

OpenText digital fax solutions for Epic

Available in cloud, on-premises, hybrid, and managed services deployments, OpenText digital fax solutions integrate with Epic EMR to create a simple and secure digital fax solution



Benefits

- Simplify faxing for Epic
- Improve HIPAA compliance and enhance security
- Enhance care provider productivity
- Reduce costs with paperless, digital faxing

How can organizations share both electronic and paper records in an efficient and secure manner between disparate systems?

OpenText is the most used, trusted and leading electronic fax solution in healthcare. Recognized by [the 2024 IDC MarketScape Research](#) as the leader with Highest Helpfulness in Executing Strategy and High Customer Adoption of Advanced Capabilities,¹ OpenText has the most digital fax integrations in the healthcare industry to optimize how healthcare organizations send, receive, and manage digital faxes to increase the security and compliance of patient information exchange, improve operational efficiency, and increase patient care.

Simplify faxing with OpenText for Epic

Send faxes directly from Epic EMR within seconds. Automate delivery, receipt, and tracking of sent and received patient information.

Improve productivity and security

OpenText fax solutions maximize clinical and administrative productivity by faxing without leaving Epic EMR. With the highest levels of security to protect PHI, healthcare organizations can fax-enable Epic applications to increase HIPAA compliance for the secure exchange of patient information.

Reduce costs

Lower the cost of paper, toner, file storage, fax machines, and fax machine maintenance. Accelerate scheduling, follow-up, and payer claims processing.

¹ IDC MarketScape, *Worldwide Digital Fax 2024 Vendor Assessment*, December 2024

Services

Extend internal IT resources with OpenText experts

- OpenText™ Fax Managed Services
- OpenText Professional Services



“All of our hospitals and equipment are now on Epic. We have one of the largest implementations of Epic, and OpenText Fax is a vital part of that solution.”

Teddy Halidy
Systems Engineer, Sutter Health

[Read the Success story ›](#)

“While there are a plethora of faxing vendors on the market, we chose OpenText because it is best-in-class for integrations, scalability and value. OpenText provided a level of integration into our Epic and NextGen EHR systems that we simply couldn't get with other fax vendor offerings.”

Paul Matthews
Chief Technology Officer, OCHIN

[Read the Success story ›](#)

Enterprise-grade quality and reliability

OpenText fax solutions provide unmatched reliability with enterprise-grade business continuity, scalability, and ease of use for IT staff and end users. Numerous built-in fail-safes protect faxes from being lost, delayed, or accidentally deleted.

OpenText operates the world's largest cloud fax network with more than three billion faxes exchanged annually and is the only enterprise-grade fax solution provider offering cloud, on-premises, hybrid, and fax managed services options to meet both today and future secure information exchange requirements. It enables tight integrations with the leading ERP, EMR, and DM solutions, with tools to integrate with any vertical and enterprise application customizable to accommodate fax-dependent business process to streamline workflows. And with the largest network of scan-to-fax partnerships in the industry, OpenText provides a stress-free way to integrate MFP devices for fast and easy faxing.

OpenText digital fax solutions

OpenText Core Fax

OpenText™ Core Fax is an enterprise-grade cloud SaaS fax solution that can be tailored to meet the needs of business of all sizes. With OpenText Core Fax, employees can easily and securely fax from their workstations, email, business applications, mobile devices, or multi-function printers (MFPs), integrating with and streamlining workflows across the entire organization.

OpenText Fax (RightFax™)

OpenText Fax simplifies and automates time-intensive, manual, and paper-driven processes by integrating with your desktop, email, and business applications, saving you time and money by redefining and modernizing secure fax to reduce risk, improve efficiency, and accelerate time to revenue.

OpenText Fax Cloud Connect

OpenText Fax Cloud Connect eliminates the need for on-site fax telephony components. This hybrid solution, consisting of OpenText Fax and the OpenText Cloud, moves fax transmissions to the cloud. All users need is an internet connection to securely transmit faxes to and from the OpenText Fax server.

Moving fax traffic to the cloud not only eliminates all on-site telephony components for fax transmissions, but also the troubleshooting, maintenance, headaches, and costs of these components. OpenText Fax Cloud Connect simplifies the environment so that valuable IT, system administrators, system architects, and telecommunications personnel are free to work on other strategic initiatives within the organization.

Resources

[OpenText Fax on App Orchard ›](#)

[OpenText Core Fax ›](#)

[OpenText Fax ›](#)

[OpenText Fax Cloud Connect ›](#)

[Choosing a fax solution
deployment model ›](#)

OpenText digital fax solutions

OpenText Fax Managed Services

Whether companies are looking to modernize or consolidate faxing or improve integration to ERP, EMR, or any enterprise application, OpenText Fax Private Cloud (Managed Services) provides the extension to an IT team to champion such initiatives. When organizations rely on fax to fuel their business processes and workflows, the experts at OpenText can manage their entire fax infrastructure and develop and maintain complex integrations and upgrades, while providing high availability and disaster recovery. Private Cloud Managed Services allows companies to focus on core business activities while the experts at OpenText manage fax.