OpenText Search+

OpenText Search+ helps people find what they are looking for, with an ease and flow that boosts efficiency and fosters productivity

Benefits

- Powerful unified search
- Relevant semantic metadata
- Faster drilldown

The volume of content that enterprise organizations store and manage is exploding and users are less tolerant of inadequate search results. They expect to find what they're looking for quickly. OpenText™ Search+ is a solution that offers semantically relevant content based on linguistic concepts, entities, and categories to increase the content's searchable value and make it more relevant. Bolstered with a user-friendly interface and intuitive content suggestions, the semantic search engine does the heavy lifting so users can get to the content they need.

The OpenText Search+ solution provides organizations with a customizable semantic search engine coupled with crawlers that intelligently assess content across multiple repositories. Powered by OpenText Intelligent Classification, OpenText Search+ enables faceted drilldowns into semantic metadata, as well as editorial user and system metadata, enabling users to quickly narrow down to a precise set of results.

What's the difference?

OpenText Search+ is a unified search solution that that can be customized to an organization's specific needs and requirements. Without a unified approach, search solutions built into repositories are limited in capabilities. This makes it difficult for organizations to easily find content across multiple repositories and employees waste much time searching in silos.

How does it work?

The semantic facets of OpenText Search+ are generated automatically on indexation through the OpenText Intelligent Classification Ingestion Pipeline. The pipeline integrates with the OpenText Intelligent Classification Engine to extract semantic metadata from crawled documents and index the documents for highly scalable, faceted, semantic search. Other non-semantic fields extracted by the crawler can be added as facets via configuration, to suit a customer's specific business requirements. OpenText Professional Services can fully customize the UI and UX, which means that new functionality can be added, and the UI can be branded to provide a tailored search experience. OpenText Search+ can leverage all available connectors for supported repositories and offers insight into user search activity using OpenText Intelligence.

Powerful unified search

OpenText Search+ provides a unified search experience across all repositories and file shares in the organization that were crawled by the OpenText Intelligent Classification ECM crawler, and internet data sources using the web and social media crawler, for example:
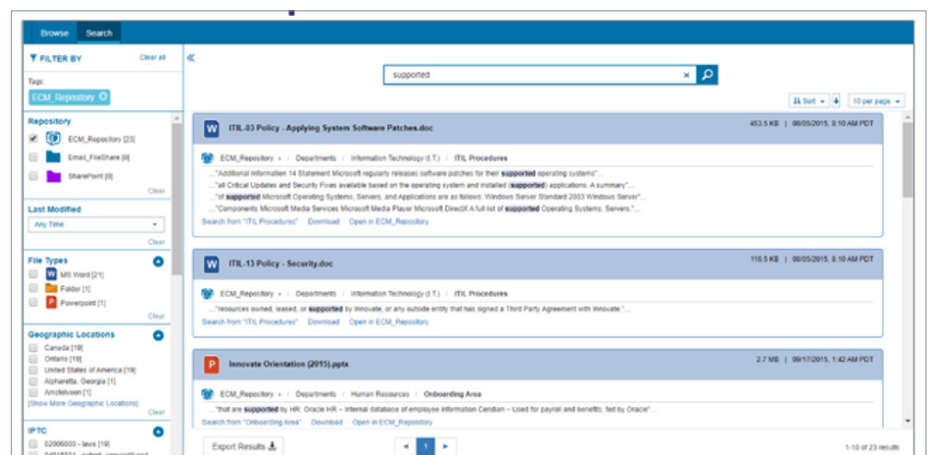
- OpenText Content Management
- OpenText Documentum Content Management
- Microsoft® SharePoint®
- Web pages, such as news articles, blogs
- Social media, such as X, Facebook

Relevant semantic search

Leverages the auto-generated semantic metadata filters created by OpenText Intelligent Classification engine. Since OpenText Search+ has a core integration with OpenText Intelligent Classification, content is automatically enriched with key semantic metadata.

The work done by the OpenText Intelligent Classification engine provides out-of-the-box tagging of documents, extracting from the text the most relevant people, places, organizations, geographic locations, categories per taxonomy, keywords, and key phrases. This can free up editorial staff from many, if not all, of their tagging duties.

Organizations can also leverage an industry-based taxonomy from a catalog of more than 150 different taxonomies.

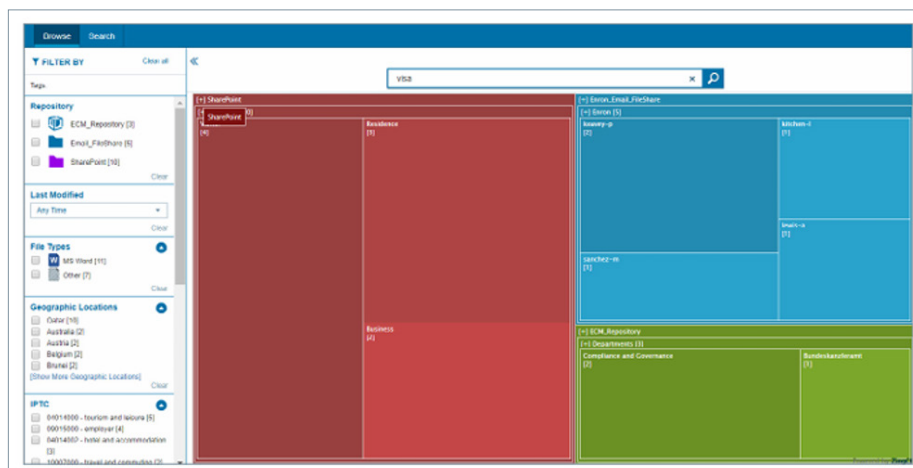Powerful search experience with built-in facets and semantic filters

Faster drilldown

Leverages semantic metadata filters generated by the OpenText Intelligent Classification engine to quickly find documents of interest via facets that are automatically generated.

Clean and simple UI

Need more facets or filters? The entire experience is customizable. OpenText Professional Services can work with customers to build custom UIs and semantic extraction tailored to the organization's content. Custom taxonomies can be trained on documents to ensure that relevant categorization and entity extraction is performed.

Browse and navigate

Connect Microsoft Teams® with a Business Workspace and seamlessly embed collaboration in business processes

Organizations already leveraging the OpenText Intelligent Classification pipeline and crawlers can quickly take advantage of the offering, since it will plug into an existing stack with minimal installation and configuration. By default, OpenText Intelligent Classification comes with the pipeline and crawlers.

For organizations not leveraging the OpenText Intelligent Classification pipeline and crawlers, installation packages are available to readily plug the required dependencies for OpenText Search+ into their full stack of repositories, providing a uniquely fast setup for such a powerful, integrated search solution. Packages can later be extended to include the full AI analytics platform and tap into its powerful reporting and AI capabilities, to complement the powerful, customizable search experience.

To get started with OpenText Search+, contact OpenText Professional Services at [ProfServices@opentext.com.](mailto:ProfServices@opentext.com)

opentext™