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OpenText Aviator

Trusted partner for your Al journey

October 2023



Safe Harbor

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With AI, Everything Must Change.

Al is not just another technology or business case. It will shape our future and what it means to be a company and to be human.

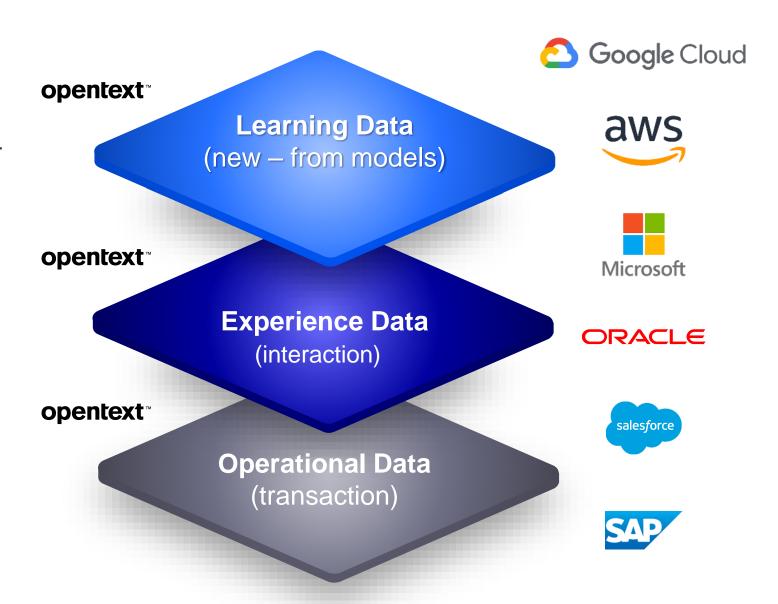
opentext.ai

Empowering teams with the Al Advantage to reimagine work.

At OpenText we power and protect information. For 30 years, we have helped enterprises manage operational and experience data leveraging Al. Now with generative Al, there is a **new layer of learning data** that must be managed and advanced.

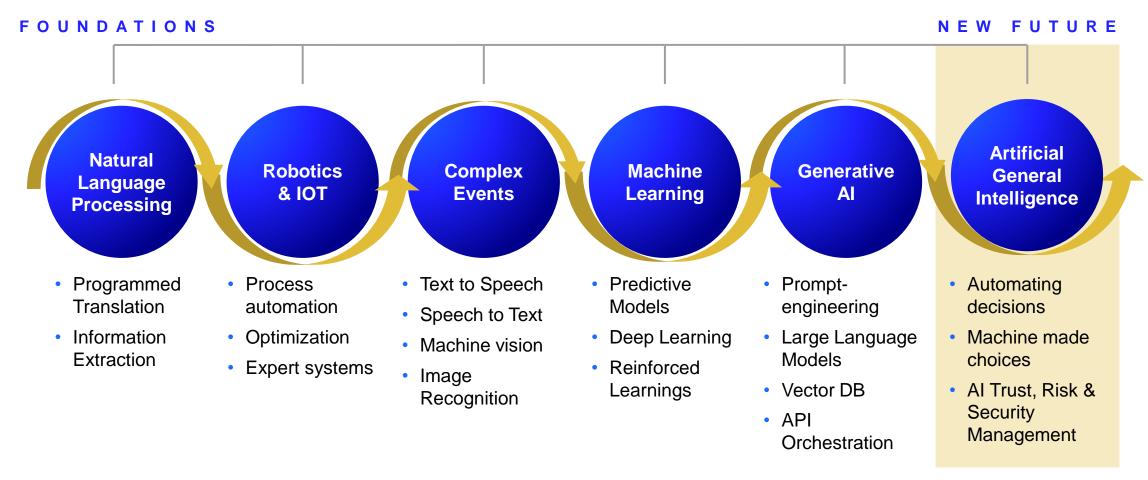
With secure information management, we believe that advanced technologies can bring together human intelligence with artificial intelligence. This **collaborative intelligence** will enable companies to create the future.

When we apply AI to focus on the speed, scale, and skills, we can **elevate people to be more** – more present leaders, more engaged colleagues, more creative innovators.

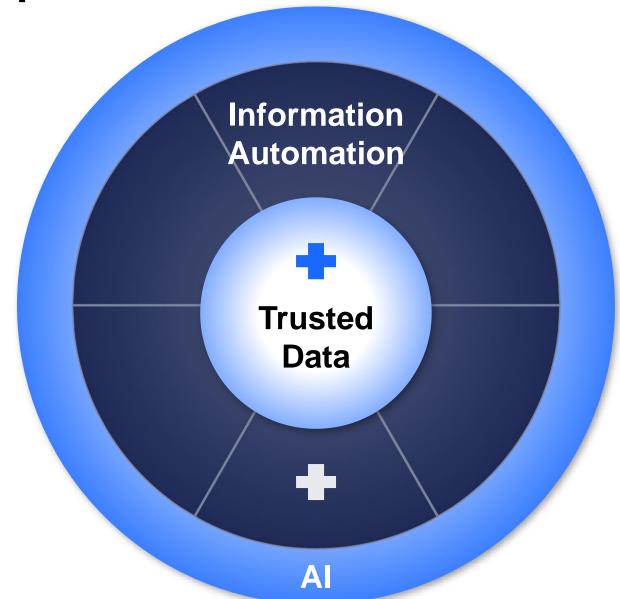


Our History of Al Innovations

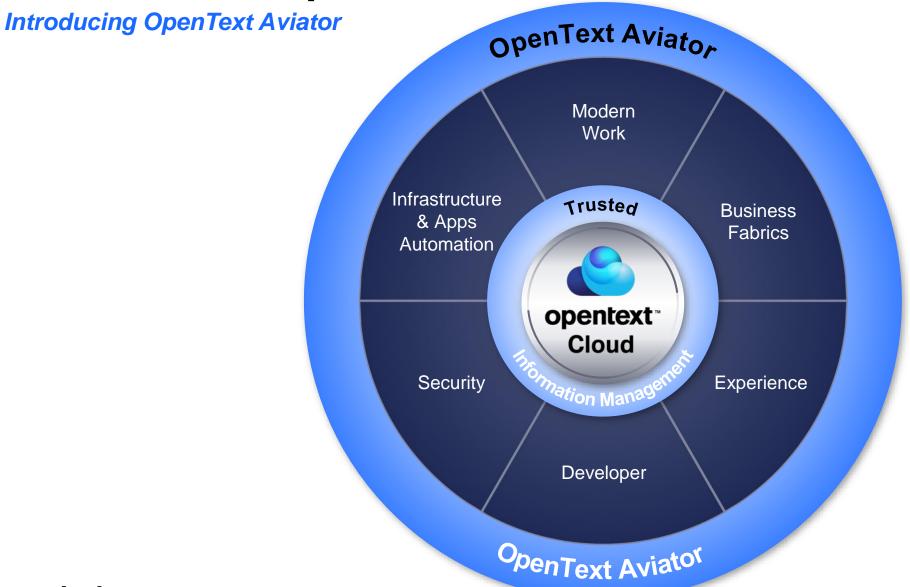
Artificial Intelligence for OpenText



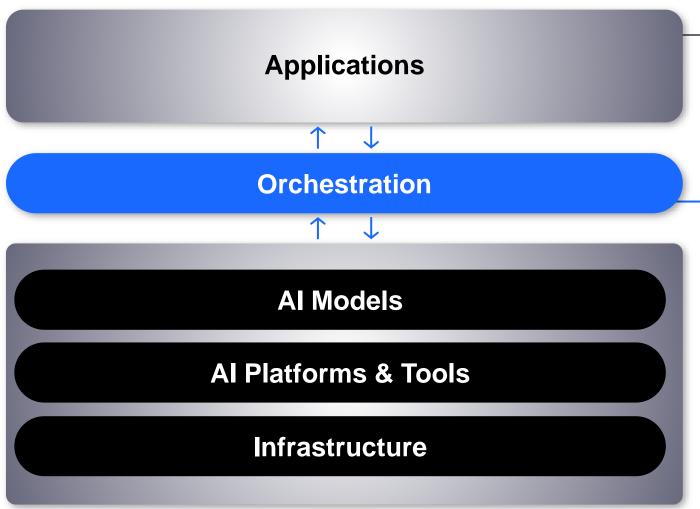
Smarter with OpenText



Smarter with OpenText



OpenText Aviator



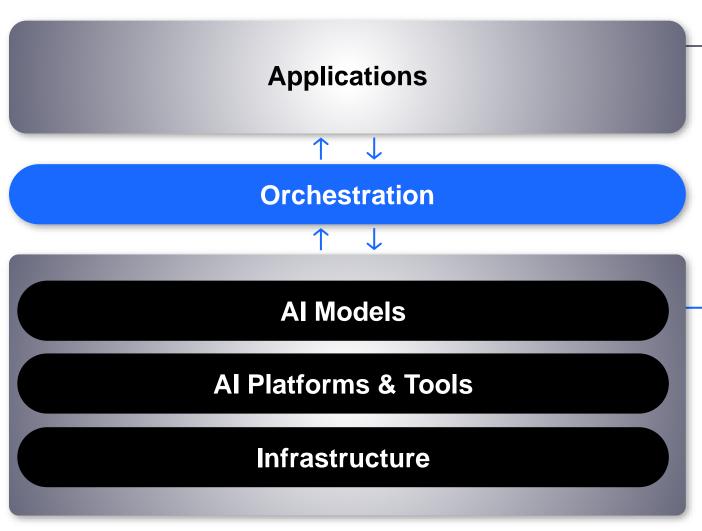
OpenText Aviator for Business

Gen-Al capabilities within applications to reimagine work

OpenText Aviator for Technologists

Foundational platforms, tools, and services to enable connected data and information flows for AI use cases

OpenText Aviator



OpenText Aviator for Business

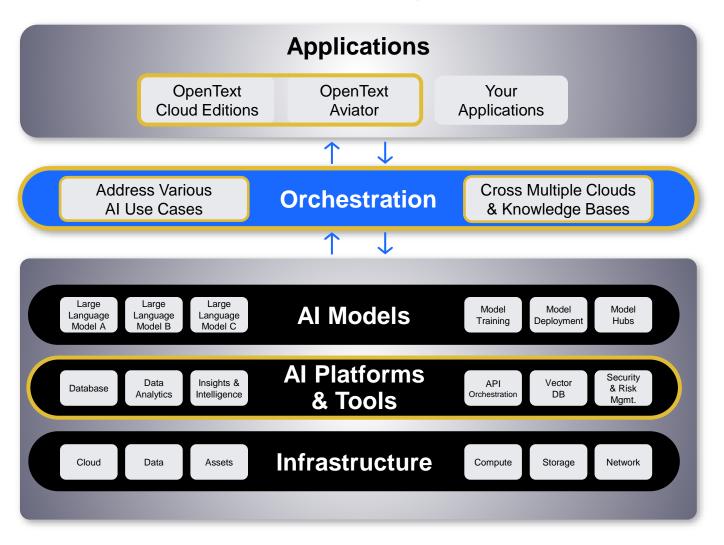
- OpenText Content Aviator
- OpenText Experience Aviator
- OpenText Cybersecurity Aviator
- OpenText IT Operations Aviator
- OpenText DevOps Aviator
- OpenText Business Network Aviator

OpenText Aviator for Technologists

- OpenText Aviator Platform (Database, Analytics, Intelligence)
- OpenText Aviator Search
- OpenText Aviator IOT
- OpenText Aviator Thrust
- OpenText Aviator Thrust Studio
- OpenText Aviator Lab

Why OpenText Aviator

Trusted Partner for Your Al Journey



- Aviator is *integrated* into OpenText business clouds – your trusted applications get smarter every 90 days
- Aviator takes a poly-model approach we are here to help you find the right model for the right job
- Aviator is a *full stack* of offerings your data strategies is a prerequisite for Al
- Aviator enables orchestration to go across multiple clouds and knowledge bases – serve multiple AI use cases without moving your data
- Aviator builds upon decades of expertise in AI, security, information governance, and risk management

New era, new questions

CEO

Why are we falling behind competitors on our journey to Al? How do we apply Al practically to realize benefits this year?

COO

How do we improve the employee experience and save costs with virtual assistants for any corporate function (e.g., IT, HR, Sales, Finance)?

CTO / CPO

How do we advance quality assurance for our engineering and product development with more predictive insights and auto-generation of code?

CIO

With talent shortage, how do we automate Level 1 support so limited IT sources can focus on advanced problem solving for the company?

CISO

How do we protect data, applications, and identities continuously in the age of AI? What are the ethical behaviors do we need to encourage?

CDO

How can we accelerate decision velocity and increase confidence with digital data by applying large language models and AI?

CMO

How can we generate high-quality, personalized, engaging content to lead to better customer conversations and conversion rates?

CLO

How do we manage legal operations and case management better with Al-technology? Can eDiscovery be low-code, low-risk?

The Al Bill of Obligations

- Transparency builds trust
- Al and Ethical Al are the same thing
- It starts with Value-Based Design
- Your data is not our product
- Respect Intellectual Property, Images and Likeness
- Security and Privacy remains paramount
- Dedicated to accurate, verifiable Al results
- Promote the Common Good

Get Started



Multiple ways to get started

Reimagine
work to drive
massive
productivity –
from days to
minutes



Proactively
hunt for cyber
threats to
prevent
against bad
actors



Elevate millions of developers with Al-led DevOps



Redefine all
Level 1
business
support – IT,
HR, Sales,
Customer
Support



Customize clicks to conversations across an internet of clouds



Connect people, systems, and things to discover new business models



OpenText Aviator

PREVIEW

Aviator for Business

Use Cases



Content Aviator

Intelligent Workspace

Knowledge Access & Retrieval

Automated Content Insights

Automated Content Generation

Automated Content Translation

Automated Workspace Configuration

Experience Aviator

Communications Assistant

Knowledge Access and Retrieval

Personalized
Content Generation

Automated Media Tagging

> Behavioral Predictions

Cybersecurity Aviator

Threat Intelligence

Behavioral Threat Hunting

Threat Detection & Protection

Automated Security Contextual Insights

IT Operations Aviator

Operations Support Service Agent

Knowledge access and Retrieval

Automate Tier 1 IT Support

Automate Tier 1 HR Support

Automated Tier 1
Procurement
Support

Sales Enablement Agent

DevOps Aviator

Al-Led Developer Experience

DevOps Lifecycle Management

Time-to-Market Prediction

Al-Generated Test Scripts

Business Network Aviator

Supply Chain Command Center

Automated Supplier Finder

Automated Supplier B2B Onboarding

Supplier Financial Risk Analysis

ESG Supplier Analysis

Automated EDI Mapping

Aviator for Technologists

Use Cases



Aviator Platform

Data Warehouse & Data Lake

Unstructured Data Analytics

Visualization and Decision Assistance

Data Discovery

Aviator Search

Multi-Repository Search

Interactive Agent Assistant

Unstructured Data Analytics

Encrypted PII and Compliance

Aviator IOT

Asset Monitoring

Predictive Maintenance

Data Transformation

Identity & Security Management

Data-as-a-service

Aviator Thrust

Data Ingestion & Capture

Metadata Creation

Identity & Privilege Access

Data Governance & Risk Identification

Encryption & Tokenization

Messaging

Aviator Thrust Studio

Developer Tools

Developer Work Bench

Information Flow Design

Aviator Lab

Al Advisory Services

Al Innovation Services

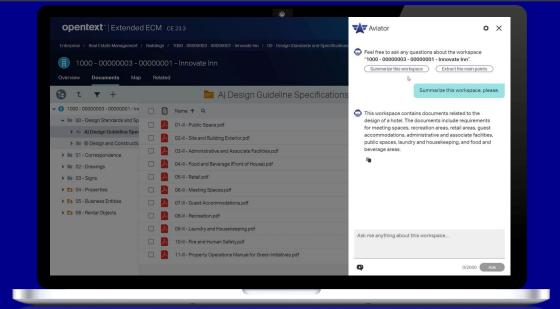
Al Assurance Services

OpenText Content Aviator



OpenText Content Aviator

Al-assisted conversational search and content summarization



What's new

- A generative AI (LLM) powered intelligent assistant for Core Content (23.4), Extended ECM (24.1) and Documentum (24.2)
- Discover content faster with chat-based conversational search
- Automate content and workspace analysis and summarization

Audience

- Existing Core Content, Extended ECM and Documentum customers
- Line-of-business & departmental, including HR, Marketing, Sales, Finance

Problem we solve

- Simplify navigating large volumes of content to quickly find relevant information
- Eliminate human time and resource spent understanding content and refocus teams on higher value tasks
- Have confidence that business and user data will never be used for model training without consent

Value to be gained

- Access content faster and with less effort through natural language questions
- Boost user productivity, efficiency and satisfaction
- Promote re-use and sharing of existing knowledge and information

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Work smarter with intelligent assistance

- Discover content faster with an interactive chat interface
- Quickly understand documents and workspaces through automated analysis and summaries
- Boost user productivity and efficiency with relevant answers to natural language questions



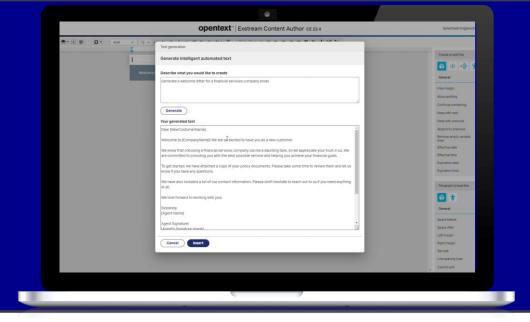
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OpenText Experience Aviator



OpenText Experience Aviator

Al-Assisted Authoring and Content Creation



What's new

- Automate personalized content creation at scale leveraging LLM with authoring, creation, and autogenerated content.
- Natural language chat for authors to create and refine business content using many writing styles.
- Think of an Al-assistant that can help you auto generate contextual, highly personalized and relevant content for your customer.

Audience

- COOs, CMOs
- LoB content authoring users – in marketing, communications, customer service support, etc.

Problem we solve

- CMO: Aligning with customer expectations for better customer satisfaction and lower churn.
- LOB Authors: autocreate personalized and empathetic content using generative AI, considering relevant customer journey for business communications

Value to be gained

- Enhanced personalization and recommendation providing more engaging interactions resulting in higher customer satisfaction, improved efficiency and growth.
- Intelligent content creation to increase content production capacity, maintain brand consistency, and deliver relevant, fresh and engaging communications to targeted audiences, enhancing the overall digital employee experience

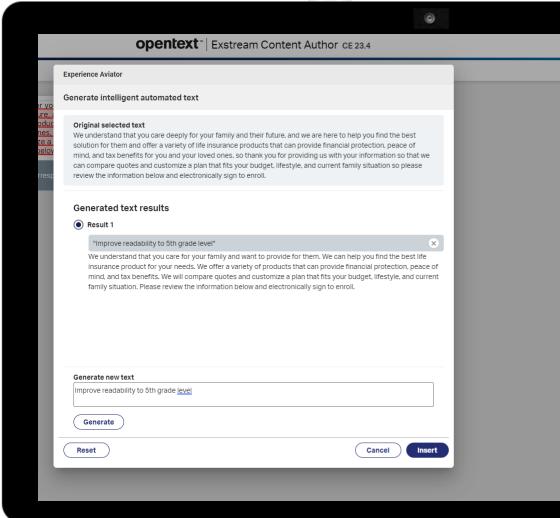
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Soar to new heights with Al powered marketing

A foundation to ensure innovation and experiments are secure and governed

- Create efficiencies with Generative AI authoring and image creation
- Make content smarter with tagging, rich media analysis and suggestions
- **Empower content authors** in creating and improving experience content in a trusted and secure environment
- Extend to Google big data solutions

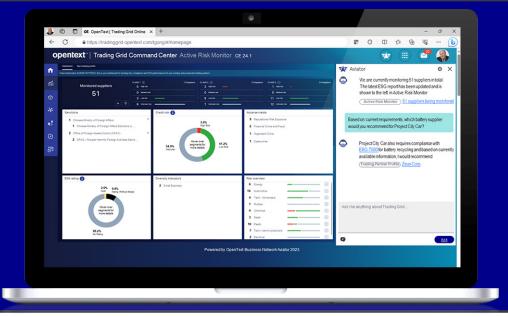


OpenText Business Network Aviator



OpenText Business Network Aviator

Al-assisted conversational search and process automation



What's coming

- A generative AI (LLM)
 powered intelligent
 assistant for Trading Grid
- Automate key business processes through a conversational Al interface
- Obtain powerful insights from trading partner and risk related information

Audience

- Existing Trading Grid customers
- Line-of-business & departmental, including procurement, supply chain, logistics and EDI managers

Problem we solve

- Turn supply chain data into a competitive advantage for improved decision making
- Dramatically shorten time taken to search for and onboard new trading partners
- Minimize risk associated with identifying and engaging new trading partners

Value to be gained

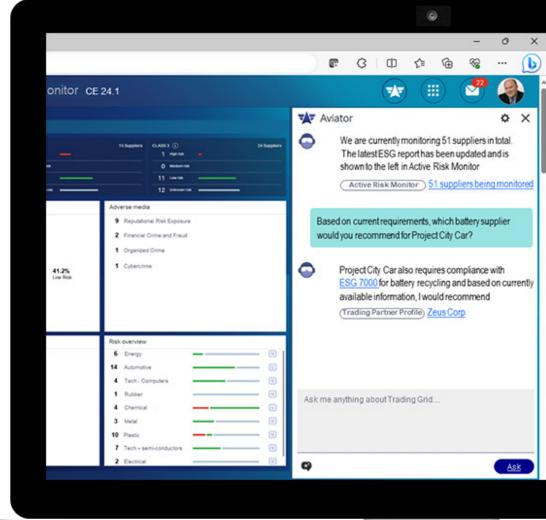
- Explore trading partner data much faster with natural language-based questions
- Boost user productivity, efficiency and satisfaction
- Leverage Business Network
 Aviator as a trusted guide to simplify and accelerate day to day B2B integration tasks





Al-Assisted Process Automation for Trading Partner Set-up

- Embrace Al-powered insights to illuminate your supply chain for improved decision making
- **Simplify information access** by enabling users to easily search and access trading partner related information
- Automate key business process through a context driven conversational AI interface
- Proactively address risks, compliance, and improve operational efficiency

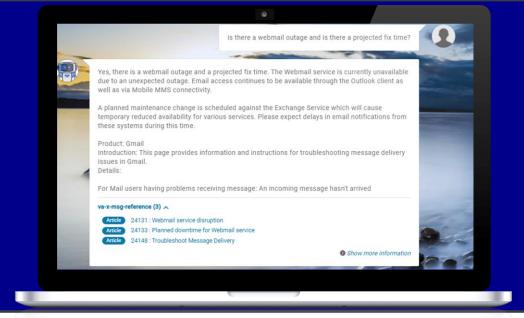


OpenText IT Operations Aviator



OpenText IT Operations Aviator

Generative AI (LLM) Virtual Agent



What's new

- OpenText IT Operations Aviator is a new Generative AI (LLM) virtual agent for SMAX.
- Think of your own subject matter expert who is always available, learns over time (via machine learning), and helps find the most relevant information you need to serve your customer, or automatically resolve problems.

Audience

- Help desk/service desk directors (IT, HR, Sales, Procurement)
- Business or IT leaders seeking employee selfservice support.

Problem we solve

- End User: Disruption in work and time wasted by business users trying to get answers to their process problems.
- Agents: Lack of answers to quickly serve end users.
- Leaders: Rising costs and lack of skills to staff the service desk.

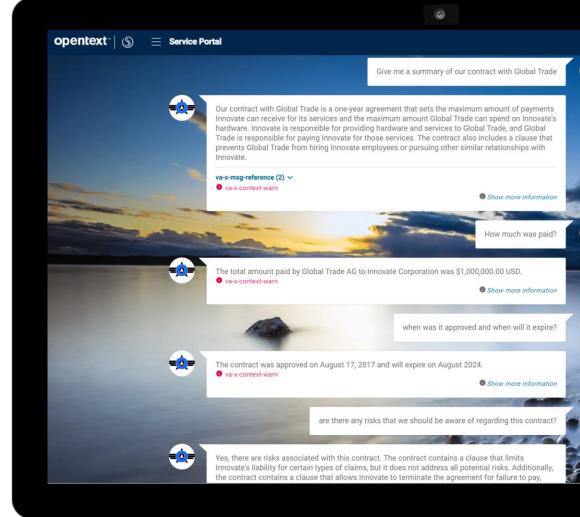
Value to be gained

- Better end user experience -Aviator will exponentially improve intuitive self-service, increasing user satisfaction by reducing time to resolution.
- Agents will now have the superpower of intelligent search and knowledge at their fingertips, dramatically improving efficiency and reducing cost.



Revolutionize Tier 1 support with Self Service Al virtual assistant

- Impress users with contextual conversations: Engage them with natural language through generative AI chatbots
- Reduce costs: Remove the burden on tier 1 service desk agents and automate smart routing of tier 2 escalations
- Stay secure: Keep confidential and intellectual property securely inside your own network with a private LLM



OpenText Cybersecurity Aviator



OpenText Cybersecurity Aviator

Enable faster threat detection to improve security posture



What's new

- New threat detection approach combining machine learning models that automatically and continuously learn
- Advanced analytics capable of tracking and correlating billions of behavior-based patterns and attributes
- Rapid deployment mechanisms, ensuring customers are protected within hours, not weeks or months.

Audience

- Cybersecurity buyers across Enterprise, Mid-Market and SMB
- Security operations teams

Problem we solve

- Challenged threat hunting efficiency to navigate large volumes of threat signals and identify most important signals with context
- Time required to implement protection against new threats
- Skilled resources shortage to integrate data from various sources, synthesizing it and provide appropriate context

Value to be gained

- Automatically detect and classify threats by co-relating billions of behavior-based patterns and attributes
- Outpace attacks through agile delivery ensuring customers are protected within hours
- Improve security posture against threats with power of advanced machine learning models

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Faster threat protection by combining machine learning models with rapid deployment

- Accurately classify and automatically detect attacks and threats, even from the most advanced adversaries
- Provide unprecedented agility to respond to new threats as they emerge
- Deliver protection in rapid deployment approach that allows new threat detection models to be in place within hours to protect from new and evolving threats.
- Learn rapidly, accurately, and continuously from its database and real-time feed of billions of behavioral records to boost security operations efficiency with contextual insights
- Improve security posture against threats by proactively shielding them from both known and unknown threats with high efficacy

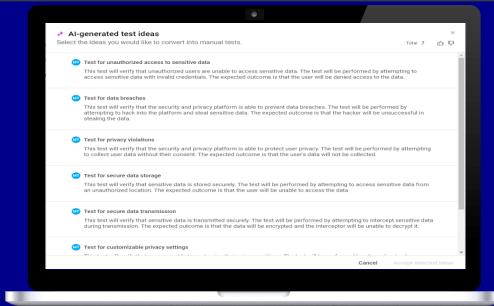


OpenText DevOps Aviator



OpenText DevOps Aviator

Al and LLM powered software delivery



What's new

- Chat interface using natural language to generate reports and gain insights on SW delivery
- Al enhanced test coverage understands specifications and generates tests.
- Predictive AI forecasts delivery time for features.

Audience

- Engineering Managers
- Dev and QA engineers
- PMO and project leads

Problem we solve

- Unable to accurately predict project delivery times
- Lack of real-time insights hinders software development.
- Inability to identify and remediate quality gaps and prevent defects escaping.
- Shortage of test automation engineers.

Value to be gained

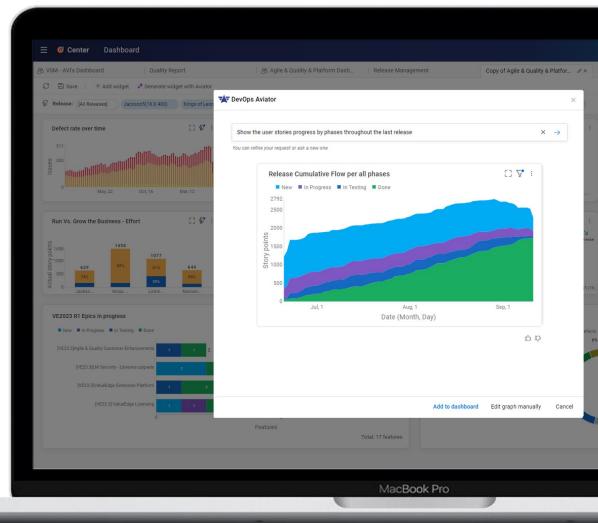
- Deliver software applications on time
- Save time by reducing waste and rework
- Gain better visibility into projects and risks
- Minimize the learning curve for QA and developers

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Al Powered Software Delivery

- Accelerate Value and deliver software on time with feature prediction
- Reduce Risk and gain immediate insights with Al-Generated dashboard widgets
- Improve Efficiency by reducing manual steps with Al-Generated test ideas



Aviator for Technologists



Aviator for Technologists



Aviator Platform

The foundation for everything Al

Aviator Database Aviator Analytics Aviator Intelligence **Aviator Lab**

Your AI sandbox awaits

Aviator Thrust & Thrust Studio

If you can dream it, we can help you build it

Aviator Search

Have a conversation with your data

Aviator IoT

Harness the limitless possibilities of IoT

OpenText Aviator Platform



Aviator Database (Vertica)

Data warehouse and data lake

Take control of the latest data and make predictions about customers, suppliers, IoT devices with comprehensive data analysis

Aviator Analytics (IDOL)

Unstructured data analytics

Get the most out of text, voice, video, and audio as you perform voice-to-text, facial recognition, and enterprise search

Aviator Intelligence (Magellan)

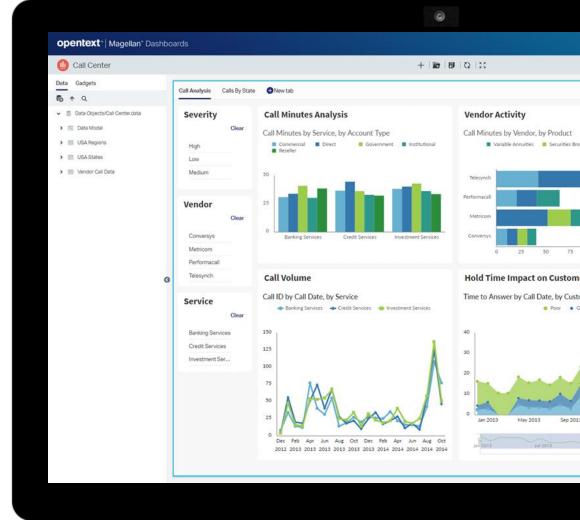
Visualization and data discovery

Empower teams
with interactive
visual reports that
you use or embed
within applications.
Uncover secrets in
unknown data with
data discovery



Discover the unstoppable power of an end-to-end analytics platform

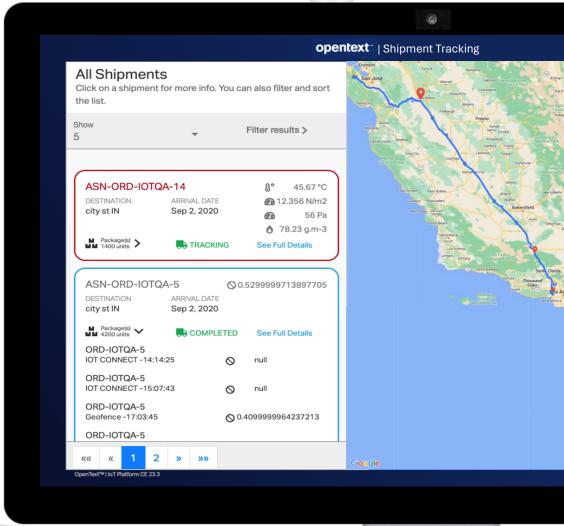
- Manage and visualize huge data: Perform analytics on petabytes of structured data, serving thousands of users and powering hundreds of solutions.
- Master unstructured data analytics: Extract insight from emails, texts, voice, video, audio, and dark data.
- Leverage 150+ connectors to lower costs: Manage and analyze data in place with a unified platform that eliminates costly data duplication and movement and optimizes cloud spend.





Harness the limitless possibilities of the Internet of Things (IOT)

- Connect and protect millions of IoT endpoints: Get real-time insights and visibility into your assets' location, condition, utilization, performance and health.
- See everything as it happens: Real-time tracking and monitoring of goods and on-time deliveries for better inventory management
- Automate processes: Automatically trigger processes, enrich business applications, and send notifications based on sensor data insights.





Elevate your API and AI game while safeguarding your secrets

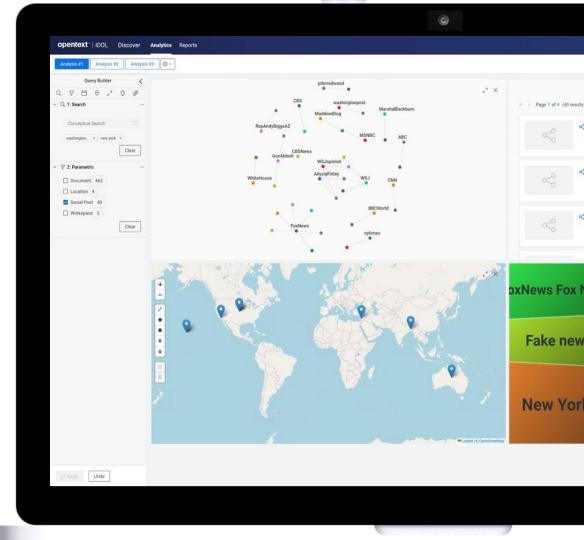
- Rely on trusted technology: Create a highly secure, customized AI orchestration layer using the same technology that powers OpenText Cloud connections to SAP, Microsoft, and Salesforce.
- Optimize your Al results: Merge structured and unstructured data from multiple locations through a single API to give AI all the information it needs
- Keep your data secure: OpenText APIs that Intelligently filter and protect private and sensitive information before sharing with AI partners or employees.
- Remain flexible with whom you partner: Maintain the control to use your data without being tied to a particular vendor.





Search hundreds of repositories and thousands of file types in minutes, not months

- Say it, search it: Find the content you need regardless of the format with conversational, natural language search
- Get instant visual Insights: Go beyond search results to analytics and visualization to better understand trends and anomalies within your data
- Stay secure and complaint: Know your risk for unencrypted confidential and private information with document level security and only visible by those entitled, keeping it secure.





Unleash your Al potential: Your private sandbox awaits

- Accelerate Al development: Conquer rapid prototyping with our Al reference architecture and secure sandbox environment.
- Turn information into insight: Innovate with LLMs and refine models to bring your enterprise data to life.
- Make faster, reliable decisions: Enhance productivity and efficiency with simple answers to complex questions.
- Your data, protected: Your valuable information is protected within our private cloud environment, using robust security measures and data governance.



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