

SOLUTION OVERVIEW

Digital Evidence Center by OpenText

Close cases faster with the ability to efficiently and collaboratively access, analyze and take action on evidence



Enables cross-team
collaboration to improve
case closure rates



**Saves time and
money** with increased
productivity,
lower costs and
administrative overhead



**Improves public
safety** with the ability
to manage information
and tasks anywhere,
anytime and on
any device



CJIS compliant

More than 80% of the evidence collected in an investigation is now in a digital form, creating a significant challenge for public safety officials as they grapple with the most effective ways to conduct digital evidence management. Large amounts of digital evidence are typically stored in disparate, stand-alone systems making it difficult and time consuming for investigators, law enforcement officials, attorneys or judges to access the evidence. Meanwhile, the rapidly increasing volume of digital evidence is driving up the cost of resolving cases, increasing case resolution times and decreasing case closure rates.

Digital evidence comes in many forms, such as rich media evidence (i.e. body cam videos), document evidence (witness statements) and digital forensic evidence (ie internet search history). However, evidence management can also involve the digital evidence that is an outcome of the technical analysis of physical evidence such as blood splatter or DNA analysis, crime scene diagrams, etc. In today's world, even physical evidence often produces a digital outcome.

The goal of a digital evidence management (DEM) solution is simple—offer the convenience of being able to access a single platform that can quickly, easily, reliably and cost-effectively provide collaborative access to investigative data. As public safety budgets continue to be under pressure and case backlogs increase, justice system collaborators need a solution that reduces their costs and improves their efficiency.

Digital Evidence Center by OpenText is a digital evidence management solution (DEM) that combines complete evidence chain of custody with evidence ingestion, storage, search, analysis, and reporting capabilities, delivering collaborative case management of rich-media evidence, forensic evidence, and document evidence.

Law enforcement is often faced with the cost and administrative challenges of managing multiple evidence management systems. Not only does Digital Evidence Center alleviate these resource burdens, but it also eliminates the time and costs spent duplicating files, transporting them to third parties and/or having to wait for a technical specialist to conduct a second or third analysis of the digital evidence as the investigation progresses and new facts come to light.

Based on a deploy-anywhere architecture, Digital Evidence Center by OpenText manages evidence throughout the entire lifecycle, and helps law enforcement manage the scale and complexity of evidence in modern policing environments.

Case Management

Delivering a single platform with a centralized repository to manage all of the evidence within a case, Digital Evidence Center by OpenText reduces the need to log on to separate systems, saving valuable investigative time. Accommodating a variety of experience levels with its modern, graphical user interface, Digital Evidence Center by OpenText provides secure, controlled, role-based access to that information.

To support the responsibilities of evidence custodians, investigators and evidence reviewers, chain of custody is always top of mind, with Digital Evidence Center tracing the custody, control, analysis and disposition of any evidence maintained within the solution. Additionally, extensive automated audit trails are utilized, recording dates, times, locations, etc., to ensure the defensibility of the evidence.

Providing an engaging, smart and easy to deploy platform for dynamic case management, Digital Evidence Center results in better decision-making capability and improved user experiences with the ability to manage information and tasks anywhere, anytime and on any device.

- Automated bulk or single item evidence injection with comprehensive case collection
- Pre-configured task lists for ease of use
- Evidence and administration analytic dashboards
- Citizen, agency and prosecution portals for collaboration and information sharing across

Forensic Evidence Management

Delivering comprehensive digital forensic investigation, powerful evidence processing, integrated workflows and flexible reporting, Digital Evidence Center by OpenText brings a deep understanding of the investigation lifecycle, empowering examiners to surface relevant evidence and close cases quickly.

- Rank evidence by importance, evaluate evidence in real time and quickly surface evidence as part of the triage process
- Collect evidence from computers, mobile devices, cloud services and IoT devices
- Rely on AI and image analysis to speed the pace of investigations
- Utilize timeline functionality to identify suspect activity patterns

Media Management

Digital Evidence Center by OpenText, optimized for the scale and complexity of rich media assets, ensures access to and management of rich media evidence across the entire policing environment.

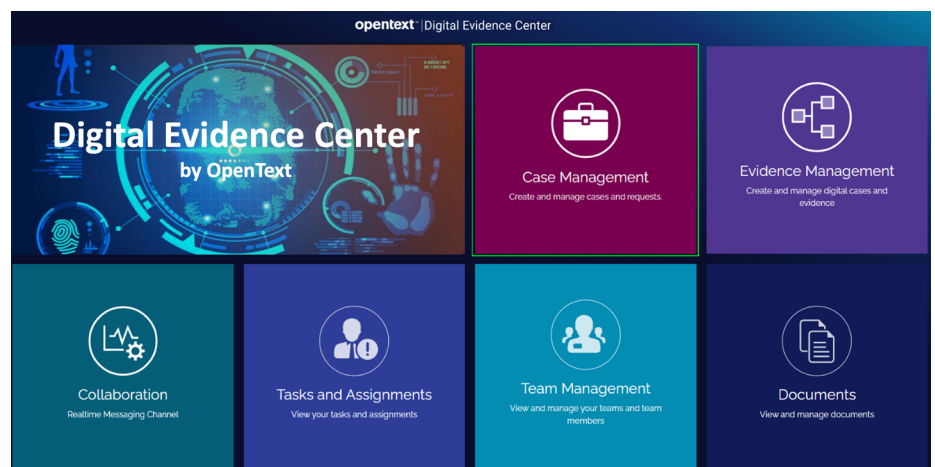
- Management all types of data, including body-worn video, in-car video, interview room video, CCTV, photographs, audio, documents and more
- Pre-built templates or “build your own” models to recording important asset metadata, including camera make/model, date/time taken, camera settings, image size, GPS location and more Simple keyword searches, complex multi-term searches, adaptive facets and sharable search templates to reduce time spent looking for media evidence
- Easily configured, automated workflows to cover media image lifecycles

Digital Evidence Center by OpenText offers a variety of deployment models optimized to meet user requirements. For public safety entities with a traditional IT model, Digital Evidence Center by OpenText can be deployed as an on-premise solution. To address the growing law enforcement need for the storage, accessibility, security, scalability and cost effectiveness benefits associated with the cloud, Digital Evidence Center by OpenText is also available as either a cloud or hybrid model.

Recognized by Gartner, Forrester Research and SC Magazine as a global leader in managing digital assets, Digital Evidence Center by OpenText breaks down information silos, provides seamless access to relevant evidence, improves the efficiency of investigations and case resolution, reduces costs and eliminates risk by delivering an integrated solution from a single, trusted partner with nearly 30 years of experience in information management. Digital Evidence Center by OpenText helps to make the world a safer, more secure place by finding the truth in data.

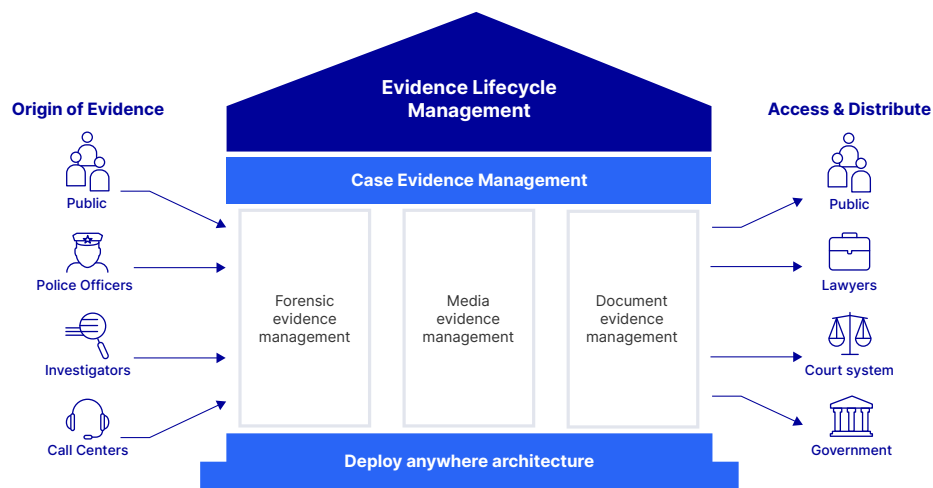
Related Services

- OpenText Professional Services
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Driving the need for transformation



Features	Benefits
Multi-tenant; multi-jurisdiction access	Enables authorized users to access evidence, irrespective of geographical or organization borders
Ingestion of multiple evidence formats	Eliminates the need for costly, disparate systems
Provides full audit trails	Provides insight into who has viewed, exported or manipulated evidence
Data storage security	Ensures Protected B confidentiality, Medium Integrity and Availability information security, FEDRAMP and/or NIST 800-53 compliance
Evidence sensitivity marking	Evidence tagged with appropriate metadata to enable proper management, access, security and governance
API access	Allows access to other software applications such as records management, jail system and court records
Role-based access controls	Enables creation of defined set of user access roles and permissions
Metadata search and access	Includes the ability to capture, identify, extract, sort and search metadata in all available data fields
Unique evidence identifier	Allows for creation of agency-wide identifier for each evidence asset
Cloud capable	Provides the ability to cost effectively scale evidence storage capacity and enable collaboration

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).

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