

## SOLUTION OVERVIEW

# Gain an edge in Energy with cloud access to asset documentation



**Enable instant access** to timely and secure content



**Build a connected workforce** by managing integrated content



**Make better, faster decisions** across departments and in the field



**Improve operational risk management**

**In asset-intensive industries such as Oil & Gas, Utilities and Chemicals and Mining, organizations rely on the availability, accuracy and reliability of content to make informed decisions. Yet the very information people need to make daily decisions largely remains in silos—disconnected, hard to access and far from timely.**

Global energy companies generate enormous amounts of content in various forms that cut across all aspects of their business, from human resources to legal and corporate affairs and from projects to operations. Energy companies must reduce operating risk and embrace digital transformation to thrive. Running an agile, digital business is predicated on information being easily accessible yet secure and governed.

With Asset Information Management for Energy from OpenText™, organizations gain a competitive advantage by combining silos of trapped information into useful, relevant content to maximize business agility and shift the way work gets done. Integration to enterprise business solutions provides immediate access to the content needed for the task at hand. With secure, anytime access to content and insight and control over information, organizations can quickly adapt to changes required in the business, such as process, safety and management of change (MoC). As a result, organizations can create a foundation for an agile and intelligent business, improving how people work and elevating operational risk management.

## Customer Success Stories

### Metropolitan Utilities District

needed to move away from managing vast amounts of paper and digitally transform how it manages its engineering documentation.

"Now, I've got my three biggest things in the company: OpenText, my document management system; SAP, my ERP system; and then GIS, which is my operational system, all integrated together to make one big happy family. This will make it easier for my employees to see the information they need in an easy and timely manner."

– Ron Schell, Director of Enterprise Applications, Metropolitan Utilities District

**ATCO Australia** needed somewhere to store operational documents, legal documents, contracts, work procedure, and all of its regulatory submissions without the worry of maintaining software infrastructure.

"With OpenText Cloud Managed Services, we no longer have to maintain infrastructure, and we no longer have to worry about upgrades and patches."

– Chris Marshall, General Manager, IT, ATCO Australia

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 [Learn more](#)

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## Enable instant access to timely and secure content

Asset Information Management for Energy integrates information from multiple systems and data sources to provide complete visibility into operating assets, engineering documents, work procedures, safety forms, operational checklists and more. With a single repository for storing and controlling documentation, workers from engineering managers to operations and maintenance personnel have the information at hand to accelerate tasks through to completion. Plus, with support for concurrent document revisions, insight into the status of deliverables and tracking who did what and when, users know information is accurate and trustworthy, relying on a single source of truth.

## Improve operational risk management

Operational risk management (ORM) is the portion of a business's total risk that originates from its processes and facilities across all departments. ORM includes, but is not limited to, environmental health and science compliance, operations, engineering, maintenance, supply chain, production, training, legal and human resources. Enterprise asset documentation enabled in Asset Information Management for Energy by OpenText leverages information management best practices to make asset content easy to access, work with and trust.

## Build a connected workforce

A wide variety of content spread across disparate tools, created by many people from various disciplines, increases operating risk. It also creates pockets of lost knowledge in companies with large revenue-producing assets and a multitude of processes. By aggressively moving to the cloud, companies can reduce IT and operations costs while minimizing risk and improving reliability through managed integration of salient content.

Integration with key project and enterprise asset management systems gives organizations fast and secure access to the most up-to-date asset information, such as standard operating procedures (SOPs), technical documentation, engineering drawings, P&IDs (piping and instrumentation diagrams), project plans and training documents. Connecting this information with work orders, assets, materials and functional locations—made easily available with advanced search capabilities—expedites task completion and production uptime.

## Make better, faster decisions

Asset Information Management for Energy helps accelerate information exchange, alignment and collaboration across the enterprise and in the field. Users can access current working copies of documents and drawings and effectively manage change requests, reviews and approvals through a structured approach—eliminating manual steps for major capital projects and allowing seamless handovers.

## About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).

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