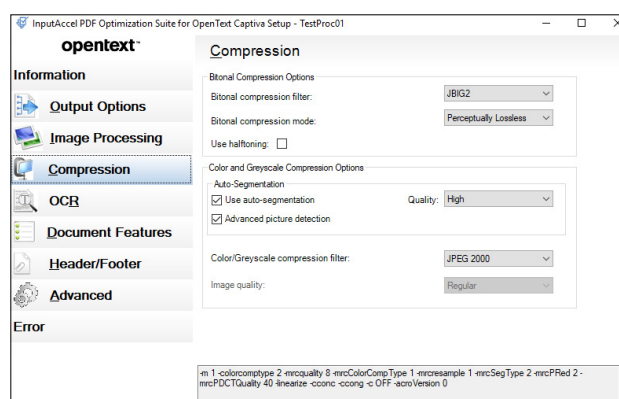
OpenText Content Suite PowerTools for Documents by GCI

OpenText™ PowerTools for Documents by GCI reduces the time and effort required to produce complex business documents; automating document compilation, metadata insertion, and publication; adding styling, formatting, structure, signing; and converting to standard file formats like PDF.

Partner overview

Global Cents' products increase the speed at which organizations work, improving automation and regulatory compliance while reducing operational costs. Using our software, these results are achieved by redesigning, optimizing, and automating business processes, minimizing regulatory compliance risks and eliminating manual errors.

Product overview

PowerTools for Documents by GCI is a configurable, easy-to-implement solution for creating multi-part, professional documents within the OpenText Content Suite. PowerTools for Documents provides production, automation, and review processing of documents of all types, including technical, marketing, commercial and legal.

With PowerTools for Documents, you can easily merge documents originating in different source formats, build standardized content template, add approval and signing, and authorize the documents for publication into your extended enterprise.

Add headers, footers, and watermarks. Insert metadata, table of contents, and bookmarks into your documents. PowerTools for Documents can OCR text documents, synchronize category and attribute data with MS Office document properties. It can even merge red-lined documents together, providing one document with all the changes and comments reducing the time and effort needed to review documents.

Product highlights

- Convert over 300 different file types into PDF
- Assemble documents as part of a controlled and structured process
- Dynamically insert paragraphs, metadata or workflow data into documents
- Graphically or digitally sign documents
- Collate and publish disparate files into a structured document
- Track and control physical print jobs
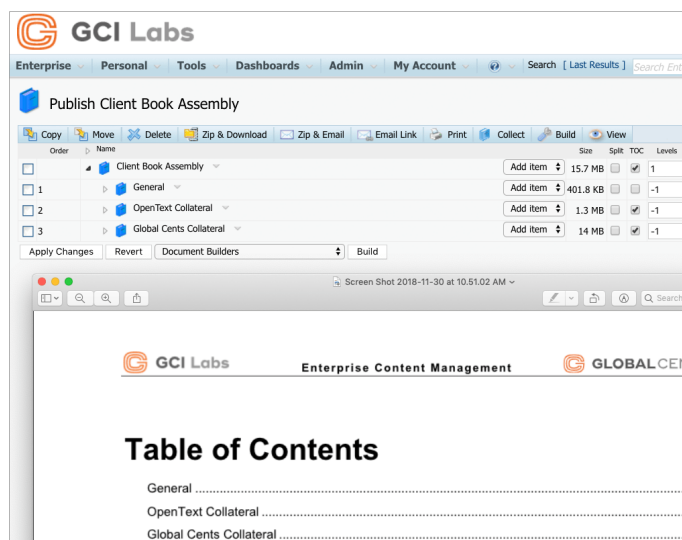
Value proposition

- Reduce content production costs
- Speed content publishing
- Increase revenue recognition
- Reduce human errors

Key integrations

- OpenText Content Suite and Extended ECM

Key Verticals

- Oil & Gas & Utilities
- Banking & Finance
- Life Sciences/Pharma

OpenText Controlled Document Lifecycle for Extended ECM Platform by GCI

Redesigning and automating manual documentation processes results in faster delivery of products and services. By automating the management of document lifecycles, Global Cents enables organizations to improve their corporate and regulatory compliance and reduce operational costs.

Partner overview

Global Cents' products increase the speed at which organizations work, improving automation and regulatory compliance while reducing operational costs. Using our software, these results are achieved by redesigning, optimizing, and automating business processes; minimizing regulatory compliance risks, and eliminating manual errors.

Product overview

OpenText™ Controlled Document Lifecycle for Extended ECM Platform removes complexity and introduces rigor into controlled document processes within Content Suite and Extended ECM by removing highly manual steps and automating common activities. It provides the workflows, reports, permissions and metadata structures, document assembly and rendering tools needed to manage complex life cycles of numerous documents directly within the Content Suite.

Through clear interfaces and tailored workflows, it makes it easier than ever for you to migrate and transform your current controlled document processes into an automated and organized solution integrated tightly into Content Suite and Extended ECM.

The Controlled Document Lifecycle solutions enable the ability to configure organizational processes within a COTS Solution. Allowing the ability to define document publishing rules for email notifications, escalations, and periodic review. The Solutions can be tailor so metadata definitions, controlled vocabulary lists, group names and process flows easily and quickly. Organizations will minimize costs relating to delays and errors.

Product highlights

- Configure your business process within a COTS Solution
- Define your document publishing rules for email notifications, escalations, and periodic review
- Tailor metadata definitions, controlled vocabulary lists, group names and process flows easily and quickly
- Create, review, approve and publish a new document to the repository.
- Perform periodic reviews for deciding if the document needs to be updated or if it is a candidate for retirement.
- Securely archived documents remain for audit purposes.

Value proposition

- Increase the transactional throughput of regulated and controlled document processes
- Redesign and automate manual processes
- Speed up the delivery of products and services
- Improve organizational and regulatory compliance, and reduce operational costs
- Consistent and auditable application of business processes

Key integrations

- OpenText Content Suite and Extended ECM

Key Verticals

- Oil & Gas & Utilities
- Banking & Finance
- Life Sciences/Pharma

OpenText Document Publishing for Extended ECM Platform by GCI

By automating document compilation, transformation, and publication processes, OpenText™ Document Publishing for Extended ECM Platform by GCI reduces the time and effort required to produce consistent and compliant documents.

Partner overview

Global Cents' products increase the speed at which organizations work, improving automation and regulatory compliance while reducing operational costs. Using our software, these results are achieved by redesigning, optimizing, and automating business processes; minimizing regulatory compliance risks, and eliminating manual errors.

Product overview

OpenText™ Document Publishing for Extended ECM Platform by GCI simplifies the process of creating and managing multi-part, assembled documents within the OpenText Content Suite. It automates document compilation, transformation, and publication processes. Adding styling, formatting, structure, and signing. Offering the ability to convert over 300 different file types into PDFs, HTML files, and more. Using Document Publishing you to automate your document creation process so it's secure, fast and efficient.

With Document Publishing, you can insert dynamic content into the assembled document. There are no limits to the amount of metadata available to be added as dynamic content like the document owner, last revision date, latest version number, and more. This kind of dynamic-content insertion can transform the assembled document, allowing for auto-generation of contracts, leases, and other legal or regulatory documents.

The solution can be configured to automatically find and collect relevant files. Adjust common formatting variables, such as font, color, size, style and the general layout and design. Including headers, footers, chapters, and watermarks. Set cover and section pages, headers, footers, etc. Auto generated the table of contents based on the document order. Add approval processes, signatures, and other publishing features.

Product highlights

- Convert over 300 different file types into PDF
- Graphically or digitally sign documents
- Assemble documents as part of a controlled and structured process
- Collate and publish disparate files into a structured document
- Dynamically insert paragraphs, metadata, or workflow data into documents
- Track and control physical print jobs

Value proposition

- Reduces content production costs
- Speeds content publishing
- Increases revenue recognition
- Reduces human errors

Key integrations

- OpenText Content Suite and Extended ECM

Key Verticals

- Oil & Gas & Utilities
- Banking & Finance
- Life Sciences/Pharma

OpenText Enhanced Archiving for Extended ECM Platform by GCI

Keeping large quantities of workflow history data increases legal liabilities and can degraded Content Suite performance. Enhanced Archiving periodically extracts and securely stores workflow data, workflow attachments, and electronic signature data where records management retention policies can be applied.

Partner overview

Global Cents' products increase the speed at which organizations work, improving automation and regulatory compliance while reducing operational costs. Using our software, these results are achieved by redesigning, optimizing, and automating business processes; minimizing regulatory compliance risks, and eliminating manual errors.

Product overview

By automatically extracting and securely archiving workflow data, workflow attachments, and electronic signature data, Enhanced Archiving for Extended ECM Platform by GCI reduces the legal liabilities and increases the performance of your Content Suite platform.

With OpenText™ Enhanced Archiving for Extended ECM by GCI you can archive Content Suite information such as standard or electronic signature (eSign) workflow data and store them back into a secure repository as XML files. Once archived, any original data from the underlying database tables can be removed, resulting in a reduction in database size and an increase in the performance of your overall environment.

GCI archived objects are stored as individual documents within the archive volume. Using this approach, standard Content Suites permissions and records management retention policies can be applied. When the data is no longer needed, it can be easily destroyed and removed from your system.

Product highlights

- Readily extract workflow data
- Securely archive eSign workflows and attachments
- Securely store archived content in an unmodifiable format
- Reduce the size of Content Suite's underlying database
- Decommissioning of legacy systems
- Apply records management retention and disposition policies to archived data

Value proposition

- Eliminate legal liabilities and improve Content Suite performance
- Automatically extract and securely archive workflow data, attachments, and electronic signature data
- Increase throughput of complex document-centric processes
- Increase cash for critical investments by reducing TCO and DSO

Key integrations

- OpenText Content Suite and Extended ECM

Key Verticals

- Oil & Gas & Utilities
- Banking & Finance
- Life Sciences/Pharma

OpenText Enhanced Deployments for Extended ECM Platform by GCI

OpenText™ Enhanced Deployments for Extended ECM Platform by GCI is the most comprehensive migration tool available for the OpenText Content Suite and Extended ECM platforms. It enables organizations to quickly, accurately and automatically copy Module Settings and any Content Suite object directly between environments regardless of versions or databases.

Partner overview

Global Cents' products increase the speed at which organizations work, improving automation and regulatory compliance while reducing operational costs. Using our software, these results are achieved by redesigning, optimizing, and automating business processes; minimizing regulatory compliance risks, and eliminating manual errors.

Product overview

A simple web interface enables developers and power-users to deliver agile developments. Enhanced Deployments quickly and accurately copies integrated applications that include Module Settings, WebReports, Forms, Workflows or any other object from development environments directly to testing and production platforms.

Enhanced Deployments enables you to automate the process of transferring module settings and objects between your OpenText Content Suite environments. It operates through a simple, web-based interface and needs no complex migration scripts. Enhanced Deployments enables administrators to migrate objects from one version of Content Suite to another without worrying about configurations or customizations with its ability to copy entire hierarchies or just small selections of content.

Using intelligent re-linking, Enhanced Deployments ensure that the referential integrity of migrated objects is maintained; links continue to work, and objects retain their connections. This makes it possible for migrated applications to run on the target system without the need for developer intervention.

Product highlights

- Transfer objects between your Content Suite environments
- Move items from one version of Content Suite to another
- Simple, web-based UI with no need for complex migration scripts
- Transfers all Content Suite object types
- Maintain referential integrity between environments
- The most comprehensive Content Suite and Extended ECM migration tool

Value proposition

- Reduce costs and simplify regulatory compliance
- Avoid errors associated with Moving Content Suite information and module settings
- Increase throughput of complex document-centric processes
- Increase cash for critical investments by reducing TCO and DSO

Key integrations

- OpenText Content Suite and Extended ECM

Key Verticals

- Oil & Gas & Utilities
- Banking & Finance
- Life Sciences/Pharma
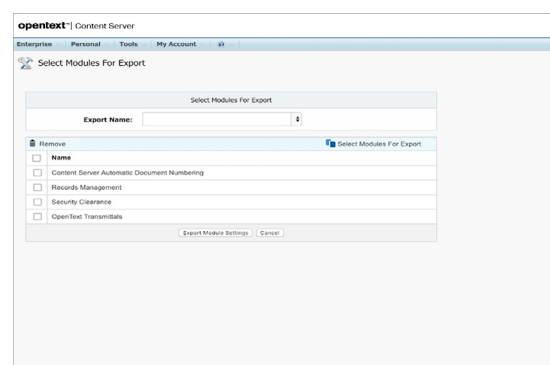
OpenText Enhanced Electronic Signatures for Extended ECM Platform by GCI

OpenText™ Enhanced Electronic Signatures for Extended ECM Platform by GCI ensures process governance and eliminates cost and effort by enhancing signature pages and watermarks and enabling OpenText Electronic Signature to sign more than one document in the same workflow making it easier for organizations to stay 21 CFR Part 11 compliant.

Partner overview

Global Cents' products increase the speed at which organizations work, improving automation and regulatory compliance while reducing operational costs. Using our software, these results are achieved by redesigning, optimizing, and automating business processes, minimizing regulatory compliance risks and eliminating manual errors.

Product overview

When signing documents within traditional paper-based processes it is common that multiple documents are collected and signed as part of a single dossier. Out-of-the-box, OpenText Electronic Signatures enforces a one-document per workflow relationship, meaning that this common practice cannot be readily mapped into the electronic world.

Enhanced Electronic Signatures for Content Suite and Extended ECM Platform by GCI these limitations are removed. Workflow designers have the ability to allow multiple attachments to any individual signing process, so that more than one document can be reviewed and signed simultaneously. In addition, any or all documents in a workflow can be converted, watermarked and signed. This enables your business process to be automated without having to be redesigned to meet the restrictions of the standard module. Create customized signing pages containing organization-specific meta-tags to ensure all the information you need is captured in the format you want to see it.

Product highlights

- Process and sign multiple documents within a single electronic signature workflow

- Dynamically identify which documents within a workflow to convert / watermark / sign

- Merge multiple source documents into a single signed document

- Add additional custom metadata to the signing page

- Simplify signing process for executives and other less frequent Content Suite users

Value proposition

- Ensure process governance

- Eliminate the cost and effort by signing multiple documents in the same workflow

- Enable control of signature pages and watermarks

- Increase throughput of complex document-centric processes

- Increase cash for critical investments by reducing TCO and DSO

Key integrations

- OpenText Content Suite and Extended ECM

Key Verticals

- Oil & Gas & Utilities

- Banking & Finance

- Life Sciences/Pharma

OpenText Web Capture for Capture Center by Image Access

OpenText™ Web Capture for Capture Center by Image Access is a high-performance, web-based capture platform enabling businesses to push out capture to wherever it is required by simply accessing a browser. It solves the problems associated with deploying and supporting capture applications via centralized management, while leveraging investments made in OpenText™ Capture Center resulting in overall lower costs with higher efficiencies. Capable of being embedded in business applications, Web Capture for Capture Center by Image Access Transactional Client makes scanning and capture part of a business process, making information immediately available—further minimizing infrastructure and support costs.

Partner overview

Image Access Corporation is a software solutions company that has been focused on the Enterprise Document Management industry for more than 30 years, including 20 years of partnering closely with OpenText. Image Access Corporation has a proven record delivering systems to Fortune 500 firms in the financial, healthcare, retail, government, legal sectors and more.

Product overview

Web Capture for Capture Center by Image Access is a web-based scanning and indexing solution for both distributed and centralized scanning. Praised by many large enterprises, Web Capture for Capture Center by Image Access:

- Is easy to use for distributed and centralized scanning/indexing.
- Can be embedded in another web application for transactional scanning.
- Delivers a browser experience equal to or better than thick client, supporting scanners up to 210 ppm.
- Provides simple integration and is highly customizable.

Product highlights

- Pricing is based on concurrent licenses (not volume/pages based)
- Supports high-volume, production-level scanners
- HTML5 based client available
- Mobile application for iOS and Android™ devices
- Direct integration with OpenText™ Intelligent Capture, Capture Center, Kofax®, Datacap, OpenText™ Documentum™, IBM® FileNet®, Box, Alfresco® and Microsoft® SharePoint®

Value proposition

- Only product available on the market that provides a fully-featured, browser-based capture solution
- Lowers IT costs associated with document capture since licensing is not based on volume
- Information and documents are immediately available in the enterprise content management system
- Ease of deployment, updates and support via centralized management

Key integrations

- OpenText Intelligent Capture
- OpenText™ OT2 Platform Extensions
- OpenText™ Documentum™ xCP
- OpenText™ Documentum™ D2
- OpenText™ Content Suite Platform
- OpenText Capture Center
- OpenText™ Application Content Management
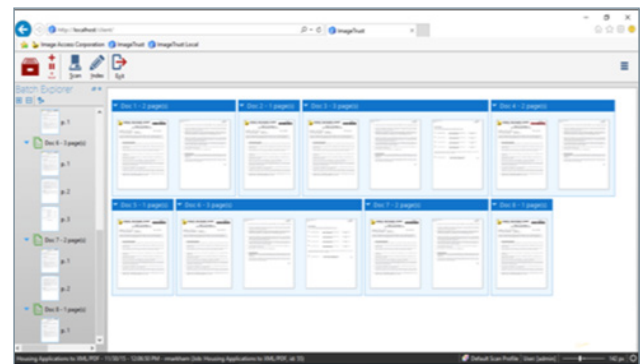
Knowledgemill Email Archiving

Reduces the cost and mitigates the risks of non-compliance and litigation concerning email content. Resolves the problem of critical information locked in user mailboxes, time wasted searching for emails and attachments and an inability to establish the full and current picture.

Partner overview

Knowledgemill has been working with OpenText since 2017 and became a Solution Extension Partner in 2023.

Product overview

Emails and attachments are the main sources of data for most organizations, but they are often stored in separate systems, creating silos. These silos make it hard to use the email data effectively because of the different ways it is stored and the ever-increasing volumes.

- Knowledgemill solves this problem by automatically storing all your emails and attachments in one central OpenText database, where you can easily search across your entire organization.

- Knowledgemill provides a rules-based email filing system that works seamlessly with Microsoft 365/Exchange and OpenText products so you can organize your emails automatically and efficiently.

- With Knowledgemill you will never lose a business-critical email again, saving valuable time with instant access to all the important and relevant data you need, anytime and anywhere.

Product highlights

- Identifies and captures only the business emails that are required to be kept.

- A server-side process which automatically replicates mailboxes into OpenText, enabling full search-and-discovery.

- Adopts a rules-based approach (i.e., archiving can be configured to start immediately, when an email reaches a certain age and/or to archive specific email folders only).

- Includes an auto-deletion capability against mailboxes.

- Is compatible with Exchange on-premise and Office 365.

- Integrates with Active Directory or 365 authentication.

- Can be installed.

Value proposition

- Enables you to access all the information in your business emails from a single OpenText database.

- Find any email or attachment with one simple content search.

- Protects you from losing or missing critical information by filing every business email in OpenText.

- Helps you stay updated on the current situation by filing emails in real-time.

- Reduces your email administration workload by using rules-based and automatic filing.

- Saves on storage and processing costs by capturing only the emails that are relevant for your business.

Key integrations

- OpenText Content Server, InfoArchive and Documentum

Key integrations

- Cross-vertical
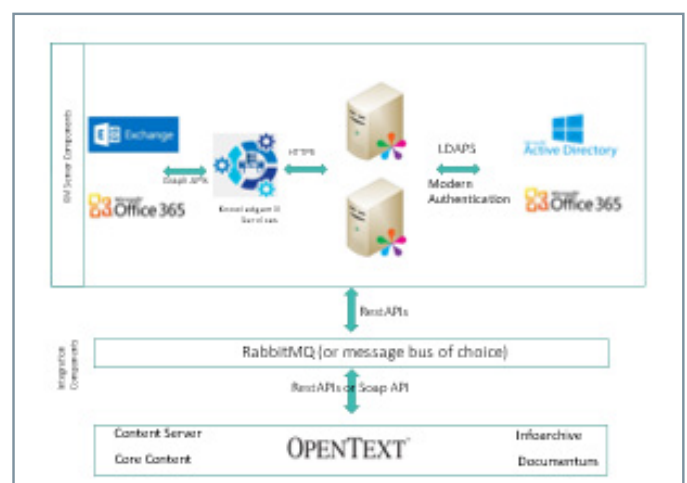
Knowledgemill Email Archiving Architecture

![opentext™] ![OS Operational Sustainability® Driving Operational Excellence™]

OpenText Intelligent Operations for Extended ECM and Documentum by OS

OE (Operational Excellences) is a program comprised of multiple departmental tenants designed to achieve world-class business performance. The OpenText™ Intelligent Operations for Extended ECM and Documentum™ by OS Platform is a collection of frameworks and solutions that leverage intelligent operations to achieve Operational Excellence leading to top quartile performance.

Partner overview

Operational Sustainability® offers integrated solutions to manage operational risk leading to operational excellence. Using powerful technology backed by expert service and consultation, OS helps facilities achieve operational excellence at a sustainable cost. OS's flagship software, OESuite®, is an enterprise platform that manages data and creates risk visibility across people, plants and processes— enabling realtime management of operational risk.

Product overview

Every industry experiences financial cycles.. Companies need to have strategies for sold out vs. cost containment scenarios, as their tolerance for risk fluctuates depending on the circumstance. OE is a journey that companies undertake to achieve world-class business performance and continuous improvement. OpenText offers companies its Intelligent Operations methodology to deliver OE 4.0 through the interoperability achieved by employing this transformational maturity model.

Product highlights

- Manage all compliance obligations and ESG strategy
- Conduct time-based and risk-based inspections and monitor Integrity Operating Windows
- Assess competency and track training
- Conduct operator rounds and manage shift handover and logs
- Enact an asset strategy and ensure equipment is reliable
- Manage change and ensure that all time-sensitive action items get closed out properly

Value proposition

- Reduce human error and enable effective operational discipline
- Create a connected and competent workforce
- Maintain the privilege to operate and enhance compliance assurance
- Optimize asset availability and reduce lost profit opportunities

Key integrations

- OpenText™ Extended ECM
- OpenText™ Documentum™
- OpenText™ Content Suite Platform

Key Verticals

- Power Generation, Oil & Gas & Utilities
- Life Sciences/Pharma
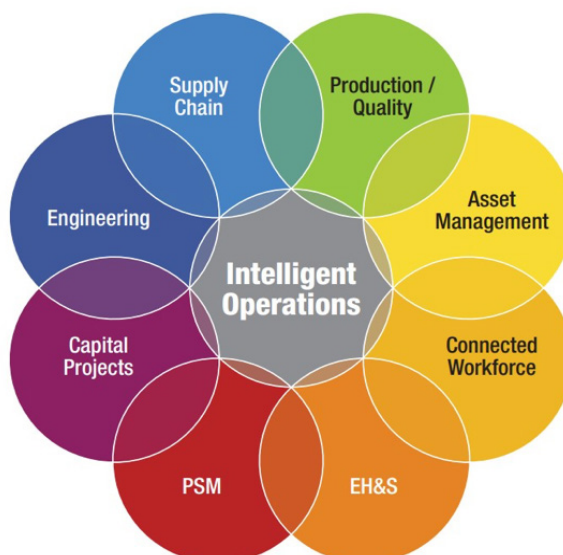
OpenText Intelligent Operations for Extended ECM and Documentum – Enterprise Asset Management / Asset Performance Management by OS

Asset Performance Management (APM) is a collection of work processes orchestrated to maximize physical asset performance, mitigate failure risk, and optimize maintenance cost. The OpenText Intelligent Operations for Extended ECM and Documentum – Enterprise Asset Management / Asset Performance Management by OS (EAM / APM) framework provides real-time feedback on your asset strategy effectiveness and recommendations to reach optimum performance.

Partner overview

Operational Sustainability® offers companies an integrated solution to manage operational risk, leading to operational excellence. Using powerful technology backed by expert service and consultation, OS helps facilities achieve operational excellence at a sustainable cost. OS's flagship software, OESuite®, is an enterprise platform that manages data and creates risk visibility across people, plants, and processes – enabling real-time management of operational risk.

Product overview

Every asset and system in an organization produces data that provides insight for smarter decision making when gathered, analyzed, and utilized. Ignoring or underutilizing it leaves your organization vulnerable to operating reactively instead of proactively, harming your competitive advantage, your bottom line, and your overall performance. Companies are asking more from their assets than ever before. To deliver on production, cost savings, environmental, and risk management goals, the EAM / APM Framework embeds operational intelligence to improve worker and asset performance – delivering Next Gen APM 4.0 insights far beyond those of traditional APM.

Product highlights

- Assess failure modes and equipment criticality, conduct RCM studies
- Conduct time-based and risk-based inspections, and track equipment deficiencies
- Monitor Integrity Operating Windows and perform operator rounds
- Execute asset strategy activities, including inspection of various asset types
- Identify equipment bad actors and monitor performance
- Enact Proof Testing
- Manage Change

Value proposition

- Call for the right operations and maintenance activities at the right time, thereby reducing costs through eliminating unnecessary or non-productive work
- Avoid equipment downtime and/or loss of containment
- Optimize asset performance over time

Key integrations

- OpenText Extended ECM
- OpenText Documentum
- OpenText Content Suite Platform

Key Verticals

- Power Generation, Oil & Gas & Utilities
- Life Sciences/Pharma
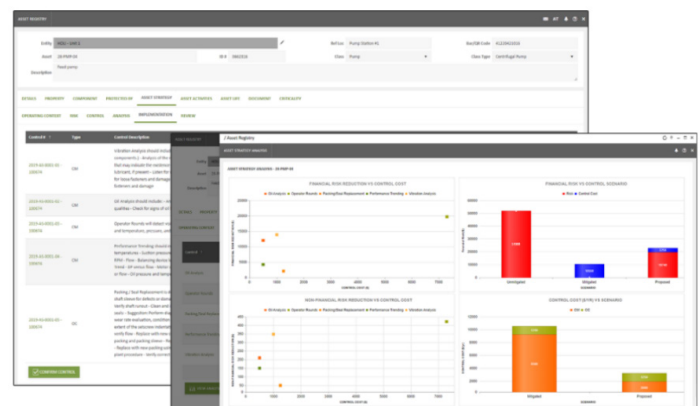
OpenText Intelligent Operations for Extended ECM and Documentum – Mechanical Integrity by OS

Recent significant industry incidents demonstrate the continued need for organizations to run reliable plants with maximum production and minimal risk – all at the lowest cost and with the least impact on employees, the public, and the environment. The OpenText Intelligent Operations for Extended ECM and Documentum – Mechanical Integrity by OS solution enhances maintenance and asset integrity outcomes while also ensuring compliance – even when the regulatory environment changes.

Partner overview

Operational Sustainability® offers integrated solutions to manage operational risk, leading to operational excellence. Using powerful technology backed by expert service and consultation, OS helps facilities achieve operational excellence at a sustainable cost. OS's flagship software, OESuite®, is an enterprise platform that manages data and creates risk visibility across people, plants, and processes – enabling real-time management of operational risk.

Product overview

Many companies are operating assets that are beyond their productive life and design intent. If you need to provide improved asset availability and equipment integrity at a lower cost to your facility, the OpenText Intelligent Operations for Extended ECM and Documentum – Mechanical Integrity by OS solution makes asset recommendations as process or equipment conditions change, supporting faster, more informed decision-making. How? The solution provides a closed loop system for systematically managing the risks associated with equipment failure so you can maintain equipment availability – reducing the potential for loss of containment and equipment downtime.

Product highlights

- Monitor and manage IOWs and circuitize equipment
- Address feedstock variability, process upsets, and changes to damage mechanisms as they occur
- Schedule inspections, conduct thickness monitoring, leverage industry standard inspection codes, capture robust calculations, and enact surveys
- Calculate probability and consequences of failure for potential damages
- Manage isometric drawings on a device in the field

Value proposition

- Reduce loss of primary containment leading to incidents
- Ensure process equipment and systems are designed, fabricated, installed, maintained, inspected, tested, and replaced to prevent failures, process upsets, and accidental releases
- Focus your resources on your highest risk assets
- Implement a next-generation, best-in-class MI program

Key integrations

- OpenText Extended ECM
- OpenText Documentum
- OpenText Content Suite Platform

Key Verticals

- Power Generation, Oil & Gas & Utilities
- Life Sciences/Pharma
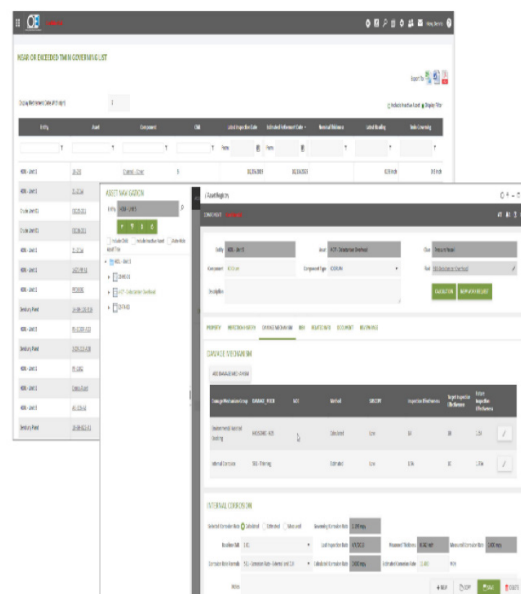
opentext™

OpenText Intelligent Operations for Extended ECM and Documentum – Process Safety Management by OS

Process Safety is part of your basic license to operate, as well as a starting point to develop an enterprise risk registry. The OpenText™ Process Safety interoperability model will move your focus from safety to comprehensive risk to reduce process safety incidents, human error, and equipment losses.

Partner overview

Operational Sustainability® offers integrated solutions to manage operational risk leading to operational excellence. Using powerful technology backed by expert service and consultation, OS helps facilities achieve operational excellence at a sustainable cost. OS's flagship software, OESuite®, is an enterprise platform that manages data and creates risk visibility across people, plants, and processes – enabling real-time management of operational risk.

Product overview

Accurate data management requires a commitment first to determine what matters – and therefore what must be measured and managed – and second to implement an aligned PSM software package like the OpenText Intelligent Operations for Extended ECM and Documentum – Process Safety Management by OS solution (PSM) that is capable of gathering, analyzing, and utilizing all of that essential interrelated data to support the desired outcomes. How? PSM employs a comprehensive, interoperable set of modules aligned with the latest best practices in process safety culture and execution strategies to deliver signifcant and sustainable process safety improvements.

Product highlights

- Leverage pre-configured processes, metrics, and technical standards for PSM
- Conduct time-based and risk-based inspections, monitor integrity operating windows and track equipment deficiencies
- Track MOCs and conduct PSSRs
- Plan work permit activities, perform gas testing, and enable bypasses
- Conduct PHA and LOPA studies, log near-misses and incidents, and conduct audits
- Manage and access Process Safety Information, including procedures, on a device in the field, and track employee training

Value proposition

- Enable better Process Safety execution, leading to Operational Discipline
- Lower operational risks by advancing beyond traditional process safety compliance and embracing Risk-Based Process Safety (RBPS)
- Make the right investments in process safety resources to protect lives and value, and move toward Operational Excellence

Key integrations

- OpenText Extended ECM
- OpenText Documentum
- OpenText Content Suite Platform

Key Verticals

- Power Generation, Oil & Gas & Utilities
- Life Sciences/Pharma

OpenText Application Retirement for InfoArchive by Platform 3

OpenText™ Application Retirement for InfoArchive by Platform 3 Solutions helps organizations easily retire legacy IT applications in a compliant and efficient manner by connecting, learning, configuring, extracting and maintaining data governance during migrations to OpenText™ InfoArchive as the system-of-record.

Partner overview

Platform 3 Solutions has been an OpenText Solution Extension partner since 2018 and an OpenText authorized Reseller since 2017. Platform 3 Solutions is a leading InfoArchive partner with a global presence, application-retirement expert consultants and real-world experiences in retiring thousands of applications for clients, such as United Health, Medtronic, NASDAQ, JP Morgan Chase and Briggs & Stratton. Platform 3 Solutions helps customers reduce IT costs, maintain proper information governance and enable them to adopt advanced technologies faster, while being 100-percent focused on the InfoArchive repository as the final database for archived and retired systems.

Product overview

Application Retirement for InfoArchive by Platform 3 Solutions provides a single toolset that includes:

- **Extraction connectors:** Including working with IBM mainframe/AS400 systems, traditional database systems and unstructured systems, such as IBM® Notes®, Microsoft® SharePoint® and legacy ECM technologies

- **Metadata analytics:** Unique capabilities to automatically understand data relationships and create user views

- **Extraction services:** Move the data and content at a rate that makes sense, rather through a slower, trickle feed or max network capacity

- **InfoArchive configurator:** Automatically configure InfoArchive for the legacy information, data relationships and data retention plans

- **Query screen wizard builder:** Bring a wizard-based, screen-building experience to automatically create InfoArchive query and reporting screens

Product highlights and value proposition

- Automatically connects to any legacy technology, rather open systems, Windows® or IBM mainframe

- Automatically extracts the business logic and data intercedences necessary to effectively extract information from legacy systems

- Automates set-up, data movement and transformation and query/reporting results for end-users

- Maintains chain of custody in data movement to validate information integrity to the records, compliance and legal teams

- Allows for repeatability of best practices as an organization looks to build out an 'Application Decommissioning Factory' model to clean up its senile and zombie applications

- Drives incremental spends and archive growth via time-to-value brought to InfoArchive

Key integrations

- OpenText InfoArchive
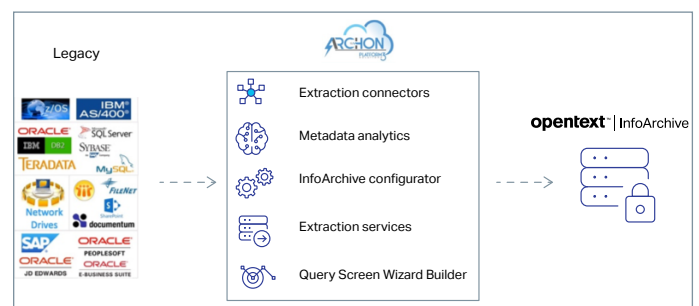
OpenText Extended ECM for IBM Maximo by Qellus

OpenText™ Extended ECM for IBM® Maximo® manages unstructured content related to enterprise assets and maintenance processes over the complete asset lifecycle. It allows for more efficient collaboration in asset-related projects to improve reliability and safety in production and to reduce downtime and outages of plants.

Partner overview

Qellus specializes in creating seamless, integrated, content enabled solutions with OpenText across enterprise and cloud applications including; IBM®, SAP®, Salesforce®, Microsoft®, Oracle® and many more. Qellus provides digital transformation solutions that help organizations do more, grow more, be more effective and productive.

Product overview

Integrated Enterprise Content Servicesi Platform

By leveraging the Extended ECM platform by OpenText, Qellus allows unstructured asset information to be shared across the operations and maintenance processes in Maximo as well as procurement processes in ERP systems. Integrating with a full featured document management system allows for improved collaboration with suppliers and subcontractors, managing the handling of complex work orders within and outside of your organization.

Shorten time to value by rapidly showcasing digital capabilities

Qellus also shortens the time to value by starting with a predefined set of workspace templates and metadata providers, allowing the ability to quickly get user feedback and tailor it to fit your needs. A product and deployment approach is the difference between delighting users and a tactical, technology-only implementation. Qellus provides a best practice configuration to jumpstart the feedback from digital experiments and demonstrate to users how extended ECM can deliver value.

Product highlights

Trusted and secure folder templates anchored to their Maximo object

Easily access and update asset data shared between ERP, Engineering and Maximo through structured folder templates to house equipment manuals, diagrams, photos, inspection reports and any other type of document relevant to the assets you manage.

Automatic tagging with Maximo driven metadata

Avoid manually tagging documents with asset data. Configure once and capture key asset data as searchable attributes on each document automatically.

Leverage built-in Maximo Business Object relationships

Since your assets don't live in a bubble, neither should your documents. Leverage existing object relationships to easily navigate from assets, work orders, purchase orders, contracts and location, for example, through their defined relationships within Maximo.

Link to your Engineering Document Management vault

Often, critical engineering drawings exist in separate repositories. Leverage the Business Attachments functionality to bring P&ID and key drawings from your engineering repositories into focus to those who need them most.

Value proposition

- **Minimize downtime and unplanned outages of assets** by driving efficiency end to end in the operations process
- **Increase plant production and operational excellence** by keeping your assets running at peak performance
- **Reduce maintenance costs** by improving the ability to locate relevant documents and simplify handoffs between actors
- **Ensure safety and compliance** by managing asset data consistently from beginning to end
- **Reduce fines and improve brand reputation** through trusted data and content

Key integrations

- OpenText Extended ECM
- OpenText Extended ECM for Engineering

Key Verticals

- Utilities
- Oil & Gas
- Manufacturing
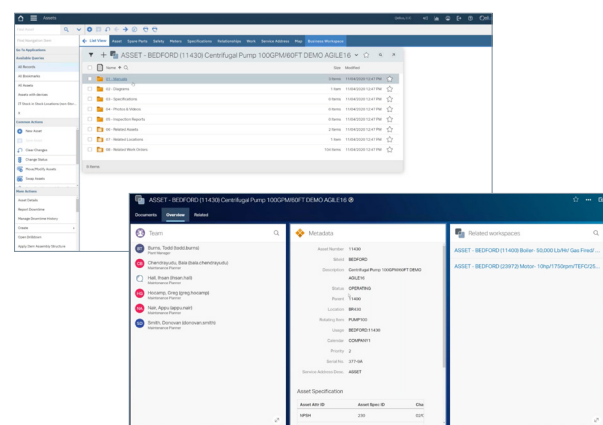
Integrated with Maximo Interface
Documents inherit Maximo metadata

OpenText Extended ECM for ServiceNow by Reva

Organizations can improve their services to external and internal customers by managing document-centric workflows in one place. With OpenText™ Extended ECM for ServiceNow by Reva, customers can access all related documents to a business process that are stored and managed in OpenText™ Content Suite directly within ServiceNow. This eliminates duplicate content storage and ensures all your business-critical documents are managed in legal and regulatory compliance.

Partner overview

Reva Solutions, an OpenText Gold Partner and Solution Extension Provider, is a systems integrator and leading provider of enterprise document management and capture solutions to all business verticals.

Product overview

Today's agile businesses need to respond quickly to their external and internal customers business request or redesign their processes to do so. Stakeholders in this value chain can't be bogged down by searching for relevant documents. OpenText Extended ECM for ServiceNow by Reva provides one solution for managing your process with ServiceNow and managing your documents with OpenText, all from one place.

Product highlights

- Use a single interface to view, manage and create documents and content all within the ServiceNow platform while leveraging OpenText as the content management system of record.

- Maintain a single source of the truth from a single pane to manage your business process and your document access and compliance.

- Provide support for both ServiceNow Application Platform UI, as well as the ServiceNow Portal solution.

- Have no more limits on file upload sizes, upload performance or governance around the content.

Value proposition

- Improve your customer retention and return rate

- Enable your business services staff to make decisions faster

- Ensure governance and compliance of your critical documents

- Save cost of duplicate and mismanaged storage

- Leverage your enterprise investments in ServiceNow and OpenText platforms

- Improve agility and adaptation to business changes resulting from acquisitions or mergers

Key integrations

- OpenText Extended ECM

Key Verticals

- Financial Services and Insurance

- Oil & Gas and Utilities

- Public Sector
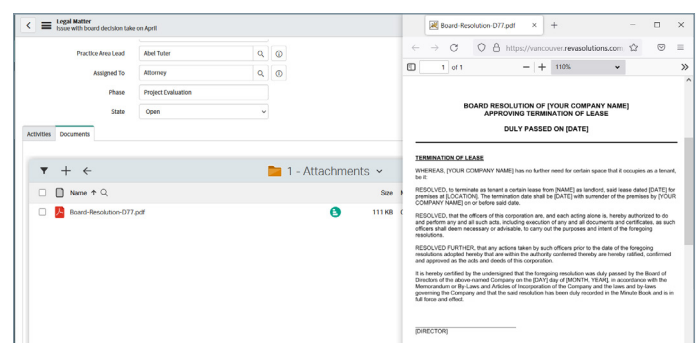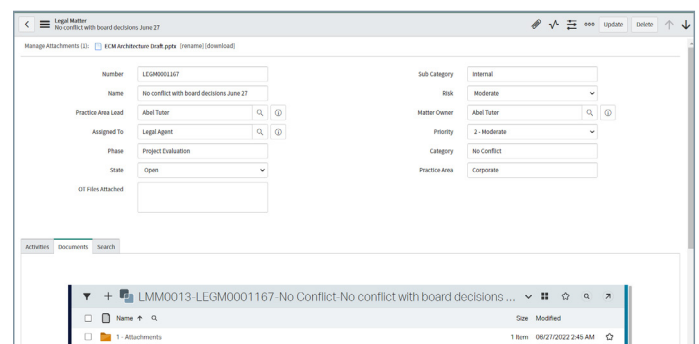
OpenText Content Security and Performance by Reveille

OpenText™ Content Security and Performance by Reveille is a powerful management and analytics solution that provides visibility and control over OpenText content platforms— OpenText™ Content Suite, OpenText™ Documentum™, OpenText™ Intelligent Capture, OpenText™ InfoArchive and OpenText™ xPression™. It goes well beyond general-purpose monitoring, providing detailed and active insight into the performance, adoption, planning, user behavior, security and audit of customers' business-critical content stacks.

Partner overview

Reveille is a proud member of the Solution Extension (SolEx) program. In the content space since 2001, Reveille works very closely with ECM/CSP providers to develop a deep understanding of their complex content environments. As a result, this purpose-built solution has allowed Reveille to cultivate happier customers for its partners by empowering them to run clean, secure and highly available environments.

Product overview

Content Security and Performance by Reveille harvests data and content-user transaction detail from each product with which it integrates. It uses that information to create insight and action along a series of disciplines: performance, app adoption, upgrade and capacity planning, reporting, audit and security to enhance the value of existing content platform investments. Content Security and Performance by Reveille operates in on-premises, cloud and hybrid environments, leveraging patented collector technology.

Product highlights

- Built with content services in mind—mission control for the entire content infrastructure

- Deep integration to OpenText with hundreds of out-of-the-box tests and numerous baseline operating KPIs

- Agentless architecture, auto-discovery and auto-configuration makes implementation a breeze

- Continuous distillation and decision on incoming data alerts organizations to issues

- Compelling and simple visualization of vast pool of knowledge

- Automatic and intelligent avoidance or remediation of issues or streamlined manual reaction

- Incorporated with Reveille's long heritage with ECM/CSP operating experience and working relationships with OpenText product management teams

Value proposition

- Improves health, security and reliability of CSP/ECM infrastructure

- Provides user activity reporting for hardened security and evidence-based audit compliance

- Enables users to forecast capacity, plan for upgrades and prepare user-based chargeback reporting

- Allows users to see developing issues and implement automatic resolution before user and business impact

- Lets users focus on new business initiatives instead of 'babysitting' platform issues

- Increases return on investment with implementation in weeks

Key integrations

- OpenText™ Content Suite
- OpenText™ Documentum
- OpenText™ Intelligent Capture
- OpenText™ InfoArchive
- OpenText™ xPression
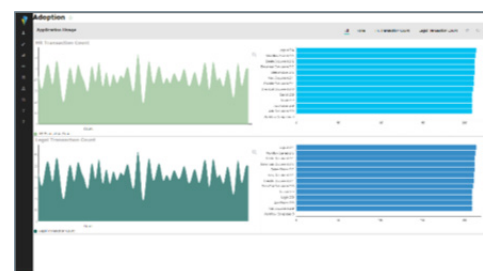
OpenText Shinydrive for Content Suite Platform, Documentum, and Microsoft SharePoint by Shinydocs

OpenText Shinydrive for Content Suite Platform, Documentum, and Microsoft SharePoint by Shinydocs is the best way to get documents managed in SharePoint. Driving 100-percent adoption and ensuring every enterprise file has an audit history, version history, permissions and classifications, Shinydrive makes search across repositories possible and delivers on information governance requirements without changing the way users work.

Partner overview

Shinydocs is a Solution Extension Partner and OpenText Global Technology Partner of the Year for 2016 and 2017.

Product overview

Most enterprise files exist on user desktops, in email and stored in shared drives. Insecure, unstructured and, often, completely unsearchable, this information presents a significant liability and security issue. Shinydrive for Microsoft SharePoint by Shinydocs moves enterprise information into SharePoint with zero user disruption and eliminates the need for training. Users can migrate content to SharePoint while keeping the same drive letters and UNC paths. Linked documents simply work in SharePoint, including xrefs in complex engineering documents and linked spreadsheets. The solution reduces the time required for users to search for files, emails and information across unmanaged repositories. Shinydocs offers the fastest time to value on the market with a deployment time of less than an hour.

Product highlights

- Work in letter drives and desktops with files automatically mapped to SharePoint, ensuring 100 percent of users are managing documents

- Migrate information in user desktops and file shares into SharePoint with zero downtime and zero user disruption

- Manage complex file types seamlessly in SharePoint, such as engineering documents and linked Microsoft® Excel® files, without relying on plug-ins, custom code or complex workarounds

- Ensure all files have an audit history, version history, user managed permissions, classifications and reporting for records management and disposition

- Utilize "Save" and "Save As" directly into SharePoint from all desktop applications

- Engage with a smooth and responsive user experience even in high latency, low availability environments without sacrificing security thanks to intelligent caching

- Install in less than an hour, for the fastest to time to value

Value proposition

- Forrester reports that more than 90 percent of enterprises admit they don't have high levels of confidence in their approach to information governance and that more than 65 percent of ECM deployments fail to reach their stated objectives in scope, functionality or budget. Shinydrive drives SharePoint user adoption and sees a 600-percent increase in documents managed in SharePoint within weeks of deployment, as shown at Derby City Council.

- AIIM results show that consolidating content facilitates search across all enterprise content and can improve productivity by as much as 30 percent.

- The system reduces costs associated with data management by up to 60 percent, while allowing employees to continue working the way they always have.

Key integrations

- OpenText™ Content Suite Platform

- OpenText Documentum

- Microsoft SharePoint
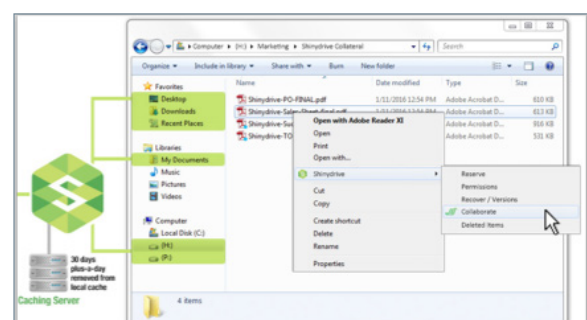
OpenText Migration Center for InfoArchive by Sigma

The OpenText Migration Center for InfoArchive by Sigma ("SMC") brings a focused capability with InfoArchive by helping SAP® clients retire legacy SAP applications. Whether it is a move to S/4HANA®, cloud migration and app rationalization initiative, reducing legal exposure or maintaining audit compliance, the SMC solution ensures clients success managing the "lifecycle of their SAP applications and data."

Partner overview

Sigma Business Solutions Inc. ("Sigma") is a Canadian company focused on developing and selling enterprise content and information lifecycle management software and services for SAP. Founded in 1997 and headquartered in Toronto, Canada, its team of 125 employees is proud to serve more than 250 clients globally. As an OpenText Gold partner, Sigma brings to the program 22 years of demonstrated skills to deliver high quality SAP data management solutions to customers in all verticals throughout North America, South America, Europe, Asia, Africa and Australia.

Product overview

The OpenText Migration Center for InfoArchive by Sigma solution is responsible for extracting, transforming and loading ("ETL") SAP data from an SAP application to OpenText™ InfoArchive. After the ingestion of SAP data from the source application to InfoArchive, SMC provides pre-built views and an ad-hoc Query Generator to ensure end-user access to archived SAP data in a similar method as SAP (emulating the SAP user experience).

Product highlights

The SMC is an ecosystem of tools and IP built specifically to extract and ingest legacy SAP data into InfoArchive.

- SAP certified solution: Our extractors have been certified by SAP and complies with all SAP development standards
- Extract data from any SAP application.
- All data types: No data is left behind. SMC extracts structured data, unstructured data, ADK data and z-table data.
- Chain of custody: Our methodology throughout the extraction and ingestion process includes various checks and balances to ensure accuracy and data preservation.
- Maintains SAP user experience: Built with the end user in mind, our queries/views emulate the SAP GUI to ensure ease of use post-migration with minimal training required.

Value proposition

Over time, SAP customers and their applications create and accumulate huge amounts of data. Over an application's lifetime this data must be kept and preserved due to legal regulations or their industry.

Archiving the data and decommissioning SAP applications can provide significant value to a customer's or client's SAP environment, such as:

- Controlling SAP data volumes and minimizing risk.
- Accelerating a customer's or client's move to SAP S/4HANA.
- Lowering cost and complexity of the IT landscape.
- Improving compliance with legal requirements.
- Supporting the complete SAP lifecycle of structured and unstructured data.

Key integrations

- OpenText InfoArchive

Key Verticals

- All Verticals
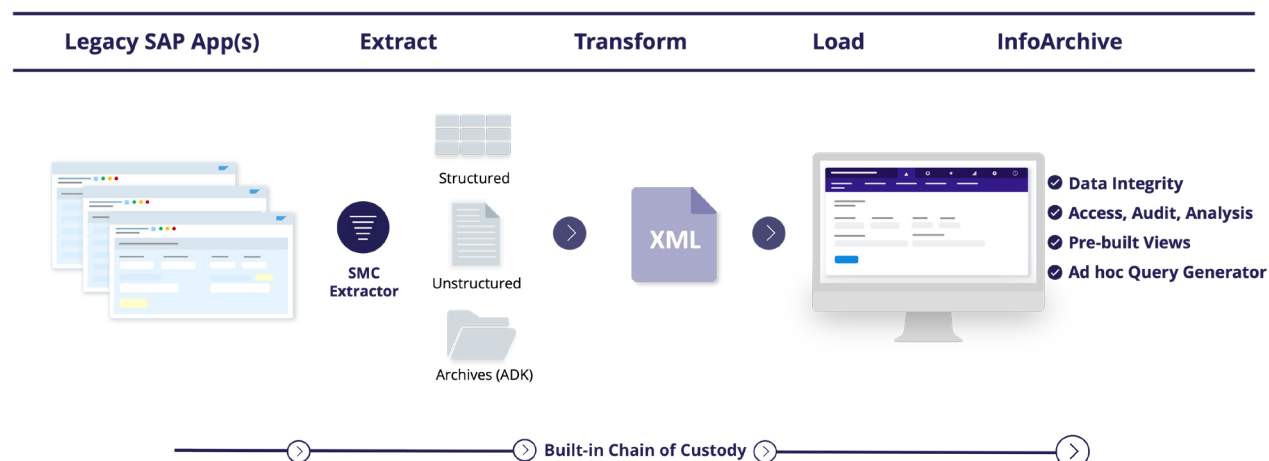
Legacy SAP App(s) — Extract — Transform — Load — InfoArchive

SMC Extractor — Structured — Unstructured — Archives (ADK) — XML

- Data Integrity
- Access, Audit, Analysis
- Pre-built Views
- Ad hoc Query Generator

Built-in Chain of Custody

OpenText Active Client Management for Communications Center Enterprise by SoluSoft

OpenText™ Active Client Management for Communications Center Enterprise by SoluSoft is built on the OpenText™ AppWorks™ Platform, along with OpenText™ Capture Center, OpenText™ Communications Center and OpenText™ Process Intelligence/OpenText™ Magellan™ BI & Reporting to deliver a fast-start case management operational implementation for Insurance. It can be utilized to collect, manage and distribute all supporting content surrounding the Line-of-Business (LOB) processes, such as underwriting, claims and customer service. Active Client Management provides a digitally transformed 360-degree view of clients and other third-party intermediaries' casework, processes, content, correspondence and analytics.

Partner overview

SoluSoft is a global OpenText solution provider and Services Partner specializing in case management, business process management, enterprise content management and document management for more than 15 years within the US and internationally. It offers a full spectrum of CASE/ECM/BPM/RECORD Management solutions along with consulting services. Given its Insurance and Financial domain expertise, coupled with Client Management solution implementation experience (AIA, AIG, MetLife, Hollard, and more), SoluSoft is well positioned to provide Insurance, Banking and Wealth Management solutions on Process Suite/Case Manage/ECM platform with associated technologies.

Product overview

Active Client Management for Communications Center Enterprise by SoluSoft makes it possible to roll out fully functional applications in a matter of weeks with integrated self-service, case management, automated client communications and analytics. The application is built on top of ACM accelerator, so it takes advantage of a fast application and low-code development environment to simplify deployment and customization and speed the rollout of new capabilities, as directed by business experts. It transforms LOB processes, such as underwriting, claims and customer service as shown below.

Product highlights

- New account opening
- Client servicing
- Claims management
- Business intelligence
- Audit trails
- Mobile support
- Automated capture and communications
- Built on low-code development environment

Value proposition

- Increase revenue
- Reduce operating costs
- Increase efficiency
- Increase customer satisfaction
- Improve customer-agent relationship
- Meet regulatory compliance
- Facilitates rapid rollout of innovative insurance products
- A faster path to digital business transformation

Key Integrations

- OpenText Capture Center
- OpenText AppWorks Platform
- OpenText Communications Center Enterprise
- OpenText™ Content Suite Platform
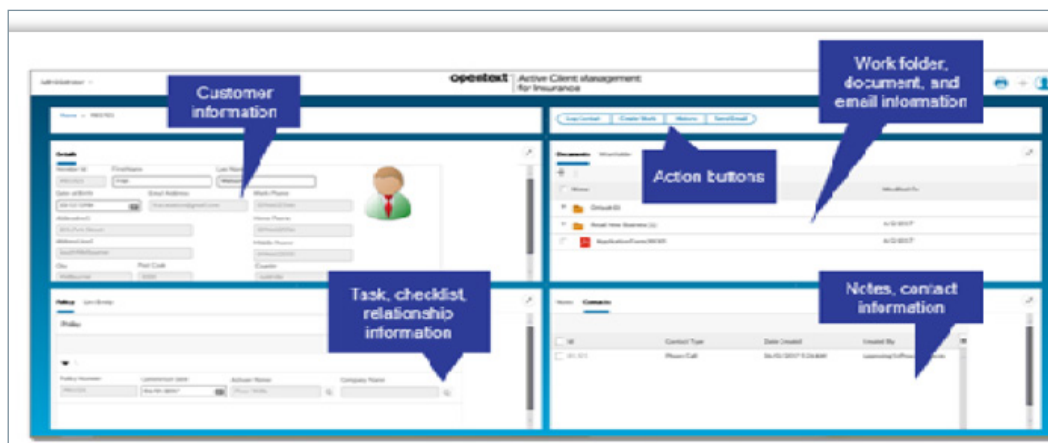
OpenText STModules for Intelligent Capture by Stellaris Technologies

STModules is a set of Intelligent Capture SDK modules, tools and algorithms that allows customers to easily and quickly build their Intelligent Capture solutions to deliver high accuracy and operator efficiency. The toolkit helps developers create solutions to complex capture requirements with simpler and smarter code in shorter development cycles.

Partner overview

Stellaris Technologies is an OpenText Technology Registered Partner based on its innovative solutions, highly skilled consultants and proven track record of excellence. Stellaris Technologies has been providing software consultancy and professional services in the Document Capture domain for customers worldwide since 2005.

Product overview

STModules is a suite of modules and algorithms. It includes page correction modules and image processing filters that improve OCR accuracy by registration and alignment of images and several field specific image filters. STModules includes an add-on to the Completion interface that enhances user navigation and allows for multi-pass keying. STModules also includes data analytics tools that assist in gathering statistics measuring OCR accuracy as well as operator productivity in terms of keystrokes and time employed to key each document. The entire STModules suite primes Intelligent Capture Extraction for producing the most accurate results and supports Completion operators to correct documents in the shortest time.

Product highlights

- **STPageReg** resizes and aligns images of structured documents

- **STSmartTables** and **STAutoTables** modules allow for capture of data from multiple distinct unstructured tables spanning across pages

- **STAutoZones** module dynamically identifies blocks of text containing varying fonts and logos and thereby helps improve zonal OCR

- **STPixProcessor** image processing filter helps convert color and greyscale images to black & white using dynamic thresholding

- **STSmartOCR** set of image cleanup filters assists with enhancing the image by removal of lines, combs, boxes and other data interferences

- **DIAStatPro** statistics tool captures the accuracy and productivity of the Production system providing a health check and feedback into development and maintenance

- **STModuleTracker** tool helps monitor overall performance of the Intelligent Capture client modules by tracking the system for bottlenecks and sends automatic alerts via email

- **STDesktopAdapter** library and API works to enhance the operator experience in the Intelligent Capture Completion module and to reduce operator keystrokes using Smart Key auto-complete feature

- **STEmailClassifier** allows type-specific processing of emails in the Intelligent Capture workflow

Value proposition

- STModules STPageReg has reduced number of templates created for structured documents from 600+ to just 8!

- STModules STAutoZones and STSmartTables have helped reduce number of templates for unstructured documents like invoices from 200+ to 3!

- STModules STSmartOCR has helped achieve very high accuracy on non-drop out forms

- Smart Key feature has resulted in 30% savings in time and 40% savings in keystrokes

- DIAStatPro statistics tool has helped customers identify areas of improvements and monitor operator throughput

Key integrations

- OpenText Intelligent Capture

opentext™

stratesys

OpenText Electronic Common Technical Document for Content Suite Platform by Stratesys

OpenText™ Electronic Common Technical Document for Content Suite Platform by Stratesys is an OpenText™ Content Suite Platform add-on to accelerate the product global eSubmission Process.

Partner overview

Stratesys has been an OpenText Solution Extension Partner since 2016. A multinational company, Stratesys specializes in digital services and is a reference firm in OpenText and SAP ecosystems, focusing on the Content Suite Platform and in all SAP-related solutions, such as OpenText™ Extended ECM for SAP® Solutions and OpenText™ Vendor Invoice Management for SAP® Solutions. Stratesys delivers services in more than 60 countries, having local presence in Brazil, Chile, China, Colombia, Mexico, Portugal, Spain and the U.S.

Product overview

Electronic Common Technical Document for Content Suite Platform by Stratesys is a modular solution, which is part of the GxP Suite and was designed to help the regulatory affairs department of a Life Sciences organization to improve and innovate its dossier preparation and eSubmission process. The solution covers the full eCTD generation process until the export of a ZIP file that includes a folder structure and an XML "backbone" file, which provides metadata about content files and lifecycle instructions for the receiving system, to submit directly to the corresponding regulatory body (EMA, FDA, etc.).

Product highlights

- Pre-configured security model with pre-defined roles
- Pre-configured governance model with pre-defined reports
- Full audit trail of all user actions in the application
- High-level and lower level folder structure enables management of full eCTD generation
- Preconfigured eCTD templates (4.0, 3.0, 2.0) compliante with communication requirements of major health authorities
- Other Countries Procedures Templates with/without folder structure
- Automatic agency Name recognition per country
- Automatic initial submission numbering and incremental updates with its sequence number

- XML "backbone" file providing metadata on the entire submission about content files and lifecycle instructions for the receiving system
- Stylesheets that support the presentation and navigation
- Associated document type definitions (DTDs)
- Collaboration with OpenText™ Blazon™ to PDF conversion

Value proposition

- Multi-device and multi access to increase and simplify user adoption and reduce training costs
- Unified dossier preparation processes within the organization, speeding up regulatory audits and process failure identification
- Simplified maintenance with business users administration tools

Key integrations

- OpenText Content Suite Platform
- OpenText Extended ECM for SAP
- OpenText Content Suite Platform Add-on for Microsoft® Office Online
- OpenText™ Brava!™
- OpenText Blazon
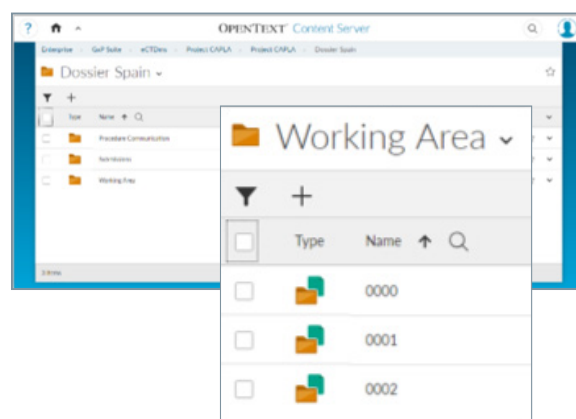
OpenText eTMF Management System for Content Suite Platform

Electronic Trial Master File Management for Content Suite Platform by Stratesys adds helps Life Science organizations to comply with industry standards for eletronic Clinical Trial information gathering, controlling audit and process management.

Partner overview

Stratesys has been an OpenText Solution Extension Partner since 2016. A multinational company, Stratesys specializes in digital related solutions, such as OpenText™ Extended ECM for SAP® Solutions and OpenText™ Vendor Invoice Management for SAP® Solutions. Stratesys delivers services in more than 60 countries, having local presence in Brazil, Chile, China, Colombia, Mexico, Portugal, Spain and the U.S.

Product overview

Electronic Trial Master File Management for Content Suite Platform by Stratesys is a modular solution, which is part of GxP Suite and was designed to give the clinical trials department of a Life Sciences organization and clinical research organizations an application that can help improve and innovate their information recording related to the clinical trials performed. This modular solution covers the full Trial Master File Process, complying with DIA Reference Model (v 2.0 and v 3.0).

Product highlights

- Task-oriented, 100-percent mobile user interface to improve productivity and adoption

- Includes project management components to govern TMF timing and completeness

- Tracks TMF evolution between clinical phases

- Supports location and distribution of content based on text or trail classification data

- Includes Quality Control Workflow for review and approval of content

- Pre-configured security model with pre-defined roles

- Secure external collaboration features for CROs and other third parties

- Enable collaboration with OpenText™ Brava!™

Value proposition

- Manage eTMF data, content and milestones in one single application, speeding up regulatory audits

- Multi-device and multi access to increase and simplify user adoption and reducing training costs

- Simplified maintenance with business users administration tools

Key integrations

- OpenText Content Suite Platform

- OpenText Extended ECM Platform

- OpenText™ Core

- OpenText™ Content Suite Platform Add-on for Microsoft® Office Online

- OpenText Brava! for Content Suite
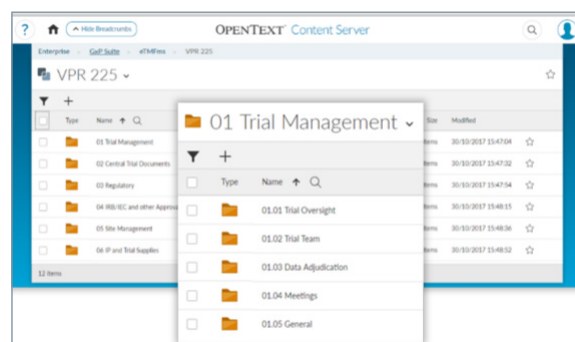
OpenText GxP Document Management System for Content Suite Platform by Stratesys

GxP Document Management System for Content Suite Platform By Stratesys is an add-on to manage the Lifecycle and Change Control of the critical controlled documented information (documents and records) that belong to the Quality Management System of an organization so that it can meet regulatory standards (FDA 21 CFR Part 11, MDR, GMP, ISO, etc.).

Partner overview

Stratesys has been an OpenText Solution Extension Partner since 2016. A multinational company, Stratesys specializes in digital services and is a reference firm in OpenText and SAP ecosystems, focusing on the OpenText™ Content Suite Platform and in all SAP-related solutions, such as OpenText™ Extended ECM for SAP® Solutions and OpenText™ Vendor Invoice Management for SAP® Solutions. Stratesys delivers services in more than 60 countries, having local presence in Brazil, Chile, China, Colombia, Mexico, Portugal, Spain and the U.S.

Product overview

GxP Document Management System for Content Suite Platform by Stratesys is a modular solution that covers the full Controlled Documented Information (CDI) lifecycle allowing a 360° vision of the regulated documentation process, and automating the change control, authoring and approval, periodic review and controlled distribution activities related to them. The solution can also be configured to leverage the functionality provided by Extended ECM for SAP to digitalize the Batch Production Record (BPR) generation and printing process and also has a module to track the learning and read and understood activities linked to a user job role that can be integrated with corporate elearning management platforms like Moodle, Cornerstone or Successfactors.

Product highlights

- Task oriented 100% mobile user interface to improve productivity and adoption
- Manage CDI lifecycle with out-of-the-box workflows for Creation, Renewal, New Version and Obsoleting
- Automated Periodic Review and Document Change Order processes

- Set of pre-defined document types based in industry best practices
- Preconfigured security model with predefined roles
- Full Audit trail of all user actions in the application (electronic signature)
- Tracking of Read and Understood and controlled copies distribution
- Automatic link of CDI to BPR based on SAP production data (material, plant, etc.)
- Template management and CDI relationship management
- Enable access to external users for task completion and content secure access

Value proposition

- Unify CDI processes across all business groups, speeding up regulatory audits and process failure identification
- Simplify user adoption and reduce training costs
- Accelerate application validation with pre-validated documentation (URS, FRS, DS, and IQ)
- Simplify maintenance with business users administration tools

Key integrations

- OpenText Content Suite Platform
- OpenText Extended ECM for SAP
- OpenText™ Regulated Documents
- OpenText™ Content Suite Platform Add-on for Microsoft® Office Online
- OpenText Brava!
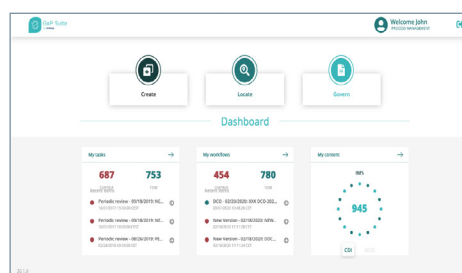
OpenText Quality Event Management for Content Suite Platform by Stratesys

Quality Event Management for Content Suite Platform by Stratesys is an add-on to help organizations comply with GMP and FDA 21 CFR Part 820 requiremnts. The solution ensures traceability and control of all activities related to the corrective and preventive actions that appear when a quality event happens.

Partner overview

Stratesys has been an OpenText Solution Extension Partner since 2016. A multinational company, Stratesys specializes in digital services and is a reference firm in OpenText and SAP ecosystems, focusing on the OpenText™ Content Suite Platform and in all SAP-related solutions, such as OpenText™ Extended ECM for SAP® Solutions and OpenText™ Vendor Invoice Management for SAP® Solutions. Stratesys delivers services in more than 60 countries, having local presence in Brazil, Chile, China, Colombia, Mexico, Portugal, Spain and the U.S.

Product overview

Quality Event Management for Content Suite Platform by Stratesys is a modular solution part of GxP Suite and designed to help the Quality department of a Life Science organization to manage the creation and investigation of a Quality Event (claim, QA non-conformities and deviations) linking it to the Corrective/Preventive Actions that are created to resolve them. THe application also manages the CAPAs lifecycle from the definition to the closure so that it can be integrated with the companies Quality plan management.

Product highlights

- Manager Quality Event creation, risk management based classification and investigation
- Manage and measure full Quality Action (CAPA) process performance based on industry standard KPIs
- Preconfigured security model with predefined roles.
- Preconfigured governance model with predefined reports
- Reference business data to provide QA-CAPA corporate dashboards
- Link event content to business objects (Material, Customer, Delivery Note, etc.)

- Link CAPA to Audit Management activities in SAP QM module
- Audit event discovery activities and event closure
- Automatic trigger of Change Control to update Quality documentation managed in GxPims
- Extended event creation and follow up via mobile app

Value proposition

- Enable the management of the QA-CAPA process in one single application, speeding up regulatory audits
- Multi-device and multi access to increase and simplify user adoption and reducing training costs
- Accelerate collaboration between QA and other departments for event discovery
- Simplify maintenance with business users administration tools

Key Integrations

- OpenText Content Suite Platform
- OpenText Extended ECM Platform
- OpenText™ Content Suite Platform Add-on for Microsoft® Office Online
- OpenText™ Brava!™ for Content Suite

OpenText Extended ECM for PLM by vdR Group

Extended ECM for PLM breaks down information silos between product information and enterprise applications. It synchronizes released product data and processes between Product Lifecycle Management (PLM) applications and OpenText Extended ECM. This ensures a single source of truth for product information that is accessible for enterprise consumers in real time. Further extend the solution via connectors to ERP, MES, MRO, as well as other OpenText products.

Partner overview

vdR Group is a leading product lifecycle management (PLM) solution provider with a focus on connectivity solutions that drive digital transformation for engineering and manufacturing companies.

Product overview

Siloed product information applications like PLM and PDM maintain critical "released" information, such as CAD models, requirements, quality documentation, sourcing information, and change history. This information supports downstream functions across the enterprise. Typically, consumers of released product information have limited access to this siloed content, which impairs critical functions, such as manufacturing, sourcing, quality, and maintenance. Ultimately, product information and business information environments are disconnected.

OpenText Extended ECM for PLM by vdR Group improves collaboration and access to released product information by breaking down information silos between product information and the enterprise. It is geared to the unique needs of manufacturers and engineering. This is achieved through a middleware layer, which accelerates implementations with plug-and-play transaction templates and application connectors to seamlessly share and synchronize data, files, and processes. These are brought from applications in the engineering domain, such PLM and PDM, into Extended ECM and downstream into other OpenText solutions.

Product highlights

- Publish released parts and assemblies along with their meta data and supporting documents, CAD models, and viewables for native viewing and access in Extended ECM

- Initiate problem report (PR) and/or investigation requests, synchronizing these from Extended ECM to PLM

- Connect with all major PLM and PDM applications

- Establish bi-directional change status synchronization on common manufacturing process such as ECOs, CNs, and PRs

Value proposition

- Extend the digital thread from product engineering throughout the enterprise

- Boost collaboration between engineering and non-engineering domains, such as purchasing, quality, and maintenance

- Accelerate new product introduction and improve part reuse.

- Lower the overall cost-of-quality by 10-30 percent

Key integrations

- All leading PLM and PDM applications

- OpenText Extended ECM

- OpenText InfoArchive

- OpenText Safe Workplace Management

- OpenText Core Share

Key verticals

- Manufacturing & Automotive

- Energy & Utilities

- Life Sciences and Medical Device

opentext™

fuse
Management Central
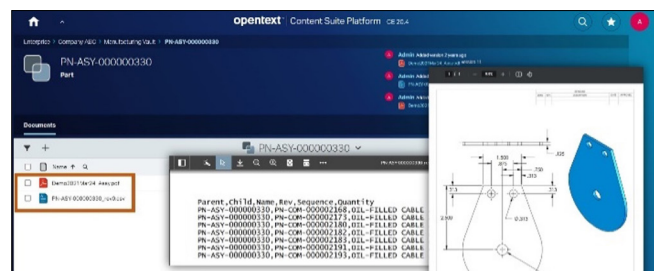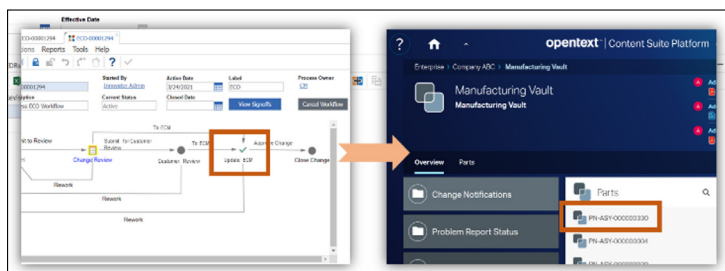
OpenText Fuse Management Central for Content Suite/Extended ECM by VILT

OpenText Content Suite administration has always been a challenging and time consuming task, not always performed as it should be mostly because of the lack of knowledge on this subject. Fuse Management Central can support any enterprise providing an advanced administration and enhanced observability across any OpenText Content Suite version allowing instant performance analysis and a close control over Threads, Agents, System Object Volume, system resources, among several others.

Partner overview

VILT is a global IT company focused on digital transformation, helping enterprises all over the world to continuously improve their customers' experience and become more operationally efficient through the adoption of digital solutions, data integration and advanced analytics.

With 18 years of solid partnership with OpenText, VILT solutions complement OpenText's portfolio, delivering new and enhanced features on top of OpenText best-in-class products, augmenting them into an exceptional product experience.

Product overview

Fuse Management Central is a centralized web administration console for OpenText Content Suite/Extended ECM, providing to Customers or Managed Service Providers a unified management and monitoring solution, introducing a new layer of security on system administration.

With its intuitive user interface, administrators can now perform administration tasks directly from a system component, maintaining the context and understanding of it. And, if it's business hours, administrators can opt to schedule any administration task, such as configurations, avoiding manual off-hours tasks.

Product highlights

- Centralized administration console with single, bulk or scheduled system operations
- Application monitoring of all system components with realtime performance and health status
- Improved user experience decreases the learning curve and leverages a more effective and unified system administration
- Time Machine allows one to visualize all correlated system and environment-wide status data, at any given point in time
- Plug and manage with simplified deployment and configuration while maintaining an advanced level of security
- Deploy anywhere solution, run it anywhere (on-premises, Google Cloud, Amazon, Azure)

Value proposition

- Insights and Control, keep track and clearly understand all EIM landscape application details, deepening its details through environments, their systems and respective components.
- Guide administrators to pinpoint alert causes by highlighting which component are firing the alert
- No logs required, increasing application performance and avoid unnecessary disk space consumption
- Up to 70% of operational costs savings

Key integrations

- OpenText Content Suite
- OpenText Extended ECM
- OpenText Archive Center
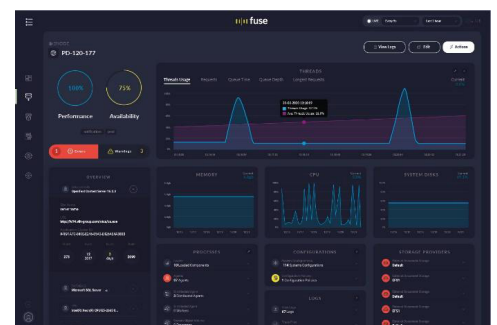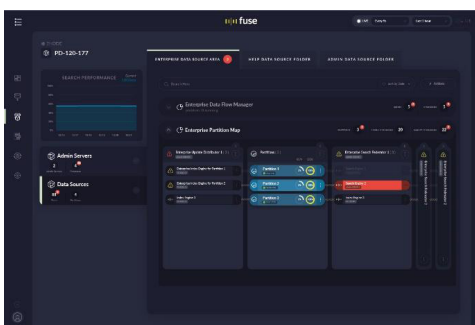
2. OpenText Legal Tech

OpenText Email Filing for eDOCS by Formpipe

OpenText™ Email Filing for eDOCS by Formpipe extends the power and capability of eDOCS by providing users with easy and efficient methods to save email into the OpenText™ eDOCS repository.

Partner overview

Formpipe has been an OpenText authorized Solution Extension Partner since 2008. Formpipe is based in Sweden and has been developing and implementing eDOCS based solutions for more than 20 years.

Product overview

Email Filing allows users both manual and automated ways to quickly and easily save email into eDOCS. Users can then perform a single powerful search in eDOCS for relevant information saved in email, Microsoft® Word or any other application data saved into the eDOCS repository. Users can purge email from Microsoft Exchange/Outlook® once it is saved to eDOCS, making Exchange more efficient and better performing. Email Filing helps eDOCS users increase productivity and efficiency by saving time and effort when saving and finding valuable information.

Product highlights

- Auto folder filing: Automates email saving based on existing user folder structure and business practice

- Suggestive quick filing: Helps users quickly decide the correct metadata to use when filing email into eDOCS

- Marking of filed email: Marks emails saved into eDOCS so users know what has been filed and with what metadata

- Auto thread and subject filing: Helps ensure all relevant email gets filed, saving users time and effort

- Auto deletion tools: Easily deletes all saved email out of Exchange to provide better performance

- Mobile device filing: Helps filing email from any mobile device

Value proposition

- Improve content organization: Provides automated and easy to use functionality for saving email into eDOCS

- Increase data management efficiency and user productivity: Allows users to do a single search for both documents and email once email is in eDOCS, saving time and effort

- Increase compliance: Eliminates risk regarding discovery requests for email related to lawsuits or DSAR obligations

Key Integrations

- OpenText eDOCS

- Microsoft Exchange/Outlook

FROM	SUBJECT	BILLING INFO...	SIZE	CATEGORIES
Administ...	parking spot was filled today	Bulk Filing	12 KB	In DM, #66 : 5012 : 5127
Administ...	Vacation next week		12 KB	
Administ...	I need some office supplies	Bulk Filing	12 KB	In DM, #67 : 12345 : 001
Administ...	Contract review next week		12 KB	
Adminis...	meeting with client to discuss contract	Bulk Filing	13 KB	In DM, #61 : 18916 : 003
Administ...	[DM:12345|001] Another email <end>		12 KB	In DM, #59 : 12345 : 001
Administ...	[DM:12345|001] We need to have a meeting <end>	Bulk Filing	12 KB	In DM, #56 : 02000 : 002
Administ...	lunch next week Can we do lunch next week <end>	Bulk Filing	13 KB	In DM, #41 : 02000 : 001
Administ...	meeting next week	Bulk Filing	12 KB	In DM, #40 : 18916 : 002

opentext™

SeeUnity™

OpenText Content Migrator for eDOCS by SeeUnity

OpenText™ Content Migrator for eDOCS by SeeUnity solution is a powerful platform that will enable users to configure a migration in the way that is best suited to their business. Content Migrator for eDOCS by SeeUnity is built upon the native connectors of OpenText™ eDOCS, OpenText™ Content Server and OpenText™ Documentum™ systems. It helps organizations seamlessly transition content and its associated metadata, security, versions, document links, related documents, references and history to a new Enterprise Content Management system.

Partner overview

SeeUnity is an OpenText Solution Extension Partner with more than 150 joint customers. Its products have been listed on the eDOCS price list for more than 11 years. With SeeUnity's products, OpenText extends the reach of eDOCS by integrating and synchronizing eDOCS into other repositories. Its products enable secure, collaborative work environments, while ensuring content published on a Microsoft® SharePoint® intranet or extranet is governed and compliant.

Product overview

This feature-rich and scalable product enables secure content migration to and from OpenText™ Content Suite Platform, eDOCS, SharePoint, SharePoint Online and more. The tool is designed to address each facet of the migration process and expedite tasks that can be automated. Using the powerful Content Migrator Management Studio will save hours of work with configurable and reusable migration templates. Detailed reporting guides users through data validation and test runs. The solution allows an organization to take full advantage of its new environment by cleaning up, restructuring or reclassifying data during the migration process. Organizations can maintain productivity during the project and choose a convenient cutover date with delta syncs.

Product highlights

- Delta syncs
- Reusable migration templates
- Advanced metadata mapping
- Digital fingerprint
- C# scripting for customization
- Data verification
- Data transformation
- Detailed reporting
- Batch error reprocessing
- Rollback
- Performance optimization

Value proposition

- Reduce cost and complexity: Out-of-the-box templates save hours of scripting time
- Maximize productivity: Synchronized migration allows for minimal disruption
- Increase user adoption: Clean up source data and configure for an optimized target system
- Minimize errors: Customizable metadata mapping, detailed reporting and the ability to reprocess errors enable full project oversight

Key integrations

- OpenText eDOCS
- OpenText Content Suite Platform
- OpenText Documentum
- Microsoft SharePoint and SharePoint Online
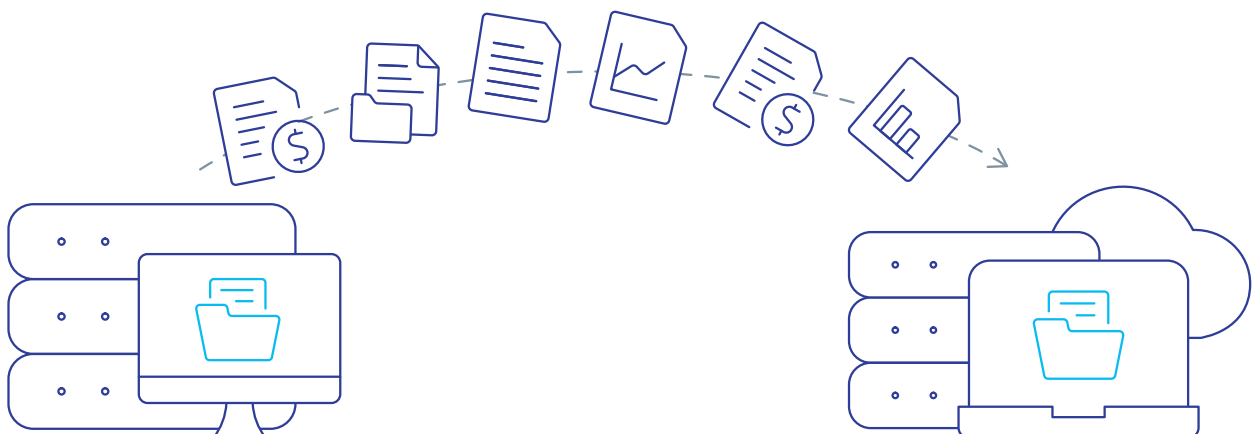
OpenText eDOCS DM Extensions for Microsoft SharePoint by SeeUnity

With SeeUnity's products, OpenText extends the reach of OpenText™ eDOCS by integrating and synchronizing eDOCS into other repositories. SeeUnity's products enable secure, collaborative work environments, while ensuring content published on a Microsoft® SharePoint® intranet or extranet is governed and compliant. It can migrate documents between OpenText™ Content Suite Platform, eDOCS, SharePoint, and other repositories with the OpenText™ Content Migrator for eDOCS. These products are adaptable and scalable, allowing for customer growth and changing ECM environments.

Partner overview

SeeUnity is a Solution Extension Partner with more than 150 joint customers. Its products have been listed on the OpenText eDOCS price list for more than 11 years.

Product overview

Web parts/app parts give a SharePoint user access into one or more eDOCS libraries and other external applications. The solution provides immediate information access from a single user interface with a powerful federated search and extends SharePoint search, enabling users to simultaneously search across active content in SharePoint databases as well as archived records within eDOCS.

Product highlights

- Centralized access to content with a customizable display
- Configurable federated search across multiple repositories from a single interface
- Realtime security trimming
- Extends native functionalities of SharePoint directly into web interface, such as check in/checkout
- Drag and drop to upload documents into the system of record
- View and edit with Microsoft® Office Online

Value proposition

- Increase efficiency and productivity: Simplify workflow by securely surfacing eDOCS DM and other ECM systems' content within a single SharePoint user interface and provide an efficient way to quickly search and return relevant security trimmed results
- Increase user adoption: Enable users to work within SharePoint to access and manage their DMS and other repositories content
- Maintain governance: Avoid content replication stored in multiple repositories

Key integrations

- OpenText eDOCS
- OpenText Documentum
- Microsoft SharePoint and Sharepoint Online
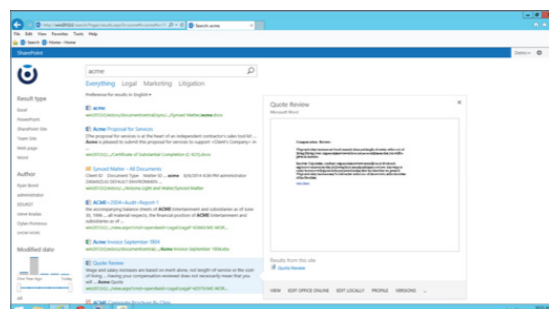
Search for SharePoint results
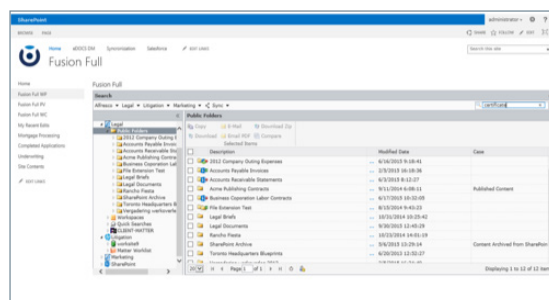
OpenText eDOCS Integration for Microsoft SharePoint by SeeUnity

OpenText™ eDOCS Integration for Microsoft® SharePoint® by SeeUnity makes it simple to integrate DM systems and external systems, such as SharePoint. eDOCS Integration for Microsoft SharePoint by SeeUnity can surface from within an app part, web part or web-based service a window that will show DM content directly from within the external application. This solution not only displays content, but also extends the native functionality of a DM into the application of choice so that employees can work directly with their content without losing functionality or crucial metadata.

Partner overview

SeeUnity is a Solution Extension Partner with more than 150 joint customers. Its products have been listed on the OpenText eDOCS price list for more than 11 years. With SeeUnity's products, OpenText extends the reach of eDOCS by integrating and synchronizing eDOCS into other repositories. Its products enable secure, collaborative work environments while ensuring content published on a SharePoint intranet or extranet is governed and compliant.

Product overview

eDOCS Integration for Microsoft SharePoint by SeeUnity holds the same functionality of DM Extensions for SharePoint, plus archiving and bi-directional synchronization of content between SharePoint and eDOCS. Users can seamlessly connect, collaborate, stay compliant and leverage powerful SharePoint federated search across all repositories.

Product highlights

- Centralized access to content with a customizable display
- Configurable, federated search across multiple repositories from a single interface
- Realtime security trimming
- Advanced auditing capabilities

- Configurable, rules-based synchronization to archive, publish or bi-directionally sync content between systems
  - Publish documents from eDOCS to a SharePoint extranet
  - Bi-directionally synchronize documents across repositories
  - Archive documents to the repository of choice and optionally delete or replace documents with a link or stub
- Security trimmed sync can be automated or user initiated
- Extend native functionalities of SharePoint directly into web interface, such as check in/checkout
- Drag and drop to upload documents into the system of record
- View and edit with Microsoft® Office Online
- Administrators can control what content is synced and when

Value proposition

- Increase efficiency and productivity: Simplify workflow by securely integrating with the best-in-class business applications, surface eDOCS DM and other ECM systems content within a single SharePoint user interface and provide an efficient way to quickly search and return relevant security trimmed results
- Increase user adoption: Enable users to work within SharePoint to access and manage their DMS and other repositories' content
- Enable secure collaboration: Support collaborative workspaces internally and externally
- Maintain governance and compliance: Control the content lifecycle by archiving content interactively or automatically back to eDOCS DM and maintain one version of the truth

Key integrations

- OpenText eDOCS
- OpenText Content Suite Platform
- OpenText Documentum
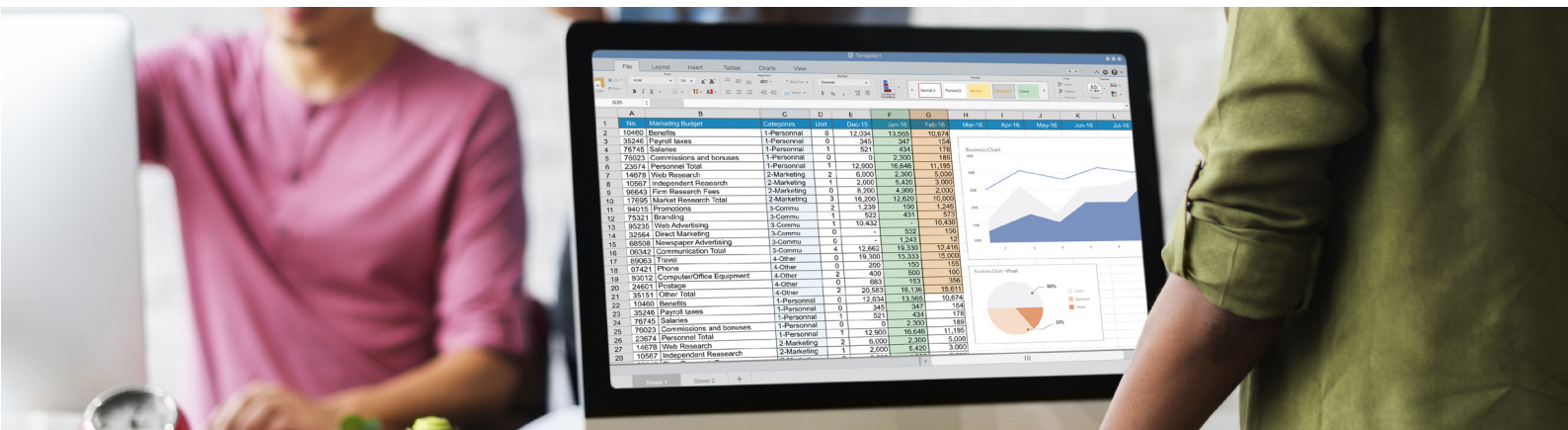
OpenText eDOCS Synchronization for Microsoft SharePoint by SeeUnity

Sync anywhere, work everywhere. OpenText™ eDOCS Synchronization for Microsoft® SharePoint® by SeeUnity gives employees the freedom to work where they want and saves them the time and hassle of working between systems. It also enables IT departments to keep content under control.

Partner overview

SeeUnity is an OpenText Solution Extension Partner with more than 150 joint customers. Its products have been listed on the OpenText eDOCS price list for more than 11 years. With SeeUnity's products, OpenText extends the reach of eDOCS by integrating and synchronizing eDOCS into other repositories. Its products enable secure, collaborative work environments, while ensuring content published on a SharePoint intranet or extranet is governed and compliant.

Product overview

With eDOCS Synchronization for Microsoft® SharePoint® by SeeUnity, users can seamlessly connect, collaborate and stay compliant. Rather than relying on users to store and save documents, eDOCS Synchronization for SharePoint automatically synchronizes entire directories between SharePoint and eDOCS and keeps both replicated directories completely up to date. The system makes it easy to configure rules to manage folder conflicts, map metadata between systems and sync permission changes.

Product highlights

- Configurable, rules-based synchronization to archive, publish or bi-directionally sync content between systems
  - Publish documents from eDOCS to a SharePoint extranet
  - Bi-directionally synchronize documents across repositories
  - Archive documents to the repository of choice and optionally delete or replace documents with a link or stub
- Advanced auditing capabilities
- Security trimmed sync can be automated or user initiated
- Administrators can control what content is synced and when

Value proposition

- Increase efficiency and productivity: Simplify workflow by securely integrating with the best-in-class business applications
- Enable secure collaboration: Support collaborative workspaces internally and externally
- Maintain governance and compliance: Control the content lifecycle by archiving content interactively or automatically back to eDOCS DM and maintain one version of the truth

Key Integrations

- OpenText™ eDOCS
- OpenText™ Content Suite Platform
- OpenText™ Documentum™
- Microsoft SharePoint and SharePoint Online
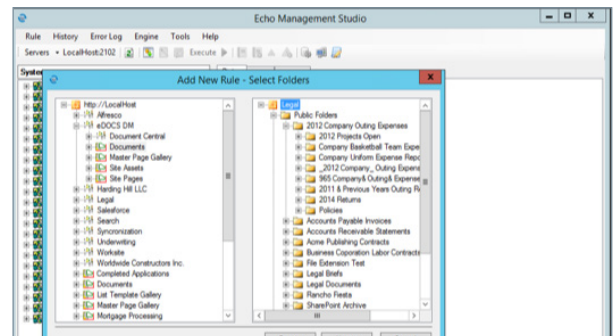
Adding a new sync rule for SharePoint and eDOCS

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ZERØ

OpenText Mobile Time Capture for eDOCS by ZERO

Partner overview

ZERO, an OpenText partner since 2021, is the leader in Cognitive Productivity Automation. ZERO provides a scalable solution for automating repetitive cognitive processes that saves time and money. ZERO provides automation of: Email & DM Compliance, Time & Activity Capture, Data Loss Security, Data Classification, Information Prioritization, and Task Management.

Product overview

OpenText Mobile Time Capture for eDOCS by ZERO allows knowledge workers to be more productive by automating on-billable administrative tasks, allowing them to focus on high value work.

As you read this, professional services organizations are wasting their most precious resource – knowledge. Professionals in legal, finance, consulting and every other industry where expertise is the main deliverable, are spending up to 30% of their time on administrative tasks. This is time that isn't spent on billable, work product generation. Mobile Time Capture is an AI-powered, Cognitive Productivity Automation solution that integrates with your existing tools to reduce time spent on administrative tasks like email filing and mobile time capture. Easily implemented, secure and highly adoptable, the reduction on time spent on administrative tasks by knowledge workers means an immediate return on investment.

Product Highlights

- Automatically file emails with unparalleled accuracy into OpenText eDOCS

- Passively, automatically, and contemporaneously captures billable time spent on interacting with client email on a mobile device to the correct client/matter workspace

- Analyze large volumes of email faster and more accurately than any other mobile email client

- Increase data loss security with email wrong-recipient detection

- Highly adoptable with intuitive interface that allows for passive functionality

Value proposition

- Automated email filing can save **27 hours per professional of administrative time per user each year**

- Capture **23 hours per professional of billable client time on mobile email per year**

- **99+% accuracy** for email ready-to-file prediction

Key integrations
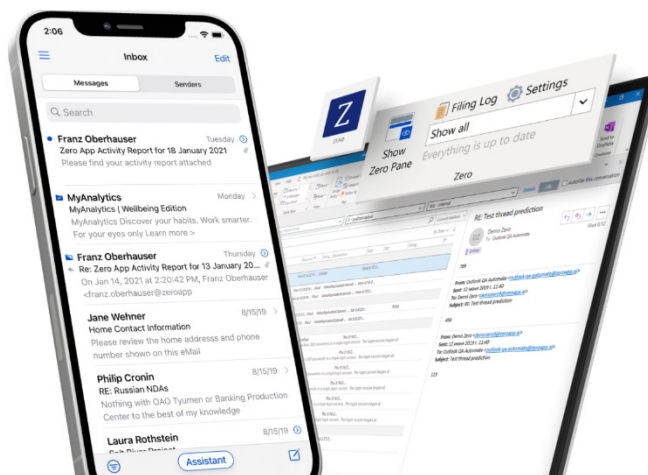
- OpenText eDOCS

- OpenText Exstream Empower

Key Verticals

- Legal

- Management Consulting

- Professional Services

AI-Powered Automation for Innovative Firms

ZERØ automates time-consuming administrative tasks for knowledge workers, allowing them to focus on work product.

Calculate the Financial Impact for Your Firm

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3. OpenText Digital Experience

The OpenText™ Experience Platform provides the solutions needed to connect entire customer journeys, across all critical touchpoints, helping exceed expectations while optimizing operations.

opentext™ | Experience

- OpenText™ Media Management
- OpenText™ TeamSite™
- OpenText Exstream™

- OpenText™ Optimost™
- OpenText™ Qfiniti

- OpenText™ LiquidOffice™
- OpenText™ Explore

	Explore	Exstream	Exstream Empower	Liquid-Office	Media Management	Optimost	Qfiniti	TeamSite
OpenText Marketing and Project Management for Media Management by Acheron					√			
OpenText Medical Legal Review by Acheron					√			
OpenText Media Management Connector for Adobe Experience Manager by Cyangate					√			
OpenText Media Management Connector for FADEL Rights Cloud Manager by Cyangate								
OpenText Rights Cloud for Media Management by FADEL					√			
OpenText Content Localization for Media Management by Mediawide					√			
OpenText Interactive Personalized Videos for Exstream by Mediawide		√	√					
OpenText Video Analytics for Magellan by Hendricks Corp.					√			
OpenText e-Invoicing for Communications Center Enterprise by Sovos TrustWeaver		√	√					

OpenText Marketing & Project Management for OTMM by Acheron

OpenText™ Marketing & Media Management by Acheron provides the leverage to manage all marketing and media-related work in one place with fully integrated OpenText™ Media Management systems. This media project management (MPM) solution is built on top of OpenText™ AppWorks™, Media Management and OpenText™ Media Management Creative Review. It allows organizations to create and track media-related project activities at a centralized level. MPM supports project creation and management with dynamic tasks, deliverables and resource management, along with deep integration to Media Management.

Partner overview

Acheron, an OpenText Solution Extension Partner, is an innovative company specializing in Open Text products, such as AppWorks, Media Management, Media Management Creative Review and OpenText™ Content Server. Acheron has successfully supported OpenText customers and extended their OpenText products' footprint. Acheron and OpenText's partnership brings add-on business value and time to market to customers in their digital transformation journey.

Product overview

Marketing & Media Management by Acheron is a comprehensive solution that is built on Media Management and AppWorks to empower marketing teams and project managers to manage all their creative workflow in one place, from initial request to delivery. Marketing & Media Management by Acheron automates the digital project lifecycle and delivers a holistic approach to digital marketing by extending Media Management and customer experience management with the intelligent business process management engine. MPM provides configurable workflows and supports seamless integration with Media Management. It helps in simplifying and streamlining the distribution and tracking of marketing contents to downstream channels.

Product highlights

- Centralized projects
- Resource management
- Task and workflow management
- Project templates
- One-click approvals
- Enhanced collaboration and publishing capabilities
- Gantt charts and calendar views
- Reports and dashboards

Value proposition

- Increased transparency
- Extended team collaboration
- Simplified compliance
- Reduced time to market
- Increased project success rate
- Reduced project review time

Key integrations

- OpenText Media Management
- OpenText AppWorks
- OpenText Media Management Creative Review & Analytics
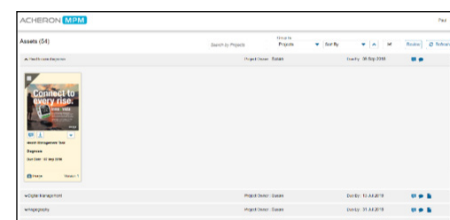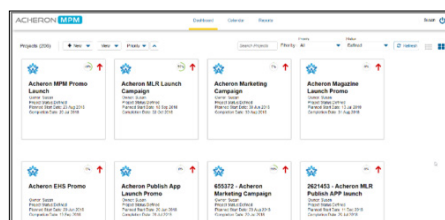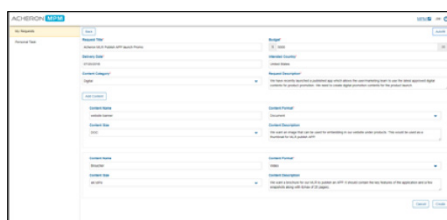
OpenText Medical Legal Review for Media Management by Acheron

Medical legal review has always been one of the most challenging and complex aspects of the marketing production process for Life Sciences companies. Organizations need a fresh approach to medical legal review that enables a timely and efficient marketing workflow and allows for rapid process innovation. OpenText™ Medical Legal Review for Media Management by Acheron is a medical, legal and regulatory compliance and approval solution providing a comprehensive platform to manage the medical legal reviews rand approvals, ensure regulatory compliance and improve the management of creative teams and assets.

Partner overview

Acheron, an OpenText Solution Extension Partner, is an innovative company specializing in Open Text products, such as OpenText™ AppWorks™, OpenText™ Media Management, OpenText™ Media Management Creative Review and OpenText™ Content Server. Acheron has successfully supported OpenText customers and extended their OpenText products' footprint. Acheron and OpenText's partnership brings add-on business value and time to market to customers in their digital transformation journey.

Product overview

Medical Legal Review for Media Management by Acheron is built on Media Management and the AppWorks platform to manage the lifecycle of promotional material. It replaces manual processes with system-driven workflows and lifecycles and leverages Media Management for the content management, versions management, metadata, search and other media operations. The solution leverages AppWorks for the lifecycle management of the content, external system integration and master data management. With this solution, the upstream creation, promotional/regulatory review and downstream publishing/distribution happens in one system, with asset management and complaint review happen together. Medical Legal Review for Media Management by Acheron replaces manual processes with system-driven workflows, reviews, proactive notification and digital collaboration. The unified experience of Media Management and workflows enables users to perform process-related operations and asset-related operations in one place.

Product highlights

- A single source for planning, tracking, authoring and publishing regulated contents
- Quicker submissions with enhanced collaboration and reporting
- Access to contents across the globe in a secured manner and structural storage of contents assisting rapid search
- Workflow and audit tracking mechanisms along with notification capabilities
- Reference and relationship management linking global contents
- Configurable workflows aligning to various market needs
- Fully integrated into Media Management and with various upstream and downstream channels

Value proposition

- Stronger regulatory compliance
- Reduced time to market and improved global brand consistency
- Multichannel interaction and publishing
- Improved efficiency and team productivity
- Stronger collaboration across the internal and external agencies
- Integrated metadata with external systems
- Point-and-click distribution and automated withdrawal

Key integrations
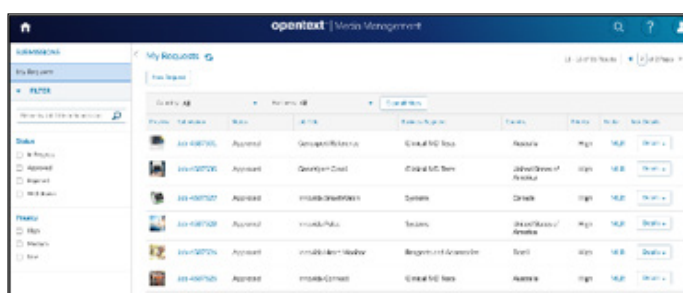
- OpenText Media Management
- OpenText Media Management Creative Review

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OpenText Media Management Connector for Adobe Experience Manager by CyanGate

OpenText™ Media Management Connector for Adobe® Experience Manager is a solution extension that allows assets to be served from OpenText™ Media Management to Adobe® Experience Manager. The connector adds user functionality to Media Management, allowing users to search for assets based on metadata, ingest assets or link to optimized versions of assets, edit images within AEM and view asset utilization analytics.

Partner overview

CyanGate is an OpenText Services and Solution Extension Partner that specializes in Media Management and builds products and integrations for Media Management. Founded in 2007 by a former member of the Artesia/OpenText Professional Services team, CyanGate is headquartered in Cincinnati, Ohio with an in-house development office in Ankara, Turkey. CyanGate's customers include global Fortune 500 companies in diverse industries, such as Retail, Publishing, Media and Broadcasting.

Product overview

The Media Management Connector for Adobe Experience Manager provides a substantial decrease in manual processes and asset handoff and provides an efficient method to easily find, edit and optimize approved assets for web usage. The connector allows for a single asset repository providing faster and simpler usage across the content lifecycle so that users can easily share and leverage approved assets providing a measurable increase in content reuse and a measurable decrease in time spent while sharing and communicating about assets for web consumption.

Product highlights

- Search/Filter: Users can search and filter through assets using metadata without ingesting assets into AEM

- Media Management asset security and log-in

- Drag and drop image into Adobe Experience Manager image components easily

- Assets are ingested or linked based on user preference

- AMD: Assets can be resized and edited to optimize resolution and design layout while still linked to the original source asset

Value proposition

- Streamline workflow, enabling users to easily find and optimize approved assets

- Content consumers have one source of the truth for web content

- Decrease in manual processes and approved asset handoff

- Faster go-to-market for campaigns

Key integrations

- OpenText Media Management

- Adobe Experience Manager
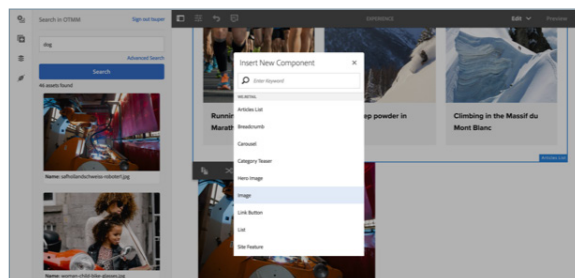
OpenText Media Management Connector for FADEL Rights Cloud by CyanGate

OpenText™ Media Management Connector for FADEL® Rights Cloud is a third-party solution that allows usage rights data to be passed between the FADEL® Rights Cloud platform and OpenText™ Media Management. The connector tool adds user functionality to Media Management, allowing users to add or remove usage right agreements to assets, search for assets based on usage metadata, such as territory or use, and to run usage rights clearance checks to ensure proper asset consumption and usage.

Partner overview

CyanGate is an OpenText Services and Solution Extension Partner that specializes in Media Management and builds products and integrations for Media Management. Founded in 2007 by a former member of the Artesia/OpenText Professional Services team, CyanGate is headquartered in Cincinnati, Ohio with an in-house development office in Ankara, Turkey. CyanGate's customers include global Fortune 500 companies in diverse industries, such as Retail, Publishing, Media and Broadcasting.

Product overview

It is getting more difficult to manage and decipher usage rights on digital assets. It is more challenging when an asset has multiple agreements assigned to it with their own complex details. Content consumers do not have the luxury of time to review each agreement detail to clearly and accurately interpret when, where and how they can use their digital assets. Users need a clean, clear and powerful way to select assets, identify how they intend to use those assets and get clear answers on usage. The Media Management Connector for FADEL Rights Cloud allows content consumers to stay within Media Management in order to find and learn how, where and when they can use their digital assets.

Product highlights

- Create new asset records: Ingesting assets into Media Management with the Connector will automatically create asset records in FADEL Rights Cloud

- Add/Remove agreements: Administrators or librarians in Media Management have the ability to add or remove usage rights on assets by assigning existing agreements created in FADEL Rights Cloud

- Search/Filter: Users can search and filter through assets by usage details, such as territory and use

- Rights clearance: Realtime confirmation in Media Management of when, where and how content can be used

- Data synchronization: Update agreement details in Rights Cloud and that data will synchronize in Media Management

Value proposition

- Streamline workflow to add or remove existing usage rights onto assets in Media Management

- Keep content consumers in Media Management when looking for usage rights details

- Improve approval process for assets (up to 70-percent reduction in average clearance cost)

- Get faster go-to-market for campaigns (up to 20-percent increase in production time)

- Standardize compliance for rights management

Key integrations

- OpenText Media Management

- FADEL Rights Cloud
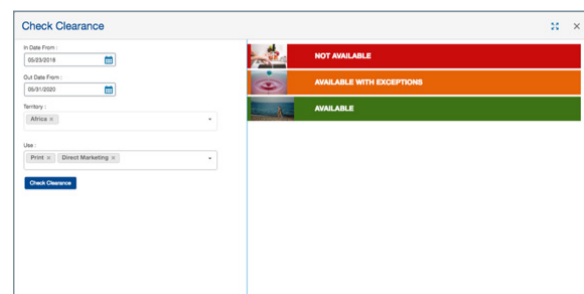
OpenText Rights Cloud for Media Management by FADEL

OpenText™ Rights Cloud for Media Management by FADEL® is a marketing technology that provides a single "rights" source across agreements, talent and assets—arming organizations with content governance and compliance and smart insights for marketing and advertising content. The digital rights management solution enables marketers and advertisers to accelerate campaigns, mitigate risk and reduce costs by gaining full visibility into when, where and how content can be used.

Partner overview

FADEL® is an OpenText Solution Extension partner since 2018. FADEL is the leading provider of rights management solutions and has worked with some of the biggest advertisers and brands across media, life sciences, fast-moving consumer goods, fashion and beauty, publishing and high-tech. Founded in 2003, FADEL is headquartered in Rye, New York and operates offices in New York City, Los Angeles, London, Paris, and Beirut.

Product overview

Deciphering rights can be a complex nightmare even for the most digitally savvy organization. Digital assets often have multiple contracts associated with them, (e.g., multiple talent releases, a location release, a license agreement for product placement and a license agreement for stock) and each contract may have multi-dimensional usage rights and restrictions. Coupling OpenText digital asset management solutions with Rights Cloud for Media Management by FADEL allows organizations to more effectively manage their content, while reducing the risk of violating copyright regulations. In fact, Rights Cloud for Media Management by FADEL ties it with DAM assets and deciphers rights in real time for DAM users. Brands and their agencies are therefore able to manage talent profiles, stock agencies and license agreements, validate content use for advertising campaigns, reuse and repurpose existing content and track against online usage, asset expirations and violations.

Product highlights

- Talent profiles: Gain a unified view and deeper visibility into how a talent is being used across campaigns

- Agreement management: Easily capture and manage agreements and rights for talent, stock agencies and rights holders

- Rights clearance: Realtime, at-a-glance confirmation, direct from the DAM, of when, where and how content can be used

- Intelligent rights inheritance: Change a contract once and all assets reflect the change

- Smart insights: Gain actionable insight on content rights around expirations, usage violations and key trends

Value proposition

- Reduces legal risk from asset misuse

- Improvement of the approval process for assets (up to 70-percent reduction in average clearance cost)

- Speeds go-to-market for campaigns (up to 20-percent increase in production time)

- Maximizes the savings with content reuse (up to 30-percent decrease in production costs)

- Standardizes compliance for rights management

- Provides actionable insight into campaign production elements and costs

Key Integrations
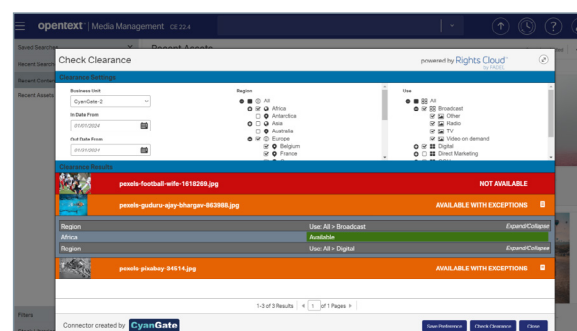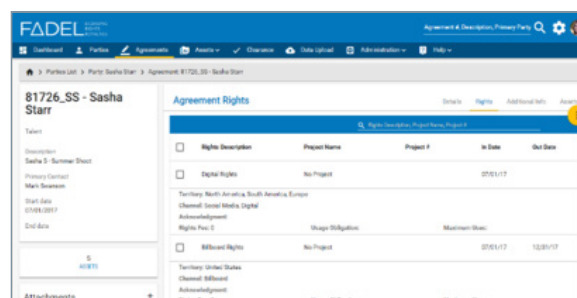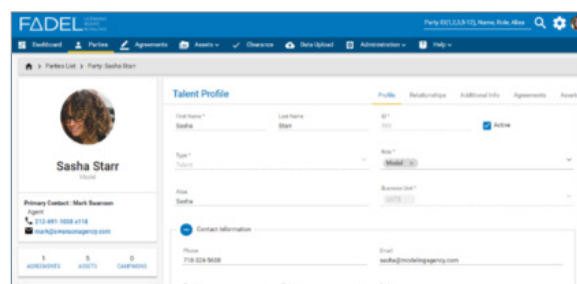
- OpenText™ Media Management

opentext™

mediawide

OpenText Content Localization for Media Management by Mediawide

OpenText™ Content Localization for Media Management by Mediawide allows localization, customization and personalization of digital assets to bring efficiencies of "create-once, use-many" to re-purpose, re-express, re-use, and re-create print and digital assets, directly inside OpenText™ Media Management. This is done without incurring expensive and time-consuming interaction between media agencies and distributed marketing teams.

Partner overview

Mediawide is an OpenText Solution Extension Provider since 2016. Mediawide is a leading provider of web to print, ad adaptation, and digital technologies for consumer brands, agencies and retail companies.

Product overview

Content Localization is a marketing collateral creation platform, allowing users to customize and localize marketing collateral. It allows customers to create templates within Adobe® InDesign® and use them to create personalized marketing content. Digital HTML5 Templates are created and used to localize and customize web banner ads, landing pages, email templates and to generate personalized videos, directly in the OpenText™ Media Management UI. Templates, images and deliverables are stored and managed with access to all Media Management functionality. This is a platform that allows customers to respond to ever-growing demands for localized and customized marketing.

Product highlights

- Supports InDesign for print template creation

- Supports Mediawide Professional Services for creation of Digital HTML5 Templates

- Templates are uploaded and stored in Media Management

- User access and permissions are handled by Media Management

- Users can change text and images directly in the browser, without affecting brand guidelines

- Allows non-proportionate resizing of assets

- Batch adaptation is possible through upload of a CSV file

- Includes HTML5 responsive web banner and personalized video creation

Value proposition

- Embedded marketing collateral creation solution, allowing Media Management users to create custom content, initiate and manage, review and approval and deliver approved content to print and digital channels

- Accelerates marketing collateral creation for faster time to market (80-percent overall reduction in project time, end-to-end, when compared to traditional processes involving a media agency)

- Reduces costs for marketing collateral creation (10X reduction in asset development cost)

- Enhances brand equity with consistent branding across outlets and regions

- Protects brand identity

Key integrations

- OpenText Media Management
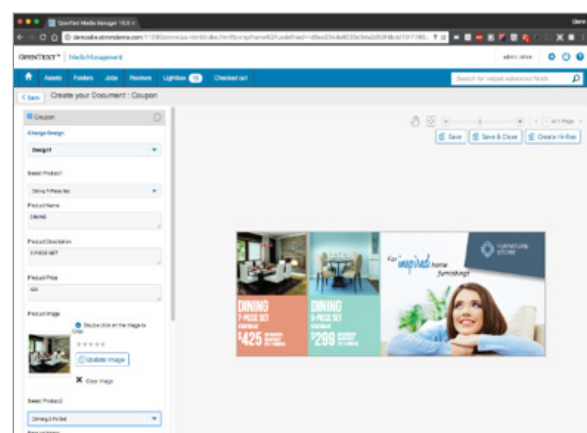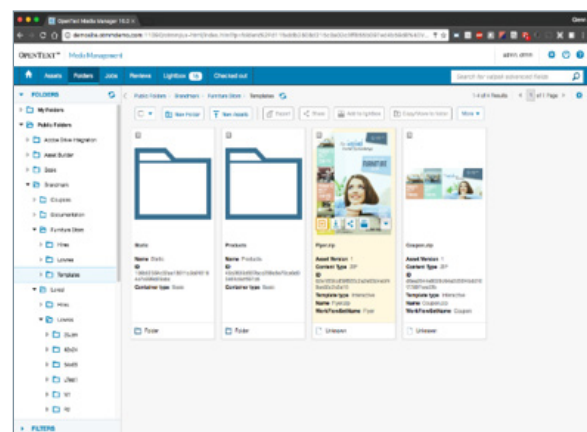
OpenText Interactive Personalized Videos for Exstream by Mediawide

Organizations can improve conversion rates by using personalized videos within their emails to connect consumers with relevant and engaging content. With OpenText™ Interactive Personalized Videos for Exstream™ by Mediawide, they can create and distribute personalized videos on a mass scale in real time, which can be used for pre-sales, remarketing, onboarding and upselling.

Partner overview

Mediawide is an OpenText Solution Extension Provider since 2016. Mediawide is a leading provider of web to print, ad adaptation and digital technologies for consumer brands, agencies and retail companies.

Product overview

Interactive Personalized Videos for Exstream by Mediawide can be used to connect consumers with relevant, engaging, personalized content. With interactive personalized videos, organizations can address the customer by their first name at the outset, deliver a relevant message and, if needed, engage them with a unique animated and interactive story. Using an existing OpenText™ Exstream™ platform or marketing automatoin software, users can send out any number of emails, each with their own personalized video. The Mediawide CMP integrates with Exstream and OpenText™ Exstream™ Empower. Interactive Personalized Videos for Exstream by Mediawide can deliver interactive videos, enabling organizations to conduct survey or customer profiling or include call to action buttons within the personalized videos to increase and optimize interaction with the consumer. Interactive video analytics are also included, such as click through rates, video play and video completion rates.

Product highlights

- Create interactive personalized videos for one-to-one messaging within Exstream

- Generate videos through batch or trickle feed

- Personalize using the data that Exstream uses for native personalization—text, images, audio and video can be made variable

- Generate extra personalization by launching the asset builder directly from Exstream Empower Editor

- Create personalized videos on a mass scale in real time, without waiting for rendering of MP4 files

- Videos are HTML5 animations with optional MP4 video, audio files and interactive animations

- Lightweight format

Value proposition

- Personalized videos within email marketing campaigns produce 280-percent greater returns

- An email with a personalized video gets...

  - Four times the open rate

  - Eight times the click through rate (CTR)

  - 75 percent fewer subscribers opting out

- Customer renewal rates are 12 percent higher when personalized video is used

- Engagement levels are two times higher with personalized videos

- Time spent on the page goes up by 62 percent

Key integrations

- OpenText Exstream

- OpenText Exstream Empower
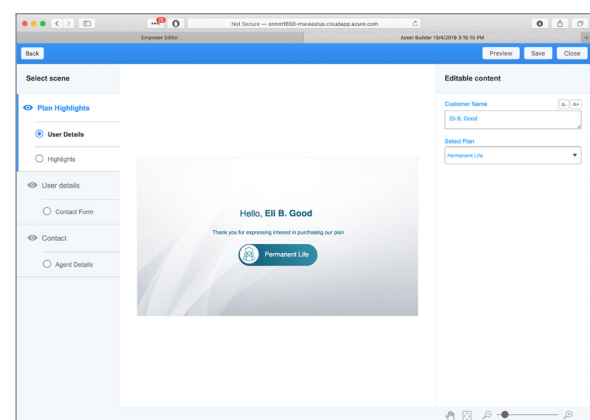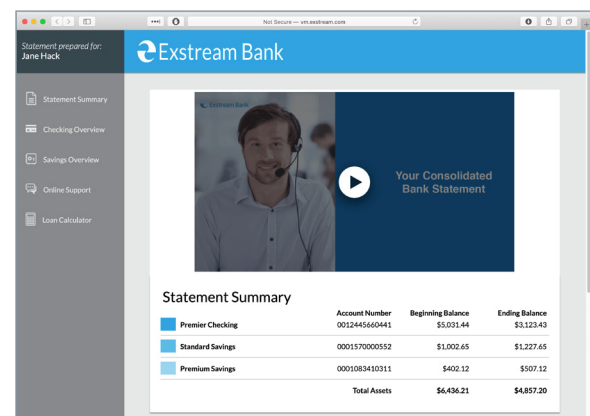
OpenText Video Analytics for Magellan & Media Management by Hendricks Corp.

OpenText™ Video Analytics for Magellan™ & Media Management by Hendricks Corporation add-on for OpenText™ Media Management is a comprehensive video analytics engine that extracts actionable intelligence from a video stream. Video Analytics for Magellan & Media Management finds and characterizes objects, such as people, vehicles, brand logos and even faint smoke objects to optimize the effectiveness and efficiency of a business operation.

Partner overview

Hendricks Corporation is an OpenText Solution Extension Partner since 2016. Hendricks Corporation has been designing solutions around big data and video analytics since 2008 and has more than 20 years of systems integrator experience.

Product overview

Video Analytics for Magellan & Media Management is an analytics engine inside the Media Management platform, as well as supporting integration with OpenText™ Magellan™ for combining video analytics with other data sources. This solution empowers a broad spectrum of mission critical use cases such as dynamic monitoring of queues and people flows in airports, automatic monitoring of roadways, wide area surveillance of ports, industrial facilities, forests for smoke classification and finding, identifying and counting brand logos in broadcast video streams.

Product highlights

- Enables initial detection capabilities and quick identification of other key data from a video source

- Supports feeds from any digital video source

- Includes facial recognition, logo scraping, otion detection and metadata generation, such as demographics, counting

- Supports OpenText™ Content Suite Platform architecture for video analytics, adding metadata to records

- Integrates into Media Management, providing indexed and searchable metadata

Value proposition

- Allows venues, such as stadiums, airports, casinos and other facilities, to enhance their customer experience while maximizing security

- Enables companies to have a comprehensive view of their brand recognition by enabling logo scraping

Key Integrations

- OpenText Magellan

- OpenText Media Management
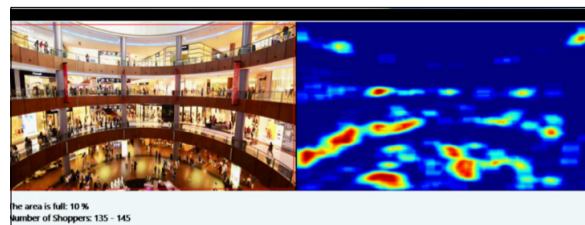
OpenText e-Invoicing for Communications Center Enterprise by Sovos TrustWeaver

Sovos TrustWeaver is a compliance service provider that guarantees the legal and tax compliance of electronic invoicing documents generated by the OpenText Communications Center Enterprise solution. Sovos TrustWeaver guarantees a compliant result in more than 60 countries across the globe, ensuring that wherever a company does business, their invoices meet the legal and tax requirements.

Partner overview

Sovos TrustWeaver is an OpenText Solution Extension Provider since 2008. Sovos TrustWeaver's team of multi-national legal experts monitor and interpret regulatory changes in more than 60 countries across the globe. This constant process of monitoring, interpreting and adjusting ensures that the invoices generated by OpenText Communications Center Enterprise are always compliant with the latest electronic invoicing regulations.

Product overview

e-Invoicing for Communications Center Enterprise by Sovos TrustWeaver Compliance is embedded within the Communications Center Enterprise solution and communicates with Sovos TrustWeaver's cloud to ensure electronic invoices are always compliant with the legal regulations in more than 60 countries. This compliance guarantee reduces the burden on companies having to interpret the ever-changing legal landscape and removes risk of sanctions, fines and reputational harm.

Product highlights

- Guarantees the integrity, authenticity and origin of electronic invoice documents in accordance to relevant countries supported by Sovos TrustWeaver

- Includes compliance map, which is a repository maintained by Sovos TrustWeaver's team of legal experts that describes the eInvoicing requirements and how Sovos TrustWeaver copes with these requirements in more than 60 countries

- Direct cloud-based interface with national governments tax administrations or appointed bodies for countries (e.g. Italy) that have mandated eInvoicing flows, known as clearance, via a central platform

Value proposition

- Guarantees the legal compliance of eInvoicing documents generated by the Communications Center Enterprise in more than 60 countries

- Reduces the burden on companies having to interpret the ever-changing legal landscape

- Removes risk of sanctions, fines and reputational harm

- Allows organizations to focus on core business, free from the concern of the national and sectoral laws that govern eInvoicing compliance

Key integrations

- OpenText Communications Center Enterprise

- OpenText™ Exstream™

- OpenText™ StreamServe™

4. OpenText Security

OpenText Content Security for EnCase™ by Reveille

Data-centric security is an approach to security that emphasizes the security of the data itself rather than the security of networks, endpoints and applications. This is an important view of the digital environment that security teams are tasked with protecting, because the sensitive data can be an organization's crown jewels. Understanding whether documents are being improperly accessed, how users are using them and whether irregular login patterns are occurring is important for high-value digital assets.

Content Security for Encase by Reveille monitors user behavior to help detect, speed the investigation of and reduce the impact of a data breach by identifying suspicious access to content within your enterprise content management (ECM) / content services platforms (CSP). It can automatically shut down suspicious user access based on conditions set by the business to dramatically reduce the impact of a content breach from malicious insiders or hackers posing as trusted insiders.

Partner overview

Reveille is a proud member of the Solution Extension (SolEx) program. In the content space since 2001, Reveille works very closely with ECM/CSP providers to develop a deep understanding of their complex content environments. As a result, this purpose- built solution has allowed Reveille to cultivate happier customers for its partners by empowering them to run clean, secure and highly available environments.

Product overview

OpenText Content Security by Reveille detects content access anomalies in your ECM and CSP to identify and stop active breaches. Customers gain deep, contextual intelligence about performance, access and user behavior surrounding high-value, business-critical content. Realtime user behavior analytics are included out-of-the-box with deep content services platform (CSP) transaction context to stop unwanted user behavior and access, protect high-value, business-critical content, and to audit access for compliance reporting. API-level integration with EnCase Content Security can be used to validate, speed investigation of and reduce the impact of a data breach.

Product highlights

Cloud-based, agentless visibility into platform operations, user productivity, application adoption and user compliance to detect breaches and monitor for:

- Content access patterns indicative of a security anomaly
- Content use / misuse indicative of insider threats
- Irregular file access by privileged insiders
- Suspicious login attempts from both in-and-outside of the corporate network
- High volume movement of data to removable storage
- Irregular download/upload volumes

Value proposition

Behavior-based monitoring of security anomalies in cloud repositories to detect and remediate active cyber breaches.

- Protect high-value, business-critical content and applications
- Know if organizational sensitive data is the target of advanced cyber attack
- Understand if compromised hosts are accessing or editing content in any way
- Minimize mean-time-to-detect content access breach
- Reduce risk of breach by accelerating response
- Stop unwanted user behavior and access
- Gain deep, data-driven insight and context to make better decisions and improve overall security

Key Integrations

- OpenText™ Content Suite
- OpenText™ Documentum
- OpenText™ Intelligent Capture
- OpenText™ InfoArchive
- OpenText™ xPression
- Microsoft™ SharePoint
- Microsoft™ SharePoint Online
- Microsoft™ OneDrive
- Box™
- IBM™ FileNet

5. OpenText Analytics and AI

OpenText Resilient Workforce Analytics for Magellan by Agile Work Evolutions

AWE's Workforce Analytics SaaS is the only solution on the market that provides employers with in-depth workforce profiling, triple bottom line dashboard reporting (profit, people, planet) and what-if scenario forecasting of employee, economic and environmental impacts to inform sustainable workplace strategy decisions.

Partner overview

Agile Work Evolutions Inc. (AWE) is an OT SolEx Provider since 2020. AWE was established in April 2019 with a view to future-proof organizations through effective workplace strategies informed by its Workforce Analytics cloud solution.

Product overview

OT Resilient Workforce Analytics for Magellan is the only SaaS solution on the market that can quickly and accurately provide employers with answers to today's burning questions and tomorrow's sustainable solutions about the impacts of adopting a flexible/telework/remote working model. By deploying a 7-minute bilingual survey across the workforce, customers learn immediately how employees want to work, how they're enabled to work and the cost savings of their own remote working model. Workforce Analytics SaaS cloud solution empowers employees with a voice, and employers with in-depth workforce profiling and dashboard reporting of social, economic and environmental impacts to inform their ideal workplace strategy.

Resilient Workforce Analytics is an AWE-hosted SaaS solution with architecture supported by Amazon Web Services (AWS). There is an automated system email linking the user to the product, following primary user information/upload by the client Single Point of Contact (SPOC). There is no software download or license keys required.

Product highlights

- Voice of Employee - work location preference and frequency (home, office, remote, coworking), work arrangement when at the office, and technical and physical limitations of their working experience

- Four data dashboards:

  - Employee profile – work style preferences

  - Organization's employee profile by demographic, department, location, and occupational group

  - Impact dashboard – triple bottom line benefits

  - What-if scenario planning dashboard

- Immediate response rate and rapid report timeframe regardless of size of workforce

- Five-step user guide to support the onboarding of clients

Value proposition

- Customers can determine their sustained workforce strategy and subsequent triple bottom line savings through embedded interactive scenario planning tool which identifies:

  - Cost savings in real estate (ongoing) and furniture and fixtures (one-time) of various accommodation options, across a single facility or geographically dispersed portfolio

  - CO2 emissions savings (commute, facilities)

  - Time savings for employees (productivity) and employee commuting cost savings

Key Verticals

- Public sector
- Healthcare
- High tech
- Banking
- Law
- Head offices

Key Integrations

- Magellan Data Discovery
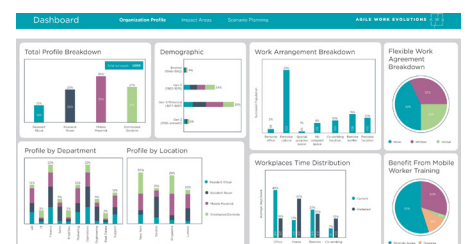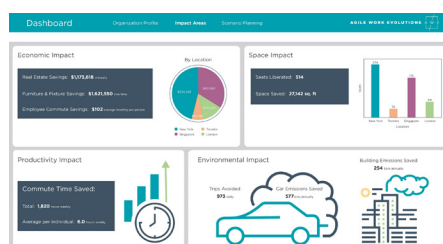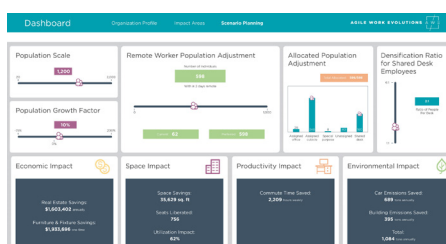
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About OpenText

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